

February 2025 Complaint Log

Request #	Date of Complaint	Time of Complaint	Street Number	Street Name	Zip	Resolved Date	Follow Up Details
5510662	2/1/2025	1:59 PM	8105	LINDA	40219	2/1/2025	An inspection has been performed and actions taken to address concern.
5510663	2/1/2025	2:54 PM	11801	LOWER RIVER	40272	2/1/2025	An inspection has been performed and actions taken to address concern.
5510668	2/1/2025	6:54 PM	7311	ORELL	40272	2/1/2025	An inspection has been performed and actions taken to address concern.
5510669	2/1/2025	7:07 PM	7305	ORELL	40272	2/1/2025	An inspection has been performed and actions taken to address concern.
5510675	2/2/2025	1:08 PM	8510	EASTON COMMONS	40242	2/2/2025	An inspection has been performed and actions taken to address concern.
5510760	2/3/2025	9:22 AM	3639	WINDWARD	40220	2/3/2025	An inspection has been performed and actions taken to address concern.
5510767	2/3/2025	11:10 AM	959	GOSS	40217	2/4/2025	Cleaned and deodorized catch basin.
5510798	2/3/2025	4:04 PM	210	GRAY	40202	2/3/2025	An inspection has been performed and actions taken to address concern.
5510799	2/3/2025	4:14 PM	3742	RIVER	40207	2/3/2025	An inspection has been performed and actions taken to address concern.
5510855	2/4/2025	9:21 AM	934	BAXTER	40204	2/5/2025	Cleaned and deodorized catch basin.
5510865	2/4/2025	11:41 AM	7311	ORELL	40272	2/4/2025	An inspection has been performed and actions taken to address concern.
5510886	2/4/2025	3:09 PM	2713	BEALS BRANCH	40206	2/4/2025	An inspection has been performed and actions taken to address concern.
5510896	2/4/2025	5:53 PM	7305	ORELL	40272	2/4/2025	An inspection has been performed and actions taken to address concern.
5510989	2/5/2025	11:03 PM	1024	6TH	40203	2/6/2025	An inspection has been performed and actions taken to address concern.
5511075	2/6/2025	11:34 AM	932	6TH	40203	2/6/2025	Cleaned and deodorized catch basin.
5511174	2/7/2025	8:47 AM	1602	CEDAR	40203	2/7/2025	Cleaned and deodorized catch basin.
5511186	2/7/2025	10:34 AM	7311	ORELL	40272	2/7/2025	An inspection has been performed and actions taken to address concern.
5511234	2/7/2025	5:05 PM	932	6TH	40203	2/7/2025	An inspection has been performed and actions taken to address concern.
5511236	2/7/2025	6:08 PM	1435	6TH	40208	2/7/2025	An inspection has been performed and actions taken to address concern.
5511240	2/7/2025	8:12 PM	405	GAULBERT	40208	2/7/2025	An inspection has been performed and actions taken to address concern.
5511242	2/7/2025	10:43 PM	1343	1ST	40208	2/8/2025	An inspection has been performed and actions taken to address concern.
5511244	2/8/2025	10:44 AM	934	6TH	40203	2/8/2025	Duplicate Request - went the day before
5511262	2/9/2025	12:20 AM	4949	CANE RUN	40216	2/9/2025	An inspection has been performed and actions taken to address concern.
5511272	2/10/2025	12:14 AM	5138	DIXIE	40216	2/10/2025	An inspection has been performed and actions taken to address concern.
5511276	2/10/2025	8:09 AM	3911	CANE RUN	40211	2/10/2025	An inspection has been performed and actions taken to address concern.
5511401	2/10/2025	3:44 PM	1262	SHELBY	40203		
5511407	2/10/2025	6:13 PM	1042	6TH	40203	2/12/2025	Cleaned and deodorized catch basin.
5511410	2/11/2025	6:15 AM	7305	ORELL	40272	2/11/2025	An inspection has been performed and actions taken to address concern.
5511415	2/11/2025	8:03 AM	932	6TH	40203	2/11/2025	Inspected odor added fresh water.
5511462	2/11/2025	8:35 AM	120	MERIDIAN	40207	2/11/2025	Closed - work performed the day before
5511464	2/11/2025	9:00 AM	212	GLISSADE	40118	2/11/2025	An inspection has been performed and actions taken to address concern.
5511501	2/11/2025	11:47 PM	936	MUHAMMAD ALI	40204	2/12/2025	Removed debris from or near asset(s).
5511545	2/12/2025	9:07 AM	932	6TH	40203	2/12/2025	Inspected odor added fresh water.

5511589	2/12/2025	9:00 PM	9109	FAIRMOUNT	40291	2/12/2025	Closed - work performed the day before
5511590	2/12/2025	9:26 PM	212	GLISSADE	40118	2/12/2025	An inspection has been performed and actions taken to address concern.
5511629	2/13/2025	8:48 AM	212	GLISSADE	40118	2/13/2025	Assest was flushed.
5511630	2/13/2025	9:23 AM	800	MARKET	40206	2/13/2025	Cleaned and deodorized catch basin.
5511631	2/13/2025	9:24 AM	8900	ELI	40291	2/13/2025	An inspection has been performed and actions taken to address concern.
5511716	2/14/2025	9:04 AM	7311	ORELL	40272	2/14/2025	An inspection has been performed and actions taken to address concern.
5511762	2/14/2025	5:10 PM	1148	4TH	40203	2/14/2025	An inspection has been performed and actions taken to address concern.
5511767	2/15/2025	5:55 AM	319	ESPLANADE	40214	2/15/2025	Cleaned and deodorized catch basin.
5511777	2/15/2025	10:42 AM	7823	NOTTOWAY	40214	2/15/2025	An inspection has been performed and actions taken to address concern.
5511809	2/15/2025	7:01 PM	932	6TH	40203	2/15/2025	Closed - facility responded, inspected and addressed
5511952	2/16/2025	7:27 AM	4915	SOUTHERN	40214	2/16/2025	Closed - facility responded, inspected and addressed
5511968	2/16/2025	9:44 AM	934	6TH	40203	2/16/2025	Closed - facility responded, inspected and addressed
5512367	2/18/2025	11:08 AM	1306	BRECKINRIDGE	40204	2/18/2025	Closed - facility responded, inspected and addressed
5512429	2/19/2025	6:40 AM	932	6TH	40203	2/19/2025	Closed - facility responded, inspected and addressed
5512517	2/19/2025	3:07 PM	1393	TYLER PARK	40204	2/19/2025	Closed - facility responded, inspected and addressed
5512592	2/20/2025	9:06 AM	1040	5TH	40203	2/21/2025	Closed - facility responded, inspected and addressed
5512610	2/20/2025	12:38 PM	908	BROADWAY	40203	2/21/2025	Cleaned and deodorized catch basin.
5512639	2/20/2025	7:06 PM	830	MAIN	40202	2/20/2025	An inspection has been performed and actions taken to address concern.
5512640	2/20/2025	7:11 PM	400	4TH	40202	2/20/2025	An inspection has been performed and actions taken to address concern.
5512641	2/20/2025	9:05 PM	8510	EASTON COMMONS	40242	2/20/2025	An inspection has been performed and actions taken to address concern.
5512642	2/21/2025	7:42 AM	7201	PRESTON	40219	2/21/2025	An inspection has been performed and actions taken to address concern.
5512701	2/21/2025	9:03 AM	202	ST CATHERINE	40203	2/27/2025	Cleaned and deodorized catch basin.
5512707	2/21/2025	10:01 AM	8510	EASTON COMMONS	40242	2/21/2025	An inspection has been performed and actions taken to address concern.
5512709	2/21/2025	10:05 AM	815	MARKET	40202	2/21/2025	Cleaned and deodorized catch basin.
5512738	2/21/2025	8:07 PM	725	MIDDLE	40206	2/21/2025	An inspection has been performed and actions taken to address concern.
5512739	2/21/2025	8:36 PM	128	MAIN	40202	2/21/2025	An inspection has been performed and actions taken to address concern.
5512741	2/22/2025	10:25 AM	934	6TH	40203	2/22/2025	An inspection has been performed and actions taken to address concern.
5512764	2/24/2025	7:09 AM	552	20TH	40203	2/24/2025	Cleaned and deodorized catch basin.
5512765	2/24/2025	7:28 AM	319	ESPLANADE	40214	3/3/2025	An inspection has been performed and actions taken to address concern.
5512857	2/24/2025	8:42 AM	4915	SOUTHERN	40214	2/24/2025	Cleaned and deodorized catch basin.
5512865	2/24/2025	9:22 AM	932	6TH	40203	2/24/2025	Inspcection completed-made adjustments to sleeve.
5512931	2/25/2025	8:07 AM	932	6TH	40203	2/25/2025	Responded the day before - not sending anyone at this time
5513048	2/25/2025	3:10 PM	514	LIBERTY	40202	2/25/2025	An inspection has been performed and actions taken to address concern.
5513142	2/26/2025	10:08 AM	932	6TH	40203	2/26/2025	Cleaned and deodorized catch basin.
5513191	2/26/2025	10:03 PM	932	6TH	40203	2/26/2025	No odor detected confirmed catch basin has a sleeve.

5513353	2/27/2025	4:29 PM	2541	CHEROKEE	40204	2/27/2025	An inspection has been performed and actions taken to address concern.
5513449	2/28/2025	2:27 PM	932	6TH	40203		Duplicate Request - went out in the week