

**Customer Service Odor Complaints Received  
September 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5436421	9/1/2022 8:39	1401	Hobart Rd	40216	Customer reported sulfur odor outside.	9/2/2022 7:18	WOCOM	Deodorized four catch basins.
5436427	9/1/2022 9:28	1600	William E Summers III Ave	40211	Metrocall Email: Customer reported an odor outside	9/1/2022 10:02	INSP	Inspection made. No odor detected at time of inspection.
5436430	9/1/2022 9:54	1719	W Kentucky St	40210	Customer reported a sewer odor inside and outside.	9/2/2022 12:20	WOCOM	Cleaned and deodorized two catch basins.
5436444	9/1/2022 10:36	444	E Brandeis St	40217	Customer reported a sewer odor inside and outside.	9/1/2022 13:45	WOCOM	Deodorized catch basin.
5436446	9/1/2022 10:45	310	W Lee St	40208	Metrocall Email: Customer reported an odor outside	9/8/2022 0:00	INSP	Inspection made. No odor detected at time of inspection.
5436447	9/1/2022 10:47	603	Bluegrass Ave	40214	Metrocall Email: Customer reported an odor outside	9/2/2022 7:21	WOCOM	Deodorized catch basin.
5436492	9/1/2022 15:26	1516	Catalpa St	40211	Metrocall Email: Customer reported an odor outside	9/1/2022 15:37	INSP	Inspection made. No odor detected at time of inspection.
5436512	9/1/2022 20:18	339	Mockingbird Valley Rd	40207	Customer reported a sewer odor outside.	9/1/2022 22:30	INSP	Checked all MSD Assets. No issues found.
5436581	9/2/2022 9:58	1826	Russell Lee Dr	40211	Metrocall Email: Customer reported an odor outside	9/2/2022 10:35	INSP	Inspection made. The only odor detected was from trash cans.
5436626	9/2/2022 14:06	3205	Cabinwood Dr	40220	Customer reported a sewer odor outside.	9/2/2022 14:55	INSP	Inspection made. No odor detected at time of inspection.
5436675	9/3/2022 17:10	2900	Cleveland Ave	40206	Customer reported a sewer odor outside.	9/9/2022 0:00	WOCOM	Cleaned medium debris and deodorized catch basin.
5436678	9/3/2022 18:57	9703	Stream View Trl	40258	Customer reported a sewer odor outside.	9/9/2022 12:47	WOCOM	Cleaned and deodorized catch basin.
5436685	9/3/2022 22:34	1620	Cherry Way	40216	Customer reported a sewer odor outside.	9/9/2022 12:55	WOCOM	Cleaned and deodorized catch basin.
5436807	9/6/2022 9:12	3210	Dr. William Weathers	40211	Metrocall Email: Customer reported an odor outside	9/7/2022 14:07	INSP	Inspection made. There was a faint odor detected in the air, but it was not coming from the catch basins.
5436821	9/6/2022 10:31	1500	Sale Ave	40215	Metrocall Email: Customer reported an odor outside	9/8/2022 10:02	WOCOM	Cleaned and deodorized catch basin.
5437024	9/7/2022 6:52	3406	W Jefferson St	40212	Metrocall Email: Customer reported an odor outside	9/9/2022 10:03	WOCOM	Cleaned and deodorized catch basin.
5437030	9/7/2022 9:56	815	Brookline Ave	40215	Customer reported a sewer odor outside.	9/10/2022 9:52	WOCOM	Cleaned and deodorized two catch basins.
5437054	9/7/2022 12:42	1127	N 42nd Street	40212	Customer reported a sewer odor inside and outside.	9/7/2022 15:06	WOCOM	Inspection made. No odor detected at time of inspection.
5437113	9/7/2022 11:22	6510	Essex Ave	40216	Customer reported a sewer odor outside.	9/7/2022 21:48	WOCOM	Flushed sewer main.
5437426	9/11/2022 9:24	9006	Seaforth Dr	40258	No information given.	9/11/2022 9:15	INSP	Inspection made. No odor detected at time of inspection.
5437540	9/12/2022 9:33	5500	Hitt Rd	40241	Customer reported a sewer odor outside.	9/12/2022 10:05	INSP	Inspection made. No odor detected at time of inspection.

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5437603	9/12/2022 15:37	1317	Texas Ave	40217	Customer reported a sewer odor outside.	9/15/2022 13:59	WOCOM	Cleaned heavy debris from two catch basins and deodorized.
5437717	9/12/2022 9:19	110	W St Catherine St	40203	Customer reported a sewer odor outside.	9-13-2213:24	WOCOM	Deodorized six catch basins.
5437719	9/13/2022 9:35	614	W Main St	40202	Customer reported a sewer odor inside and outside.	9/13/2022 10:42	WOCOM	Inspection made. No odor detected at time of inspection.
5437729	9/13/2022 10:24	7008	Matthews Rd	40258	Customer reported a sewer odor inside.	9/13/2022 10:24	INFO	Information Provided.
5437745	9/13/2022 12:40	1419	Ormsby Ln	40222	Customer reported a sewer odor outside.	9/14/2022 11:45	INSP	Odor is from an air relief valve.
5437893	9/14/2022 9:10	3317	Dr. William Weathers	40211	Metrocall Email: Customer reported an odor outside	9/14/2022 14:40	WOCOM	Flushed 300ft of the sewer.
5437951	9/14/2022 14:03	701	W Ormsby Ave	40203	Customer reported a sewer odor outside.	9/16/2022 14:03	WOCOM	Cleaned medium debris and deodorized catch basin.
5437972	9/14/2022 22:11	1519	S 32nd St	40211	Metrocall Email: Customer reported an odor outside	9/15/2022 10:14	WOCOM	Cleaned light debris and deodorized catch basin.
5438033	9/15/2022 6:23	7409	Colt Dr	40214	Metrocall Email: Customer reported an odor outside	9/19/2022 10:50	WOCOM	Cleaned and deodorized four catch basins.
5438039	9/15/2022 8:39	708	Aspen Ridge Rd	40214	Customer reported a sewer odor outside.	9/15/2022 11:02	WOCOM	Deodorized main sewer.
5438073	9/15/2022 12:47	1226	S 32nd St	40211	Customer reported a sewer odor outside.	9/15/2022 13:56	WOCOM	Deodorized four catch basins.
5438099	9/15/2022 19:21	1916	Nelson Ave	40216	Metrocall Email: Customer reported an odor outside	9/15/2022 20:52	WOCOM	Deodorized catch basin.
5438101	9/15/2022 20:47	2017	S 39th St	40211	Customer reported a sewer odor outside.	9/15/2022 21:54	WOCOM	Deodorized catch basin.
5438147	9/16/2022 9:27	1842	W Gaulbert Ave	40210	Customer reported a sewer odor outside.	9/16/2022 10:20	WOCOM	Cleaned heavy debris from two catch basins and deodorized.
5438169	9/16/2022 12:09	1454	Hazel St	40211	Customer reported a sewer odor outside.	9/22/2022 9:10	WOCOM	Cleaned and deodorized three catch basins.
5438200	9/16/2022 14:56	1421	Lillian Ave	40208	Customer reported a sewer odor outside.			
5438205	9/16/2022 15:54	1719	W Kentucky St	40210	Customer reported a sewer odor outside.	9/19/2022 12:45	WOCOM	Cleaned and deodorized catch basin.
5438213	9/16/2022 20:50	4522	Algonquin Parkway	40211	Customer reported a sewer odor outside.	9-19-22 09:18am	NOTED	Service request was not routed to the correct responding group within a timely manner to make an inspection.
5438214	9/16/2022 23:29	1524	W Market St	40203	Customer reported a sewer odor outside.	9/17/2022 0:23	WOCOM	Deodorized catch basin.
5438215	9/17/2022 6:06	1211	S 26th St	10210	Customer reported a sewer odor outside.	9/17/2022 2:35	INSP	Odor coming from manhole.
5438228	9/17/2022 22:54	2710	W Main St	40212	Customer reported a sewer odor outside.	9/19/2022 13:38	WOCOM	Cleaned light debris and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5438229	9/18/2022 6:22	1020	Cecil Ave	40211	Metrocall Email: Customer reported an odor outside	9/18/2022 10:15	INSP	No odor at time of inspection.
5438230	9/18/2022 7:38	3714	Glen Bluff Rd	40222	Customer reported a sewer odor outside.	9/19/2022 9:47	INSP	Found fats, oils and grease buildup in pump station. Cleaned accordingly to reduce odor.
5438236	9/18/2022 13:44	2533	W Broadway	40211	Customer reported a sewer odor outside.	9/19/2022 15:30	WOCOM	Deodorized catch basin.
5438241	9/18/2022 18:58	1135	Plato Ter	40211	Customer reported a sewer odor outside.	9/22/2022 6:40	WOCOM	Cleaned and deodorized all catch basins.
5438353	9/19/2022 11:20	228	N Longworth Ave	40212	Customer reported a sewer odor outside.	9/28/2022 11:15	WOCOM	Flushed the catch basin.
5438368	9/19/2022 12:49	1211	S 26th St	40210	Customer reported a sewer odor outside.	9/21/2022 9:46	WOCOM	Flushed two catch basins
5438414	9/19/2022 16:31	1828	Greenwood Ave	40210	Customer reported a sewer odor outside.	9/21/2022 10:53	WOCOM	Cleaned heavy debris from catch basin and deodorized.
5438416	9/19/2022 17:01	3610	Bohne Ave	40211	Customer reported a sewer odor outside.	9/21/2022 10:56	WOCOM	Cleaned and deodorized two catch basins.
5438420	9/19/2022 17:42	3822	Algonquin Parkway	40211	Metrocall Email: Customer reported an odor outside	9/26/2022 15:12	WOCOM	Cleaned medium debris and deodorized catch basin.
5438433	9/19/2022 21:34	3601	Joint Venture Ln	40211	Customer reported a sewer odor outside.	9/21/2022 10:46	INSP	No odor detected from the treatment basin.
5438497	9/20/2022 9:27	2206	Rockford Ln	40216	Customer reported a sewer odor outside.	9/20/2022 14:22	INSP	Inspection made, but no odors could be detected.
5438505	9/20/2022 9:49	2417	Marguerite Ave	40216	Customer reported a sewer odor outside.	9/20/2022 14:23	INSP	Inspection made, but no odors could be detected.
5438512	9/20/2022 10:27	2101	S 41st St	40211	Customer reported a sewer odor outside.	9/21/2022 10:54	WOCOM	Cleaned heavy debris from basin and deodorized.
5438522	9/20/2022 11:11	1119	Kaiser St	40211	Customer reported a sewer odor outside.	9/21/2022 11:00	WOCOM	Flushed main.
5438530	9/20/2022 11:52	4217	Estate Dr	40216	Customer reported a sewer odor outside.	9/20/2022 13:50	WOCOM	Deodorized two catch basins.
5438540	9/20/2022 13:01	4519	Broadleaf Ave	40216	Customer reported a sewer odor outside.	9/20/2022 13:56	WOCOM	No odor found during inspection.
5438544	9/20/2022 13:24	16809	Winding View Trl	40023	Metrocall Email: Customer reported an odor outside	9/20/2022 15:00	INSP	Inspection made, but no odors could be detected.
5438546	9/20/2022 13:30	3811	Algonquin Parkway	40211	Customer reported a sewer odor outside.	9/21/2022 13:30	WOCOM	Cleaned and deodorized catch basin.
5438547	9/20/2022 13:36	1417	Arcade Ave	40215	Customer reported a sewer odor outside.	9/23/2022 7:19	WOCOM	Cleaned and deodorized catch basin.
5438549	9/20/2022 13:40	2837	Slevin St	40212	Customer reported a sewer odor outside.	9/23/2022 7:13	WOCOM	Cleaned light debris and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5438561	9/20/2022 15:39	4900	Southern Pkwy	40214	Metrocall Email: Customer reported an odor outside	9/22/2022 13:03	WOCOM	Cleaned and deodorized catch basin.
5438566	9/20/2022 16:30	2833	W Chestnut St	40211	Customer reported a sewer odor outside.	9/22/2022 14:41	WOCOM	Cleaned and deodorized catch basin.
5438575	9/20/2022 16:49	500	W Hill St	40208	Metrocall Email: Customer reported an odor inside and outside	9/22/2022 13:11	WOCOM	Cleaned and deodorized catch basin.
5438579	9/20/2022 17:22	558	S 20th St	40203	Metrocall Email: Customer reported an odor outside	9/23/2022 7:16	WOCOM	Cleaned and deodorized catch basin.
5438584	9/20/2022 18:39	1814	S 23rd St	40210	Customer reported a sewer odor outside.	9/23/2022 9:41	WOCOM	Cleaned medium debris and deodorized catch basin.
5438589	9/20/2022 19:53	1524	W Market St	40203	Customer reported a sewer odor outside.	9/23/2022 7:15	WOCOM	Cleaned and deodorized catch basin.
5438590	9/20/2022 20:46	2504	W Madison St	40211	Customer reported a sewer odor outside.	9/21/2022 9:26	WOCOM	Flushed and deodorized catch basins.
5438674	9/21/2022 8:14	1007	S 47th St	40211	Customer reported a sewer odor outside.	9/21/2022 13:03	WOCOM	Cleaned and deodorized catch basin.
5438677	9/21/2022 8:37	531	Southwestern Pkwy	40211	Customer reported a sewer odor inside and outside.	9/21/2022 13:19	WOCOM	Cleaned and deodorized catch basin.
5438678	9/21/2022 8:51	1123	Southwestern Pkwy	40211	Customer reported a sewer odor inside and outside.	9/23/2022 15:19	WOCOM	Cleaned heavy debris from catch basin and deodorized.
5438681	9/21/2022 9:04	1601	S 31st St	40211	Customer reported a sewer odor inside and outside.	9/23/2022 14:10	WOCOM	Deodorized catch basin.
5438682	9/21/2022 9:07	1205	Fairland Pl	40211	Customer reported a sewer odor inside and outside.	9/22/2022 10:50	WOCOM	Flushed main.
5438683	9/21/2022 9:07	3611	Penway Ave	40211	Metrocall Email: Customer reported an odor outside	9/23/2022 14:09	WOCOM	Deodorized catch basin.
5438688	9/21/2022 9:21	125	S 38th St	40212	Customer reported a sewer odor outside.	9/21/2022 13:02	WOCOM	Deodorized catch basin.
5438700	9/21/2022 10:21	2725	W Chestnut St	40211	Metrocall Email: Customer reported an odor outside	9/21/2022 13:09	WOCOM	Cleaned light debris and deodorized catch basin.
5438705	9/21/2022 10:30	220	S 38th St	40211	Customer reported a sewer odor outside.	9/21/2022 13:16	WOCOM	Could not clean due to vehicle parked at catch basin.
5438706	9/21/2022 10:35	135	Northwestern Pky	40212	Customer reported a sewer odor outside.	9/23/2022 15:21	WOCOM	Cleaned heavy debris from catch basin and deodorized.
5438708	9/21/2022 10:36	125	S Shawnee Ter	40212	Customer reported a sewer odor outside.	9/22/2022 10:00	WOCOM	Cleaned and deodorized catch basin.
5438711	9/21/2022 10:44	4522	Winnrose Way	40211	Customer reported a sewer odor outside.	9/21/2022 10:53	INSP	Inspection made. Wind direction confirms odor was not coming from the local treatment plant.
5438717	9/21/2022 11:08	3504	Algonquin Parkway	40211	Customer reported a sewer odor outside.	9/21/2022 11:15	INSP	Inspection made. Wind direction confirms odor was not coming from the local treatment plant.
5438722	9/21/2022 11:22	2114	Magazine St	40211	Customer reported a sewer odor outside.	9/21/2022 13:01	WOCOM	Could not clean basins - cars parked over basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5438731	9/21/2011 11:38	1507	S 3rd St	40208	Customer reported a sewer odor outside.	9/21/2022 13:15	WOCOM	Could not clean basins - cars parked over basins.
5438734	9/21/2022 11:55	2234	Portland Ave	40212	Customer reported a sewer odor outside.	9/23/2022 15:23	WOCOM	Cleaned medium debris and deodorized catch basin.
5438735	9/21/2022 11:55	3531	Virginia Ave	40211	Customer reported a sewer odor outside.	9/23/2022 14:12	WOCOM	Cleaned medium debris and deodorized catch basin.
5438736	9/21/2022 11:58	1515	Beech St	40211	Customer reported a sewer odor inside and outside.	9/21/2022 13:18	WOCOM	Cleaned and deodorized catch basin.
5438745	9/21/2022 12:31	1308	Rosewell Ave	40211	Customer reported a sewer odor outside.	9/21/2022 12:37	INSP	Inspection Made. Wind Model confirms path was the treatment facility.
5438760	9/21/2022 14:16	745	S 37th St	40211	Customer reported a sewer odor outside.	9/21/2022 15:29	WOCOM	Deodorized two catch basins.
5438764	9/21/2022 14:28	3906	River Park Dr	40211	Customer reported a sewer odor outside.	9/27/2022 6:26	WOCOM	Flushed and deodorized catch basins.
5438765	9/21/2022 14:34	3810	Garland Av	40211	Customer reported a sewer odor outside.	9/21/2022 14:35	INSP	Inspection made. Wind direction confirms odor was not coming from the local treatment plant.
5438768	9/21/2022 15:30	1516	Pawtuxet Ct	40211	Customer reported a sewer odor outside.	9/21/2022 15:42	INSP	Inspection made. Wind direction was just to the north of the treatment plant at time of complaint.
5438770	9/21/2022 15:38	1617	Lois Morris Dr	40211	Customer reported a sewer odor outside.	9/21/2022 15:42	INSP	Inspection Made. Wind Model confirms path was the treatment facility.
5438776	9/21/2022 16:15	4208	Hale Ave	40211	Customer reported a sewer odor outside.	9/23/2022 14:14	WOCOM	Deodorized catch basin.
5438780	9/21/2022 16:44	1610	S 32nd St	40211	Customer reported a sewer odor outside.	9/21/2022 16:46	INSP	Inspection Made. Wind Model confirms path was the treatment facility.
5438785	9/21/2022 23:36	4514	Sunset Cir	40216	Customer reported a sewer odor outside.	9/23/2022 15:24	WOCOM	Deodorized two catch basins.
5438837	9/22/2022 7:56	1141	Industrial Blvd	40219	Customer reported a sewer odor inside and outside.	9/22/2022 12:20	WOCOM	Flushed sewer main.
5438840	9/22/2022 9:23	4705	Dover RD	40216	Customer reported a sewer odor outside.	9/22/2022 14:22	INSP	No odor found during inspection.
5438845	9/22/2022 9:56	359	N 41st St	40212	Customer reported a sewer odor inside and outside.	9/22/2022 14:15	WOCOM	Deodorized catch basin.
5438855	9/22/2022 10:47	3429	Young Ave	40211	Customer reported a sewer odor inside and outside.	9/22/2022 14:05	WOCOM	Deodorized catch basin.
5438857	9/22/2022 11:17	111	N 22nd St	40212	Customer reported a sewer odor outside.	9/22/2022 12:35	WOCOM	Deodorized catch basin.
5438858	9/22/2022 11:17	1631	S 28th St	40211	Customer reported a sewer odor outside.	9/22/2022 14:04	WOCOM	Deodorized catch basin.
5438859	9/22/2022 11:33	8213	Granwood Ln	40258	Customer reported a sewer odor outside.	9/22/2022 15:13	WOCOM	Flushed sewer main.
5438871	9/22/2022 13:11	3142	Taylor Blvd	40215	Customer reported a sewer odor outside.	9/27/2022 6:30	WOCOM	Flushed and deodorized catch basins.

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5438886	9/22/2022 21:26	1351	Sale Ave	40215	Customer reported a sewer odor outside.	9/27/2022 6:30	WOCOM	Flushed and deodorized catch basins.
5438891	9/22/2022 15:12	3300	Garland Av	40211	Metro Call Email: Customer reported a sewer odor outside.	9/27/2022 6:24	WOCOM	Flushed and deodorized catch basins.
5438894	9/22/2022 15:30	4513	Garland Av	40211	Customer reported a sewer odor outside.	9/27/2022 6:38	WOCOM	Flushed and deodorized catch basins.
5438896	9/22/2022 15:33	1447	S Brook St	40208	Metro Call Email: Customer reported a sewer odor outside.	9/26/2022 15:13	WOCOM	Cleaned medium debris and deodorized catch basin.
5438912	9/22/2022 17:36	4522	Algonquin Parkway	40211	Customer reported a sewer odor outside.	9/22/2022 17:38	INSP	Inspection made. Caller was anonymous so no inspection at address could be made. All things functioning at treatment facility.
5438913	9/22/2022 19:24	9006	Seaforth Dr	40258	Customer reported a sewer odor outside.	9/22/2022 23:04	WOCOM	Slight odor detected. MSD assets were clear.
5438970	9/23/2022 6:13	5409	Nimitz Ct	40214	Metro Call Email: Customer reported a sewer odor outside.	9/23/2022 15:09	WOCOM	Cleaned medium debris and deodorized two catch basins.
5438971	9/23/2022 7:38	4900	Greenview Ct	40216	Customer reported a sewer odor outside.	9/23/2022 9:33	WOCOM	Flushed sewer main.
5438972	9/23/2022 7:59	5602	Arvis Dr	40216	Customer reported a sewer odor outside.	9/23/2022 9:47	WOCOM	No odor detected at time of inspection.
5438977	9/23/2022 9:04	3107	Lencott Dr	40216	Customer reported a sewer odor outside.	9/23/2022 10:08	WOCOM	No odor detected at time of inspection.
5438978	9/23/2022 9:23	117	E Collins Ct	40214	Customer reported a sewer odor outside.	9/23/2022 14:13	WOCOM	Cleaned light debris and deodorized catch basin.
5438981	9/23/2022 9:34	2114	Magazine St	40211	Customer reported a sewer odor outside.	9/26/2022 15:14	WOCOM	Deodorized catch basin.
5438983	9/23/2022 10:14	2313	Elmhurst Ave	40216	Customer reported a sewer odor outside.	9/23/2022 10:41	WOCOM	No odor detected at time of inspection.
5439006	9/23/2022 13:26	1749	W Hill St	40210	Customer reported a sewer odor outside.	9/23/2022 14:57	WOCOM	Deodorized four catch basins.
5439009	9/23/2022 13:34	1304	S 43rd St	40211	Customer reported a sewer odor outside.	9/26/2022 9:34	Noted	Information not provided in a timely fashion to investigate.
5439042	9/23/2022 22:02	3707	Greenwood Ave	40211	Metro Call Email: Customer reported a sewer odor outside.	9/23/2022 23:05	WOCOM	Checked and deodorized all MSD Assets in area.
5439043	9/23/2022 22:21	110	N 29th St	40212	Customer reported a sewer odor outside.	9/23/2022 23:32	INSP	Deodorized catch basin.
5439065	9/24/2022 18:03	1205	Fairland Pl	40211	Customer reported a sewer odor outside.	9/26/2022 15:11	WOCOM	Deodorized catch basin.
5439066	9/24/2022 19:00	2733	Congress St	40212	Customer reported a sewer odor outside.	9/26/2022 6:24	WOCOM	Flushed and deodorized catch basins.
5439067	9/24/2022 23:36	4226	Hale Ave	40211	Customer reported a sewer odor outside.	9/27/2022 15:20	WOCOM	Deodorized catch basin.

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5439069	9/25/2022 7:29	4301	W Muhammad Ali Blvd	40212	Customer reported a sewer odor outside.			
5439070	9/25/2022 7:44	4003	River Park Dr	40211	Customer reported a sewer odor outside.	9/27/2022 16:27	WOCOM	Flushed and deodorized four catch basins.
5439071	9/25/2022 8:52	1801	Spring Dr	40205	Customer reported a sewer odor outside.	9/25/2022	INSP	No odor at time of inspection.
5439077	9/25/2022 12:01	1612	Grove Ave	40213	Customer reported a sewer odor outside.	9/25/2022 12:50	INSP	Flushed cleanout to property line.
5439079	9/25/2022 15:11	2101	S 41st St	40211	Customer reported a sewer odor outside.	9/25/2022 15:16	INSP	No odor at time of inspection.
5439082	9/25/2022 21:23	1775	W Lee St	40210	Customer reported a sewer odor outside.	9/25/2022 23:23	WOCOM	Flushed sewer main.
5439084	9/25/2022 22:02	932	S 6th St	40203	Customer reported a sewer odor outside.	9/27/2022 16:50	WOCOM	Catch basin is a straight lead. Flushed basin.
5439085	9/25/2022 22:08	1708	Garland Av	40210	Customer reported a sewer odor outside.	9/25/2022 23:37	WOCOM	Flushed sewer main.
5439086	9/25/2022 22:16	1203	Hull St	40204	Customer reported a sewer odor outside.	9/26/2022 0:10	WOCOM	Flushed sewer main.
5439087	9/25/2022 22:29	2130	Baringer Ave	40204	Customer reported a sewer odor outside.	9/27/2022 15:21	WOCOM	Deodorized catch basin.
5439088	9/25/2022 22:31	1106	Cherokee Rd	40204	Customer reported a sewer odor outside.	9/27/2022 15:15	WOCOM	Deodorized catch basin.
5439089	9/25/2022 23:07	1524	W Market St	40203	Customer reported a sewer odor outside.	9/26/2022 0:31	WOCOM	Flushed catch basin.
5439090	9/26/2022 0:02	2709	Garland Av	40211	Customer reported a sewer odor outside.	9/26/2022 10:24	WOCOM	No odor at time of inspection.
5439091	9/26/2022 5:31	2131	Douglass Blvd	40205	Customer reported a sewer odor outside.	9/26/2022 5:37	WOCOM	Deodorized vented manhole.
5439152	9/26/2022 6:15	1400	Poplar Level Rd	40217	Customer reported a sewer odor outside.	9/27/2022 9:30	WOCOM	Catch basin missing plug.
5439154	9/26/2022 6:35	1809	Mary Catherine De	40216	Customer reported a sewer odor outside.	9/26/2022 11:44	INSP	No odor at time of inspection.
5439155	9/26/2022 6:40	646	N 24th St	40212	Metrocall Email: Customer reported a sewer odor outside.	9/28/2022 1:13	Noted	Not notified in a timely manner to make inspection of area.
5439156	9/26/2022 6:59	3411	Northwestern Pky	40212	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 12:56	Noted	No further information given.
5439157	9/26/2022 7:06	3601	Northwestern Pky	40212	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 12:56	Noted	No further information given.
5439158	9/26/2022 7:14	113	N 36th St	40212	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 12:56	Noted	No further information given.
5439159	9/26/2022 7:18	1634	Tyler Pkwy	40204	Metrocall Email: Customer reported a sewer odor outside.	9/28/2022 10:13	WOCOM	Deodorized all basins at location.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439160	9/26/2022 7:22	1340	S 3rd St	40208	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 11:31	WOCOM	Cleaned medium debris and deodorized catch basin.
5439161	9/26/2022 7:26	1377	S 1st St	40208	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 15:49	WOCOM	Deodorized all basins at location.
5439162	9/26/2022 7:29	1000	Mary St	40204	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 17:15	WOCOM	Cleaned medium debris and deodorized catch basin.
5439164	9/26/2022 8:10	825	S 24th St	40211	Customer reported a sewer odor outside.	9/26/2022 15:17	WOCOM	Deodorized catch basin.
5439165	9/26/2022 8:16	1160	S 41st St	40211	Customer reported a sewer odor outside.	9/26/2022 9:19	INSP	Inspection made.
5439166	9/26/2022 8:18	2705	Gardiner Lane	40205	Customer reported a sewer odor outside.	9/26/2022 13:19	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5439167	9/26/2022 8:20	8708	Chelmer Ln	40220	Customer reported a sewer odor inside and outside.	9/26/2022 17:00	WOCOM	Inspected manhole. No issues found.
5439170	9/26/2022 8:27	600	Meriwether Ave	40217	Customer reported a sewer odor inside and outside.	9/27/2022 15:51	WOCOM	Deodorized all basins at location.
5439174	9/26/2022 8:56	900	S 5th St	40203	Customer reported a sewer odor outside.	9/26/2022 9:45	WOCOM	Cleaned light debris and deodorized two catch basins.
5439175	9/26/2022 8:57	2000	Village Dr	40205	Customer reported a sewer odor inside and outside.	9/26/2022 14:32	WOCOM	MSD working with onsite plumber to determine if line is blocked. Plumber stated it was on property owner side.
5439177	9/26/2022 9:16	1920	Beech St	40210	Customer reported a sewer odor outside.	9/26/2022 15:22	WOCOM	Cleaned medium debris and deodorized catch basin.
5439181	9/26/2022 9:45	8907	Nottingham Pkwy	40222	Customer reported a sewer odor outside.	9/26/2022 12:38	WOCOM	Root cut main line. Cleaned to property connection.
5439184	9/26/2022 9:58	1602	Mae Street Kid	40211	Customer reported a sewer odor inside and outside.	9/26/2022 15:20	WOCOM	Cleaned three catch basins and deodorized.
5439188	9/26/2022 10:14	2816	Northwestern Pky	40212	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 12:57	Noted	No further information given.
5439190	9/26/2022 10:17	807	Dearborn Ave	40211	Customer reported a sewer odor outside.			
5439192	9/26/2022 10:22	811	Dearborn Ave	40211	Customer reported a sewer odor inside and outside.	9/28/2022 12:26	WOCOM	Deodorized catch basin.
5439204	9/26/2022 11:26	2128	Baringer Ave	40204	Customer reported a sewer odor outside.	9/26/2022 15:19	WOCOM	Deodorized catch basin.
5439215	9/26/2022 12:47	607	Montana	40208	Customer reported a sewer odor outside.	9/27/2022 15:52	WOCOM	Deodorized all basins at location.
5439227	9/26/2022 13:25	544	W St Catherine St	40203	Customer reported a sewer odor outside.	9/27/2022 17:34	WOCOM	Basin is a straight lead. Deodorized.
5439242	9/26/2022 14:50	1015	Milton Ave	40217	Customer reported a sewer odor outside.			



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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439257	9/26/2022 15:13	3308	Dr. William Weathers	40211	Customer reported a sewer odor inside and outside.	9/27/2022 13:00	Noted	No further information given.
5439259	9/26/2022 15:19	1430	Poplar Level Rd	40217	Customer reported a sewer odor inside and outside.	9/26/2022 15:19	INSP	Turned over to engineering for drainage issue.
5439267	9/26/2022 15:41	1922	Peony Ave	40211	Customer reported a sewer odor outside.	9/27/2022 13:00	Noted	No further information given.
5439269	9/26/2022 15:49	946	Eastern Pky	40217	Customer reported a sewer odor outside.			
5439271	9/26/2022 15:52	1431	S 4th St	40208	Customer reported a sewer odor outside.	9/26/2022 23:20	WOCOM	No odor detected at time of inspection.
5439280	9/26/2022 16:32	3303	Algonquin Parkway	40211	Customer reported a sewer odor outside.	9/27/2022 13:00	Noted	No further information given.
5439281	9/26/2022 16:33	3715	Chauncey Ave	40211	Customer reported a sewer odor outside.	9/27/2022 16:14	INSP	Odor coming from the catch basin.
5439289	9/26/2022 20:34	3312	Pacific Ct	40211	Customer reported a sewer odor outside.	9/26/2022 21:10	INSP	Inspection made.
5439291	9/26/2022 21:00	4244	Regina Ave	40211	Customer reported a sewer odor outside.	9/27/2022 13:04	Noted	No further information given.
5439292	9/26/2022 21:32	2301	S 3rd St	40208	Customer reported a sewer odor outside.	9/26/2022 22:30	WOCOM	No odor detected at time of inspection.
5439293	9/26/2022 22:22	3703	Glengyle Ave	40218	Customer reported a sewer odor outside.	9/27/2022 13:04	Noted	No further information given.
5439294	9/26/2022 22:43	815	Texas Ave	40217	Metrocall Email: Customer reported a sewer odor outside.			
5439350	9/26/2022 6:13	1010	Dixon Ave	40217	Customer reported a sewer odor outside.	9/27/2022 16:29	WOCOM	No odor detected but flushed the catch basin.
5439352	9/27/2022 6:51	1810	Burwell Ave	40210	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 14:01	WOCOM	Cleaned and deodorized catch basin.
5439354	9/27/2022 8:03	1925	Olive St	40210	Customer reported a sewer odor inside and outside.	9/27/2022 14:38	WOCOM	No odor detected at time of inspection.
5439355	9/27/2022 8:24	2618	Oregon Ave	40210	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 14:04	WOCOM	Cleaned and deodorized two catch basins.
5439356	9/27/2022 8:25	1501	Louis Coleman Jr Dr	40211	Metrocall Email: Customer reported a sewer odor outside.	9/27/2022 14:05	WOCOM	Cleaned and deodorized catch basin.
5439358	9/27/2022 8:30	3015	Wilson Ave	40211	Customer reported a sewer odor outside.	9/27/2022 10:29	WOCOM	Inspection made.
5439359	9/27/2022 8:38	1013	S 29th St	40211	Customer reported a sewer odor inside and outside.	9/27/2022 11:11	WOCOM	No odor detected at time of inspection.
5439361	9/27/2022 8:45	1735	Hale Ave	40210	Customer reported a sewer odor inside and outside.	9/27/2022 12:34	WOCOM	Flushed and deodorized catch basins.
5439363	9/27/2022 8:57	1514	S 35th St	40211	Customer reported a sewer odor outside.	9/27/2022 13:40	WOCOM	Flushed and deodorized five catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439364	9/27/2022 8:58	1020	Reasor Ave	40217	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 16:14	WOCOM	Flushed the catch basin.
5439365	9/27/2022 8:59	444	S 1st St	40202	Customer reported a sewer odor inside and outside.	9/27/2022 14:06	WOCOM	Deodorized eight catch basins.
5439369	9/27/2022 9:23	1109	Forrest St	40217	Customer reported a sewer odor inside and outside.	9/27/2022 14:10	WOCOM	Deodorized all basins at location.
5439370	9/27/2022 9:43	1411	St James Ct	40208	Customer reported a sewer odor outside.	9/27/2022 13:00	WOCOM	Deodorized catch basin.
5439371	9/27/2022 9:46	2301	S 3rd St	40208	Customer reported a sewer odor outside.	9/27/2022 15:02	WOCOM	No further information given.
5439375	9/27/2022 10:11	3009	Ashview Terr	40217	Customer reported a sewer odor inside and outside.	9/27/2022 11:10	INSP	No odor found during inspection.
5439376	9/27/2022 10:13	555	S 2nd St	40202	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 15:28	INSP	No odor found during inspection.
5439377	9/27/2022 10:22	2342	Alexander Ave	40217	Customer reported a sewer odor inside and outside.	9/27/2022 16:38	WOCOM	Deodorized four catch basins.
5439379	9/27/2022 10:24	2615	Delor Ave	40217	Customer reported a sewer odor inside and outside.	9/27/2022 15:30	WOCOM	No odor found during inspection.
5439380	9/27/2022 10:27	1951	Duker Ave	40205	Customer reported a sewer odor outside.	9/27/2022 18:49	WOCOM	Deodorized four catch basins.
5439381	9/27/2022 10:28	1707	Mae Street Kid	40211	Customer reported a sewer odor inside and outside.	9/27/2022 14:11	WOCOM	Deodorized three catch basins.
5439382	9/27/2022 10:32	2418	Newburg Rd	40205	Customer reported a sewer odor outside.	9/27/2022 15:47	WOCOM	Deodorized two catch basins.
5439383	9/27/2022 10:33	1630	S 2nd St	40208	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 14:12	WOCOM	Deodorized two catch basins.
5439384	9/27/2022 10:43	2116	Gladstone Ave	40205	Customer reported a sewer odor outside.	9/27/2022 16:13	WOCOM	Deodorized three catch basins.
5439388	9/27/2022 10:45	2129	W Hill St	40210	Customer reported a sewer odor inside and outside.	9/27/2022 13:05	WOCOM	Flushed and deodorized four catch basins.
5439389	9/27/2022 10:47	1707	W Oak St	40210	Customer reported a sewer odor inside and outside.	9/27/2022 12:45	WOCOM	Flushed and deodorized three catch basins.
5439392	9/27/2022 10:48	3014	Peale Ave	40205	Customer reported a sewer odor outside.	9/27/2022 18:36	WOCOM	No odor found during inspection. Checked all MSD assets.
5439397	9/27/2022 11:07	2114	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	9/27/2022 13:22	WOCOM	Flushed and deodorized four catch basins.
5439399	9/27/2022 11:13	1233	Royal Ave	40204	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 17:02	WOCOM	Deodorized three catch basins.
5439401	9/27/2022 11:21	858	Melford Ave	40217	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 15:04	WOCOM	No odor found during inspection.
5439404	9/27/2022 11:26	1720	Bonnycastle Ave	40205	Customer reported a sewer odor outside.	9/27/2022 11:29	DUP	Duplicate entry

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439405	9/27/2022 11:27	803	Walser Rd	40207	Customer reported a sewer odor inside and outside.	9/27/2022 21:10	WOCOM	No odor found during inspection. Checked all MSD assets.
5439407	9/27/2022 11:27	1720	Bonnycastle Ave	40205	Customer reported a sewer odor outside.	9/27/2022 15:48	WOCOM	Deodorized all basins at location.
5439409	9/27/2022 11:30	3013	Rexford Way	40205	Customer reported a sewer odor outside.	9/27/2022 19:19	WOCOM	No odor found during inspection.
5439411	9/27/2022 11:43	9415	Sue Helen Dr	40299	Customer reported a sewer odor outside.	9/27/2022 12:57	WOCOM	Inspection made
5439412	9/27/2022 11:45	2509	Wyeth Ct	40220	Customer reported a sewer odor outside.	9/27/2022 14:40	INSP	Found Cave In at location.
5439415	9/27/2022 12:02	920	Loveall Ln	40223	Customer reported a sewer odor outside.	9/27/2022 13:44	WOCOM	Checked location. Car parked over catch basin. Could not clean.
5439418	9/27/2022 12:29	966	Cherokee Rd	40204	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 14:25	WOCOM	Deodorized four catch basins.
5439419	9/27/2022 13:10	748	Ziegler St	40217	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 13:35	WOCOM	Cleaned light debris and deodorized catch basin.
5439423	9/27/2022 13:36	3534	Shadyside Dr	40211	Customer reported a sewer odor outside.	9/27/2022 15:56	WOCOM	No odor from catch basin. There is odor in the air.
5439427	9/27/2022 13:46	1360	Ouerbacker St	40208	Customer reported a sewer odor outside.	9/27/2022 18:12	WOCOM	Deodorized eleven catch basins.
5439429	9/27/2022 13:53	9301	Springbrooke Cir	40241	Customer reported a sewer odor outside.	9/27/2022 20:22	WOCOM	No odor found during inspection. Checked all MSD assets.
5439436	9/27/2022 14:07	9211	Collingwood Rd	40299	Customer reported a sewer odor outside.	9/27/2022 17:29	WOCOM	No odor found during inspection. Checked all MSD assets.
5439437	9/27/2022 14:09	1715	Brentmoor Ln	40223	Customer reported a sewer odor outside.	9/27/2022 21:45	WOCOM	No odor found during inspection. Checked all MSD assets.
5439438	9/27/2022 14:11	1601	Roosevelt Ave	40242	Customer reported a sewer odor outside.	9/27/2022 22:08	WOCOM	No odor found during inspection. Checked all MSD assets.
5439440	9/27/2022 14:12	315	N 45th St	40212	Customer reported a sewer odor outside.	9/27/2022 17:23	WOCOM	Cleaned and deodorized catch basin.
5439442	9/27/2022 14:19	3418	Herman St	40212	Customer reported a sewer odor outside.	9/27/2022 18:45	WOCOM	Flushed and deodorized catch basins.
5439447	9/27/2022 14:33	4709	Oak Bend Dr	40241	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 20:51	WOCOM	No odor found during inspection. Checked all MSD assets.
5439448	9/27/2022 14:47	731	S 43rd St	40211	Customer reported a sewer odor outside.	9/27/2022 14:47	Noted	No further information given.
5439450	9/27/2022 14:54	3200	Appleton Ct	40216	Customer reported a sewer odor outside.	9/27/2022 20:20	WOCOM	No odor found during inspection. Checked all MSD assets.
5439454	9/27/2022 15:04	1720	Mae Street Kid	40211	Customer reported a sewer odor inside and outside.	9/27/2022 15:20	INSP	Odor coming from catch basin.
5439457	9/27/2022 15:12	116	Fontaine Landing Ct	40212	Customer reported a sewer odor outside.	9/27/2022 8:11	Insp	No further information given.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439459	9/27/2022 15:17	4626	S 2nd St	40214	Customer reported a sewer odor outside.	9/27/2022 17:36	WOCOM	Deodorized catch basin.
5439468	9/27/2022 16:02	3800	Jupiter Rd	40218	Customer reported a sewer odor outside.	9/27/2022 21:14	WOCOM	No odor found during inspection. Checked all MSD assets.
5439469	9/27/2022 16:04	3419	Chauncey Ave	40211	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 21:00	WOCOM	Vactored catch basin and flushed main.
5439474	9/27/2022 16:10	1311	McHenry St	40217	Metrocall Email: Customer reported a sewer odor inside and outside.	9/27/2022 18:17	WOCOM	Deodorized catch basin.
5439479	9/27/2022 16:12	208	Northwestern Pky	40212	Customer reported a sewer odor outside.	9/27/2022 18:01	WOCOM	Flushed catch basin.
5439487	9/27/2022 16:40	831	Hazel St	40211	Customer reported a sewer odor inside and outside.	9/27/2022 17:38	WOCOM	Cleaned and deodorized two catch basins.
5439491	9/27/2022 17:22	2103	Wallie Ann Ct	40210	Customer reported a sewer odor outside.	9/27/2022 18:22	WOCOM	Flushed catch basin.
5439492	9/27/2022 17:22	3501	Grand Ave	40211	Customer reported a sewer odor inside and outside.	9/27/2022 18:19	WOCOM	Deodorized catch basin.
5439494	9/27/2022 17:24	1805	Hardesty Ave	40216	Customer reported a sewer odor outside.	9/27/2022 20:52	WOCOM	Flushed sewer main.
5439498	9/27/2022 17:53	2618	Allston Ave	40210	Customer reported a sewer odor inside and outside.	9/27/2022 18:33	WOCOM	Flushed catch basin.
5439503	9/27/2022 19:00	2727	Main St	40212	Customer reported a sewer odor inside and outside.	9/28/2022 10:23	WOCOM	Flushed and deodorized catch basins.
5439504	9/27/2022 20:19	506	Beecher St	40215	Customer reported a sewer odor inside and outside.	9/28/2022 10:24	WOCOM	Flushed and deodorized catch basins.
5439505	9/27/2022 21:01	407	Reg Smith Cir	40208	Customer reported a sewer odor inside and outside.	9/27/2022 23:50	WOCOM	No odor found during inspection. Checked all MSD assets.
5439506	9/27/2022 21:19	4203	Dolphin Rd	40220	Customer reported a sewer odor outside.	9/29/2022 14:03	WOCOM	Cleaned and deodorized catch basin.
5439559	9/28/2022 6:36	937	S Clay St	40203	Customer reported a sewer odor outside.	9/28/2022 8:45	WOCOM	Deodorized catch basin.
5439560	9/28/2022 7:09	4314	Crittenden Dr	40209	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 10:15	WOCOM	Cleaned and deodorized catch basin.
5439563	9/28/2022 7:40	3351	Grand Ave	40211	Customer reported a sewer odor outside.	9/28/2022 11:00	WOCOM	Deodorized three catch basins.
5439564	9/28/2022 7:46	2619	Algonquin Parkway	40210	Customer reported a sewer odor outside.	9/28/2022 8:41	INSP	Inspection made.
5439565	9/28/2022 7:55	3516	Algonquin Parkway	40210	Customer reported a sewer odor outside.	9/28/2022 8:41	INSP	Inspection made.
5439567	9/28/2022 8:08	2408	Garland Ave	40211	Customer reported a sewer odor outside.	9/28/2022 11:05	WOCOM	Deodorized four catch basins.
5439569	9/28/2022 8:19	2605	Dixdale Ave	40210	Customer reported a sewer odor inside and outside.	9/28/2022 11:07	WOCOM	Deodorized catch basins at intersection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439570	9/28/2022 8:21	1364	S 1st St	40208	Customer reported a sewer odor inside and outside.	9/28/2022 9:38	WOCOM	Deodorized two catch basins.
5439571	9/28/2022 8:23	1936	S 28th St	40210	Customer reported a sewer odor outside.	9/28/2022 11:28	WOCOM	Flushed catch basin.
5439573	9/28/2022 8:30	1143	S 2nd St	40203	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 11:09	WOCOM	Deodorized catch basin.
5439574	9/28/2022 8:32	3401	Duvalle Dr	40211	Customer reported a sewer odor inside and outside.	9/28/2022 10:54	WOCOM	No odor found during inspection.
5439576	9/28/2022 8:37	1714	Patton Ct	40210	Customer reported a sewer odor inside and outside.	9/28/2022 10:16	WOCOM	Deodorized catch basin.
5439577	9/28/2022 8:37	1213	Garvin Pl	40203	Customer reported a sewer odor inside and outside.	9/28/2022 11:08	WOCOM	Deodorized catch basin.
5439578	9/28/2022 8:39	2003	Kenilworth Pl	40205	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 9:45	WOCOM	Catch basin is a straight lead. Flushed basin.
5439579	9/28/2022 8:42	1805	Hardesty Ave	40216	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 10:30	WOCOM	No odor found during inspection.
5439580	9/28/2022 8:45	1731	Algonquin Parkway	40210	Customer reported a sewer odor inside and outside.	9/28/2022 11:09	WOCOM	Deodorized three catch basins.
5439581	9/28/2022 8:52	820	Milton Ave	40217	Customer reported a sewer odor outside.			
5439582	9/28/2022 8:54	911	S Brook St	40203	Customer reported a sewer odor inside and outside.	9/28/2022 8:54	WOCOM	Cleaned and deodorized catch basins at location.
5439583	9/28/2022 8:54	3302	Deer Hllow Pl	40214	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 10:43	WOCOM	No odor found during inspection.
5439584	9/28/2022 8:56	200	E Chestnut St	40202	Customer reported a sewer odor inside and outside.	9/28/2022 10:10	WOCOM	Deodorized catch basin.
5439585	9/28/2022 8:57	1023	Caldwell St	40204	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 11:10	WOCOM	Deodorized catch basin.
5439588	9/28/2022 9:03	1404	S 28th St	40211	Customer reported a sewer odor inside and outside.	9/28/2022 10:23	WOCOM	Deodorized catch basin.
5439589	9/28/2022 9:03	921	S 43rd St	40211	Customer reported a sewer odor outside.	9/28/2022 11:11	WOCOM	Deodorized catch basin.
5439590	9/28/2022 9:06	2334	W Kentucky St	40210	Customer reported a sewer odor inside and outside.	9/28/2022 10:24	WOCOM	Deodorized catch basin.
5439591	9/28/2022 9:13	730	Logan st	40204	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 14:10	WOCOM	Deodorized catch basin.
5439595	9/28/2022 9:23	4915	Southern Pkwy	40214	Customer reported a sewer odor outside.	9/28/2022 14:12	WOCOM	Deodorized catch basin.
5439596	9/28/2022 9:25	539	Denmark St	40215	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 16:56	WOCOM	Deodorized catch basin.
5439598	9/28/2022 10:25	838	Cawthon St	40203	Customer reported a sewer odor inside and outside.	9/28/2022 10:25	WOCOM	Cleaned medium debris and deodorized catch basin.

**Customer Service Odor Complaints Received  
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439599	9/28/2022 9:45	1935	Rutherford Ave	40205	Customer reported a sewer odor outside.	9/28/2022 10:18	WOCOM	Catch basin is a straight lead. Flushed basin.
5439601	9/28/2022 9:48	1519	W Oak St	40210	Customer reported a sewer odor outside.	9/28/2022 12:27	WOCOM	Deodorized catch basin.
5439606	9/28/2022 10:00	2817	Narragansett Dr	40210	Customer reported a sewer odor inside and outside.	9/28/2022 11:12	WOCOM	Flushed main.
5439610	9/28/2022 10:12	5709	Dorinda Dr	40258	Customer reported a sewer odor inside and outside.	9/28/2022 11:32	WOCOM	No odor at time of inspection.
5439611	9/28/2022 10:16	6705	Triangle Dr	40214	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 11:26	WOCOM	No odor at time of inspection.
5439612	9/28/2022 10:17	1842	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	9/28/2022 14:11	WOCOM	Deodorized catch basin.
5439615	9/28/2022 10:30	1730	S 24th St	40210	Customer reported a sewer odor outside.	9/28/2022 10:52	WOCOM	Advised owner to prime traps.
5439623	9/28/2022 10:54	1235	S 3rd St	40203	Customer reported a sewer odor outside.	9/28/2022 14:12	WOCOM	Deodorized catch basin.
5439626	9/28/2022 10:57	2904	Garfield Ave	40212	Customer reported a sewer odor inside and outside.	9/28/2022 13:33	WOCOM	Deodorized four catch basins.
5439628	9/28/2022 11:00	1710	Atterberry Ct	40216	Customer reported a sewer odor outside.	9/28/2022 15:30	WOCOM	Flushed sewer main.
5439631	9/28/2022 11:19	606	Upland Rd	40206	Customer reported a sewer odor inside and outside.	9/28/2022 13:32	WOCOM	Deodorized two catch basins.
5439638	9/28/2022 12:01	2317	Brighton Dr	40205	Customer reported a sewer odor outside.	9/28/2022 12:44	WOCOM	Inspection made.
5439639	9/28/2022 12:05	3404	Sweansea Ct	40211	Customer reported a sewer odor inside.	9/28/2022 12:05	INFO	Information Provided.
5439642	9/28/2022 12:24	2921	S 5th St	40208	Customer reported a sewer odor outside.			
5439647	9/28/2022 12:46	2209	St Xavier St	40212	Metrocall Email: Customer reported a sewer odor inside and outside.	9/28/2022 14:42	WOCOM	Flushed and deodorized two catch basins.
5439652	9/28/2022 13:14	502	W Florence	40215	Customer reported a sewer odor outside.	9/28/2022 13:52	WOCOM	Deodorized five catch basins.
5439661	9/28/2022 14:04	701	E Kentucky St	40203	Customer reported a sewer odor inside.	9/28/2022 14:04	INFO	Information Provided.
5439666	9/28/2022 14:48	2530	Slevin St	40212	Customer reported a sewer odor outside.	9/29/2022 7:45	WOCOM	Deodorized catch basin.
5439668	9/28/2022 14:51	3610	Bohne Ave	40211	Customer reported a sewer odor inside and outside.	9/29/2022 7:45	WOCOM	Deodorized catch basin.
5439673	9/28/2022 15:09	1320	S 4th St	40208	Customer reported a sewer odor inside and outside.	9/29/2022 7:47	WOCOM	Deodorized catch basin.
5439676	9/28/2022 15:13	1834	Osage Ave	40210	Customer reported a sewer odor outside.	9/29/2022 7:47	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received  
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439677	9/28/2022 15:24	2319	Algonquin Parkway	40210	Customer reported a sewer odor outside.	9/28/2022 19:46	WOCOM	Flushed catch basin.
5439678	9/28/2022 15:40	8115	Springlake Dr	40241	Customer reported a sewer odor outside.	9/28/2022 22:26	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5439680	9/28/2022 15:41	4604	Melvin Dr	40216	Customer reported a sewer odor outside.	9/28/2022 21:59	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5439696	9/28/2022 17:09	2221	Woodland Dr	40210	Customer reported a sewer odor outside.	9/29/2022 14:05	WOCOM	Cleaned heavy debris and deodorized catch basin.
5439700	9/28/2022 17:36	1819	Deer Park Ave	40205	Customer reported a sewer odor outside.	9/28/2022 19:49	WOCOM	Flushed catch basin.
5439701	9/28/2022 17:55	2404	Omaha Ln	40216	Customer reported a sewer odor inside and outside.	9/28/2022 19:53	WOCOM	Flushed catch basin.
5439703	9/28/2022 18:29	2204	Winston Ave	40205	Customer reported a sewer odor inside and outside.	9/28/2022 19:50	WOCOM	Flushed catch basin.
5439705	9/28/2022 18:52	2318	Hawthorne Ave	40205	Customer reported a sewer odor outside.	9/28/2022 19:56	WOCOM	Flushed catch basin.
5439758	9/29/2022 6:45	4437	Charlotte Anne Dr	40216	Metrocall Email: Customer reported a sewer odor inside and outside.	9/29/2022 9:54	WOCOM	Flushed catch basin.
5439759	9/29/2022 6:53	107	W Kentucky St	40203	Metrocall Email: Customer reported a sewer odor inside and outside.	9/29/2022 9:53	WOCOM	Flushed catch basin.
5439760	9/29/2022 8:16	3521	Bells Lane	40211	Customer reported a sewer odor outside.	9/29/2022 11:24	Noted	Call did not get correctly routed for timely inspection.
5439764	9/29/2022 8:36	2300	Valletta Ln	40205	Customer reported a sewer odor inside and outside.	9/29/2022 9:56	WOCOM	No odor found during inspection.
5439767	9/29/2022 8:39	3702	Kramers Ln	40216	Customer reported a sewer odor outside.	9/29/2022 10:18	WOCOM	Flushed sewer main.
5439768	9/29/2022 8:58	3677	Powell Ave	40215	Metrocall Email: Customer reported a sewer odor inside and outside.	9/29/2022 9:55	WOCOM	Deodorized five catch basins.
5439775	9/29/2022 9:58	4720	Fairway Point Ct	40241	Customer reported a sewer odor outside.	9/29/2022 11:26	WOCOM	No odor detected at time of inspection.
5439782	9/29/2022 10:33	950	Brent St	40204	Customer reported a sewer odor inside and outside.	9/29/2022 11:53	WOCOM	Deodorized eight catch basins.
5439787	9/29/2022 10:45	3204	Cabinwood Dr	40220	Customer reported a sewer odor outside.	9/29/2022 14:13	WOCOM	Odor from force main air relief valve.
5439790	9/29/2022 11:21	1719	W Kentucky St	40210	Customer reported a sewer odor inside and outside.	9/29/2022 12:57	WOCOM	Deodorized five catch basins.
5439797	9/29/2022 12:30	6215	Fox Ave	40272	Metrocall Email: Customer reported a sewer odor inside and outside.	9/29/2022 14:39	INSP	No odor found during inspection.
5439806	9/29/2022 14:27	4217	Estate Dr	40216	Customer reported a sewer odor outside.	9/29/2022 15:35	WOCOM	Flushed sewer main.
5439807	9/29/2022 14:33	2232	Magazine St	40211	Customer reported a sewer odor outside.	10/3/2022 11:12	WOCOM	Flushed sewer main.

**Customer Service Odor Complaints Received  
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439822	9/29/2022 16:22	2031	Lakeside Dr	40205	Customer reported a sewer odor outside.	9/29/2022 21:37	WOCOM	Deodorized Basin.
5439826	9/29/2022 17:29	1404	Eastern Pky	40204	Customer reported a sewer odor outside.			
5439828	9/29/2022 23:09	989	Vine St	40204	Customer reported a sewer odor outside.	9/29/2022 23:43	WOCOM	No odor found during inspection.
5439899	9/29/2022 8:10	10445	Dixie Hwy	40272	Customer reported a sewer odor outside.	9/30/2022 9:44	WOCOM	No odor at time of inspection.
5439901	9/30/2022 8:12	6108	Trena Trl	40258	Customer reported a sewer odor inside and outside.	9/30/2022 10:38	WOCOM	No odor at time of inspection.
5439903	9/30/2022 8:22	1307	Vim Dr	40213	Customer reported a sewer odor outside.	9/30/2022 9:42	WOCOM	Deodorized catch basin.
5439905	9/30/2022 8:48	6232	Maravian Dr	40258	Customer reported a sewer odor outside.	9/30/2022 10:35	WOCOM	No odor at time of inspection.
5439906	9/30/2022 8:57	7100	Intermodal Dr	40258	Customer reported a sewer odor outside.	9/30/2022 10:40	WOCOM	No odor at time of inspection.
5439907	9/30/2022 9:36	8405	Cedar Creek Rd	40291	Customer reported a sewer odor inside and outside.	9/30/2022 12:11	WOCOM	No odor found during inspection.
5439912	9/30/2022 10:02	3408	Cathe Dykstra Way	40216	Customer reported a sewer odor outside.	9/30/2022 13:33	WOCOM	No odor found during inspection.
5439913	9/30/2022 10:02	6510	Essex Ave	40216	Customer reported a sewer odor outside.	9/30/2022 13:30	WOCOM	Advised customer odor was from treatment plant. No odor detected at inspection. Checked all MSD Assets.
5439917	9/30/2022 10:08	2212	Thistledawn Dr	40216	Customer reported a sewer odor outside.	9/30/2022 15:45	WOCOM	
5439929	9/30/2022 11:13	4822	Poplar Level Rd	40213	Metrocall Email: Customer reported a sewer odor inside and outside.	9/30/2022 11:13	WOCOM	Flushed sewer main.
5439930	9/30/2022 11:15	3606	Kahlert Ave	40215	Metrocall Email: Customer reported a sewer odor inside and outside.	9/30/2022 14:11	WOCOM	Deodorized catch basin.
5439943	9/30/2022 12:41	1906	Rutherford Ave	40205	Customer reported a sewer odor inside and outside.	9/30/2022 15:50	WOCOM	Flushed main and inspected to property owners line.
5439959	9/30/2022 15:05	431	S 29th St	40212	Customer reported a sewer odor outside.	10/1/2022 14:50	WOCOM	Flushed and deodorized two catch basins.
5439970	9/30/2022 16:14	1919	Dubourg Ave	40216	Customer reported a sewer odor inside and outside.	10/1/2022 12:43	WOCOM	Flushed and deodorized two catch basins.
5439971	9/30/2022 16:16	1306	Central Ave	40208	Customer reported a sewer odor inside and outside.	10/1/2022 13:07	WOCOM	Found basins dry. Refilled and deodorized three basins.
5439972	9/30/2022 16:26	664	N 26th St	40212	Customer reported a sewer odor inside and outside.	10/1/2022 15:21	WOCOM	Added water to four catch basins and deodorized manhole.