Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
								Inspected catch
5388940	8/2/2021 12:06	1444	Norris Pl	40204	Customer reported a sewer odor outside.	8/3/2021 15:56	WOCOM	Also flushed mai
					Received from MetroCall. Customer			Inspected and cl
5388947	8/2/2021 13:16	1231	Lydia St	40217	reported an odor.	8/3/2021 10:59	WOCOM	low in basins.
5000400					Customer reported a sewer odor inside	0/40/2024 40 20		
5389489	8/5/2021 8:26	110	N 42nd St	40212	and outside.	8/12/2021 13:28	WOCOM	No issues found
								Inspected MSD a
					From SmellMyCity App. Customer			two catch basing
5389501	8/5/2021 9:33	615	E Washington	40202	reported a sewer odor outside.	8/12/2021 10:38	WOCOM	vented manhole
3363301	0, 3, 2021 3.33	015		10202		0/12/2021 10:00	We com	Catch basin is a
5389542	8/5/2021 14:30	808	S 32nd St	40211	Customer reported a sewer odor outside.	8/17/2021 14:30	wocom	reduce the odor
					Customer reported a sewer odor inside	<u> </u>		
5389577	8/5/2021 17:45	2310	St Louis Ave	40210	and outside.	8/5/2021 18:30	CUST	Odor is due to la
5389579	8/5/2021 19:49	1610	Mae Street Kid Ave	40211	Customer reported a sewer odor outside.	8/5/2021 20:15	CUST	Odor is due to la
2202212	0/5/2021 19.49	1010	Ivide Street Klu Ave	40211	customer reported a sewer odor outside.	8/5/2021 20.15	COST	
5389583	8/5/2021 20:25	3713	Chauncy Ave	40211	Customer reported a sewer odor outside.	8/5/2021 20:25	CUST	Odor is due to la
	0,0,2022 20120	0720				0,0,202220120		
5389638	8/6/2021 8:43	3715	Chauncy Ave	40211	Customer reported a sewer odor outside.	8/6/2021 10:56	NOPRB	No odor detecte
3303030	0/0/2021 0.43	5715		-0211	Customer reported a odor from the sewer	0,0,2021 10.50		Contractors are
5389661	8/6/2021 12:45	4522	Algonquin Pkwy	40211	plant.	8/9/2021 11:18	NOTED	This can contrib
						<u> </u>		No odor detecte
5389667	8/6/2021 13:55	3715	Chauncy Ave	40211	Customer reported a sewer odor outside.	8/6/2021 14:35	wocom	MSD assets in a
			,					Odor was prese
								treatment to ad
					Customer reported a sewer odor from			explained the hi
5389698	8/6/2021 17:57	11312	Garden Trace	40229	pump station.	8/6/2021 18:00	INSP	rain and hotter
5200702	0/0/2024 22:27	45.44	Datab Ct	40214	Customer reported a sewer odor inside	0/7/2024 0.40	CLICT	No odor detecte
5389703	8/6/2021 23:37	1541	Beech St	40211	and outside.	8/7/2021 0:18	CUST	work is currently
5389710	8/7/2021 23:42	133	N 40th St	40212	Customer reported a sewer odor inside.	8/10/2021 11:15	WOCOM	Cleaned heavy deodorizer and
2293/10	8/7/2021 23.42	155		40212	From MetroCall: Customer reported a	8/10/2021 11.15	WOCOW	
5389715	8/8/2021 13:37	2151	Goldsmith Ln	40218	sewer odor outside.	8/9/2021 15:13	WOCOM	Flushed sewer n
								No odor detecte
5389819	8/9/2021 8:00	8003	Beech Ave	40222	Customer reported a sewer odor outside.	8/9/2021 10:33	INSP	discharge.
								Odor coming fro
5389857	8/9/2021 13:37	403	George Unseld	40222	Customer reported a sewer odor outside.	8/9/2021 14:32	INSP	for cleaning.
								Cleaned heavy c
5389973	8/10/2021 8:27	812	S 45th St	40211	Customer reported a sewer odor outside.	8/10/2021 9:55	WOCOM	deodorizer.

#### Follow up Details

ch basins, water was low so added water. nain upstream to manhole.

cleaned two catch basins. Water was

#### d.

D assets. Deodorized and added water to ins. Deodorized one straight lead and one ble. Sewer main has low flow.

a straight lead. Installed sleeve to help or.

lack of rain and catch basins in the area.

lack of rain and catch basins in the area.

lack of rain and catch basins in the area.

cted. Checked all catch basins in the alley. re vactoring scum troughs at the plant. ibute to odors.

ted at time of inspection. Checked all area.

sent in wet well. Added additional

address odors. Spoke with resident and higher than normal odors is due to lack of r temperatures.

cted at time of inspection. Other MSD tly being done across the street that debris from catch basin, added d replaced plug in catch basin.

main and deodorized.

cted at time of inspection, no evidence of

rom catch basins. Will put in a request

debris from catch basin and added

5390037     8/10/2021 15:38     728     S 38th 58     40211     Customer reported a sewer odor outside.     8:11-251 11:44     WOCOM     General medium       5390064     8/10/2021 20:17     800     S 31st 51     40211     Customer reported a sewer odor outside.     8/10/2021 23:44     WOCOM     Modorized catch sain was and dedorized catch sain was and dedorized catch sain was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:55     WOCOM     Catch basin was and sever odor outside.     8/13/2021 10:45     INSP     Morring that co on outside.     8/13/2021 10:45     NOCOM     Adact to basins.       5390560     8/13/2021 11:35     1010     Kentucky St     40217     Customer reported a sewer odor outside.	Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5390064     8/10/2021 20:17     800     \$ 31st St     40211     Customer reported a sewer odor outside.     8/10/2021 23:34     WOCOM     Addeedrated cath basin was drain is full of m       5390300     3/12/2021 10:37     3004     Linwood Ave     40210     Customer reported a sewer odor outside.     8/13/2021 10:15     WOCOM     Cath basin was drain is full of m       5390306     8/12/2021 10:37     3004     Linwood Ave     40210     Customer reported a sewer odor outside.     8/17/2021 13:12     WOCOM     Cleaned light de       5390379     8/13/2021 10:05     4522     Algonquin Pkwy     40211     Email from APCD: Resident is reporting a sewer odor outside.     8/17/2021 11:11     WOCOM     Mo advect crew w       5390379     8/13/2021 10:43     600     W Main St     40202     Customer reported a sewer odor outside.     8/17/2021 11:11     WOCOM     No advect crew w       5390370     8/13/2021 10:43     1004     Sytvia St     40212     Customer reported a sewer odor outside.     8/17/2021 11:11     WOCOM     No advected crew hard cath cath basis hard cath cath cath basis hard cath cath basis hard cath basis									Cleaned medium
5390064   8/10/2021 20:17   800   5 31st St   40211   Customer reported a sewer odor outside.   8/10/2021 23:34   WOCOM   and deedorized Catch basin was drain is full of m     5390306   8/12/2021 10:37   3004   Linwood Ave   40210   Customer reported a sewer odor outside.   8/13/2021 10:15   WOCOM   drain is full of m     5390306   8/12/2021 10:05   2511   7h St   40208   Customer reported a sewer odor outside.   8/17/2021 13:12   WOCOM   cleaned light de sewer odor from the treatment plant.     5390386   8/13/2021 10:05   4522   Algonquin Pkwy   40212   Customer reported a sewer odor outside.   8/17/2021 11:11   WOCOM   Modor detects     5390387   8/13/2021 10:35   1010   Kentucky St   40202   Customer reported a sewer odor outside.   8/16/2021 13:34   WOCOM   All catch basins Added deedorized     5390506   8/13/2021 10:03   1004   Sylvia St   40217   Customer reported a sewer odor outside.   8/16/2021 13:34   WOCOM   Added deedorized     5390506   8/13/2021 10:03   1004   Sylvia St   40217   Customer reported a sewer odor outside.   8/16/2021 10:13   MOCOM   Added deedodrized <td>5390037</td> <td>8/10/2021 15:38</td> <td>728</td> <td>S 38th St</td> <td>40211</td> <td>Customer reported a sewer odor outside.</td> <td>8-11-251 11:44</td> <td>WOCOM</td> <td></td>	5390037	8/10/2021 15:38	728	S 38th St	40211	Customer reported a sewer odor outside.	8-11-251 11:44	WOCOM	
53903008/12/2021 10:373004Linwood Ave40210Customer reported a sewer odor outside.8/13/2021 10:15WOCOMCatch basin was drain is full of m53903068/12/2021 11:0025117th St40208Customer reported a sewer odor outside.8/17/2021 13:12WOCOMCleaned light de saver odor from the treatment plant.8/13/2021 12:45IINSPAvactor crew morning that co morning that co53903868/13/2021 10:054522Algonquin Pkwy40211Sewer odor from the treatment plant.8/13/2021 12:45IINSPAvactor crew morning that co53903868/13/2021 10:43600W Main St40202Customer reported a sewer odor outside.8/17/2021 11:11WOCOMDeodorized all co53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 10:15NO MODModor detects53905068/13/2021 16:031004Sylvia St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMAll cach basins53905068/13/2021 17:221601Mae Street kid Ave40211Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/16/2021 10:211016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 12:48917Clarket In40210Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned light de deod	5200064	0/10/2021 20:17	000	C 24-+ C+	40211		0/10/2021 22:24	WOCONA	
S390300   8/12/2021 10:37   3004   Linwood Ave   40210   Customer reported a sewer odor outside.   8/13/2021 10:15   WOCOM   drain is full of m     S390306   8/12/2021 11:00   2511   7th St   40208   Customer reported a sewer odor outside.   8/17/2021 13:12   WOCOM   Cleaned light de     S390379   8/13/2021 10:05   4522   Algonquin Pkwy   40211   fmail from APCD: Resident is reporting a sewer odor from the treatment plant.   8/13/2021 12:45   INSP   Avactor crew w morning that co     S390370   8/13/2021 10:43   600   W Main St   40202   Customer reported a sewer odor outside.   8/17/2021 11:11   WOCOM   No dor detect All catch basins     S390501   8/13/2021 11:35   1010   Kentucky St   40207   customer reported a sewer odor outside.   8/16/2021 13:34   WOCOM   Added deodoriz basins and main     S390502   8/13/2021 11:22   1601   Mae Street Kid Ave   40217   Customer reported a sewer odor outside.   8/16/2021 10:25   WOCOM   Cleaned light de     S390526   8/15/2021 12:48   917   Clarks In   40217   Customer reported a sewer odor outside.   8/16/2021 10:25   WOCOM   Cleaned li	5390064	8/10/2021 20:17	800	S 31ST ST	40211	Customer reported a sewer odor outside.	8/10/2021 23:34	WUCUM	
5330306     8/12/2021 11:00     2511     7th St     40208     Customer reported a sewer odor outside.     8/17/2021 13:12     WOCOM     Cleaned light de       5330376     8/13/2021 10:05     4522     Algonquin Pkwy     40211     sewer odor from the treatment plant.     8/13/2021 12:45     INSP     Avactor crew w       5330386     8/13/2021 10:05     4522     Algonquin Pkwy     40211     customer reported a sewer odor outside.     8/17/2021 11:11     WOCOM     Deodorized all c       5330376     8/13/2021 10:03     600     W Main St     40202     Customer reported a sewer odor outside.     8/17/2021 11:11     WOCOM     Deodorized all c       5330501     8/13/2021 11:03     1004     Sylvia St     40217     Customer reported a sewer odor outside.     8/16/2021 13:34     WOCOM     Added deodorized       5330502     8/14/2021 11:00     1016     Milton St     40217     Customer reported a sewer odor outside.     8/16/2021 10:15     NOMSD     basins and main odor outside.     8/16/2021 10:15     WOCOM     Cleaned light de deodorized.       5330551     8/16/2021 12:48     917     Clarks In     40217     Fro	5390300	8/12/2021 10:37	3004	Linwood Ave	40210	Customer reported a sewer odor outside	8/13/2021 10.15	WOCOM	
53903798/13/2021 10:054522Algonquin Pkwy40211Email from APCD: Resident is reporting a sever odor from the treatment plant.8/13/2021 12:45INSPA vactor crew w morning that co53903768/13/2021 10:43600W Main St40202Customer reported a sewer odor outside.8/17/2021 11:11WOCOMDeodorized all co53903728/13/2021 11:351010Kentucky St40204Customer reported a sewer odor outside.8/16/2021 11:34WOCOMNo odor detecte53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor outside.8/16/2021 13:34WOCOMAdded deodoriz53905028/14/2021 11:001016Milton St40211Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/15/2021 12:24917Clarks Ln40215Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53906818/16/2021 9:013365Peachtree Ave40216Customer reported a sewer odor inside and outside.8/17/2021 7:43INSP53906838/16/2021 11:37812S 45th St40211Gustomer reported a sewer odor inside and outside.8/17/2021 7:43INSP53906838/16/2021 12:479601Galene Dr40292Gustomer re	3330300	0,12,2021 10.0,	5001		10210		0,10,2021 10.10	110 com	
53903798/13/2021 10:054522Algonquin Pkwy40211sewer odor from the treatment plant.8/13/2021 12:45INSPmorning that co53903868/13/2021 10:43600W Main St40202Customer reported a sewer odor outside.8/17/2021 11:11WOCOMNo odor detect53903728/13/2021 10:43100kentucky St40204Customer reported a sewer odor outside.8/14/2021 9:14WOCOMNo odor detect53905018/13/2021 17:221001kentucky St40217Customer reported a sewer odor outside.8/16/2021 13:34WOCOMAdded deadoriz53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor outside.8/16/2021 10:13NOPRBFound no issues53905318/16/2021 9:013365Peachtree Ave40215Form APCD: Customer is reporting an odor outside.8/17/2021 7:43NOPRBFound no issues53906318/16/2021 11:37812545th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSPscum on the Pri53906318/16/2021 11:37812545th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:	5390306	8/12/2021 11:00	2511	7th St	40208	Customer reported a sewer odor outside.	8/17/2021 13:12	WOCOM	Cleaned light de
53903798/13/2021 10:054522Algonquin Pkwy40211sewer odor from the treatment plant.8/13/2021 12:45INSPmorning that co53903868/13/2021 10:43600W Main St40202Customer reported a sewer odor outside.8/17/2021 11:11WOCOMNo odor detect53903728/13/2021 10:43100kentucky St40204Customer reported a sewer odor outside.8/14/2021 9:14WOCOMNo odor detect53905018/13/2021 17:221001kentucky St40217Customer reported a sewer odor outside.8/16/2021 13:34WOCOMAdded deadoriz53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor outside.8/16/2021 10:13NOPRBFound no issues53905318/16/2021 9:013365Peachtree Ave40215Form APCD: Customer is reporting an odor outside.8/17/2021 7:43NOPRBFound no issues53906318/16/2021 11:37812545th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSPscum on the Pri53906318/16/2021 11:37812545th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:									
53903868/13/2021 10:43600W Main St40202Customer reported a sewer odor outside.8/17/2021 11:11WOCOMDeodorized all of53904728/13/2021 11:351010Kentucky St40204Customer reported a sewer odor outside.8/24/2021 9:14WOCOMNo odor detecte53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 13:34WOCOMAll catch basins53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NOMSDbasins and main53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 0:25WOCOMCleaned light de53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor outside.8/16/2021 0:25WOCOMCleaned light de53905448/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40220From APCD: Customer is reporting an odor outside.8/17/2021 7:43INSPscum on the Pri53906938/16/2021 11:378125 45th St40216Customer reported a sewer odor inside and outside.8/17/2021 7:43INSPscum on the Pri53905468/17/2021 9:29717Eismere Cir40229Galere DrInspected MSD found. Advisedfound. A	5000070	0/40/2024 40.05	4500		10011		0/10/2021 12 15	INICO	
53904728/13/2021 11:351010Kentucky St40204Customer reported a sewer odor outside.8/24/2021 9:14WOCOMNo odor detect53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 13:34WOCOMAdde dedodra53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NOMSDbasins and main53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/15/2021 12:48917Clarks Ln40217adot customer reported a sewer odor inside8/16/2021 9:41WOCOMCleaned light de53905448/16/2021 9:013365Peachtree Ave40215from APCD: Customer is reporting an odor outside.8/16/2021 9:41NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned have o Odor survey wai contributed to the priotide.53906818/16/2021 11:378125 45th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSP53907468/17/2021 9:29717Elsmere Cir40229customer reported a sewer odor inside and outside.8/17/2021 10:43Cust53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34	5390379	8/13/2021 10:05	4522	Algonquin Pkwy	40211	sewer odor from the treatment plant.	8/13/2021 12:45	INSP	morning that co
53904728/13/2021 11:351010Kentucky St40204Customer reported a sewer odor outside.8/24/2021 9:14WOCOMNo odor detect53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 13:34WOCOMAdde dedodra53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NOMSDbasins and main53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de53905268/15/2021 12:48917Clarks Ln40217adot customer reported a sewer odor inside8/16/2021 9:41WOCOMCleaned light de53905448/16/2021 9:013365Peachtree Ave40215from APCD: Customer is reporting an odor outside.8/16/2021 9:41NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned have o Odor survey wai contributed to the priotide.53906818/16/2021 11:378125 45th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSP53907468/17/2021 9:29717Elsmere Cir40229customer reported a sewer odor inside and outside.8/17/2021 10:43Cust53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34	5200286	8/12/2021 10.42	600	W/Main St	40202	Customer reported a sower oder outside	8/17/2021 11.11	WOCOM	Doodorized all c
53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 13:34WOCOMAll catch basins Added deodoriz No ador detecte No ador detecte53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NONSDNo ador detecte No ador detecte53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.53905418/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heave customer was contributed to t and outside.53906938/16/2021 11:378125 45th 5t40211Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no Inspected MSD I found. Advised53905468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD I found. Advised53906938/16/2021 12:479601Galene Dr40226Customer reported	3390380	8/13/2021 10.43	000		40202		8/1//2021 11.11	WOCOW	Deouonzeu an c
53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/16/2021 13:34WOCOMAll catch basins Added deodoriz No ador detecte No ador detecte53905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NONSDNo ador detecte No ador detecte53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.53905418/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heave customer was contributed to t and outside.53906938/16/2021 11:378125 45th 5t40211Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no Inspected MSD I found. Advised53905468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD I found. Advised53906938/16/2021 12:479601Galene Dr40226Customer reported	5390472	8/13/2021 11:35	1010	Kentucky St	40204	Customer reported a sewer odor outside.	8/24/2021 9:14	WOCOM	No odor detecte
53905018/13/2021 16:031004Sylvia St40217Customer reported a sewer odor.8/15/2021 13:34WOCOMAdded deodoriz No odor detects basins and main53905068/13/2021 17:221601Mae Street Kid Ave40211customer reported a sewer odor outside.8/13/2021 15:15NOMSDNo odor detects basins and main53905208/14/2021 11:001016Milton St40217customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodrized.53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodrized.53905268/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 9:11NOPRBFound no issues contributed to t scum on the Priv53905818/16/2021 9:42745W Main St40229From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy c odor outside.53906818/16/2021 11:37812S 45th St40219Customer reported a sewer odor inside and outside.8/17/2021 7:43INNEPFound ho issues contributed to t scum on the Priv53906938/16/2021 12:479601Galene Dr40229Auge AugeCustomer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer on rivate roported a sewer odor inside and outside.8/17/2021 10:43CUSTNomse No odor detected <br< td=""><td>55550172</td><td>0,10,2021 11:00</td><td>1010</td><td></td><td>10201</td><td></td><td>0,21,20220121</td><td></td><td></td></br<>	55550172	0,10,2021 11:00	1010		10201		0,21,20220121		
S3905068/13/2021 17:221601Mae Street Kid Ave40211Customer reported a sewer odor outside.8/13/2021 15:15NOMSDNo odor detects basins and mainS3905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.S3905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.S3905268/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues odor outside.S3905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heave contributed to t solor outside.S3906818/16/2021 11:37812S 45th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSPS3906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer odor inside.S3907468/17/2021 9:29717Elsmere Cir40226Customer reported a sewer odor inside and outside.8/17/2021 10:43NOMSDNo odor detects MSD door outside.S3908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNo odor detects MSD a	5390501	8/13/2021 16:03	1004	Sylvia St	40217	Customer reported a sewer odor.	8/16/2021 13:34	WOCOM	
53905208/14/2021 11:001016Milton St40217Customer reported a sewer odor outside.8/16/2021 10:25WOCOMCleaned light de deodorized.53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.53905448/16/2021 9:013365Peachtree Ave40215odor outside.8/16/2021 10:13NOPRBFound no issues odor outside.53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy co Odor survey was contributed to t scum on the Print53906818/16/2021 11:37812S 45th St40211Customer reported a sewer odor inside and outside.8/17/2021 7:43INSP53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no found. Advised private protect a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD found. Advised mo odor otect53907468/17/2021 9:29717Elsmere Cir40226Customer reported a sewer odor inside and outside.8/17/2021 10:43CUST private protect a MSD found. Advised private protect a MSD advised.NOMSDNoSDNo Advised MSD assets in advised.53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDMSD									
53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.53905448/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to the odor outside.53906818/16/2021 11:378125 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to the odor outside.53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer nd found. Advised53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTPrivate property found. Advise53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNoSD assets in ad MSD assets in ad From MetroCall: Customer reported a	5390506	8/13/2021 17:22	1601	Mae Street Kid Ave	40211	Customer reported a sewer odor outside.	8/13/2021 15:15	NOMSD	basins and main
53905268/15/2021 12:48917Clarks Ln40217Customer reported a sewer odor inside and outside.8/16/2021 9:41WOCOMCleaned light de deodorized.53905448/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to the odor outside.53906818/16/2021 11:378125 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to the odor outside.53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer nd found. Advised53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTPrivate property found. Advise53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNoSD assets in ad MSD assets in ad From MetroCall: Customer reported a	5200520	0/11/2021 11 00	4046		40247		0/16/2021 10 25		
53905268/15/2021 12:48917Clarks Ln40217and outside.8/16/2021 9:41WOCOMdeodorized.53905448/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odro outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odro outside.8/17/2021 9:30WOCOMCleaned heavy of Odor survey wat contributed to t store on the Print53906818/16/2021 11:378125 45th St40211From APCD: Customer is reporting an odro outside.8/17/2021 7:43INSPWocom53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer odor found. Advised and outside.8/17/2021 10:43CUSTInspected MSD found. Advised private property53906938/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD found. Advised private property53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNodor detected MSD assets in and53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNo dor detected MSD assets in and	5390520	8/14/2021 11:00	1016	Milton St	40217	· · ·	8/16/2021 10:25	WOCOM	
53905448/16/2021 9:013365Peachtree Ave40215From APCD: Customer is reporting an odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to t source on the Print53906818/16/2021 11:37812S 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 7:43INSPOdor survey wat contributed to t scum on the Print odor outside.53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer n Inspected MSD found. Advised53907468/17/2021 9:29717Elsmere Cir40226Customer reported a nodor.8/17/2021 10:43CUST private property No odor detected53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDMSD assets in an MSD assets in an From MetroCall: Customer reported a	5200526	0/15/2021 12.40	017	Clarketa	40217		0/10/2021 0.41	MOCONA	-
53905448/16/2021 9:013365Peachtree Ave40215odor outside.8/16/2021 10:13NOPRBFound no issues53905518/16/2021 9:42745W Main St40202odor outside.8/17/2021 9:30WOCOMCleaned heavy ou Odor survey wat contributed to t53906818/16/2021 11:37812S 45th St40211odor outside.8/17/2021 7:43INSPScum on the Priv scum on the Priv53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer on found. Advised53906938/17/2021 9:29717Elsmere Cir40223and outside.8/17/2021 10:43CUSTprivate property MSD assets in an MSD assets in an From MetroCall: Customer reported a8/17/2021 21:34NOMSDNo dor detected MSD assets in an MSD assets in an MSD assets in an	5390526	8/15/2021 12:48	917		40217		8/16/2021 9:41	WUCUM	deodorized.
53905518/16/2021 9:42745W Main St40202From APCD: Customer is reporting an odor outside.8/17/2021 9:30WOCOMCleaned heavy or Odor survey wat contributed to t scum on the Print53906818/16/2021 11:37812S 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 7:43INSPScum on the Print53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no Inspected MSD found. Advised53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTPrivate property No odor detected53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDMSD assets in an MSD assets in an From MetroCall: Customer reported a	5200544	8/16/2021 0.01	2265	Paachtraa Ava	40215		8/16/2021 10.12		Found no issues
53905518/16/2021 9:42745W Main St40202odor outside.8/17/2021 9:30W OCOMCleaned heavy or Odor survey war contributed to t scum on the Print53906818/16/2021 11:37812S 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 7:43INSPScum on the Print scum on the Print53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer on found. Advised53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTprivate property No odor detected MSD assets in an MSD assets in an53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNOSD assets in an MSD assets in an53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNSD assets in an MSD assets in an	5550544	8/10/2021 9.01	3303		40215		8/10/2021 10.13	NUFRD	Found no issues
S3906818/16/2021 11:37812S 45th St40211From APCD: Customer is reporting an odor outside.8/17/2021 7:43INSPOdor survey was contributed to t scum on the PrintS3906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no found. AdvisedS3907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD found. AdvisedS3908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDMSD assets in an MSD assets in an From MetroCall: Customer reported a	5390551	8/16/2021 9:42	745	W Main St	40202		8/17/2021 9:30	wocom	Cleaned heavy o
53906818/16/2021 11:37812S 45th St40211odor outside.8/17/2021 7:43INSPscum on the Print53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer of found. Advised53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD found. Advised53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDMSD assets in an and MSD assets in an and6III		-,							
53906938/16/2021 12:479601Galene Dr40299Customer reported a sewer odor inside and outside.8/17/2021 8:40WOCOMFlushed sewer no Inspected MSD found. Advised private property53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD found. Advised private property53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNo odor detected MSD assets in an MSD assets in an						From APCD: Customer is reporting an			
5390693   8/16/2021 12:47   9601   Galene Dr   40299   and outside.   8/17/2021 8:40   WOCOM   Flushed sewer of sewer of sewer odor inside and outside.     5390746   8/17/2021 9:29   717   Elsmere Cir   40223   Customer reported a sewer odor inside and outside.   8/17/2021 10:43   CUST   Inspected MSD found. Advised private property and outside.     5390746   8/17/2021 9:29   717   Elsmere Cir   40223   Audoutside.   8/17/2021 10:43   CUST   No odor detecter of sever odor.     5390899   8/18/2021 7:02   3437   Boxelder Rd   40216   Customer reported an odor.   8/17/2021 21:34   NOMSD   No dor detecter MSD assets in and outside.     5390899   8/18/2021 7:02   3437   Boxelder Rd   40216   From MetroCall: Customer reported an odor.   8/17/2021 21:34   NOMSD   No dor detecter MSD assets in and outside.	5390681	8/16/2021 11:37	812	S 45th St	40211	odor outside.	8/17/2021 7:43	INSP	scum on the Pri
53907468/17/2021 9:29717Elsmere Cir40223Customer reported a sewer odor inside and outside.8/17/2021 10:43CUSTInspected MSD< found. Advised private property53908998/18/2021 7:023437Boxelder Rd40216Customer reported an odor.8/17/2021 21:34NOMSDNo odor detected MSD assets in anFrom MetroCall: Customer reported aFrom MetroCall: Customer reported aInspected MSDNoNo									
Sabora   8/17/2021 9:29   717   Elsmere Cir   Customer reported a sewer odor inside and outside.   8/17/2021 10:43   Customer reported a sewer odor inside 8/17/2021 10:43   Mo odor detecter MSD assets in an     5390899   8/18/2021 7:02   3437   Boxelder Rd   40216   Customer reported an odor.   8/17/2021 21:34   NOMSD   No odor detecter MSD assets in an     6   1   1   1   1   From MetroCall: Customer reported an   8/17/2021 21:34   NOMSD   NomsD   MSD assets in an	5390693	8/16/2021 12:47	9601	Galene Dr	40299	and outside.	8/17/2021 8:40	WOCOM	Flushed sewer n
5390746   8/17/2021 9:29   717   Elsmere Cir   40223   and outside.   8/17/2021 10:43   CUST   private property     5390899   8/18/2021 7:02   3437   Boxelder Rd   40216   Customer reported an odor.   8/17/2021 21:34   NOMSD   No dor detected     6   1 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
5390899   8/18/2021 7:02   3437   Boxelder Rd   40216   Customer reported an odor.   8/17/2021 21:34   NOMSD   No odor detected MSD assets in an odor.     From MetroCall: Customer reported a   From MetroCall: Customer reported a   Nome   No   Nome   Nome   Nome </td <td>F20074C</td> <td>0/17/2021 0.20</td> <td>717</td> <td>Elemene Cir</td> <td>40222</td> <td>· · · · · · · · · · · · · · · · · · ·</td> <td>0/17/2021 10.42</td> <td>CUST</td> <td></td>	F20074C	0/17/2021 0.20	717	Elemene Cir	40222	· · · · · · · · · · · · · · · · · · ·	0/17/2021 10.42	CUST	
5390899     8/18/2021 7:02     3437     Boxelder Rd     40216     Customer reported an odor.     8/17/2021 21:34     NOMSD     MSD assets in an operational in a set of a set	5590746	0/1//2021 9:29	/1/		40223		0/1//2021 10:43	CUSI	
From MetroCall: Customer reported a	5390899	8/18/2021 7:02	3437	Boxelder Rd	40216	Customer reported an odor.	8/17/2021 21:34	NOMSD	
						· · · · · · · · · · · · · · · · · · ·			
	5390904	8/18/2021 7:01	1519	South 32nd St	40211	sewer odor outside.	8/18/2021 9:35	INSP	No further detai

#### Follow up Details

- um debris from two catch basins, nd added water. t any odor at time of inspection. Cleaned ed four catch basins. as inspected and found clear, however the mud. debris from catch basin and deodorized. was working in the scum wet well this could have caused excess odors. l catch basins at intersection. cted at time of inspection as at intersection are straight leads. rizer. cted at time of inspection. Checked catch ain sewer. All flowing fine. debris from catch basin and deodorized. debris from two catch basins and es at inspection. Catch basin was fine. y debris from catch basins. vas performed at location. Odor could be the Morris Forman Plant due to excess rimary Tanks. main and deodorized. D portion of sewer line and no issues ed customer to have plumber inspect rty connection.
- cted at time of inspection. Checked all area.

tails given.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5390905	8/18/2021 7:50	3210	Crosshill Ct	40059	Asset not in Jefferson Co	8/18/2021 7:50	ROUTE	Routed to Veoil
5390906	8/18/2021 8:02	529	South 32nd St	40211	Customer reported a sewer odor outside.	8/18/2021 9:35	CLOSED	WO 5390904 is
5390909	8/18/2021 8:17	2808	W Main St	40212	Customer reported a sewer odor outside.	8/18/2021 14:26	WOCOM	No details given
5390988	8/18/2021 8:47	1205	Fairland Pl	40211	Customer reported a sanitary odor inside and outside.	8/18/2021 11:13	NOTED	Drove the area a neighborhood a Morris Forman direction is from
5390989	8/18/2021 8:52	2112	Osage Ave	40210	Customer reported a strong odor outside.	8/18/2021 9:54	WOCOM	Cleaned mediur
5390991	8/18/2021 9:16	1454	Hazel St	40211	Customer reported a sewer odor outside.	8/18/2021 11:16	WOCOM	Catch basin is a
5390992	8/18/2021 9:21	1053	Cecil Ave	40211	Customer reported a sewer odor outside.			
5390997	8/18/2021 9:26	4208	Hale Ave	40211	Customer reported a sewer odor outside.			
5391002	8/18/2021 9:35	1201	Fairland Pl	40211	Customer reported a sewer odor outside.	8/18/2021 11:24	NOTED	Drove the area neighborhood a
5391004	8/18/2021 9:46	815	South 38th St	40211	Customer reported a sewer odor outside.			
5391018	8/18/2021 10:08	2905	W Broadway	40211	Customer reported a sewer odor outside.	8/18/2021 15:56	WOCOM	Cleaned heavy of Also noted vent
5391023	8/18/2021 10:26	2345	Chestnut St	40211	Customer reported a sewer odor outside.	8/24/2021 9:39	WOCOM	No odor detecte lead.
5391058	8/18/2021 13:44	745	S 37th St	40211	Customer reported a sewer odor outside.	8/24/2021 10:05	WOCOM	Cleaned heavy o deodorizer.
5391066	8/18/2021 14:05	1926	Cypress St	40210	Customer reported a sewer odor outside.	8/24/2021 9:16	WOCOM	Cleaned heavy o deodorizer.
5391075	8/18/2021 14:49	1754	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	8/19/2021 10:50	WOCOM	Cleaned light de work order to re
5391080	8/18/2021 15:18	1246	S Preston Hwy	40203	Customer reported a sewer odor outside.	8/19/2021 16:09	WOCOM	Cleaned debris f Deodorized all.
5391107	8/18/2021 18:16	4222	Virginia Ave	40211	Customer reported a sewer odor outside.	8/18/2021 19:15	INSP	No odor detecte manholes, flowi

# Follow up Details oila. is ongoing for this area. en. a at 10:15am. No odor was detected in at time of inspection. Scum Busting at n is contributing to excessive odors. Wind om the south. um debris and deodorized catch basin. a straight lead. Added deodorizer a at 10:15am. No odor was detected in at time of inspection. Scum Busting at y debris and deodorized six catch basins. nted manhole in area. cted during inspection. Basin is a straight y debris from catch basin and added y debris from catch basin and added debris and deodorized. Put in additional repair trap. s from 6 basins. Two are straight leads.

cted at time of inspection. Checked wing fine.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5201210	8/10/2021 17.52	0945	Colliertn	40201	Customer reported a course oder outside	8/20/2021 12:20		No odor detecte
5391210	8/19/2021 17:52	9845	Collier Ln	40291	Customer reported a sewer odor outside.	8/20/2021 13:36	INSP	stated odor com
5391306	8/20/2021 8:14	3210	Crosshill Ct	40059	Asset not in Jefferson Co	8/18/2021 10:01	CLOSED	Routed to Veoila
					Customer reported a sewer odor inside			No odor detecte
5391354	8/20/2021 14:06	4234	Stigler Cir	40299	and outside.	8/24/2021 11:00	WOCOM	assets.
5391370	8/20/2021 16:43	4174	Sherman Ave	40213	Customer reported a sewer odor outside.	8/26/2021 14:19	WOCOM	No odor detecte catch basin.
5391412	8/22/2021 23:15	1814	S 23rd St	40210	Customer reported a sewer odor	8/22/2021 23:45	CUST	No odor detecte catch basin and
5391413	8/23/2021 6:05	1541	Beech St	40211	Customer reported a sewer odor outside.			
	0, _0, _0 0.00							
5391507	8/23/2021 7:24	1727	Duncan St	40203	Customer reported a sewer odor outside.	8/26/2021 11:46	WOCOM	No odor detecte
								Cleaned heavy o
5391509	8/23/2021 8:25	2500	W Jefferson St	40212	Customer reported a sewer odor outside.	8/26/2021 11:44	WOCOM	grate and plug o
5391510	8/23/2021 8:25	614	Cecil Ave	40211	Email from MetroCall: Customer reported a sewer odor	8/23/2021 9:30	WOCOM	Flushed sewer n
3331310	072372021 0.23	014			Customer reported a sewer odor inside	0/23/2021 3.30	Weeelin	Cleaned medium
5391514	8/23/2021 9:00	2904	St Xavier St	40212	and outside.	8/26/2021 12:10	WOCOM	basins.
5204540	0/22/2024 0:47	5000		40204	Customer reported a sewer odor inside	0/22/2024 40:50	WOCONA	La constant d'Una da
5391519	8/23/2021 9:47	5903	Bluffington Ct	40291	and outside.	8/23/2021 10:59	WOCOM	Inspected line to No odor detected
5391522	8/23/2021 10:04	5926	Ashwood Bluff Dr	40207	Customer reported a sewer odor inside and outside.	8/23/2021 15:00	WOCOM	MSD assets in a
	0, -0, -00.0 :							
5391530	8/23/2021 10:30	1409	Earl Ave	40215	Customer reported a sewer odor outside.	8/23/2021 13:22	WOCOM	Deodorized cate
					Customer reported a sewer odor inside			Cleaned mediun
5391534	8/23/2021 10:41	4034	River Park Dr	40211	and outside.	8/23/2021 12:50	WOCOM	basins.
5391538	8/23/2021 11:13	7000	Dougy Way	40219	Customer reported a sewer odor outside.	8/23/2021 16:50	INSP	Sewer main flov
					Metro Call Email: Customer reported a			
5391539	8/23/2021 11:16	1914	Bank St	40203	sewer odor outside.	8/24/2021 10:35	WOCOM	Flushed sewer n
5391542	8/23/2021 11:30	6102	Terry Rd	40258	Customer reported a sewer odor inside and outside.	8/23/2021 17:20	INSP	Deodorized mai
5591542	8/23/2021 11.30	0102		40236	Customer reported a sewer odor inside	8/23/2021 17.20	INJF	Deouonzeu mai
5391543	8/23/2021 11:32	822	S 37th St	40211	and outside.	8/23/2021 19:05	WOCOM	Flushed and dec
5391599	8/23/2021 21:18	1834	Osage Ave	40210	Customer reported a sewer odor outside.	8/23/2021 22:36	WOCOM	Flushed and dec
5391716	8/24/2021 7:03	1524	W Market St	40203	Customer reported a sewer odor outside.	8/26/2021 11:53	WOCOM	Cleaned and dec

#### Follow up Details

cted at time of inspection. Resident omes and goes.

oila.

cted during inspection. Checked all MSD

cted at time of inspection. Deodorized

cted at time of inspection. Deodorized ad manhole.

cted. Deodorized catch basins. y debris from catch basin. Found missing g on basin.

r main and deodorized. um debris and deodorized four catch

to customer clean out. It was clear. cted at time of inspection. Checked all area.

atch basin. um debris and deodorized two catch

owing fine, added deodorizer.

<sup>r</sup> main.

ain sewer.

eodorized sewer main and catch basin.

eodorized sewer main.

leodorized five catch basins.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5391718	8/24/2021 8:02	2310	St Louis Ave	40210	Customer reported a sewer odor outside.	8/24/2021 0:00	WOCOM	Cleaned light de
5391724	8/24/2021 9:22	13630	Hunters Ridge Ct	40059	Asset not in Jefferson Co	8/24/2021 9:22	ROUTE	Routed to Veoila
5391728	8/24/2021 10:41	1010	W Main St	40202	Customer reported a sewer odor outside.	8/30/2021 10:40	Insp	Inspected five ca vented manhole
5391731	8/24/2021 10:59	807	Dearborn Ave	40211	Customer reported a sewer odor outside.	8/24/2021 15:34	WOCOM	Clean and deodo is a straight lead
5391756	8/24/2021 13:45	519	Lampton St	40203	Customer reported a sewer odor outside.			
5391759	8/24/2021 13:52	9217	US Hwy 42	40059	Customer reported a sewer odor inside and outside.	8/24/2021 18:28	INSP	Upon inspection Mitigated and in found.
5391787	8/24/2021 16:53	9015	Bergamot Dr	40059	Customer reported a sewer odor outside.	8/24/2021 20:19	WOCOM	Inspection did de Added deodorize
5391893	8/25/2021 7:11	1826	Russell Lee Dr	40211	From MetroCall: Customer reported a sewer odor outside.	8/25/2021 8:26	WOCOM	No odor detecte MSD assets in ar
5391894	8/25/2021 7:20	2114	Magazine St	40211	Customer reported a sewer odor inside and outside.	8/25/2021 9:10	WOCOM	Flushed and deo
5391908	8/25/2021 10:15	3206	Young Ave	40211	Customer reported a sewer odor outside.	8/25/2021 13:05	WOCOM	Cleaned and dec missing a plug.
5391911	8/25/2021 10:32	1211	S 26th St	40210	Customer reported a sewer odor outside.			
5391917	8/25/2021 10:53	3406	W Jefferson St	40212	From SmellMyCity App. Customer reported a sewer odor outside.	8/25/2021 15:00	WOCOM	Cleaned and dec
5391978	8/25/2021 22:50	1814	S 23rd St	40210	Customer reported sewer odor outside.	8/25/2021 23:32	CUST	No odor at time
5392036	8/26/2021 7:05	1617	Lyman Johnson Dr	40211	From SmellMyCity App. Customer reported a sewer odor outside.	8/26/2021 13:37	NOPRB	No odor detecte are straight lead
5392046	8/26/2021 9:35	547	S 16th St	40203	Customer reported a sewer odor outside.	8/27/2021 9:41	WOCOM	Deodorized catc
5392050	8/26/2021 10:14	2309	Crosshill Ct	40206	Asset not in Jefferson Co	8/26/2021 10:14	ROUTE	Routed to Veoila
5392053	8/26/2021 10:38	1508	Weaver Ct	40211	Customer reported a sewer odor outside.	8/26/2021 12:54	WOCOM	Cleaned light de
5392084	8/26/2021 14:16	1317	Texas Ave	40217	Customer reported a sewer odor inside and outside.	8/27/2021 13:38	WOCOM	Deodorized vent
5392091	8/26/2021 15:14	7131	Shutesbury Cir	40258	Customer reported a sewer odor inside and outside.	8/26/2021 15:45	CUST	No odor detecte MSD Assets. Cu Advised to call a

## Follow up Details debris and deodorized three catch basins. oila. e catch basins, four are straight leads. Also ble at location. odorized catch basins at intersection. One ad. on, found a grease layer on the wet well. l inspected for any other issues, none I detect odor coming from the manhole. rizer around the manhole. cted at time of inspection. Checked all area. eodorized catch basin. leodorized catch basin. One basin is leodorized catch basin. ne of inspection. cted at time of inspection. Catch basins ads. atch basin, it is a straight lead. oila. debris from catch basin and deodorized.

ented manhole.

cted at time of inspected. Checked all Customer stated the smell was inside. Il a plumber.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
					Customer reported a sewer odor inside			
5392301	8/28/2021 15:17	2604	Patio Ct	40214	and outside.	8/28/2021 17:30	WOCOM	Flushed sewer m
					Customer reported a sewer odor inside			No odor detecte
5392306	8/29/2021 11:43	5701	Bay Harbor Dr	40228	and outside.	8/29/2021 12:23	NOMSD	All other assets a
					Online Receipt: Customer reported a			Only odor detec
5392396	8/30/2021 8:11	6420	Dutchmans Pky	40205	sewer odor outside	8/30/2021 12:19	WOCOM	grease trap. Che

#### Follow up Details

r main

cted from the MSD portion of the system. ts are private.

ected at time of inspection was from a Checked all manholes.