

# STREAMLINE

News and Events at Louisville MSD · September 2016

## OUR VISION

Achieving Safe, Clean Waterways  
for a Healthy and Vibrant Community



## Spreading the tree canopy

**Planting trees helps our community and MSD as we seek to provide safe, clean waterways.**

MSD recently approved grants for planting 269 trees in the Beechmont neighborhood, and as part of the JD Nichols Plaza project on the University of Louisville Belknap campus.

MSD is committed to planting 1,000 trees annually—which will yield 14,000 trees by 2024—concentrated within Louisville's combined sewer system boundaries. In a typical rainfall year, MSD's annual tree planting will redirect 1.35 million gallons of stormwater from entering our sewer system, which helps decrease sewer overflows into our waterways.

**For information about MSD's Urban Reforestation Program, contact: Wesley Sydnor, PE—MS4 Program Manager at [Wesley.Sydnor@LouisvilleMSD.org](mailto:Wesley.Sydnor@LouisvilleMSD.org)**



## OUR MISSION

Providing Exceptional Wastewater, Drainage  
and Flood Protection Services for Our Community

**24/7/365**

502.587.0603 · [CustomerRelations@LouisvilleMSD.org](mailto:CustomerRelations@LouisvilleMSD.org)

 [@LouisvilleMSD](https://twitter.com/LouisvilleMSD)



MSD's Cedar Creek WQTC, located in southern Jefferson County, earned a Platinum 8 Award from NACWA recognizing eight consecutive years of 100 percent compliance with U.S. EPA environmental regulations. Mike Stephenson performs a test on one of the clarifiers at Cedar Creek.

## NACWA honors MSD for environmental compliance

The National Association of Clean Water Agencies (NACWA) has recognized the following MSD Water Quality Treatment Centers (WQTCs) with national Peak Performance Awards. The Platinum Award represents five or more consecutive years of 100 percent compliance with U.S. EPA regulations.

**Platinum 8:** No permit violations for eight consecutive years

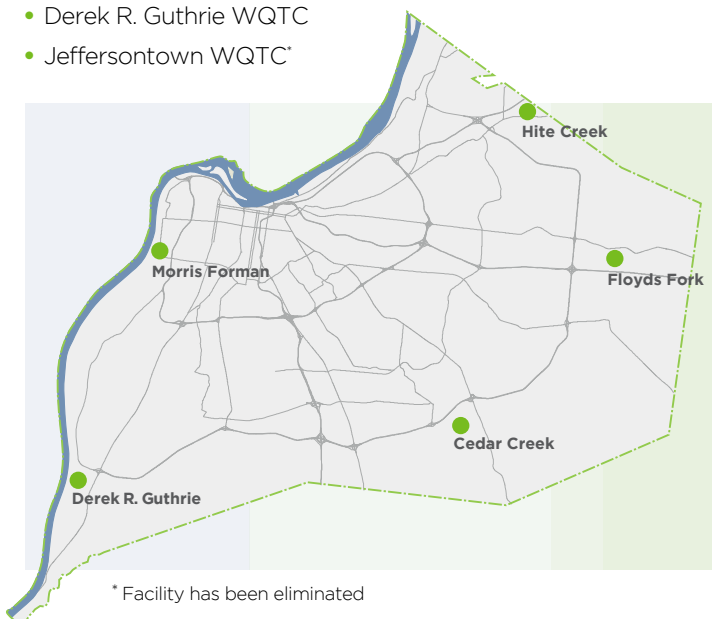
- Cedar Creek Regional WQTC
- Starview Estates WQTC\*

**Gold:** No permit violations for the calendar year

- Floyds Fork WQTC
- McNeely Lake WQTC\*
- Hite Creek WQTC

**Silver:** No more than five permit violations per calendar year

- Derek R. Guthrie WQTC
- Jeffersontown WQTC\*



\* Facility has been eliminated

## Building the Utility of the Future

Mayor Greg Fischer met with MSD managers on August 17, to share his vision for One Water. He also met with Louisville Water Company managers the same week.

MSD Executive Director Tony Parrott kicked off the meeting explaining how MSD is at a crossroads. “We’re going from good to great,” he said “to build the utility of the future. One Water is how we get there. It’s a plan for maximizing new opportunities and integrating services.”

### Water is a System

In 2012, the Mayor formed the One Water Advisory Council to explore ways to better bring water to and from homes and businesses. “Water is a system,” the Mayor reminded MSD managers, giving a nod to the One Water approach that views all water—drinking water, wastewater and stormwater—as resources that must be managed holistically and sustainably. “Citizens take our water system for granted because we have the best service delivery in the country and we handle crises with calm and confidence.” He summarized “The idea of One Water is to build on these strengths, to think about a water-in water-out system, and to leverage our assets to take on larger projects for financial sustainability. We owe it to our sons, daughters, moms, dads and community to provide safe drinking water, to put clean water back into the environment, and to protect our loved ones from flooding. We want to be the best in the country at this.”

### Making One Water Work Through Shared Services

The One Water Advisory Council has been working behind the scenes for four years to identify potential issues, view One Water from the customer perspective, and consider legal ramifications. All the planning will soon turn to action with the consolidation of Customer Service and IT teams into a shared services organization in January 2017. “Due to the city’s tax structure, we can’t make the two agencies one,” said the Mayor. “A shared services agreement, however, allows us to legally combine services so we can save money and continue to invest in the utility of the future, which includes exploring new revenue streams.” Communication and Human Resources teams from both agencies are scheduled to consolidate in 2017.

### A Commitment to Communicate

Mayor Fischer implored managers of both organizations to step-up communications with employees, to be champions of the One Water initiative, and to meld the two cultures. “This is a good thing for us and for our city,” he told the managers. “We are called to this business, to serve the citizens of this city.” The Mayor went on to say that One Water represents new opportunities for Louisville Water and MSD as organizations, and new career opportunities for all who embrace change and take a futuristic view of the business. “What we can do together is limited only by our imaginations.”

## Resolving drainage issues for our community



### Drainage initiatives have been approved for these areas:

- Ethel Avenue
- Michael Edward Drive
- Glenafton Lane
- Titan Drive

Project DRI (Drainage Response Initiative) is a partnership between Louisville Metro and MSD for investing in neighborhood drainage improvements throughout Louisville Metro. The dedicated capital funding and crew work conducted annually under this program have significantly enhanced Louisville Metro’s drainage system since 2003. One effect of Project DRI efforts is the decrease in localized flooding and standing water for our customers.





700 West Liberty Street  
Louisville, KY 40203-1911

 @LouisvilleMSD

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MSD Board information:  
You can find information about  
MSD Board actions on our website,  
[msdrecords.LouisvilleMSD.org](http://msdrecords.LouisvilleMSD.org)

The public is welcome to attend MSD Board meetings.  
Access [http://msdrecords.louisvillemsd.org/  
openmsd/board.aspx](http://msdrecords.louisvillemsd.org/openmsd/board.aspx) for the full schedule of  
both regular and Board committee meetings.

## Upcoming Events

### SEPTEMBER 5

#### MSD Offices closed

For emergency service anytime, phone MSD's  
Customer Relations at 502.587.0603

### SEPTEMBER 16

#### MSD Personnel Committee Meeting

4 pm, 700 West Liberty Street

### SEPTEMBER 20

#### Maple Street Advisory Committee Meeting

2 pm, 700 West Liberty Street

### SEPTEMBER 29

#### Wet-Weather Team Meeting

5:40 pm, 700 West Liberty Street

### SEPTEMBER 30 (PLEASE NOTE CHANGE OF DATE)

#### MSD Board Meeting

1 pm, Open Session, 700 West Liberty Street



### Properly drain your pool to protect our streams

- Wait for 10 days after chemical treatment before draining any water
- Test the pool water to ensure that it is safe prior to draining (about 0.1 parts per million total chlorine)
- Maintain a pH range of 6 to 8
- Discharge water slowly, no more than 30 gallons per minute
- Drain just one pool at a time
- Drain pools only to the sanitary sewer via a connection on the property—such as a toilet, bathtub or floor drain
- Do not discharge water to the stormwater system, like catch basins or the street, because this water will reach a natural body of water
- If you need to access an MSD manhole for discharge, call the MSD Industrial Waste Department, at 502.540.6917; allow two business days