

STREAMLINE

News and Events at Louisville MSD

April 2016

OUR VISION

Achieving Safe, Clean Waterways
for a Healthy and Vibrant Community



Resolving drainage issues for our community

Project DRI (Drainage Response Initiative) is a partnership between Louisville Metro and MSD for investing in neighborhood drainage improvements throughout Louisville Metro. The dedicated capital funding and crew work conducted annually under this program have significantly enhanced Louisville Metro's drainage system since 2003. One effect of Project DRI efforts is the decrease in localized flooding and standing water for our customers.

Project DRI continues to move ahead with new projects in these areas:

- Arbor Wood Drive
- Tennessee Avenue
- Ellerbe Avenue
- Timber Hill Road
- Phoenix Hill Drive



Planning for disaster

MSD and Louisville Metro Emergency Management led a mock tabletop disaster event that featured a levee breach during a flood event. Representatives from federal, state and local agencies, as well as private utilities participated. The exercise was based on modeling provided by the U.S. Army Corps of Engineers (USACE), and included a breach site on the levee near Bells Lane. The scenario included surface flooding due to the breach, and projected flooding that would occur after the floodwaters entered MSD's combined system pipes.

MSD is working with Kentucky Emergency Management to develop catastrophic flooding event plans. Additionally, Louisville Metro is forming the county's first Silver Jackets Team to foster a closer working relationship between MSD, Louisville Metro Emergency Management, USACE and other local public and private entities to focus on flood-risk management and prevention. Silver Jacket teams bring together state, federal, and local agencies to learn from one another and apply their knowledge to reduce the risk of flooding and enhance response and recovery efforts.



OUR MISSION

Providing Exceptional Wastewater, Drainage
and Flood Protection Services for Our Community

24/7/365

502.587.0603 · CustomerRelations@LouisvilleMSD.org

@LouisvilleMSD

**Make plans now to attend
Ohio River Sweep**

Saturday · June 18, 2016 · 9 a.m. to Noon

Contact MSD's Rhonda Boyle-Crotzer, at 502-548-8409
or rhonda.boyle@louisvillemad.org, for information.

MSD Employees Donate Time to Costa Rica

MSD's **Steve Blanford, Trish Capito, David Glenn** and retired Executive Director Greg Heitzman traveled to Orosi Valley, Costa Rica on Saturday, March 12, for a weeklong volunteer service trip. They assisted WaterStep, one of MSD Cares' charities, to provide a wastewater sanitation system for a camp that serves more than 4,500 people annually. It is the only working sanitation system in the entire area.

Our employees generously donated their time to this project by using their vacation hours to go on this trip. Planning and design for this project was provided by **Juan Afable, Joe Bentley** and **Erin Wagoner**.

The team had help with the installation from camp staff and local residents so they will be able to repeat the process for other buildings, thus improving access to sanitation across the area.

This project is a follow-up to a trip made by **Robert Bates** along with WaterStep in August 2015. Robert helped survey the area for wastewater treatment solutions, and also traveled to the small town of Santa Maria to install chlorinators and hand-washing stations at two schools. These clean water systems have improved attendance at the local school by 75 to 90 percent. When you are not sick all the time, you can attend school.

Thank you to all these volunteers for spreading the value of safe, clean water and waterways well beyond our borders.



Above, left to right: David Glenn, Trish Capito and Steve Blanford pose with the septic tank prior to installation in Orosi Valley, Costa Rica. Below: Installation of the septic tank and receiving lines are underway.



Educational Outreach at Home, Garden and Remodeling Show

MSD participated in the Home, Garden and Remodeling Show at the Kentucky Exposition Center, March 18-20. The MSD exhibit featured a backflow-prevention model, rain barrel, rain garden, rain garden guide, seed packets and educational materials for achieving safe, clean waterways for our community.

Thanks to these employees for representing MSD at this event: **Jordan Basham, Julie Blanford, Whitney Boles, Brian Bradley, Tonya Callahan, Zonetta English, Meskerem Eshetu, Joe Exely, Brandon Flaherty, Sandra Gibson, Angela Gowdy, Lanita Grimes, David Johnson, Debra Johnson, Sheryl Lauder, Niccole Mardis, Jacob Mathis, Eldra McWhorter, Alex Talbott, Wes Sydnor, Karl Wagner, Mike Wharton** and **Charlotte Whitfield-Baker**.



Left to right: Brian Bradley, Niccole Mardis, Charlotte Whitfield-Baker and Joe Exely represent MSD at the Home and Garden Show.



Glenn Eilers discusses the wastewater treatment process with visiting high school students at MSD's Floyds Fork WQTC.

Educating our future leaders

Monday, March 21, school field trips were back in session at Floyds Fork Water Quality Treatment Center (WQTC). MSD hosts groups from middle school through the university level at this facility.

What happens when the water leaves our homes?

This was the topic explored by **Glenn Eilers** and **Staci Huber** as they guided a group of high school students through Floyds Fork WQTC. Through each step of the wastewater treatment process, Eilers emphasized that the water MSD puts back into Floyds Fork is cleaner than the water that is naturally present in the stream.

Jordan Basham and **Wes Sydnor** took over at this point to deliver the MSD stormwater message, including what all of us can do to improve the quality of our waterways.

Customer **Compliments**

I want to thank **Tonya Callahan, Robin Ferrell** and **Lonnie Gaines** for having the ditch in the rear of my property added to the Annual Ditch Cleaning program.
— Mr. Bohannon

On behalf of the Belknap Neighborhood Association Board and our entire Belknap neighborhood, thanks very much for partnering so significantly in our efforts to get more trees in the ground and restore and sustain our canopy. The effort this year met with success that exceeded even my hopeful expectations.

— Hadley Hury
BNA Secretary,
Director Tree-Planting and Canopy Restoration Program

Thank you to **Sonja Smith** for explaining my bill. She was knowledgeable and kind.
—Lester Smith



Plant your rain garden now

Rain gardens help infiltrate rainwater before it reaches the drainage system, and reduce the amount of stormwater and pollutants running into storm drains, combined sewers or streams.

For your **FREE Rain Garden Guide**, contact MSD Customer Relations at 502.587.0603, or online at CustomerRelations@LouisvilleMSD.org.

MSD **Milestones**

Welcome to MSD

- Demetrius Belt**, Utility Trainee
- David Denzik**, Maintenance Electrician
- Robert "Bob" Harris**, Application Programmer Analyst III
- Christopher Hillerich**, Seasonal Employee
- Mark Keller**, Floodwall Maintenance Electrician
- Chad Noe**, Maintenance Mechanic
- Richard Pauley**, Maintenance Mechanic
- David Reynolds**, Utility Trainee
- Johnathan Trimble**, Utility Trainee

Congratulations on your promotion/reclassification

- Kenneth Alford**, Utility Leader
- Dan Bailey**, Field Engineering Technician
- Mike Crotzer**, Master Maintenance Electrician
- Austin Duvall**, Utility Leader
- Richard Grigsby**, Water Quality Technician
- James Heid**, Senior Environmental Compliance Inspector
- Karen Knox**, Buyer II
- Kurt Manley**, Utility Worker III
- Kevin Schmidt**, Buyer I
- Andrew Taylor**, Utility Worker II
- Ricky Terry**, Process Technician I
- Denzil Whalin**, Utility Leader

Welcome to a new role:

- Robert Oliver**, Drainage Department

Happy service anniversary

- 15 years** **Yozette Borges**
Kirk Willis

- 10 years** **Shawn Murphy**

- 5 years** **Matthew Bobo** **Staci Huber**
Janice Hamilton **Charles Wells**

Congratulations on your retirement

- Paul "Duke" Edwards**



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Louisville, KY 40203-1911

 @LouisvilleMSD

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MSD Board information:
You can find information about
MSD Board actions on our website,
msdrecords.LouisvilleMSD.org

The public is welcome to attend MSD Board meetings.
Access <http://msdrecords.louisvillemsd.org/openmsd/board.aspx> for the full schedule of both regular and Board committee meetings.

Upcoming Events

APRIL 12

Audit Committee Meeting

4 pm, 700 West Liberty Street

APRIL 14

Joint Utility Reception

1 pm, The Olmsted, 3701 Frankfort Avenue

APRIL 19

Infrastructure Committee Meeting

2 pm, 700 West Liberty Street

Finance Committee Meeting

3:30 pm, 700 West Liberty Street

APRIL 25

MSD Board Meeting

1 pm, Open Session, 700 West Liberty Street

APRIL 25

How to do business with MSD

9 am, 700 West Liberty Street

APRIL 26

Lexington & Payne CSO Basin—Conceptual Design Meeting

6:30 pm, Girl Scouts of Kentuckiana Building,
2115 Lexington Road

Making a difference in the health of our streams

Dogs in Jefferson County produce four dump-truck loads of waste EVERY day. Pet waste that is left behind on sidewalks, in parks and at home finds its way to local waterways when it rains. Please do your part to help by scooping the poop no matter where you are!

Remove pet waste from your lawn,
and properly dispose
of it in the trash.

**Working together,
we can achieve
safe, clean
waterways
for our community.**

