Board endorses rate increase

The MSD Board has approved a rate increase of 6.9 percent for MSD customers for wastewater, drainage and Environmental Protection Agency (EPA) surcharge fees on all bills effective August 1, 2016. The average monthly residential wastewater bill (based on 5,000 gallons per month) issued on or after August 1, 2016, will reflect an increase of $2.82—from $41.02 to $43.84. Monthly stormwater drainage fees will increase by 56 cents—from $8.10 to $8.66.

MSD will continue to offer a 30 percent discount on the surcharge and wastewater charges to qualified senior citizens.*

<table>
<thead>
<tr>
<th>Service</th>
<th>Rate Calculation</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wastewater</td>
<td>5,000 gallons x $3.76</td>
<td>$18.80</td>
</tr>
<tr>
<td></td>
<td>(Wastewater rate is $3.76 per 1,000 gallons)</td>
<td></td>
</tr>
<tr>
<td>Monthly service charge</td>
<td></td>
<td>$13.78</td>
</tr>
<tr>
<td>Monthly EPA Consent Decree Surcharge</td>
<td>$11.26</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$43.84</strong></td>
<td></td>
</tr>
</tbody>
</table>

Based on information collected as of January 1, 2016, by the National Association of Clean Water Agencies (NACWA), MSD’s wastewater bill of $41.02 is $0.02 higher than the national average. Nationally, the average wastewater bill will increase an estimated 5 percent.

* Senior citizens who are age 65 or older, have a gross annual household income of $35,000 or less and are both Louisville Water Company and MSD customers may request an application for a 30 percent discount on wastewater charges and the EPA surcharge through MSD’s website, LouisvilleMSD.org, or by calling Customer Relations at 502.587.0603.

MSD crews repair collapsed sewer

Many of the sewers in downtown Louisville are more than 100 years old, and they are vulnerable to erosion caused by groundwater from heavy rains. On August 1, a portion of Broadway, between First and Second streets, experienced a cave-in. Ground around an abandoned pipe eroded, and this erosion caused a void to form around the pipe, resulting in a street collapse. The small abandoned pipe at one time was connected to the larger, brick-lined, Broadway Trunk Sewer, which measures 7-feet in diameter and was built in 1867.

The center lane of Broadway was closed while repairs were completed. MSD crews permanently plugged the abandoned pipe and its connection site in the larger brick sewer. They had the site backfilled with dirt, prepped for paving and plated for traffic in time for rush hour on Wednesday, August 3. New paving will be completed the following week.

This Broadway Trunk Sewer experienced two other collapses in the past two years—on July 7, 2015, and May 18, 2014, at Floyd and Hancock streets, respectively. Erosion and the age of the sewer line have been factors in all three collapses. Wenzel Street also experienced a sewer collapse on July 29, and repairs are ongoing.

The following employees played a vital role in the quick repair of this site:

Darrell Goodwin, Supervisor
Vernon Johnson, Supervisor
Ellis Anderson IV, Utility Leader
James H. Brown
Damien Hughes
Robert Martin
Maurice Nichols
Kenny Patton
Ron Smith
Leshawn Thomas
Travis Westmoreland
Rontay Winston

Damien Hughes operates a pavement cutter, while Rontay Winston applies water to cool the blade.

msd Safe, clean waterways

OUR MISSION
Providing Exceptional Wastewater, Drainage and Flood Protection Services for Our Community

24/7/365
502.587.0603 · CustomerRelations@LouisvilleMSD.org

@LouisvilleMSD
Establishing advisory committee concerning Maple Street

Homes in the Maple Street area of West Louisville were eligible for FEMA grants, providing residents the opportunity to relocate away from this high-risk flood area.

MSD has established the Community of the Future Advisory Committee to define a publicly acceptable and beneficial use for land acquired during the Maple Street buyout of flood-prone properties. The Advisory Committee provides the opportunity to foster public engagement and community partnerships with the ultimate goal of creating a community asset.

The Committee includes agency representatives, neighborhood representatives and property owners. In addition to the Advisory Committee, a subcommittee comprised of remaining residents and neighbors has been formed and will provide local feedback.

In August 2009, Louisville experienced widespread flash flooding, receiving about 7.5 inches of rain in 75 minutes, resulting in a Presidential declaration of disaster. The worst flooding occurred in West Louisville, particularly the Maple Street area. The presidential declaration enabled MSD to pursue FEMA grants to provide residents the opportunity to relocate away from areas of highest risk.

The first Advisory Committee meeting, organized by MSD’s Stephanie Laughlin and Christian “Wolffie” Miller was held on July 7, with subsequent meetings anticipated to be held on a monthly basis. They expect to make recommendations by the end of the year.

MSD employees are featured speakers at KY-TN WEA conference

Knoxville was host to the Kentucky-Tennessee Water Professionals Conference July 17-20. Approximately 1,600 attendees from the water and wastewater industry in Kentucky and Tennessee came for three days of technical programs and competitions. The following employees made presentations at the conference:

- Jordan Basham
- Robert Bates
- Jason Dempster
- Tim Kraus (One Water)
- Stephanie Laughlin

- Christian “Wolffie” Miller
- Tony Parrott
- Wes Sydnor
- Erin Wagoner
- Sharon Worley

On behalf of MSD, Robert Bates accepted six Operational Excellence Awards for permit compliance at MSD water quality treatment centers from the KY-TN Water Environment Association (WEA) for the following treatment centers:

- Bancroft*
- Cedar Creek
- Floyds Fork
- Hite Creek
- McNeely Lake*
- Starview Estates*  

These MSD employees serve as officers and delegates on the KY-TN WEA Board:

- Robert Bates, President
- Wes Sydnor, Water Environment Federation House of Delegates, Governmental Affairs Chair (KY)

*These WQTCs were decommissioned earlier this year.

Customer Compliments

I received outstanding service and professionalism from Barry Bivin and Tony Woods. Both MSD employees were very helpful and informative. I was impressed with the same-day response from MSD, and I was very pleased with the results.

— James Pike

I want to thank Casey Bowlin, Darius Calloway, Eric McKinney and Travis Westmoreland for talking to me about an issue at my property. It was determined to be a private property issue, but they were extremely nice, professional and knowledgeable.

— Helen Nevitt

Christal Lewis is friendly and pleasant. She was a great hire for the front desk at MSD.

— Robert Holloway

Connie Rhodes assisted me in getting sewer location information for my home. She helped me out a lot.

— Bill Edwards
Introducing youth to careers in public service

Project One is a school- and community-based, not-for-profit organization that prepares disadvantaged youth for successful transitions into post-secondary education and meaningful employment opportunities.

As a continued supporter of the Project One organization, this summer MSD paired 11 students with mentors from Engineering, Finance, Human Resources, Legal and Operations. This focused attention on professional development allows MSD to strengthen its future workforce while informing the student employees about the importance of watershed/utilities management and careers in public service.

Saundra Gibson coordinated the Project One program with assistance from Yozette Borges and Gina Davis.

Our Project One mentors are:
Leslie Brown
Bobby Cosgrove
Janice Cox
Sean Craig
William Cunningham
Zonetta English
David Glenn
Troy Henderson
Sharise Horne

Dedra Houston
Corey Knox
David Mulloy
Steve Robbins
Claude Rottet
Daymond Talley
Rene’ Thomas
Joy Walker

Left to right: Joey Ashby, Saundra Gibson and Yozette Borges are ready to greet visitors at the festival.

MSD joins in for West Louisville Appreciation Festival

The sweltering heat did not deter our volunteers at the West Louisville Appreciation Festival as they spread the word about the vital services we provide—including information about the Southwestern Basin project, contract and job opportunities, and service programs such as our Senior Citizen Discount Program. The following employees represented MSD at the event:

Joey Ashby  Saundra Gibson  Barbara Roberson
Pat Barry  Troy Henderson  Rene’ Thomas
Yozette Borges  Diana Mosby

Congratulations to Application Programmer/Analyst III Sameer Ghare, who earned his Project Management Professional certification in June after a four-hour examination. This is an internationally recognized professional designation. Certified project managers apply a standardized and evolving set of project management principles to improve project success rates. There are only about 713,000 active Project Management Professional certified individuals across the globe.

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MSD Milestones

Welcome to MSD
LeQuita Moore, Procurement Clerk
Michael Sauls, Maintenance Electrician
John Woodward, Maintenance Electrician

Congratulations on your promotion/reclassification
Joshua Blackman, Master Maintenance Mechanic
Teron Brown, Utility Worker III
Cheryl Dale, Facilities Manager
Jeremy Goodwin, Master Maintenance Electrician
Michael Moore, Industrial Programs Manager
Michael Raymer, Master Maintenance Electrician
Darron Stone, Safety & Security Administrator
Marc Thomas, Collection Systems Director

Welcome to a new role
Glenn Eilers, Senior Trainer-Equipment

Happy service anniversary
30 years  Steven Snawder  James H. Brown
25 years  Darrell Goodwin Sr.  Joel Keutzer
20 years  Caryn Mulligan  Trevor Williams
15 years  Paul Kustes  Lisa Hardley
5 years  James H. Brown
Upcoming Events

AUGUST 8
MSD Finance Committee Meeting
2 pm, 700 West Liberty Street

AUGUST 11
MSD Personnel Committee Meeting
4 pm, 700 West Liberty Street

AUGUST 12
MSD Customer Service Committee Meeting
2 pm, 700 West Liberty Street

AUGUST 18
MSD Infrastructure Committee Meeting
1 pm, 700 West Liberty Street

AUGUST 22
MSD Board Meeting
1 pm, Open Session, 700 West Liberty Street

AUGUST 25
Wet-Weather Team Meeting
5:30 pm, 700 West Liberty Street

Controlling mosquitoes in our catch basins

MSD has partnered with Louisville Metro Public Health and Wellness Department to routinely test and treat for mosquitoes in the coming months. The city routinely tests mosquito populations as part of the insect-control program, which includes controlling mosquitoes in MSD’s 24,000 trapped catch basins within the combined sewer system.

MSD is available 24/7 at 502.587.0603

Report a sanitary sewer backup before contacting a plumber. Determining if the problem is located on the public side of the system will help to avoid unnecessary plumber expense.