

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5439993	10/1/2022 9:37	216	Eline Ave	40207	Customer reported a sewer odor outside.	10/1/2022 14:20	WOCOM	Added water to three catch basins and deodorized. Also deodorized manhole.
5440001	10/1/2022 13:42	4904	Greenview Ct	40216	Customer reported a sewer odor outside.	10/1/2022 14:53	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440002	10/1/2022 14:08	2412	Determine Ct	40216	Customer reported a sewer odor outside.	10/1/2022 15:10	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440005	10/1/2022 15:05	3426	Cathe Dyskstra Way	40216	Customer reported a sewer odor outside.	10/1/2022 18:00	WOCOM	Deodorized manhole.
5440007	10/1/2022 15:32	2726	Taylor Blvd	40208	Customer reported a sewer odor outside.	10/4/2022 9:25	WOCOM	Found plug missing in catch basin.
5440012	10/1/2022 17:20	2308	Thurman Blvd	40216	Customer reported a sewer odor outside.	10/1/2022 17:49	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440017	10/1/2022 18:43	4730	Quinn Dr	40216	Customer reported a sewer odor outside.	10/1/2022 20:17	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440018	10/1/2022 19:37	1715	Glenview Pl	40216	Customer reported a sewer odor outside.	10/1/2022 21:39	WOCOM	Chemical odor detected at time of inspection. Deodorized drains as a courtesy.
5440020	10/1/2022 21:42	7004	Feyhurst Dr	40258	Customer reported a sewer odor outside.	10/1/2022 22:25	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440024	10/2/2022 6:26	3240	Oleanda Dr	40215	Email Received: Customer reported a sewer odor inside and outside.	10/2/2022 10:03	WOCOM	Deodorized two catch basins.
5440027	10/2/2022 15:28	1036	S 4th St	40203	Customer reported a sewer odor outside.	10/2/2022 18:11	WOCOM	Detected slight odor in air. Deodorized catch basin.
5440030	10/2/2022 21:09	680	Sunnyside Dr	40206	Email Received: Customer reported a sewer odor inside and outside.	10/3/2022 23:55	WOCOM	Deodorized catch basins.
5440093	10/3/2022 8:15	4906	Kaufman Ln	40216	Customer reported a sewer odor outside.	10/3/2022 11:10	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440098	10/3/2022 9:44	4700	Clarion Ct	40216	Customer reported a sewer odor outside.	10/3/2022 11:12	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440112	10/3/2022 10:56	1085	Fernwood Ave	40205	Customer reported a sewer odor inside and outside.	10/3/2022 12:20	WOCOM	Flushed sewer main.
5440116	10/3/2022 11:21	301	N 42nd St	40212	Customer reported a sewer odor inside and outside.	10/3/2022 16:13	WOCOM	Cleaned and deodorized catch basin.
5440152	10/3/2022 15:29	7004	Feyhurst Dr	40258	Email Received: Customer reported a sewer odor inside and outside.	10/3/2022 22:34	WOCOM	Deodorized manhole.
5440181	10/3/2022 19:10	4817	Fielding Way	40216	Customer reported a sewer odor outside.	10/3/2022 20:51	WOCOM	Deodorized two catch basins.
5440238	10/4/2022 8:24	3223	Garland Ave	40211	Customer reported a sewer odor outside.	10/4/2022 12:39	WOCOM	Cleaned light debris and deodorized four catch basins.
5440241	10/4/2022 9:05	1731	Patton Ct	40210	Customer reported a sewer odor outside.	10/4/2022 9:43	WOCOM	Deodorized catch basins.
5440243	10/4/2022 9:29	6808	Fenway Rd	40258	Customer reported a sewer odor inside and outside.	10/4/2022 10:49	WOCOM	No odor at time of inspection. Checked all MSD assets.

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5440245	10/4/2022 9:33	820	W Whitney Ave	40215	Customer reported a sewer odor inside and outside.	10/4/2022 12:41	WOCOM	Deodorized two catch basins.
5440247	10/4/2022 9:33	1533	Bank St	40203	Customer reported a sewer odor inside and outside.	10/4/2022 12:25	WOCOM	Deodorized four catch basins.
5440255	10/4/2022 10:07	4001	Stoneview Dr	40207	Customer reported a sewer odor inside and outside.	10/4/2022 11:00	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440259	10/4/2022 10:19	2126	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	10/4/2022 14:45	WOCOM	Deodorized two catch basins.
5440265	10/4/2022 10:36	1237	Garvin Pl	40203	Customer reported a sewer odor outside.	10/4/2022 14:05	WOCOM	Deodorized four catch basins.
5440269	10/4/2022 10:54	410	Club Ln	40207	Customer reported a sewer odor inside.	10/4/2022 10:54	INFO	Information Provided.
5440278	10/4/2022 11:35	410	Club Ln	40207	Customer reported a sewer odor inside and outside.	10/4/2022 19:54	WOCOM	No odor at time of inspection. Checked all MSD assets. Flushed sewer main as a courtesy.
5440287	10/4/2022 12:13	4906	Bethune Ct	40218	Customer reported a sewer odor inside and outside.	10-4-22 15z:41	WOCOM	No odor at time of inspection. Checked all MSD assets. Flushed sewer main as a courtesy.
5440297	10/4/2022 13:24	4818	Fielding Way	40216	Customer reported a sewer odor inside and outside.	10/4/2022 15:36	WOCOM	Deodorized two catch basins.
5440303	10/4/2022 14:20	716	S 35th st	40211	Customer reported a sewer odor inside and outside.	10/4/2022 14:21	INFO	No further information provided.
5440314	10/4/2022 15:01	730	S 36th st	40211	Customer reported a sewer odor outside.	10/4/2022 23:23	WOCOM	No odor detected. Deodorized catch basin as courtesy.
5440352	10/5/2022 5:47	600	W Jefferson St	40202	Customer reported a sewer odor outside.	10/5/2022 6:42	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440380	10/5/2022 6:03	940	S 6th St	40203	Customer reported a sewer odor outside.	10/5/2022 6:51	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440422	10/5/2022 6:10	525	Belgravia Ct	40208	Customer reported a sewer odor inside and outside.	10/5/2022 6:57	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440423	10/5/2022 6:11	2126	S Floyd St	40208	Customer reported a sewer odor outside.	10/5/2022 7:05	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440425	10/5/2022 6:38	1519	S 32nd St	40211	Metrocall Email: Customer reporting a sewer odor.	10/5/2022 10:58	WOCOM	Deodorized two catch basins.
5440426	10/5/2022 6:40	1519	S 32nd St	40211	Customer reported a sewer odor outside.	10/5/2022 6:40	INSP	No odor detected at time of inspection.
5440427	10/5/2022 6:42	1375	S 1st St	40208	Metrocall Email: Customer reporting a sewer odor.	10/5/2022 10:03	WOCOM	Cleaned light debris and deodorized catch basin.
5440428	10/5/2022 6:43	2213	Wilson Ave	40210	Customer reported a sewer odor outside.	10/5/2022 11:00	WOCOM	Deodorized catch basin.
5440429	10/5/2022 6:53	4034	S 5th St	40214	Metrocall Email: Customer reporting a sewer odor.	10/5/2022 10:00	WOCOM	Cleaned light debris and deodorized catch basin.
5440431	10/5/2022 7:14	920	S 4th St	40203	Customer reported a sewer odor outside.	10/5/2022 7:21	WOCOM	No odor at time of inspection. Checked all MSD assets.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5440435	10/5/2022 8:03	6719	Fernhaven Rd	40228	Customer reported a sewer odor outside.	10/5/2022 10:07	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440437	10/5/2022 8:20	600	Dr Martin Luther King Pl	40202	Customer reported a sewer odor inside and outside.	10/5/2022 9:14	WOCOM	No odor at time of inspection.
5440440	10/5/2022 8:22	1842	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	10/6/2022 10:53	WOCOM	Flushed sewer main.
5440442	10/5/2022 8:28	1700	S 38th ST	40211	Customer reported a sewer odor inside and outside.	10/5/2022 10:59	WOCOM	Deodorized catch basins.
5440443	10/5/2022 8:30	1902	Tyler Ln	40205	Customer reported a sewer odor inside and outside.	10/5/2022 10:35	WOCOM	Flushed sewer main.
5440444	10/5/2022 8:35	932	S 6th St	40203	Customer reported a sewer odor inside and outside.	10/5/2022 10:57	WOCOM	Deodorized two catch basins.
5440447	10/5/2022 8:37	2136	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	10/5/2022 9:42	WOCOM	Cleaned and deodorized catch basins at intersection.
5440448	10/5/2022 8:38	8126	Avanti Way	40291	Customer reported a sewer odor inside and outside.	10/5/2022 14:57	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440451	10/5/2022 8:55	8614	Michael Ray Dr	40219	Customer reported a sewer odor outside.	10/5/2022 18:33	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440452	10/5/2022 9:04	9842	Collier Ln	40291	Customer reported a sewer odor outside.	10/6/2022 15:05	INSP	Maintenance on the wet well at the treatment plant most likely contributed to the odor.
5440453	10/5/2022 9:08	1020	Cecil Ln	40211	Customer reported a sewer odor inside and outside.	10/5/2022 10:49	WOCOM	Flushed sewer main.
5440456	10/5/2022 9:18	10206	Landwood Dr	40291	Customer reported a sewer odor outside.	10/5/2022 16:05	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440458	10/5/2022 9:21	1101	S 1st St	40203	Metrocall Email: Customer reporting a sewer odor.	10/5/2022 14:57	WOCOM	Flushed catch basin.
5440459	10/5/2022 9:25	2604	Marguerite Dr	40216	Customer reported a sewer odor inside and outside.	10/5/2022 15:30	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440462	10/5/2022 9:44	1454	Hazel St	40211	Customer reported a sewer odor inside and outside.	10/5/2022 10:53	WOCOM	Deodorized catch basins.
5440465	10/5/2022 9:53	4214	Jim Hawkins Dr	40229	Customer reported a sewer odor inside and outside.	10/5/2022 18:31	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440468	10/5/2022 10:04	2215	W Jefferson St	40212	Customer reported a sewer odor inside and outside.	10/5/2022 14:14	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440469	10/5/2022 10:07	653	Atwood St	40217	Customer reported a sewer odor inside and outside.	10/7/2022 13:26	WOCOM	Flushed sewer main.
5440472	10/5/2022 10:14	202	Biltmore Rd	40207	Customer reported a sewer odor outside.	10/7/2022 9:10	WOCOM	Cleaned and flushed catch basins.
5440476	10/5/2022 10:18	1757	W Lee St	40210	Customer reported a sewer odor outside.	10/5/2022 0:00	WOCOM	Deodorized five catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5440477	10/5/2022 10:19	600	Colorado Ave	40208	Customer reported a sewer odor outside.			
5440482	10/5/2022 10:39	634	E Oak Ave	40203	Customer reported a sewer odor outside.	10/5/2022 10:39	WOCOM	Deodorized four catch basins.
5440484	10/5/2022 10:49	905	Lily Creek Rd	40243	Email Received: Customer reported a sewer odor inside and outside.	10/5/2022 20:25	WOCOM	Flushed sewer main.
5440490	10/5/2022 11:04	1731	Patton Ct	40210	Customer reported a sewer odor inside and outside.	10/5/2022 15:06	WOCOM	Deodorized two catch basins.
5440501	10/5/2022 11:43	4020	Lomond Dr	40216	Customer reported a sewer odor outside.	10/5/2022 15:21	WOCOM	No odor found at time of inspection.
5440502	10/5/2022 11:44	4617	Brewster Ave	40211	Customer reported a sewer odor outside.	10/5/2022 13:09	WOCOM	Deodorized four catch basins.
5440504	10/5/2022 11:58	1263	S 1st St	40203	Customer reported a sewer odor outside.	10/5/2022 13:38	WOCOM	Deodorized catch basin.
5440513	10/5/2022 12:45	421	Glenhurst Ave	40216	Customer reported a sewer odor inside and outside.	10/5/2022 16:10	WOCOM	No odor found at time of inspection.
5440527	10/5/2022 14:31	4147	W Broadway	40211	Customer reported a sewer odor outside.	10/5/2022 15:05	WOCOM	Deodorized three catch basins.
5440532	10/5/2022 15:11	547	W St Catherine St	40203	Customer reported a sewer odor inside and outside.	10/5/2022 17:45	WOCOM	Deodorized catch basin.
5440535	10/5/2022 15:22	1731	Patton Ct	40210	Customer reported a sewer odor outside.	10/5/2022 17:22	WOCOM	Deodorized three catch basins.
5440556	10/5/2022 18:59	4522	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	10/6/2022 7:40	Noted	Not routed to correct staff to perform a timely inspection.
5440615	10/6/2022 7:08	332	N 20th St	40203	Customer reported a sewer odor outside.	10/6/2022 2:30	WOCOM	No odor at time of inspection.
5440616	10/6/2022 7:11	1445	Olive St	40210	Customer reported a sewer odor outside.	10/6/2022 13:30	WOCOM	Deodorized three catch basins.
5440617	10/6/2022 7:12	2713	W Chestnut	40211	Customer reported a sewer odor outside.	10/6/2022 7:12	WOCOM	Deodorized catch basin.
5440618	10/6/2022 7:14	2126	W Chestnut	40211	Customer reported a sewer odor outside.	10/6/2022 15:21	WOCOM	Deodorized six catch basins.
5440621	10/6/2022 7:48	1008	S 39th St	40211	Customer reported a sewer odor inside and outside.	10/6/2022 15:30	WOCOM	Deodorized catch basin.
5440623	10/6/2022 8:00	4300	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/6/2022 15:32	WOCOM	Cleaned and deodorized two catch basins.
5440624	10/6/2022 8:05	614	Orchard Hill Dr	40214	Metrocall Email: Customer reporting a sewer odor.	10/7/2022 9:56	WOCOM	No odor found at time of inspection.
5440632	10/6/2022 8:52	1205	Fairland Pl	40211	Customer reported a sewer odor outside.			
5440643	10/6/2022 9:57	740	S 43rd St	40211	Customer reported a sewer odor outside.	10/6/2022 14:22	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5440649	10/6/2022 10:24	900	S 45th St	40211	Customer reported a sewer odor outside.	10/6/2022 14:23	WOCOM	Deodorized two catch basins.
5440652	10/6/2022 10:34	4212	Larkwood Ave	40212	Customer reported a sewer odor outside.	10/6/2022 13:32	WOCOM	Deodorized five catch basins.
5440655	10/6/2022 10:45	1602	Mae Street Kid	40211	Customer reported a sewer odor outside.	10/6/2022 15:11	WOCOM	Deodorized catch basin.
5440660	10/6/2022 11:06	4801	Hunters Point Cir	40216	Customer reported a sewer odor outside.	10/7/2022 8:07	WOCOM	No odor found at time of inspection.
5440669	10/6/2022 11:51	4300	Greenwood Ave	40211	Customer reported a sewer odor outside.	10/6/2022 15:26	WOCOM	Flushed and deodorized two catch basins.
5440679	10/6/2022 12:34	3009	Linwood Ave	40210	Customer reported a sewer odor inside and outside.	10/6/2022 15:23	WOCOM	Cleaned heavy debris and deodorized catch basin.
5440687	10/6/2022 13:20	1133	Plato Ter	40211	Metrocall Email: Customer reporting a sewer odor.	10/6/2022 18:02	WOCOM	Deodorized catch basin.
5440696	10/6/2022 13:53	3823	Jewell Ave	40212	Customer reported a sewer odor outside.	10/7/2022 13:34	WOCOM	Deodorized catch basin.
5440699	10/6/2022 14:05	1815	Bicknell Ave	40215	Customer reported a sewer odor outside.	10/7/2022 6:25	WOCOM	Cleaned and deodorized two catch basins.
5440707	10/6/2022 14:57	1601	S 3rd St	40208	Metrocall Email: Customer reporting a sewer odor.	10/7/2022 23:40	WOCOM	Deodorized catch basin.
5440709	10/6/2022 15:13	4201	W Broadway	40211	Customer reported a sewer odor outside.	10/6/2022 17:18	WOCOM	Flushed and deodorized catch basins.
5440710	10/6/2022 15:25	1803	Ratcliffe Ave	40210	Customer reported a sewer odor inside and outside.	10/6/2022 16:30	WOCOM	Deodorized manhole.
5440712	10/6/2022 15:35	2557	Bank St	40212	Customer reported a sewer odor outside.	10/6/2022 22:54	WOCOM	Deodorized catch basins.
5440713	10/6/2022 15:39	3706	Von Spiegel	40211	Customer reported a sewer odor inside and outside.	10/6/2022 17:29	WOCOM	Deodorized catch basins.
5440721	10/6/2022 16:25	2504	W Madison St	40211	Customer reported a sewer odor inside and outside.	10/6/2022 20:53	WOCOM	Deodorized catch basins.
5440728	10/6/2022 20:01	3730	W Broadway	40211	Customer reported a sewer odor outside.	10/7/2022 13:42	WOCOM	Cleaned heavy debris and deodorized catch basin.
5440731	10/6/2022 22:04	1814	S 23rd St	40210	Customer reported a sewer odor outside.	10/7/2022 20:10	INSP	Inspection Made.
5440732	10/7/2022 0:04	2301	Magazine St	40211	Customer reported a sewer odor outside.	10/7/2022 13:26	WOCOM	Deodorized catch basins.
5440783	10/7/2022 6:07	233	S 39th St	40212	Customer reported a sewer odor outside.	10/7/2022 17:55	INSP	Inspection Made.
5440784	10/7/2022 6:26	504	N 39th St	40212	Customer reported a sewer odor outside.	10/7/2022 13:43	WOCOM	Deodorized two catch basins.
5440785	10/7/2022 6:37	401	Northwestern Pkwy	40212	Customer reported a sewer odor outside.	10/14/2022 15:12	WOCOM	Flushed sewer main.

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5440786	10/7/2022 6:39	3907	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/7/2022 11:17	WOCOM	Flushed sewer main.
5440787	10/7/2022 6:46	926	S 6th St	40203	Customer reported a sewer odor outside.	10/7/2022 9:16	WOCOM	Deodorized two catch basins.
5440788	10/7/2022 6:50	113	N 36th St	40212	Customer reported a sewer odor outside.	10/7/2022 13:44	WOCOM	Deodorized four catch basins.
5440789	10/7/2022 7:05	906	S 42nd St	40211	Customer reported a sewer odor outside.	10/7/2022 11:19	WOCOM	Flushed sewer main.
5440790	10/7/2022 8:05	2101	S 41st St	40211	Customer reported a sewer odor outside.	10/10/2022 12:11	NOTED	Noted
5440791	10/7/2022 8:12	816	S 39th St	40211	Customer reported a sewer odor outside.	10/7/2022 11:12	WOCOM	Flushed sewer main.
5440793	10/7/2022 8:19	2424	Lindbergh Dr	40208	Customer reported a sewer odor inside and outside.	10/7/2022 13:27	WOCOM	Deodorized four catch basins.
5440797	10/7/2022 8:59	4522	Winrose Way	40211	Customer reported a sewer odor inside and outside.	10/10/2022 12:13	Noted	Noted
5440798	10/7/2022 9:15	117	S 37th St	40212	Customer reported a sewer odor inside and outside.	10/7/2022 13:29	WOCOM	Deodorized four catch basins.
5440800	10/7/2022 9:32	4332	Vermont Ave	40211	Customer reported a sewer odor inside and outside.	10/7/2022 13:10	WOCOM	Deodorized two catch basins.
5440803	10/7/2022 10:01	1457	Hazel St	40211	Customer reported a sewer odor inside.	10/7/2022 10:01	INFO	Information Provided.
5440805	10/7/2022 10:10	3800	Bells Lane	40211	Customer reported a sewer odor outside.	10/10/2022 12:15	Noted	Noted
5440808	10/7/2022 10:48	541	N 41st St	40212	Customer reported a sewer odor inside and outside.	10/7/2022 13:45	WOCOM	Deodorized two catch basins.
5440814	10/7/2022 11:30	228	N 38th St	40212	Customer reported a sewer odor inside and outside.	10/7/2022 13:11	WOCOM	Deodorized six catch basins.
5440821	10/7/2022 11:55	1612	S 38th ST	40211	Customer reported a sewer odor inside and outside.	10/7/2022 12:08	INFO	No further information provided.
5440822	10/7/2022 12:01	2733	Congress St	40212	Customer reported a sewer odor inside and outside.	10/7/2022 13:47	WOCOM	Deodorized five catch basins.
5440824	10/7/2022 12:17	4904	Greenview Ct	40216	Customer reported a sewer odor outside.	10/7/2022 15:15	WOCOM	No odor found at time of inspection.
5440827	10/7/2022 12:43	2311	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	10/7/2022 11:30	WOCOM	Flushed sewer main.
5440829	10/7/2022 12:54	225	N Longworth Ave	40212	Customer reported a sewer odor inside and outside.			
5440839	10/7/2022 13:41	1507	S 28th St	40211	Customer reported a sewer odor inside and outside.	10/7/2022 13:59	WOCOM	Flushed sewer main.
5440841	10/7/2022 14:08	411	S 38th ST	40212	Customer reported a sewer odor inside.	10/7/2022 14:08	INFO	Information Provided.

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5440844	10/7/2022 14:28	1160	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/7/2022 15:48	WOCOM	Deodorized two catch basins.
5440845	10/7/2022 14:32	3500	W Broadway	40211	Customer reported a sewer odor outside.	10/7/2022 15:12	WOCOM	Deodorized four catch basins.
5440849	10/7/2022 14:43	731	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/7/2022 15:49	WOCOM	Deodorized four catch basins.
5440855	10/7/2022 15:39	1700	Dixie Hwy	40210	Customer reported a sewer odor outside.	10/7/2022 15:39	Info	No further information provided.
5440864	10/7/2022 16:03	2308	Strotman Rd	40216	Customer reported a sewer odor outside.	10/7/2022 23:33	WOCOM	Deodorized manhole.
5440866	10/7/2022 16:11	4519	Southwestern Pky	40212	Customer reported a sewer odor outside.	10/7/2022 23:30	WOCOM	Deodorized catch basin.
5440869	10/7/2022 16:46	1513	Olive St	40210	Customer reported a sewer odor inside and outside.	10/7/2022 23:26	WOCOM	No odor found at time of inspection.
5440871	10/7/2022 17:05	1768	W Ormsby Ave	40210	Customer reported a sewer odor outside.	10/7/2022 23:35	WOCOM	Deodorized manhole.
5440872	10/7/2022 17:17	2550	Rowan St	40212	Customer reported a sewer odor outside.	10/7/2022 23:29	WOCOM	Deodorized manhole.
5440873	10/7/2022 17:31	643	S 27th St	40211	Customer reported a sewer odor outside.	10/10/2022 9:59	WOCOM	Vactored heavy debris and flushed sewer main.
5440874	10/7/2022 17:41	829	S 26th St	40211	Customer reported a sewer odor inside and outside.	10/7/2022 23:28	WOCOM	Deodorized three catch basins.
5440875	10/7/2022 18:19	217	N 38th St	40212	Customer reported a sewer odor outside.	10/7/2022 23:31	WOCOM	Deodorized all basins in the area.
5440876	10/8/2022 8:43	11510	Seatonville Rd	40291	Customer reported a sewer odor outside.	10/10/2022 8:46	INFO	Information Provided.
5440891	10/8/2022 13:56	718	W Ashland Ave	40215	Customer reported a sewer odor inside and outside.	10/8/2022 14:30	WOCOM	No odor at time of inspection. Checked all MSD assets.
5440894	10/8/2022 19:21	1920	Cypress ST	40210	Customer reported a sewer odor outside.	10/8/2022 20:56	WOCOM	Deodorized all basins in the area.
5440898	10/8/2022 21:31	1457	Hazel St	40211	Customer reported a sewer odor outside.	10/8/2022 22:23	WOCOM	Deodorized all basins in the area.
5440899	10/8/2022 21:33	1616	S 28th St	40211	Customer reported a chemical odor outside.	10/10/2022 9:35	WOCOM	Deodorized two catch basins.
5440900	10/8/2022 21:47	501	Creel St	40208	Customer reported a sewer odor outside.	10/8/2022 22:38	WOCOM	Deodorized three catch basins.
5440902	10/9/2022 6:05	1368	W Kentucky St	40210	Customer reported a sewer odor outside.			
5440903	10/9/2022 9:09	225	N Longworth Ave	40212	Customer reported a sewer odor outside.	10/9/2022 14:55	WOCOM	Deodorized manhole.
5440905	10/9/2022 10:24	2101	W Lee St	40210	Customer reported a sewer odor outside.	10/9/2022 15:00	WOCOM	No odor at time of inspection. Checked all MSD assets.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5440909	10/9/2022 14:05	641	Rawlings St	40217	Customer reported a sewer odor inside and outside.	10/9/2022 14:51	WOCOM	Deodorized manhole and catch basin.
5440910	10/9/2022 16:49	2927	Garey Ln	40216	Customer reported a sewer odor outside.	10/9/2022 17:22	WOCOM	Deodorized two catch basins.
5440912	10/9/2022 17:45	1600	Mae Street Kid	40211	Customer reported a sewer odor outside.	10/9/2022 21:30	WOCOM	Flushed sewer main.
5440916	10/9/2022 21:13	2504	W Madison St	40211	Customer reported a sewer odor outside.	10/9/2022 22:16	WOCOM	Deodorized all basins in the area.
5440917	10/9/2022 21:21	650	S 29th St	40211	Customer reported a sewer odor outside.	10/9/2022 23:57	WOCOM	Deodorized all basins in the area.
5440918	10/9/2022 23:16	323	N 30th St	40212	Customer reported a sewer odor outside.	10/9/2022 23:48	WOCOM	Deodorized manhole.
5440919	10/10/2022 0:22	2533	Duncan St	40212	Customer reported a sewer odor outside.	10/10/2022 0:58	WOCOM	Deodorized catch basin.
5440920	10/10/2022 5:14	239	S 39th St	40212	Customer reported a sewer odor outside.	10/10/2022 2:00	INSP	Odor coming from catch basin.
5440977	10/10/2022 6:46	432	W Market	40202	Metrocall Email: Customer reporting a sewer odor.	10/10/2022 9:34	WOCOM	Deodorized six catch basins.
5440978	10/10/2022 7:13	2032	W Market	40203	Email Received: Customer reported a sewer odor inside and outside.	10/10/2022 12:11	WOCOM	Deodorized four catch basins.
5440985	10/10/2022 9:09	882	Minoma Ave	40217	Customer reported a sewer odor outside.	10/10/2022 13:55	WOCOM	Deodorized two catch basins.
5440986	10/10/2022 9:20	4220	W Broadway	40211	Customer reported a sewer odor outside.	10/10/2022 9:20	WOCOM	Deodorized catch basin.
5440991	10/10/2022 10:01	2322	W Chestnut	40211	Customer reported a sewer odor outside.	10/10/2022 10:54	WOCOM	No odor at time of inspection.
5440998	10/10/2022 10:35	1810	Rowan St	40203	Metrocall Email: Customer reporting a sewer odor.	10/10/2022 21:37	WOCOM	Flushed sewer main.
5441010	10/10/2022 11:28	5709	Tommy Tucker Way	40216	Customer reported a sewer odor outside.	10/10/2022 15:01	INFO	Information Provided.
5441012	10/10/2022 11:33	3913	Miami Ave 40212	40212	Customer reported a sewer odor inside and outside.	10/10/2022 13:02	WOCOM	Deodorized seven catch basins
5441021	10/10/2022 12:24	2842	Slevin St	40212	Customer reported a sewer odor inside and outside.	10/10/2022 13:27	WOCOM	Deodorized four catch basins.
5441026	10/10/2022 12:58	1411	Phyllis Ave	40215	Customer reported a sewer odor outside.	10/10/2022 13:58	WOCOM	Deodorized two catch basins.
5441028	10/10/2022 13:17	2320	Hale Ave	40210	Customer reported a sewer odor inside.	10/10/2022 13:17	INFO	Information Provided.
5441031	10/10/2022 13:46	11510	Seatonville Rd	40291	Customer reported a sewer odor outside.	10/11/2022 11:45	WOCOM	Flushed force main.
5441033	10/10/2022 13:55	901	Denmark St	40215	Customer reported a sewer odor outside.	10/10/2022 14:35	WOCOM	Deodorized four catch basins and a vented manhole.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441035	10/10/2022 14:01	100	E Liberty St	40204	Customer reported a sewer odor inside and outside.	10/10/2022 15:35	WOCOM	Deodorized four catch basins.
5441065	10/10/2022 20:44	740	Dearborn Ave	40211	Customer reported a sewer odor outside.	10/10/2022 21:35	WOCOM	Deodorized basins at intersection.
5441066	10/10/2022 21:30	3107	Dell Brooke Ave	40220	Email Received: Customer reported a sewer odor inside and outside.	10/10/2022 22:39	WOCOM	Deodorized basins and manhole.
5441067	10/10/2022 22:36	2504	W Madison St	40211	Customer reported a sewer odor outside.	10/10/2022 23:48	WOCOM	Deodorized basins at intersection.
5441068	10/10/2022 22:58	2101	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	10/10/2022 23:54	WOCOM	Deodorized three catch basins and one vented manhole.
5441143	10/11/2022 8:52	2136	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	10/11/2022 14:56	WOCOM	Deodorized and flushed four catch basins.
5441145	10/11/2022 9:08	215	S 18th St	40203	Metrocall Email: Customer reporting a sewer odor.	10/13/2022 6:53	WOCOM	deodorized three catch basins.
5441147	10/11/2022 9:36	600	W Main St	40202	Customer reported a sewer odor inside and outside.	10/11/2022 14:57	WOCOM	Deodorized eight catch basins.
5441149	10/11/2022 10:04	2418	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/10/2022 10:04	INFO	Information Provided.
5441157	10/11/2022 11:03	1107	Sale Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2022 6:49	WOCOM	Deodorized two catch basins.
5441177	10/11/2022 13:06	653	Cecil Ln	40211	Customer reported a sewer odor inside and outside.	10/11/2022 15:04	WOCOM	Deodorized four catch basins.
5441190	10/11/2022 14:23	1852	Frankfort Ave	40206	Customer reported a sewer odor outside.	10/11/2022 20:45	WOCOM	Deodorized manhole.
5441196	10/11/2022 15:19	1323	Weyler Ave	40215	Customer reported a sewer odor outside.	10/13/2022 15:45	WOCOM	Deodorized catch basin.
5441199	10/11/2022 15:39	3513	Bells Lane	40211	Customer reported a sewer odor inside and outside.	10/11/2022 15:44	INSP	Inspection Made. Origin of odor unknown.
5441274	10/12/2022 8:01	360	N 42nd St	40212	Customer reported a sewer odor outside.	10/12/2022 13:51	WOCOM	Deodorized two catch basins.
5441275	10/12/2022 8:12	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	10/12/2022 15:21	WOCOM	Deodorized catch basin.
5441278	10/12/2022 8:34	1325	Bluegrass Ave	40215	Customer reported a sewer odor outside.	10/12/2022 9:42	WOCOM	Deodorized eight catch basins.
5441291	10/12/2022 10:28	732	S 43rd St	40211	Customer reported a sewer odor outside.	10/12/2022 13:52	WOCOM	Deodorized catch basin.
5441292	10/12/2022 10:34	4919	Westchester Ave	40211	Customer reported a sewer odor inside and outside.	10/12/2022 13:14	WOCOM	Deodorized nine catch basins.
5441301	10/12/2022 12:27	3311	W Kentucky St	40211	Customer reported a sewer odor inside and outside.	10/12/2022 15:16	WOCOM	Deodorized catch basin.
5441305	10/12/2022 12:52	1123	Southwestern Pky	40211	Customer reported a sewer odor inside and outside.	10/13/2022 11:09	Noted	No further information.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441310	10/12/2022 13:21	4200	W Market St	40212	Customer reported a sewer odor outside.	10/12/2022 14:35	WOCOM	Deodorized two catch basins.
5441312	10/12/2022 13:22	1329	S 3rd St	40208	Customer reported a sewer odor inside and outside.	10/12/2022 14:36	WOCOM	Deodorized three catch basins.
5441314	10/12/2022 13:29	740	S 32nd St	40211	Customer reported a sewer odor outside.	10/12/2022 15:03	WOCOM	Deodorized two catch basins.
5441318	10/12/2022 14:36	3908	Parker Ave	40210	Customer reported a sewer odor inside and outside.	10/12/2022 23:58	WOCOM	Deodorized catch basins.
5441322	10/12/2022 15:09	3121	Greenwood Ave	40211	Customer reported a sewer odor outside.	10/13/2022 0:00	WOCOM	Deodorized two catch basins.
5441333	10/12/2022 15:47	1165	S 41st St	40211	Customer reported a sewer odor outside.	10/13/2022 15:27	WOCOM	Deodorized two catch basins.
5441334	10/12/2022 15:54	4021	W Broadway	40211	Customer reported a sewer odor outside.	10/12/2022 23:56	WOCOM	Deodorized catch basins.
5441335	10/12/2022 15:55	3765	Parthenia Ave	40215	Customer reported a sewer odor outside.	10/12/2022 23:56	WOCOM	Deodorized catch basins.
5441338	10/12/2022 16:24	4530	W Broadway	40211	Customer reported a sewer odor outside.	10/12/2022 18:53	WOCOM	Deodorized catch basins.
5441340	10/12/2022 17:03	653	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/12/2022 23:55	WOCOM	Deodorized catch basins.
5441345	10/12/2022 21:47	3418	Herman St	40212	Customer reported a sewer odor outside.	10/12/2022 22:22	WOCOM	Deodorized manhole.
5441399	10/13/2022 8:42	1763	Dixdale Ave	40210	Customer reported a sewer odor inside and outside.	10/13/2022 8:42	INSP	Advised customer by phone.
5441402	10/13/2022 9:15	1317	Hepburn Ave	40204	Customer reported a sewer odor outside.	10/13/2022 15:31	WOCOM	Deodorized two catch basins.
5441403	10/13/2022 9:19	2509	Wilson Ave	40210	Metrocall Email: Customer reporting a sewer odor.	10/13/2022 11:33	WOCOM	Deodorized catch basin and flushed.
5441404	10/13/2022 9:23	811	S 2nd St	40203	Customer reported a sewer odor outside.	10/13/2022 15:30	WOCOM	Deodorized two catch basins.
5441406	10/13/2022 9:41	409	S 40th St	40212	Customer reported a sewer odor inside and outside.	10/13/2022 15:42	WOCOM	Deodorized catch basins.
5441414	10/13/2022 11:00	3117	Randolph Ave	40206	Customer reported a sewer odor outside.	10/13/2022 15:32	WOCOM	Deodorized catch basins.
5441415	10/13/2022 11:02	737	Dearborn Ave	40211	Email Received: Customer reported a sewer odor inside and outside.	10/14/2022 14:29	WOCOM	Deodorized catch basin.
5441421	10/13/2022 12:09	4513	Garland Ave	40211	Customer reported a sewer odor outside.	10/13/2022 15:32	WOCOM	Deodorized two catch basins.
5441435	10/13/2022 13:06	650	S 29th St	40211	Metrocall Email: Customer reporting a sewer odor.	10/13/2022 15:48	WOCOM	Deodorized catch basin.
5441449	10/13/2022 14:56	1314	S Brook St	40208	Customer reported a sewer odor inside and outside.	10/13/2022 19:45	WOCOM	Deodorized two catch basins.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441470	10/13/2022 16:23	1221	Place Argente	40203	Customer reported a sewer odor outside.	10/13/2022 19:51	WOCOM	Deodorized all basins in the area.
5441476	10/13/2022 16:59	3800	Gibson Ln	40211	Customer reported a sewer odor outside.	10/13/2022 19:43	WOCOM	Deodorized multiple basins in area.
5441479	10/13/2022 19:54	1601	S 1st St	40211	Customer reported a sewer odor outside.	10/13/2022 21:20	WOCOM	Deodorized catch basin.
5441480	10/13/2022 22:43	2636	Woodland Ave	40211	Customer reported a sewer odor inside and outside.	10/13/2022 0:45	WOCOM	Deodorized multiple basins in area.
5441481	10/13/2022 23:02	2308	S 36th st	40211	Customer reported a sewer odor outside.	10/13/2022 23:35	WOCOM	Deodorized manhole.
5441482	10/13/2022 23:12	2315	Allston Ave	40210	Customer reported a sewer odor outside.	10/14/2022 0:42	WOCOM	Deodorized two catch basins.
5441544	10/14/2022 6:05	881	Clarks Ln	40217	Metrocall Email: Customer reporting a sewer odor.	10/14/2022 14:12	WOCOM	Deodorized catch basin.
5441546	10/14/2022 7:04	609	Barret Ave	40204	Customer reported a sewer odor outside.	10/14/2022 14:25	WOCOM	Deodorized catch basin.
5441547	10/14/2022 7:13	4101	River Park Dr	40211	Customer reported a sewer odor inside and outside.	10/14/2022 14:32	WOCOM	Deodorized catch basin.
5441548	10/14/2022 7:57	918	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/14/2022 9:05	WOCOM	No odor found at time of inspection. Checked all MSD Assets. Deodorized manhole.
5441529	10/14/2022 8:06	233	S 39th St	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:23	WOCOM	Cleaned heavy debris and deodorized two catch basins.
5441550	10/14/2022 8:14	734	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/14/2022 10:56	WOCOM	Flushed sewer main.
5441551	10/14/2022 8:20	4312	Sunset Ave	40211	Customer reported a sewer odor outside.	10/14/2022 10:58	WOCOM	Flushed sewer main.
5441553	10/14/2022 8:42	2929	Delor Ave	40217	Customer reported a sewer odor inside and outside.	10/14/2022 10:10	WOCOM	No odor found at time of inspection. Checked all MSD Assets. Deodorized manhole.
5441554	10/14/2022 8:43	620	S 42nd St	40211	Customer reported a sewer odor outside.			
5441555	10/14/2022 8:47	359	N 41st St	40212	Customer reported a sewer odor inside and outside.	10/14/2022 8:47	WOCOM	No odor detected at time of inspection. Deodorized five catch basins.
5441556	10/14/2022 8:50	4150	W Market St	40212	Customer reported a sewer odor inside and outside.	10/14/2022 11:03	WOCOM	Flushed catch basin.
5441557	10/14/2022 8:59	127	N 42nd St	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:13	WOCOM	No odor detected at time of inspection. Deodorized three catch basins.
5441558	10/14/2022 9:03	318	S 43rd St	40212	Customer reported a sewer odor outside.	10/14/2022 14:14	WOCOM	No odor detected at time of inspection. Deodorized two catch basins.
5441559	10/14/2022 9:15	4200	River Park Dr	40211	Customer reported a sewer odor outside.			
5441561	10/14/2022 9:23	689	S 42nd St	40211	Customer reported a sewer odor inside and outside.	10/14/2022 14:24	WOCOM	Deodorized catch basins.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441562	10/14/2022 9:26	206	Northwestern Pkwy	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:16	WOCOM	No odor detected at time of inspection. Deodorized two catch basins.
5441563	10/14/2022 9:42	1605	Young Ct	40211	Customer reported a sewer odor outside.	10/14/2022 11:11	WOCOM	No odor found at time of inspection.
5441564	10/14/2022 0:48	341	S Shawnee Ter	40212	Customer reported a sewer odor outside.	10/14/2022 14:15	WOCOM	No odor detected at time of inspection. Deodorized two catch basins.
5441567	10/14/2022 10:26	817	Texas Ave	40217	Customer reported a sewer odor inside and outside.	10/14/2022 14:25	WOCOM	Deodorized catch basin.
5441569	10/14/2022 10:37	700	S 44th St	40211	Customer reported a sewer odor outside.	10/14/2022 14:27	WOCOM	Deodorized all basins in the area.
5441570	10/14/2022 10:39	531	Southwestern Pky	40211	Customer reported a sewer odor inside and outside.	10/14/2011 12:00	INSP	Inspection made. Source of odor could not be determined.
5441571	10/14/2022 10:41	1835	Roanoke Ave	40205	Customer reported a sewer odor outside.	10/15/2022 10:08	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5441580	10/14/2022 11:10	2634	Northwestern Pkwy	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:18	WOCOM	Deodorized all basins in the area.
5441581	10/14/2022 11:18	926	Cecil Ln	40211	Customer reported a sewer odor inside and outside.	10/14/2022 14:26	WOCOM	Deodorized all basins in the area.
5441582	10/14/2022 11:29	2343	Cedar St	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:19	WOCOM	Deodorized two catch basins.
5441586	10/14/2022 12:21	310	Glendora Ave	40212	Customer reported a sewer odor inside and outside.	10/14/2022 14:17	WOCOM	No odor detected at time of inspection. Deodorized catch basins.
5441592	10/14/2022 13:04	1480	Cypress St	40210	Customer reported a sewer odor inside and outside.	10/20/2022 10:21	WOCOM	Deodorized two catch basins.
5441493	10/14/2022 13:17	230	Cecil Ave	40212	Customer reported a sewer odor outside.	10/14/2022 15:15	WOCOM	Deodorized catch basin.
5441600	10/14/2022 13:45	11510	Seatonville Rd	40291	Customer reported a sewer odor inside and outside.	10/17/2022 7:15	WOCOM	No further information provided.
5441607	10/14/2022 14:09	1328	W Jefferson St	40203	Customer reported a sewer odor outside.	10/14/2022 14:14	WOCOM	Deodorized basins at viaduct.
5441622	10/14/2022 14:37	1245	Central Ave	40208	Customer reported a sewer odor outside.	10/15/2022 0:22	WOCOM	No odor detected at time of inspection. Deodorized catch basins.
5441626	10/14/2022 14:55	4301	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/15/2022 0:10	WOCOM	Deodorized two catch basins.
5441630	10/14/2022 15:03	4630	Idle Hour Dr	40216	Customer reported a sewer odor inside and outside.	10/14/2022 22:10	WOCOM	No odor detected. Added deodorized to the manhole and flushed connection as a courtesy.
5441634	10/14/2022 15:20	3030	Hale Ave	40211	Customer reported a sewer odor inside and outside.	10/14/2022 17:22	WOCOM	Deodorized two catch basins.
5441648	10/14/2022 16:22	3522	Del Park Ter	40211	Customer reported a sewer odor outside.	10/15/2022 0:11	WOCOM	Deodorized two catch basins.
5441652	10/14/2022 17:06	354	N 25th St	40212	Customer reported a sewer odor outside.	10/14/2022 23:59	WOCOM	Deodorized two catch basins.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441660	10/15/2022 8:03	1245	Central Ave	40208	Customer reported a sewer odor inside and outside.	10/15/2022 10:10	WOCOM	Deodorized catch basin.
5441661	10/15/2022 8:33	3225	Young Ave	40211	Customer reported a sewer odor inside and outside.	10/17/2022 11:01	Noted	Call not routed in a timely fashion to make inspection.
5441665	10/15/2022 12:37	737	Dearborn Ave	40211	Customer reported a sewer odor outside.	10/15/2022 14:09	WOCOM	Deodorized catch basin.
5441666	10/15/2022 12:41	2300	Greene Way	40220	Customer reported a sewer odor outside.	10/15/2022 14:24	WOCOM	No further comments
5441669	10/15/2022 14:20	354	N 25th St	40212	Customer reported a sewer odor inside and outside.	10/17/2022 0:00	WOCOM	Deodorized catch basin.
5441670	10/15/2022 16:00	5701	Lake Superior Ct	40291	Customer reported a sewer odor inside and outside.	10/16/2022 14:24	WOCOM	Deodorized catch basin.
5441673	10/15/2022 17:11	1839	Cypress St	40219	Customer reported a sewer odor outside.	10/15/2022 17:32	WOCOM	Deodorized catch basin.
5441674	10/15/2022 18:50	1342	Cypress St	40211	Customer reported a sewer odor outside.	10/15/2022 19:23	WOCOM	Deodorized catch basin.
5441676	10/15/2022 19:52	1825	Winsdor Pl	40204	Customer reported a sewer odor outside.	10/15/2022 20:29	WOCOM	Deodorized Manhole.
5441677	10/15/2022 19:57	1335	S Brook St	40208	Customer reported a sewer odor outside.	10/15/2022 20:48	WOCOM	Deodorized catch basin
5441679	10/15/2022 20:56	4533	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	10/15/2022 20:56	INSP	No odor detected at time of inspection.
5441680	10/15/2022 21:20	946	Eastern Parkway	40217	Customer reported a sewer odor inside and outside.	10/15/2022 21:59	WOCOM	Deodorized two catch basins.
5441681	10/15/2022 21:29	1239	Royal Ave	40204	Customer reported a sewer odor outside.	10/15/2022 22:55	WOCOM	Deodorized two catch basins.
5441682	10/15/2022 21:35	1920	Bonnycastle Ave	40205	Email Received: Customer reported a sewer odor inside and outside.	10/15/2022 22:15	WOCOM	Deodorized catch basins
5441683	10/15/2022 21:46	1245	Central Ave	40208	Customer reported a sewer odor outside.			
5441684	10/16/2022 0:01	1146	Charles St	40204	Customer reported a sewer odor outside.	10/16/2022 0:32	WOCOM	Deodorized catch basins
5441691	10/16/2022 11:57	805	Southwestern Pky	40211	Customer reported a sewer odor outside.	10/18/2022 0:00	Noted	Noted
5441695	10/16/2022 16:27	2422	Rowan St	40212	Customer reported a sewer odor outside.	10/16/2022 16:55	WOCOM	Deodorized two catch basins.
5441697	10/16/2022 18:53	3503	Gonewind Dr	40299	Email Received: Customer reported a sewer odor inside and outside.	10/16/2022 19:50	WOCOM	Deodorized manhole.
5441699	10/16/2022 22:05	1932	Gardiner Ln	40205	Email Received: Customer reported a sewer odor inside and outside.	10/16/2022 20:40	WOCOM	Deodorized catch basin.
5441755	10/17/2022 8:17	4202	Stivers Ln	40207	Customer reported a sewer odor outside.	10/17/2022 10:50	WOCOM	Deodorized main and catch basins.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441759	10/17/2022 8:41	1010	Franklin St	40206	Customer reported a sewer odor outside.	10/17/2022 14:03	WOCOM	Deodorized catch basin.
5441767	10/17/2022 9:46	306	S 43rd St	40212	Customer reported a sewer odor outside.	10/17/2022 11:29	WOCOM	Deodorized two catch basins.
5441772	10/17/2022 10:06	1515	Dumesnil St	40210	Customer reported a sewer odor inside and outside.	10/17/2022 10:06	WOCOM	Deodorized four catch basins.
5441783	10/17/2022 11:11	458	N 25th St	40212	Customer reported a sewer odor inside and outside.	10/17/2022 13:56	WOCOM	Deodorized six catch basins.
5441789	10/17/2022 11:43	1609	Eastern Parkway	40204	Metrocall Email: Customer reporting a sewer odor.	10/17/2022 16:56	WOCOM	Deodorized catch basins and manhole.
5441793	10/17/2022 11:45	6313	Shadow Wood Ct	40059	Metrocall Email: Customer reporting a sewer odor.	10/17/2022 14:13	WOCOM	Deodorized sewer main.
5441794	10/17/2022 11:47	1095	E Kentucky St	40204	Metrocall Email: Customer reporting a sewer odor.	10/17/2022 14:04	WOCOM	Deodorized catch basin.
5441801	10/17/2022 11:49	1519	S 32nd St	40211	Metrocall Email: Customer reporting a sewer odor.	10/17/2022 13:54	WOCOM	Deodorized two catch basins.
5441802	10/17/2022 11:50	9208	Trenta Ln	40291	Customer reported a sewer odor outside.	10/17/2022 14:48	WOCOM	Deodorized catch basins and manhole.
5441803	10/17/2022 11:54	2639	Virginia Ave	40211	Metrocall Email: Customer reporting a sewer odor.	10/17/2022 14:00	WOCOM	Deodorized five catch basins.
5441804	10/17/2022 11:56	1254	S Brook St	40203	Customer reported a sewer odor inside and outside.	10/17/2022 14:16	WOCOM	Deodorized two catch basins.
5441805	10/17/2022 11:58	1314	S Brook St	40208	Customer reported a sewer odor inside and outside.	10/19/2022 14:45	WOCOM	Deodorized two catch basins.
5441810	10/17/2022 12:00	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	10/17/2022 13:59	WOCOM	Deodorized four catch basins.
5441811	10/17/2022 12:01	1545	Louis Colman Jr	40211	Customer reported a sewer odor inside and outside.	10/17/2022 13:58	WOCOM	Deodorized three catch basins.
5441824	10/17/2022 13:43	431	S 29th St	40212	Customer reported a sewer odor inside and outside.	10/19/2022 14:45	WOCOM	Deodorized two catch basins.
5441837	10/17/2022 15:13	3304	Duvalle St	40211	Customer reported a sewer odor inside and outside.	10/17/2022 17:10	WOCOM	No odor detected at time of inspection.
5441849	10/17/2022 15:39	4146	Fordson Way	40211	Customer reported a sewer odor inside and outside.	10/17/2022 19:00	WOCOM	Deodorized catch basin
5441855	10/17/2022 15:54	910	S 42nd St	40211	Customer reported a sewer odor inside and outside.	10/18/2022 13:18	Noted	Noted
5441856	10/17/2022 15:54	1203	Southwestern Pky	40211	Customer reported a sewer odor inside and outside.	10/18/2022 13:18	Noted	Noted
5441857	10/17/2022 16:37	1113	Sale Ave	40215	Customer reported a sewer odor inside and outside.	10/17/2022 23:35	WOCOM	Deodorized catch basin
5441929	10/18/2022 9:58	3207	Dublin Ln	40206	Customer reported a sewer odor outside.	10/18/2022 15:24	WOCOM	Deodorized two catch basins.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5441933	10/18/2022 10:27	1605	S 32nd St	40211	Metrocall Email: Customer reporting a sewer odor.	10/18/2022 12:10	WOCOM	Deodorized catch basin
5441952	10/18/2022 12:13	1808	Hardesty Ave	40216	Customer reported a sewer odor outside.	10/18/2022 14:58	WOCOM	Flushed sewer main.
5441954	10/18/2022 12:22	116	Southwestern Pky	40212	Customer reported a sewer odor outside.	10/18/2022 15:26	WOCOM	Deodorized two catch basins.
5441964	10/18/2022 13:52	381	Greenwood Ave	40211	Customer reported a sewer odor inside and outside.	10/18/2022 22:29	WOCOM	Deodorized catch basin
5441987	10/18/2022 15:12	1731	Dixie Hwy	40210	Customer reported a sewer odor outside.	10/18/2022 22:31	WOCOM	Deodorized catch basin
5441988	10/18/2022 15:30	442	N 25th St	40212	Customer reported a sewer odor inside and outside.	10/18/2022 22:35	WOCOM	Deodorized two catch basins.
5441991	10/18/2022 16:09	3868	Fincastle Rd	40213	Customer reported a sewer odor inside and outside.	10/18/2022 22:28	WOCOM	Deodorized catch basin
5442004	10/18/2022 18:03	101	S 30th St	40212	Customer reported a sewer odor outside.	10/18/2022 22:32	WOCOM	Deodorized manhole.
5442073	10/19/2022 9:24	139	S 41st St	40211	Customer reported a sewer odor outside.	10/19/2022 14:42	WOCOM	Deodorized two catch basins and two manholes.
5442097	10/19/2022 12:00	313	Hillcrest Ave	40206	Customer reported a sewer odor inside and outside.	10/19/2022 18:25	WOCOM	Deodorized catch basin and manhole.
5442101	10/19/2022 12:24	663	Lindell Ave	40211	Customer reported a sewer odor inside and outside.			
5442110	10/19/2022 13:45	3501	Chauncy Ave	40211	Customer reported a sewer odor inside and outside.	10/19/2022 14:43	WOCOM	Deodorized two catch basins.
5442133	10/19/2022 16:06	426	M St	40208	Customer reported a sewer odor outside.	10/19/2022 16:06	WOCOM	No odor detected. Deodorized catch basin as courtesy.
5442195	10/19/2022 6:49	1720	Bonnycastle Ave	40205	Metrocall Email: Customer reporting a sewer odor.	10/19/2022 6:49	Noted	No further information given.
5442202	10/20/2022 9:34	226	N Longworth Ave	40212	Customer reported a sewer odor outside.	10/20/2022 14:49	WOCOM	Flushed sewer main
5442204	10/20/2022 9:37	408	Louis Coleman Jr	40212	Customer reported a sewer odor outside.	10/20/2022 13:44	WOCOM	Deodorized sewer main.
5442205	10/20/2022 9:40	216	S Shawnee Ter	40212	Customer reported a sewer odor outside.	10/20/2022 13:42	WOCOM	Deodorized two catch basins.
5442209	10/20/2022 9:47	3919	Alford Ave	40212	Customer reported a sewer odor inside and outside.	10/20/2022 14:47	WOCOM	Deodorized catch basin.
5442211	10/20/2022 9:59	4522	Winnrose Way	40211	Customer reported a sewer odor outside.	10/20/2022 14:52	WOCOM	Deodorized catch basin.
5442212	10/20/2022 10:00	123	N Longworth Ave	40212	Customer reported a sewer odor outside.	10/20/2022 13:43	WOCOM	Deodorized catch basin.
5442214	10/20/2022 10:30	3406	W Jefferson St	40212	Metrocall Email: Customer reporting a sewer odor.	10/20/2022 14:51	WOCOM	Deodorized four catch basins and manhole.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5442245	10/20/2022 14:08	11316	Powhatan Ct	40241	Metrocall Email: Customer reporting a sewer odor.	10/20/2022 15:25	WOCOM	Flushed sewer main
5442246	10/20/2022 14:11	3918	W Broadway	40211	Customer reported a sewer odor outside.	10/20/2022 15:33	WOCOM	Deodorized two catch basins.
5442248	10/20/2022 14:18	302	N 35 St	40212	Customer reported a sewer odor outside.	10/20/2022 15:32	WOCOM	Deodorized six catch basins.
5442261	10/20/2022 16:24	740	S 41st St	40211	Customer reported a sewer odor inside and outside.	10/20/2022 17:19	WOCOM	Deodorized two catch basins.
5442270	10/20/2022 19:58	3530	Herman St	40212	Customer reported a sewer odor outside.	10/20/2022 20:28	WOCOM	Deodorized two catch basins.
5442325	10/21/2022 7:29	4101	River Park Dr	40211	Customer reported a sewer odor outside.	10/21/2022 13:16	WOCOM	Deodorized two catch basins.
5442327	10/21/2022 8:15	368	Cecil Ave	40211	Metrocall Email: Customer reporting a sewer odor.	10/21/2022 15:45	WOCOM	Deodorized four catch basins.
5442330	10/21/2022 8:44	600	W Main St	40202	Customer reported a sewer odor inside and outside.	10/24/2022 7:07	WOCOM	Deodorized catch basin.
5442331	10/21/2022 9:27	1250	Bardstown Rd	40204	Customer reported a sewer odor inside and outside.	10/21/2022 12:00	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5442334	10/21/2022 9:51	831	Hazel St	40211	Customer reported a sewer odor inside and outside.	10/24/2022 7:20	WOCOM	Deodorized two catch basins.
5442349	10/21/2022 12:13	5206	Red Fern Rd	40218	Customer reported a sewer odor inside and outside.	10/21/2022 15:47	WOCOM	Deodorized catch basin.
5442359	10/21/2022 13:43	4015	Parthenia Ave	40215	Customer reported a sewer odor inside and outside.	10/24/2022 7:21	WOCOM	Deodorized catch basin.
5442372	10/21/2022 16:16	1505	S 28th St	40211	Customer reported a sewer odor outside.	10/21/2011 16:56	WOCOM	Deodorized two catch basins.
5442388	10/21/2022 19:42	370	N 27th St	40212	Customer reported a sewer odor outside.	10/22/2022 20:40	WOCOM	Deodorized two catch basins.
5442389	10/22/2022 23:03	4200	Bells Lane	40211	Customer reported a sewer odor outside.	10/22/2022 11:05	INSP	Inspection made.
5442458	10/24/2022 8:53	911	Eastwood Fisherville		Customer reported a sewer odor outside.	10/24/2022 12:00	INSP	Odor from wet well at pump station. Station has been scheduled for cleaning.
5442460	10/24/2022 9:04	5113	Southwestern Pky	40214	Metrocall Email: Customer reporting a sewer odor.	10/24/2022 14:32	WOCOM	Deodorized three catch basins.
5442464	10/24/2022 9:16	807	Dearborn Ave	40211	Customer reported a sewer odor outside.	10/24/2022 14:53	WOCOM	Deodorized two catch basins.
5442478	10/24/2022 11:18	532	N 24th St	40212	Customer reported a sewer odor outside.	10/24/2022 13:20	WOCOM	Cleaned medium debris and deodorized catch basin.
5442504	10/24/2022 14:26	1411	Phyllis Ave	40215	Customer reported a sewer odor outside.	10/28/2022 13:54	WOCOM	Cleaned medium debris and deodorized two catch basins.
5442506	10/24/2022 14:30	521	S 20th St	40203	Customer reported a sewer odor outside.	10/28/2022 13:17	WOCOM	No odor detected at time of inspection.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5442518	10/24/2022 15:03	120	S Shawnee Ter	40212	Customer reported a sewer odor outside.	10/24/2022 18:01	WOCOM	Deodorized catch basin and manhole.
5442547	10/25/2022 5:41	3500	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	10/25/2022 5:00	INSP	Inspection made
5442603	10/25/2022 8:15	2230	Deveron Dr	40216	Customer reported an odor inside and outside.	10/25/2022 12:37	WOCOM	No odor detected at time of inspection.
5442649	10/25/2022 13:06	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	10/28/2022 13:56	WOCOM	Cleaned and deodorized catch basin.
5442668	10/25/2022 14:42	2227	Thurman Dr	40216	Customer reported a sewer odor outside.	10/25/2022 17:08	WOCOM	No odor detected at time of inspection.
5442675	10/25/2022 15:17	3024	St Dennis Ave	40216	Customer reported a sewer odor outside.	10/25/2022 16:40	WOCOM	No odor detected at time of inspection. Checked all MSD assets.
5442801	10/25/2022 16:51	817	S Floyd St	40203	Customer reported an odor inside and outside.	10/26/2022 19:40	WOCOM	No odor detected at time of inspection.
5442839	10/27/2022 8:30	1072	E St Catherine St	40204	Customer reported an odor inside and outside.	10/28/2022 14:06	WOCOM	Cleaned and deodorized catch basin.
5442855	10/27/2022 11:39	4634	Southern Pkwy	40214	Customer reported an odor inside and outside.	10/28/2022 14:08	WOCOM	Cleaned and deodorized catch basin.
5442921	10/27/2022 7:59	512	N 39th St	40212	Customer reported a sewer odor outside.	10/28/2022 15:17	WOCOM	Deodorized six catch basins.
5442922	10/27/2022 8:28	5801	Fegenbush Ln	40228	Customer reported an odor inside and outside.	10/28/2022 14:49	WOCOM	No odor at time of inspection.
5442937	10/27/2022 10:39	1649	W Oak St	40210	Customer reported an odor inside and outside.	10/28/2022 13:29	WOCOM	Deodorized two catch basins.
5442954	10/28/2022 12:20	938	S 6th St	40203	Customer reported an odor inside and outside.	10/28/2022 15:29	WOCOM	Deodorized two catch basins.
5442974	10/28/2022 14:32	1903	Rivers Landing Dr	40059	Customer reported a sewer odor outside.	10/28/2022 15:23	WOCOM	Inspection made. No further information given.
5442993	10/28/2022 18:46	745	S 6th St	40203	Customer reported a sewer odor outside.	10/28/2022 23:49	WOCOM	No odor detected at time of inspection.
5442996	10/28/2022 22:09	1825	Windsor Pl	40204	Customer reported a sewer odor outside.	10/28/2022 23:51	WOCOM	Deodorized catch basin and manhole.
5443010	10/29/2022 11:47	1714	Frazer Dr	40205	Customer reported an odor inside and outside.	10/29/2022 15:01	WOCOM	Cleaned one catch basin.
5443013	10/29/2022 15:32	4725	S 2nd St	40214	Customer reported a sewer odor outside.	10/29/2022 18:54	WOCOM	No odor detected at time of inspection.
5443016	10/29/2022 20:29	2504	W Madison St	40211	Customer reported a sewer odor outside.	10/29/2022 21:54	WOCOM	Deodorized two catch basins.
5443018	10/30/2022 6:16	3320	Fernheather Dr	40216	Customer reported a sewer odor outside.	10/30/2022 1:49	INSP	Inspection made. No odor detected.
5443024	10/30/2022 16:56	7118	Bedum Ln	40258	Customer reported a sewer odor outside.	10/30/2022 19:30	WOCOM	Flushed sewer main.

**Customer Service Odor Complaints Received
October 2022**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5443025	10/30/2022 17:16	7701	Terry Ln	40258	Customer reported a sewer odor outside.	10/30/2022 20:30	WOCOM	Flushed sewer main.
5443030	10/30/2022 19:50	8206	Pandorea Dr	40258	Customer reported a sewer odor outside.	10/30/2022 20:30	WOCOM	Deodorized manhole.
5443031	10/30/2022 19:57	6004	Cole Ave	40258	Customer reported a sewer odor outside.	10/30/2022 20:50	WOCOM	Deodorized manhole.
5443089	10/31/2022 9:12	2335	W Chestnut St	40211	Customer reported a sewer odor outside.	10/31/2022 15:45	WOCOM	Cleaned and deodorized catch basin.
5443144	10/31/2022 16:12	5508	Oak Creek Ln	40291	Customer reported a sewer odor outside.	10/31/2022 20:07	WOCOM	Flushed sewer main.