

STREAMLINE

News and Events at Louisville MSD · February 2016

OUR VISION

Achieving Safe, Clean Waterways
for a Healthy and Vibrant Community

Changing how to do business with MSD

MSD Procurement, Supplier Diversity and Engineering departments held the first Construction Networking Outreach event of 2016, on January 14. The event—held at the Kentucky Center for African American Heritage—launched MSD's new approach to doing business with us. Contractors were informed of upcoming projects and provided network opportunities for potential business partners.

MSD Chief Engineer **Angela Akridge** and Engineering Director **John Loechle** discussed changes to improve relationships with our business partners, which will result in improved project delivery. These changes include aligning contract documents to achieve an industry-standard level of fairness for all parties, and utilization of the design-build delivery approach. Director of Procurement and Supplier Diversity **Rene Thomas** discussed MSD's commitment to Supplier Diversity and changes in the procurement department, including centralizing purchasing activities.

Beginning in March, MSD will conduct "How to do business with MSD" meetings on the fourth Wednesday of each month. Attendees will learn about the procurement process; bidding process; supplier diversity requirements; how to submit a responsive, responsible bid; eProcurement online services to access and download solicitations; and more. The first of these meetings is March 23, 9 a.m. at MSD's Main Office, 700 West Liberty, Louisville, KY, 40203.



MSD Executive Director Tony Parrott delivers the keynote address at the first Construction Networking Outreach event.



Making a difference in the health of our streams

Working together, all of us can help achieve safe, clean waterways. Delaying the use of your washer and dishwasher during periods of heavy rain can help. The extra water these



machines use can overload the sanitary sewers and cause them to overflow. If possible delay that load of laundry or dishes to give the sewer system time to catch up.



Visit msdprojectwin.org for more information concerning ways that you can be part of the solution for decreasing and eliminating Louisville Metro sewer overflows.

Delay using washing machines and dishwashers during peak rain events because they can fill up the sanitary sewers and contribute to sewer overflows.



OUR MISSION

Providing Exceptional Wastewater, Drainage and Flood Protection Services for Our Community

24/7/365

502-587-0603

CustomerRelations@LouisvilleMSD.org

 [@LouisvilleMSD](https://twitter.com/LouisvilleMSD)

Planting for the future

MSD is committed to an Urban Reforestation tree-planting schedule of 1,000 trees annually, yielding 14,000 trees by 2024.

Trees offer these benefits

- Intercepting rainwater before it enters the sewer system
- Reducing sewer overflows through rain absorption
- Decreasing flooding by soaking up large amounts of water
- Providing shade and cooling temperatures
- Minimizing air pollution by removing carbon dioxide from the air



MSD is searching for groups within Louisville Metro

that are interested in tree grants of up to \$40,000 each.

Businesses, industries, nonprofit groups and neighborhood associations qualify to apply.

For more information, please contact:

Wesley Sydnor, PE
Senior Technical Services Engineer
MSD
700 West Liberty Street
wesley.sydnor@louisvillemad.org
502-540-6274

One Water progress gains momentum

One Water Fleet Services, under the leadership of **Bill Malcolm**, is settling into the new partnership arrangement and is seeing results. Customer Relations employees from Louisville Water and MSD are taking calls for each agency. A Chief Information Officer for Information Technology, to serve both entities, will be announced soon. Meanwhile, new areas—Communications, Safety and Lab Research—are beginning the collaborative process with their peers to map out potential consolidation.

One Water Fleet Services

The new One Water Fleet Services agreement with NAPA Auto Parts not only includes MSD and Louisville Water, but also includes Louisville Metro Fleet. NAPA will continue to operate their parts store at MSD's Central Maintenance Facility, and will open a store at Louisville Water's Allmond Avenue facility by Spring 2016. Fleet Services is integrating NAPA's proprietary inventory system with the FASTER Asset Management System to eliminate dual entry of maintenance materials information. It is estimated this cooperative agreement will save One Water Fleet Services as much as 10-12 percent of its average costs of materials per year.

One Water is about the value of water. It's a partnership between Louisville Water and MSD to improve customer service, identify revenue opportunities and take advantage of cost savings that benefit the community

Helping the children of Flint

MSD, Louisville Water Foundation,* WaterStep and Mayor Greg Fischer—are raising money for an initiative that will generate long-term support for the children impacted by the Flint water crisis.

You may participate by giving a direct monetary donation or donating shoes in one of our WaterStep collection bins. WaterStep usually supports their work in other countries with the proceeds from the sale of the shoes. For the month of February, all shoe proceeds will go to the foundation to support the children of Flint, Michigan.

The issue of Flint's high lead-levels in the water is a stark reminder of the importance of the vital work we do each day to ensure safe, clean waterways for our community.

To make a donation go to LouisvilleWater.com/FlintLove by February 29, 2016. Our goal is to raise more than \$30,000 of Louisville Love for the Children's Health and Development Fund at the Community Foundation of Greater Flint.

* *Louisville Water Foundation is the charitable arm of Louisville Water.*



LouisvilleWater.com/FlintLove

Honoring exceptional achievement of our employees



SHOWN LEFT TO RIGHT: Angela Gowdy, Gina Davis, Jim Bridges, Tony Parrott, Rene' Thomas and Zonetta English were honored for their leadership and achievements in our community.

On December 17, 2015, the 10th annual Who's Who Louisville: African American Profiles publication was unveiled during a reception held at Churchill Downs. The book recognizes the achievements of 400 African American professionals in the Louisville community. We are proud to have MSD employees **Jim Bridges, Gina Davis, Zonetta English, Angela Gowdy** and **Rene' Thomas** recognized in this publication for making a positive impact in their profession and our community.

MSD Executive Director **Tony Parrott** received a 2016 Louisville Luminary award for exceptional achievement within the Louisville African American community.

Customer **Compliments**

Marya Summers delivered the best customer service I have ever experienced. She went above and beyond the call of duty to get my work order processed.

— Marty Schnurr

I want to compliment and thank you for the timely and professional response by **Vikki Huelsman** for an issue at my house. The problem was resolved within a week after I called. I appreciate your efforts and timely responses. Thank you very much.

— Kenneth Reed

I want to personally commend **Ron Chesser, Robin Ferrell, Van Johnson, Garland Lindsay, Will Phillips** and **Kirk Willis** for the great job they did cleaning the ditch near my home. I was very impressed and appreciative of their hard work

— James Marshall

MSD is lucky to have **Leila Cunningham** and **Stacey Witten** as customer service representatives. Thank you both for being special!

— Mary Ann Crocker
Senninger Plumbing Company

MSD **Milestones**

Welcome to MSD

Kenneth Batts, Materials Specialist
James R. Bradley, Construction Inspector III
Denver Craft, Construction Inspector III
Scott Dickison, Applications Programmer Analyst II-LOJIC
Gary Feldkamp, Construction Inspection Supervisor
Jeremy Fields, Laborer-Collections
Tyler A. Gatrost, Infrastructure & Flood Protection Tech
Everett "Buster" Greenwood, Construction Inspector III
Terrence S. Lloyd, Construction Inspector II
Timothy Noble, Construction Inspector II
Mark P. Southard, Construction Inspector II
Alan Winchell, Construction Inspector III
Gary Zollman, Construction Inspector II

Congratulations on your promotion/reclassification

Nicholas Age, Construction Inspector I
Zonetta English, Research Manager
Walter Furlong, Master Floodwall Maintenance Mechanic
Christal Lewis, Senior Customer Relations Agent
Niccole Mardis, Construction Inspector I
Dwight Mitchell, Engineering Field Supervisor
Mark Moats, Master Floodwall Maintenance Mechanic
Joshua Mullins, Master Maintenance Electrician
Ronald Scherer, Construction Inspector I
Daymond Talley, Laboratory Manager

Happy service anniversary

20 years Eddie Brown

15 years Anthony Bradford Sr.
 Joseph Downs
 William Summers
 Christina Tomasulo

10 years Rhonda Boyle-Crotzer
 Helen Givens
 Latasha McAlmont
 Anthony Wetzel

Congratulations on your retirement

Deneen Woods
 Michael Turner



Make plans now to attend
Ohio River Sweep

Saturday · June 18, 2016 · 9 a.m. to Noon

Contact MSD's Rhonda Boyle-Crotzer, at 502-548-8409
 or rhonda.boyle@louisvillemsd.org, for information.



700 West Liberty Street
Louisville, KY 40203-1911

 @LouisvilleMSD

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MSD Board information:
You can find information about
MSD Board actions on our website,
msdrecords.LouisvilleMSD.org

The public is welcome to attend MSD Board meetings.
Access <http://msdrecords.louisvillemsd.org/openmsd/board.aspx> for the full schedule of both regular and Board committee meetings.

Upcoming Events

FEBRUARY 10

Story and Main CSO Basin Conceptual Design Meeting
6:30 pm, American Printing House for the Blind
1839 Frankfort Avenue

FEBRUARY 11

MSD Personnel Committee Meeting
3:30 pm, 700 West Liberty Street

FEBRUARY 16

MSD Infrastructure Committee Meeting
1 pm, 700 West Liberty Street

FEBRUARY 19

MSD Customer Service Committee Meeting
2 pm, 700 West Liberty Street

FEBRUARY 22

MSD Board Meeting
1 pm, Open Session, 700 West Liberty Street



Rolling up our sleeves for the Red Cross

MSD employees rolled up their sleeves for a good cause on January 28, 2016, at a Red Cross blood drive at our Central Maintenance Facility. The event was organized by Flood Protection Supervisor **J P Carsone**. According to the Red Cross, one unit of blood can save as many as three lives. MSD and its employees are dedicated to protecting the community's health in many ways throughout the year, including important contributions like this. Future blood drives are scheduled for March 24th, May 19th and July 28th.

We would like to thank MSD's **Robert Bates, Ryan Broome, J P Carsone, Josh Dickerson, Michael Drew, Chris Duke, Glenn Eilers, Dan French, Mark Kessinger, Joel Keutzer, Sharlie Khan, Niccole Mardis, Christian "Wolffie" Miller, Ricky Mills, David Mulloy, Bob Pifine, Kevin Ries, Steve Riley, George Robinson, Ryan Satram, Ron Scherer, Theresa Singleton, Troy Smith and Michael Steinbock;** and thank you to Tony State, a Consultant from Integration Solutions.