



STREAMLINE

News and Events at Louisville MSD · August 2017

OUR VISION

Achieving Safe, Clean Waterways
for a Healthy and Vibrant Community

NACWA honors MSD

The National Association of Clean Water Agencies (NACWA) recognized MSD treatment centers with National Peak Performance Awards at its Utility Leadership Conference in St. Louis on July 25.

Peak Performance Awards

For the first time, our Floyds Fork Water Quality Treatment Center has earned the **Platinum Peak Performance Award** for five consecutive years of 100 percent compliance with U.S. EPA environmental regulations. Additionally, Cedar Creek WQTC has earned a **Platinum 9 Award** for nine consecutive years of compliance. Derek R. Guthrie WQTC has earned a **Gold Award** for one year of compliance.

We thank the staff of these facilities for their ongoing commitment to stellar performance.



Cedar Creek Staff—(left to right) Duane Wright, Shaun Smith, Chris Coomer (front), Mike Stephenson (back) and Chris McMillin; not shown Ed Mattingly



Floyds Fork Staff—(left to right) Jesse Howard, Zane Kaiser, Paul Kustes and Staci Huber

Derek R. Guthrie Staff: Operations—Tim Clark, Deb Hathaway, Della Hayes, Chris Langford, Gary Phelps and Kevin Thompson
Maintenance—Don Bary, Rob Roy, Paul Russell and John Woodward

Board endorses rate increase

The MSD Board has approved a rate increase of 6.9 percent for MSD customers for wastewater, drainage and Environmental Protection Agency (EPA) surcharge fees on all bills effective **August 1, 2017**. The **average** monthly residential wastewater bill (based on 5,000 gallons per month) issued on or after August 1, 2017, will reflect an **increase of \$3.03—from \$43.84 to \$46.87**. Monthly stormwater drainage fees will **increase by 60 cents—from \$8.66 to \$9.26**.

MSD will continue to offer a 30 percent discount on the surcharge and wastewater charges to qualified senior citizens.*

Wastewater

5 gallons x \$4.02 (Wastewater rate is \$4.02 per 1,000 gallons)	= \$20.10
Monthly service charge	= \$ 14.73
Monthly EPA Consent Decree Surcharge	= \$ 12.04

Total as of August 1, 2017 **\$46.87**

Based on information collected as of January 1, 2017, by the National Association of Clean Water Agencies (NACWA), MSD's wastewater bill of \$43.84 is \$2.84 higher than the national average. Nationally, the average wastewater bill will increase an estimated 5 percent.

* Senior citizens who are age 65 or older, have a gross annual household income of \$35,000 or less and are both Louisville Water Company and MSD customers may request an application for a 30 percent discount on wastewater charges and the EPA surcharge through MSD's website, LouisvilleMSD.org, or by calling Customer Relations at 502.587.0603.



OUR MISSION

Providing Exceptional Wastewater, Drainage
and Flood Protection Services for Our Community

24/7/365

502.587.0603 · CustomerRelations@LouisvilleMSD.org



LouisvilleMSD

Wagoner wins National Award



Erin Wagoner

MSD's MS4 Environmental Programs Project Administrator **Erin Wagoner** has been awarded the National Young Engineer of the Year Award by National Society of Professional Engineers (NSPE) for outstanding contributions to the engineering profession and community. Wagoner accepted her award at the 2017 NSPE Conference in Atlanta on July 21. Wagoner is proud to contribute to the protection of public health through safe water with her work as part of Louisville MSD's environmental stormwater team.

MSD employees represent at KY-TN WEA conference

Lexington was host to the Kentucky-Tennessee Water Professionals Conference July 9-12. Approximately 1,600 attendees from the water and wastewater industry in Kentucky and Tennessee came for four days of technical programs and competitions.

MSD Operations Special Projects Program Manager **Robert Bates** led the event through his role as the association President, and gave a "State of KY-TN WEA" speech. Bates was also awarded the "Arthur Sidney Bedell Award" for extraordinary personal service to a WEF Member Association.

Additionally, the following MSD employees made presentations at the conference:

Robin Burch

Heather Dodds

Stephanie Laughlin

John Loechle

William Marshall

Wes Sydner

Erin Wagoner

During the conference, MSD was presented three Operational Excellence Awards for permit compliance at our water quality treatment centers for the following sites: **Cedar Creek, Derek R. Guthrie** and **Floyds Fork**. Congratulations to all the hardworking staff at these facilities who keep things running at award winning levels.

MSD welcomes new Auditor

Sandra Conner joined MSD as Internal Auditor on June 3, 2017. Previously, Conner held the position of Staff Auditor II with MSD. She says, "Internal Audit is about more than accounting and taxation. Internal Auditors are investigators, negotiators, and analysts. They must have integrity, communication skills, and a desire to learn continuously." Conner holds both a Bachelor of Arts in Political Science and a Bachelor of Science in Business Administration in Accounting from the University of Louisville.

Customer **Compliments**

I want to express my thanks to **Donald Duerson, Ricky Haycraft** and **Steve Thomas** for the repair work they did on the sewer line at my home. They were very professional and did a great job.

— Michael Wakefield

Dwayne Edwards Sr. and **Johnathan Trimble** worked on an erosion issue within the drainage easement in my yard. They were both very respectful and did excellent work.

— Carol Stasie

Recently, I sustained damage to my car from hitting a street cut. I went to the MSD Main Office and filed a claim. **Frank Becht** and **Anne Trout** were both very polite and professional throughout the investigation process. They kept me informed along the way, and even listened to my stories about my time as an MSD employee. I appreciate their integrity and kindness.

— James Morris

Beargrass film and photo exhibit



Photo courtesy of John Nation

A public showing of the video "Beargrass—The Creek in Our Backyard" and a display of photography by John Nation will take place at the Main Branch of the Louisville Free Public Library on August 24 at 6:30 PM. The film covers the history of the stream, its abuse in the past and the ongoing work by both MSD and the community to continue recovery of the vital waterway. Please join us or stop by the photography exhibit, which runs through August.

MSD supports Summer Youth Workforce Program



Sandra Gibson (left) and Margie Anderson (right) pose with the 2017 MSD Summer Youth Workforce Team.



Will Cunningham takes the students into the field for a telespection demonstration.

Contributor: Sandra Gibson

In June, MSD paired 15 high school students with mentors from various departments—Engineering, Compliance, IT, GIS records, Procurement, and Telespection—for our Summer Youth Workforce Program. MSD Business and Community Partnership Administrator **Sandra Gibson** placed the students in the department with mentors that matched their career interest. This pairing provided focused attention on professional development and invaluable hands-on experience for the students.



Grant Gravitt gives hands-on training.

The program provides each student with an enriching and constructive summer work experience—teaching youth about the importance of watershed and utility management, and the careers that exist in both the private and public sector while strengthening MSD’s talent pipeline.

Gibson also collaborated with MSD management and staff to develop workshops for the students to gain additional skills and training. Students participated in a hands-on skilled trade workshop learning about trades that involve electrical and mechanical maintenance, collections systems and plumbing. Representatives from United Association Local 502 Plumbers & Pipefitters and International Brotherhood of Electrical Workers Local 369 were also a part of the workshop, providing useful information about apprenticeship programs. Other workshops and activities offered were Office Etiquette Training, Career Development workshop, Teen Talk Forum and attending an MSD Board meeting.

We thank the following staff for making this positive contribution to the future of our community and our workforce.

MSD Mentors

- | | |
|------------------------|------------------------|
| Jordan Basham | Lopez High |
| James Bridges | Sharise Horne |
| Leslie Brown | Debra Houston |
| Sandra Conner | Rene´ Thomas |
| Robert Cosgrove | Cathy Woosley |
| Janice Cox | Margie Anderson |
| Sean Craig | Consultant |
| Will Cunningham | |
| Brad Good | |
| Mike Griffith | |

Supporting Staff

- | | |
|-----------------------------|--------------------------|
| Ben Auclair | Kandyce Groves |
| Yvonne Austin | Troy Henderson |
| Robin Bowling | Charles McCutchen |
| Peggy Burgin | Dana Price |
| Rhonda Boyle-Crotzer | Darron Stone |
| Randal Clifton | Donnie Thomas |
| Gina Davis | Marc Thomas |
| Zonetta English | |
| Vanessa Graves | |
| Richard Grigsby | |



700 West Liberty Street
Louisville, KY 40203-1911



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Editor:
Sheryl Lauder
Strategic Communications Supervisor
Sheryl.Lauder@LouisvilleMSD.org

MSD Board information:
You can find information about
MSD Board actions on our website,
msdrecords.LouisvilleMSD.org

The public is welcome to attend MSD Board meetings.
Access [http://msdrecords.louisvillemsd.org/
openmsd/board.aspx](http://msdrecords.louisvillemsd.org/openmsd/board.aspx) for the full schedule of
both regular and Board committee meetings.

Upcoming Events

AUGUST 10
MSD Finance Committee Meeting
3:30 pm, 700 West Liberty Street

AUGUST 17
MSD Customer Service Committee Meeting
3:30 pm, 700 West Liberty Street

AUGUST 23
Wet Weather Stakeholders Meeting
5:30 pm, 700 West Liberty Street

AUGUST 24
“Beargrass—The Creek in Our Backyard” screening
Beargrass Creek Photography exhibit by John Nation
6:30-8 pm, Louisville Free Public Library Main Branch
301 York Street

AUGUST 28
MSD Board Meeting
1 pm, Open Session, 700 West Liberty Street



Photo courtesy of John Nation

MSD Milestones

Welcome to MSD

Barry Pickett, Materials Specialist

Congratulations on your promotion/reclassification

William Ford, Process Supervisor-Operations

Johonne Hamilton, Senior Customer Relations Agent

Ron Henderson, Construction Inspector III

Welcome to a new role

Roderick Harris Jr., Sanitary Department

Happy service anniversary

25 years **Gerald Dunlap**

15 years **Virgil Brown Jr.** **Eugene Downs**
Morris Byrd

10 years **Christopher Galloway** **Adrian Milan**
Anthony Johnson

5 years **Jeffrey Nalley**

Congratulations on your retirement

Anthony Calhoun