



INVESTING IN OUR COMMUNITY

The Proposed 2025/2026 budget allocates **\$321 million** to support **181 capital-improvement projects** that protect people, property and our environment.



IMPROVED FLOOD PROTECTION

Paddy's Run Flood Pumping Station

- Doubling capacity
- Protects **216,000** people and **\$34 billion** in property
- Completion in spring 2027



LONG TERM BIOSOLIDS MANAGEMENT

Morris Forman Water Quality Treatment Center

- Upgrading treatment facility serving 2/3 of Louisville residents
- Results in renewable energy source
- Prepare for stricter clean water regulations
- Completion by spring 2028



ODOR CONTROL INVESTMENTS

- Replacing hundreds of outdated catch basins in several neighborhoods
- Costs range from **\$15,000 to \$20,000 EACH**
- Investing **\$49 million** over the next five years to further control odor

RATE ASSISTANCE FOR CUSTOMERS

More than **10,000 customers** assisted with flexible-payment plans, and bill discounts:

- Drops of Kindness
- Emergency Wastewater Rate Assistance Program
- Senior-citizen discount



For more information or to apply, visit LouisvilleMSD.org/PayMyBill.

MSD IS #3UtilitiesIn1 SERVING 800,000 PEOPLE



Wastewater Collection and Treatment

155 million gallons treated daily



Stormwater and Drainage

1,100 miles of underground pipe



Flood Protection

26 miles of floodwall and earthen levee

FAQ: UNDERSTANDING MSD'S 2025 RATE ADJUSTMENT

IS MY MSD RATE GOING TO INCREASE?

The MSD Board has approved a preliminary rate proposal for the 2025 rate adjustment. The proposal would add \$3.91 to the average Jefferson County monthly residential bill, and \$1.57 to the average Oldham County monthly residential bill, beginning August 1, 2025. There is a 30-day public comment period for residents to review the budget proposal by visiting LouisvilleMSD.org/Rates and submit comments to Finance@LouisvilleMSD.org.

WHY DOES MSD NEED TO INCREASE RATES?

Significant capital improvements are needed to continue to protect the community from system failures, hazardous sewer overflows and catastrophic flooding. We also have to comply with federal and state environmental standards. For the 2025/2026 capital budget proposal, about 90% of the plan goes to projects that are required to meet federal and state regulations. MSD plans to invest \$321 million in capital-improvements across three counties through June 2026, and another \$1 billion is needed over the following four years.

WHY IS MSD'S PORTION OF MY WATER BILL MORE THAN THE LOUISVILLE WATER PORTION?

MSD provides three distinct utilities: wastewater treatment, stormwater management, and Ohio River Flood Protection. Each of these services are critical to the health, safety, and economy of our community. There are many, much needed investments that are included in this proposed \$321 million budget. However, there are billions of dollars of need to address aging infrastructure, intense storms, and regulations going forward.

FOR MORE INFORMATION:

Website: LouisvilleMSD.org

Phone: (502) 540-6000

Email: CustomerRelations@LouisvilleMSD.org

HOW MUCH OF MY RATES PAY FOR SALARIES AND ADMINISTRATIVE COSTS?

Just six cents of every dollar goes to administrative expenses, with the remaining 94 cents going to operation and maintenance of the system, new and financed capital-improvement projects, as well as engineering and development review services, and holding some funds for emergency reserves.

WHAT DOES MSD DO TO MINIMIZE RATE INCREASES, AND IS ASSISTANCE AVAILABLE?

MSD actively seeks and secures alternative funding sources. For instance, the \$230 million cost to upgrade Paddy's Run Flood Pumping Station and double its protection capacity. That cost is being offset with approximately \$84 million in various government grants and low-interest and forgivable loans.

MSD provides customer assistance through the Drops of Kindness program, an Emergency Wastewater Rate Assistance Program and a Senior Citizen discount. Both of these programs provide a 30% discount on customer bills. For more information or to apply, visit LouisvilleMSD.org/PayMyBill.

HOW IS MSD HELD ACCOUNTABLE?

MSD oversight consists of a board of community residents from the neighborhoods we serve, who are appointed by the Louisville Mayor. The MSD Executive Director is appointed by the mayor, as well. Those appointments are reviewed and approved by Louisville Metro Council. The process for setting MSD's rates is dictated by city ordinance and Kentucky statutory language. Rate increases below seven percent are reviewed and approved by MSD's Board. Any proposed rate increase above seven percent must be approved by the Metro Council. The MSD Board has oversight for MSD's financial practices, policies and standards necessary to the management of MSD.

