

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5493877	6/1/2024 8:18	4907	CLOVERNOOK	40207	Customer smelled a sewer odor inside and outside.	6/1/2024 10:45	WOCOM	No odor detected. Checked all MSD Assets.
5493885	6/1/2024 13:49	6701	SYLVANIA NO 4	40258	Customer smelled a sewer odor inside and outside.	6/1/2024 15:00	WOCOM	No details given.
5493894	6/2/2024 10:49	1400	4TH	40208	Customer smelled a sewer odor inside and outside.	6/2/2024 12:00	WOCOM	No odor detected. Checked all MSD Assets.
5493898	6/2/2024 21:28	11006	PEBBLE CREEK	40241	customer smelled a sewer odor outside.	6/7/2024 5:53	NOTED	No details given.
5494007	6/3/2024 9:40	633	MAIN	40202	Emailed received. Customer smelled an odor outside.	6/3/2024 10:30	WOCOM	No odor detected. Checked all MSD Assets. After speaking to customer they confirmed odor is from butchertown.
5494025	6/3/2024 12:09	3303	BUCKEYE	40216	Customer smelled a sewer odor inside and outside.	6/3/2024 15:07	WOCOM	No odor detected. Checked all MSD Assets. Deodorized sewer main.
5494056	6/3/2024 17:03	1516	LINCOLN	40213	Customer smelled a sewer odor outside.	6/3/2024 18:15	WOCOM	No odor detected. Checked all MSD Assets.
5494137	6/4/2024 8:08	2118	STANDARD	40210	SMC Email: Customer reported a sewer odor.	6/7/2024 14:34	WOCOM	Did not smell any odor at inspection.
5494138	6/4/2024 8:15	2505	CHESTNUT	40211	SMC Email: Customer reported a sewer odor.	6/4/2024 12:00	WOCOM	Cleaned and deodorized catch basin.
5494139	6/4/2024 8:24	824	40TH	40211	SMC Email: Customer reported a sewer odor.	6/4/2024 13:39	WOCOM	Flushed and deodorized catch basin.
5494140	6/4/2024 8:26	3511	COTTER	40211	SMC Email: Customer reported a sewer odor.	6/4/2024 16:31	NOFRTH	Checked all MSD Assets. No issues found.
5494141	6/4/2024 8:28	818	7TH	40203	SMC Email: Customer reported a sewer odor.	6/4/2024 13:51	WOCOM	Flushed and deodorized all catch basins in the area.
5494142	6/4/2024 8:41	1719	KENTUCKY	40210	Customer smelled a sewer odor outside.	6/4/2024 13:41	WOCOM	Flushed and filled catch basin.
5494171	6/4/2024 11:33	1163	26TH	40210	SMC Email: Customer reported a sewer odor.	6/4/2024 14:14	WOCOM	Added water to the manhole.
5494184	6/4/2024 13:41	321	ESPLANADE	40214	SMC Email: Customer reported a sewer odor.	6/5/2024 0:00	WOCOM	Cleaned catch basin.
5494205	6/4/2024 15:21	3303	BUCKEYE	40216	Customer smelled a sewer odor inside and outside.	6/4/2024 19:40	WOCOM	Checked all MSD Assets. No issues found.
5494241	6/4/2024 21:01	3102	WAYNE	40216	Metro 311 emailed: Customer reported a sewer odor.	6/4/2024 21:22	WOCOM	No odor detected.
5494305	6/5/2024 11:03	2301	PORTLAND	40212	Customer smelled a sewer odor inside and outside.	6/12/2024 12:43	WOCOM	No odor detected.
5494340	6/5/2024 14:44	3500	BROADWAY	40211	SMC Email: Customer reported a sewer odor.	6/6/2024 15:00	WOCOM	Cleaned catch basins at intersection.

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5494355	6/5/2024 18:13	1049	43RD	40211	Customer smelled a sewer odor outside.	6/5/2024 18:55	WOCOM	Deodorized catch basin.
5494357	6/5/2024 21:11	643	EASTLAWN	40211	Customer smelled a sewer odor outside.	6/5/2024 23:03	WOCOM	Deodorized catch basin.
5494414	6/6/2024 9:00	1401	41ST	40211	Customer smelled a sewer odor outside.	6/7/2024 6:13	Noted	No details given.
5494462	6/6/2024 21:49	2000	28TH	40210	Customer smelled a sewer odor outside.	6/6/2024 23:32	WOCOM	Deodorized catch basin.
5494463	6/6/2024 23:27	1326	3RD	40208	Metro 311 emailed: Customer reported a sewer odor.	6/6/2024 23:45	WOCOM	Deodorized catch basin.
5494468	6/7/2024 7:54	1634	TYLER	40204	SMC Email: Customer reported a sewer odor.	6/7/2024 8:52	WOCOM	Deodorized catch basin. Noted MSD crews working in the area.
5494519	6/7/2024 8:16	1519	32ND	40211	SMC Email: Customer reported a sewer odor.	6/8/2024 10:25	WOCOM	Deodorized and added water to catch basin.
5494520	6/7/2024 8:21	2701	DIXIE	40216	SMC Email: Customer reported a sewer odor.	6/7/2024 12:33	WOCOM	No odor detected at inspection. Checked all MSD assets.
5494521	6/7/2024 8:23	1764	WATHEN	40216	SMC Email: Customer reported a sewer odor.	6/7/2024 12:38	WOCOM	No odor detected at inspection. Checked all MSD assets.
5494529	6/7/2024 9:39	1913	WOODBOURNE	40205	Customer smelled a sewer odor outside.	6/7/2024 11:25	WOCOM	Flushed sewer main and ran water in the catch basin.
5494540	6/7/2024 10:35	904	6TH	40203	Customer smelled a sewer odor inside and outside.	6/10/2024 15:09	WOCOM	Flushed sewer main.
5494542	6/7/2024 11:05	1905	PAYNE	40206	Customer smelled a sewer odor inside and outside.	6/8/2024 11:50	WOCOM	Cleaned and deodorized catch basin.
5494548	6/7/2024 12:10	203	ARTERBURN	40222	Customer smelled a sewer odor outside.	6/7/2024 13:47	WOCOM	Deodorized sewer main.
5494574	6/7/2024 16:19	1239	LARCHMONT	40215	Clarity Email received: Customer reporting a sewer odor.	6/7/2024 16:43	REFER	No further details provided.
5494578	6/7/2024 22:00	1434	BRECKINRIDGE	40204	Customer smelled a sewer odor outside.	6/7/2024 22:30	WOCOM	Deodorized catch basin.
5494579	6/7/2024 23:33	2118	STANDARD	40210	Customer smelled a sewer odor outside.	6/7/2024 23:00	NOFRTH	No odor detected. Deodorized catch basins and manhole.
5494579	6/7/2024 23:33	2118	STANDARD	40210	SMC Email: Customer reported a sewer odor.	6/7/2024 23:00	NOFRTH	No odor detected. Deodorized catch basins and manhole.
5494580	6/8/2024 6:02	2816	JEFFERSON	40212	Customer smelled a sewer odor outside.	6/8/2024 13:13	WOCOM	Cleaned and deodorized catch basin.
5494581	6/8/2024 6:12	3418	HERMAN	40212	Customer smelled a sewer odor outside.	6/12/2024 12:44	WOCOM	No odor detected. Deodorized catch basins and manhole.
5494581	6/8/2024 11:05	3418	HERMAN	40212	SMC Email: Customer reported a sewer odor.	6/12/2024 12:44	WOCOM	No odor detected. Deodorized catch basins and manhole.
5494582	6/8/2024 7:36	1225	32ND	40211	Customer smelled a sewer odor outside.	6/8/2024 14:05	WOCOM	Cleaned and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5494583	6/8/2024 8:06	824	40TH	40211	SMC Email: Customer reported a sewer odor.	6/12/2024 12:52	WOCOM	Added water to the manhole.
5494584	6/8/2024 8:08	645	37TH	40211	SMC Email: Customer reported a sewer odor.	6/18/2024 8:07	WOCOM	Added water and deodorized.
5494586	6/8/2024 8:17	2015	ROWAN	40203	Customer smelled a sewer odor outside.	6/11/2024 18:45	WOCOM	Cleaned and deodorized three catch basins.
5494588	6/8/2024 9:05	2310	ROWAN	40212	SMC Email: Customer reported a sewer odor.	6/12/2024 12:45	WOCOM	No odor detected. Deodorized manhole.
5494590	6/8/2024 9:42	4008	BROADWAY	40211	Customer smelled a sewer odor outside.	6/12/2024 12:49	WOCOM	Odor detected coming from sewer main. Flushed line.
5494591	6/8/2024 9:47	310	GLENDORA	40212	Customer smelled a sewer odor outside.	6/12/2024 12:53	WOCOM	Added water and deodorized manhole.
5494592	6/8/2024 10:47	632	43RD	40211	SMC Email: Customer reported a sewer odor.	6/11/2024 13:19	WOCOM	Deodorized catch basin.
5494594	6/8/2024 11:15	2505	CHESTNUT	40211	SMC Email: Customer reported a sewer odor.	6/10/2024 13:52	WOCOM	Deodorized catch basin.
5494595	6/8/2024 11:17	3542	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/11/2024 12:39	WOCOM	Deodorized catch basin.
5494612	6/9/2024 6:06	733	43RD	40211	SMC Email: Customer reported a sewer odor.	6/9/2024 15:13	NOTED	No further details provided.
5494614	6/9/2024 6:09	3320	VIRGINIA	40211	SMC Email: Customer reported a sewer odor.	6/11/2024 7:47	WOCOM	Cleaned and deodorized catch basin.
5494615	6/9/2024 6:11	4300	HALE	40211	SMC Email: Customer reported a sewer odor.	6/9/2024 8:17	WOCOM	Cleaned and deodorized catch basin.
5494616	6/9/2024 6:16	4117	HALE	40211	SMC Email: Customer reported a sewer odor.	6/9/2024 8:21	WOCOM	Cleaned and deodorized catch basin.
5494622	6/9/2024 14:37	7215	ORELL	40272	Customer smelled a sewer odor outside.	6/10/2024 8:14	WOCOM	Equipment left onsite could have contributed to off site odors.
5494626	6/10/2024 7:09	1941	DEER PARK	40205	Clarity Email received: Customer reporting a sewer odor.	6/10/2024 11:10	WOCOM	Cleaned and deodorized catch basin.
5494703	6/10/2024 9:54	225	FRANCK	40206	Customer smelled a sewer odor outside.	6/11/2024 9:54	WOCOM	Cleaned and deodorized catch basin.
5494713	6/10/2024 11:37	7501	KING ARTHUR	40222	Customer smelled a sewer odor inside and outside.	6/10/2024 13:15	WOCOM	No odor detected. Deodorized sewer main.
5494720	6/10/2024 11:59	3801	RIMONTE	40220	Clarity Email received: Customer reporting a sewer odor.	6/10/2024 14:40	WOCOM	No odor detected. Deodorized sewer main.
5494749	6/10/2024 16:37	3514	BROADWAY	40211	Customer smelled a sewer odor inside and outside.	6/11/2024 11:35	WOCOM	Cleaned and deodorized catch basin.
5494756	6/10/2024 17:16	1941	DEERWOOD	40205	Customer smelled a sewer odor outside.	6/10/2024 19:10	WOCOM	No odor detected. Deodorized manhole.
5494757	6/10/2024 17:31	1519	32ND	40211	Metro 311 emailed: Customer reported a sewer odor.	6/10/2024 19:57	WOCOM	No odor detected. Deodorized catch basin.

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5494759	6/10/2024 18:24	950	BRENT	40204	Customer smelled a sewer odor inside and outside.	6/10/2024 19:29	WOCOM	Deodorized catch basin.
5494762	6/10/2024 18:58	1172	BROADWAY	40204	Customer smelled a sewer odor outside.	6/10/2024 19:35	WOCOM	Deodorized manhole and catch basin.
5494764	6/11/2024 7:05	1601	31ST	40211	Clarity Email received: Customer reporting a sewer odor.	6/11/2024 10:37	WOCOM	Flushed and deodorized sewer main.
5494765	6/11/2024 7:18	2114	MAGAZINE	40211	Customer smelled a sewer odor outside.	6/11/2024 15:00	WOCOM	Cleaned and deodorized catch basin.
5494766	6/11/2024 7:28	525	ST CATHERINE	40203	SMC Email: Customer reported a sewer odor.	6/12/2024 12:47	WOCOM	Cleaned and deodorized catch basin.
5494767	6/11/2024 7:34	1610	31ST	40211	SMC Email: Customer reported a sewer odor.	6/11/2024 10:37	WOCOM	Flushed and deodorized sewer main.
5494768	6/11/2024 7:36	1410	MCCOY	40215	SMC Email: Customer reported a sewer odor.	6/11/2024 8:40	WOCOM	Flushed sewer main.
5494769	6/11/2024 7:40	531	ST CATHERINE	40203	SMC Email: Customer reported a sewer odor.	6/11/2024 2:45	WOCOM	Cleaned and deodorized catch basin.
5494770	6/11/2024 7:45	319	ESPLANADE	40214	SMC Email: Customer reported a sewer odor.	6/11/2024 9:15	WOCOM	Cleaned and deodorized catch basin.
5494831	6/11/2024 9:13	3901	GARLAND	40211	Customer smelled a sewer odor outside.	6/11/2024 10:26	WOCOM	Cleaned and deodorized catch basin.
5494833	6/11/2024 9:32	1401	41ST	40211	Customer smelled a sewer odor inside and outside.	6/11/2024 0:00	WOCOM	No odor detected. Deodorized sewer main.
5494836	6/11/2024 9:52	1764	WATHEN	40216	SMC Email: Customer reported a sewer odor.	6/11/2024 15:49	NOMSD	After speaking to customer, the odor was detected on the interstate, not at the address listed.
5494837	6/11/2024 9:54	1226	MARKET	40203	Clarity Email received: Customer reporting a sewer odor.	6/11/2024 12:01	WOCOM	No odor detected. Deodorized sewer main.
5494853	6/11/2024 12:35	3119	NORTHWESTERN	40212	Customer smelled a sewer odor outside.	6/11/2024 13:56	WOCOM	Deodorized sewer main.
5494881	6/12/2024 6:12	2519	STANDARD	40210	Customer smelled a sewer odor outside.	6/12/2024 9:00	WOCOM	Deodorized sewer main.
5494882	6/12/2024 6:44	3008	WYANDOTTE	40210	Customer smelled a sewer odor outside.	6/12/2024 8:27	WOCOM	Cleaned and deodorized catch basin.
5494886	6/12/2024 7:51	1601	31ST	40211	Clarity Email received: Customer reporting a sewer odor.	6/13/2024 13:57	WOCOM	Added water and deodorized as needed.
5494887	6/12/2024 8:02	1906	RUSSELL LEE	40211	SMC Email: Customer reported a sewer odor.	6/12/2024 12:55	WOCOM	Flushed sewer main.
5494931	6/12/2024 8:08	1407	MCCOY	40215	SMC Email: Customer reported a sewer odor.	6/12/2024 10:43	WOCOM	Flushed sewer main.
5494932	6/12/2024 8:18	3316	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/13/2024 9:41	WOCOM	Flushed sewer main.
5494934	6/12/2024 8:35	3318	DR WILLIAM G WEATHERS	40211	SMC Email: Customer reported a sewer odor.	6/12/2024 10:29	WOCOM	Deodorized and flushed main.

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5494939	6/12/2024 9:06	1441	4TH	40208	Metro 311 emailed: Customer reported a sewer odor.	6/12/2024 11:29	WOCOM	Deodorized and flushed main.
5494944	6/12/2024 9:15	1220	BURNETT	40217	Clarity Email received: Customer reporting a sewer odor.	6/12/2024 11:32	WOCOM	Deodorized and flushed main.
5494945	6/12/2024 9:17	1229	6TH	40203	SMC Email: Customer reported a sewer odor.	6/12/2024 13:50	WOCOM	Deodorized two catch basins and flushed.
5494946	6/12/2024 9:19	204	ORMSBY	40203	SMC Email: Customer reported a sewer odor.	6/12/2024 13:32	WOCOM	Deodorized and flushed catch basin. Straight lead.
5494947	6/12/2024 9:21	1134	BROOK	40203	SMC Email: Customer reported a sewer odor.	6/13/2024 13:58	WOCOM	Added water and deodorized as needed.
5494958	6/12/2024 10:50	1270	BROOK	40203	Customer smelled a sewer odor outside.	6/12/2024 14:54	WOCOM	No odor found. Deodorized sewer main.
5494960	6/12/2024 11:28	1244	6TH	40203	Clarity Email received: Customer reporting a sewer odor.	6/13/2024 13:58	WOCOM	Added water and deodorized as needed.
5494971	6/12/2024 13:30	1340	4TH	40208	Metro 311 emailed: Customer reported a sewer odor.	6/12/2024 18:43	CUST	Deodorized catch basins.
5495003	6/12/2024 23:21	1519	32ND	40211	Metro 311 emailed: Customer reported a sewer odor.	6/12/2024 23:42	WOCOM	Deodorized catch basins.
5495004	6/13/2024 6:20	2519	STANDARD	40210	Customer smelled a sewer odor outside.	6/18/2024 8:12	WOCOM	Flushed sewer main.
5495005	6/13/2024 7:40	2503	CHESTNUT	40211	SMC Email: Customer reported a sewer odor.	6/13/2024 9:34	WOCOM	Cleaned and deodorized catch basin and manhole.
5495038	6/13/2024 8:16	3400	DUMESNIL	40211	SMC Email: Customer reported a sewer odor.	6/13/2024 10:05	WOCOM	Cleaned and deodorized catch basin.
5495039	6/13/2024 8:19	659	25TH	40212	SMC Email: Customer reported a sewer odor.	6/13/2024 10:56	WOCOM	Cleaned and deodorized catch basin.
5495040	6/13/2024 8:19	1107	CANOPY	40211	Customer smelled a sewer odor outside.	6/13/2024 10:37	WOCOM	No odor found. Deodorized sewer main.
5495041	6/13/2024 8:33	231	CHESTNUT	40202	SMC Email: Customer reported a sewer odor.	6/13/2024 12:20	WOCOM	No odor found. Deodorized sewer main.
5495042	6/13/2024 8:48	3018	BANK	40212	Customer smelled a sewer odor outside.	6/13/2024 10:39	WOCOM	No odor found. Deodorized sewer main.
5495043	6/13/2024 8:50	919	SOUTHVIEW	40214	Customer smelled a sewer odor inside and outside.	6/13/2024 12:00	WOCOM	No odor found. Deodorized sewer main.
5495045	6/13/2024 9:09	313	24TH	40212	Customer smelled a sewer odor inside and outside.	6/13/2024 12:41	WOCOM	No further details provided.
5495048	6/13/2024 9:43	3420	HERMAN	40212	SMC Email: Customer reported a sewer odor.	6/13/2024 13:13	WOCOM	No further details provided.
5495049	6/13/2024 9:50	630	26TH	40212	SMC Email: Customer reported a sewer odor.	6/13/2024 11:40	WOCOM	Cleaned and deodorized catch basins and manholes at intersection.
5495058	6/13/2024 10:56	1602	CEDAR	40203	Customer smelled a sewer odor inside and outside.	6/13/2024 12:10	WOCOM	Cleaned and deodorized catch basin.

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5495060	6/13/2024 11:09	824	40TH	40211	Customer smelled a sewer odor inside and outside.	6/13/2024 15:54	WOCOM	No odor found. Deodorized sewer main.
5495061	6/13/2024 11:12	3418	HERMAN	40212	Customer smelled a sewer odor outside.	6/17/2024 13:57	WOCOM	Added water to manhole.
5495084	6/13/2024 16:53	32	POPLAR HILL	40207	Customer smelled a sewer odor outside.	6/13/2024 20:10	NOPRB	Inspected for odor and found not issues.
5495085	6/13/2024 16:55	32	POPLAR HILL	40207	Customer smelled a sewer odor outside.	6/13/2024 20:10	NOPRB	Inspected for odor and found not issues.
5495088	6/13/2024 22:37	1519	32ND	40211	Metro 311 emailed: Customer reported a sewer odor.	6/14/2024 0:28	WOCOM	Added deodorizer to catch basin.
5495089	6/13/2024 22:40	1524	MARKET	40203	Customer smelled a sewer odor outside.	6/14/2024 0:26	WOCOM	Added deodorizer to two catch basins.
5495091	6/13/2024 23:57	3418	HERMAN	40212	Metro 311 emailed: Customer reported a sewer odor.	6/14/2024 0:16	WOCOM	Deodorized catch basin.
5495092	6/14/2024 6:13	2519	STANDARD	40210	Customer smelled a sewer odor outside.	6/18/2024 8:13	WOCOM	Added water to manhole.
5495093	6/14/2024 6:16	824	40TH	40211	Customer smelled a sewer odor outside.	6-147-24 11:40	INSP	Inspection made. All MSD assets are fine.
5495094	6/14/2024 7:04	1244	DIXIE	40210	Metro 311 emailed: Customer reported a sewer odor.	6/14/2024 11:17	WOCOM	Cleaned and deodorized catch basin.
5495095	6/14/2024 7:13	3714	VON SPIEGEL	40211	Clarity Email received: Customer reporting a sewer odor.	6/17/2024 13:56	WOCOM	Added water to catch basin.
5495096	6/14/2024 7:27	1479	4TH	40208	Metro 311 emailed: Customer reported a sewer odor.	6/14/2024 10:38	WOCOM	Cleaned and deodorized catch basin.
5495097	6/14/2024 7:34	675	40TH	40211	Customer smelled a sewer odor inside and outside.	6/18/2024 8:22	WOCOM	Cleaned and deodorized catch basin.
5495098	6/14/2024 7:38	3510	POWELL	40215	Clarity Email received: Customer reporting a sewer odor.	6/14/2024 9:30	WOCOM	Cleaned and deodorized catch basin.
5495099	6/14/2024 7:43	1055	BARRET	40204	Customer smelled a sewer odor outside.	6/21/2024 8:43	WOCOM	Cleaned three catch basins.
5495099	6/14/2024 9:53	1055	BARRET	40204	Customer smelled a sewer odor outside.	6/14/2024 10:11	WOCOM	Cleaned and deodorized catch basin.
5495100	6/14/2024 7:45	7121	PRESTON	40219	Customer smelled a sewer odor inside and outside.	6/14/2024 10:30	NOFRTH	Inspection made. All MSD assets are fine.
5495137	6/14/2024 8:33	3011	SPRINGCREST	40241	Customer smelled a sewer odor outside.	6/14/2024 11:00	WOCOM	Inspection made. All MSD assets are fine.
5495139	6/14/2024 9:00	2627	VIRGINIA	40211	SMC Email: Customer reported a sewer odor.	6/14/2022 10:22	WOCOM	Flushed catch basin.
5495142	6/14/2024 9:25	1707	STRATTON	40211	SMC Email: Customer reported a sewer odor.	6/14/2024 12:34	WOCOM	No odor detected. Deodorized sewer main.
5495149	6/14/2024 9:34	3412	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/18/2024 8:21	WOCOM	Deodorized catch basin.

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5495153	6/14/2024 9:36	4301	GREENWOOD	40211	Customer smelled a sewer odor outside.	6/14/2024 14:42	WOCOM	Deodorized catch basin.
5495154	6/14/2024 9:36	2118	STANDARD	40210	SMC Email: Customer reported a sewer odor.	6/14/2024 10:46	WOCOM	Added water to manhole.
5495156	6/14/2024 9:43	731	43RD	40211	SMC Email: Customer reported a sewer odor.	6/17/2024 9:50	WOCOM	Cleaned and deodorized catch basin.
5495157	6/14/2024 9:45	3511	COTTER	40211	SMC Email: Customer reported a sewer odor.	6/14/2024 12:00	WOCOM	No odor detected. Deodorized sewer main.
5495159	6/14/2024 10:01	926	6TH	40203	Customer smelled a sewer odor outside.	6/14/2024 14:13	WOCOM	Deodorized catch basin.
5495164	6/14/2024 11:09	2238	MADISON	40211	Customer smelled a sewer odor outside.	6/14/2024 14:23	WOCOM	Deodorized catch basin.
5495165	6/14/2024 11:19	1401	41ST	40211	Customer smelled a sewer odor outside.	6/14/2024 11:40	NOTED	Inspection made. All MSD assets are fine.
5495167	6/14/2024 11:34	801	SHELBY	40203	Customer smelled a sewer odor outside.	6/18/2024 8:14	WOCOM	Vented manhole.
5495172	6/14/2024 12:30	4011	WOODED	40219	Customer smelled a sewer odor outside.	6/14/2024 14:30	WOCOM	Deodorized sewer main.
5495172	6/15/2024 12:00	4011	WOODED	40219	Customer smelled a sewer odor outside.	6/14/2024 14:30	WOCOM	Deodorized sewer main.
5495178	6/14/2024 13:12	800	SOUTHWESTERN	40211	Customer smelled a sewer odor outside.	6/18/2024 8:16	WOCOM	Added water and deodorized manhole.
5495179	6/14/2024 13:12	5901	FAIRINGTON	40218	Clarity Email received: Customer reporting a sewer odor.	6/14/2024 17:17	WOCOM	No odor detected. Deodorized sewer main.
5495192	6/14/2024 16:20	130	CRESTMOR	40206	Customer smelled a sewer odor outside.	6/17/2024 11:18	WOCOM	Cleaned and deodorized catch basin.
5495199	6/14/2024 19:46	3105	WAYNE	40216	Customer smelled a sewer odor outside.	6/14/2024 21:40	NOFRTH	Deodorized sewer main.
5495201	6/14/2024 22:54	1513	HILL	40210	Customer smelled a sewer odor outside.	6/14/2024 23:22	WOCOM	No odor detected.
5495208	6/16/2024 6:16	2810	PIONEER	40216	Customer smelled a sewer odor outside.	6/16/2024 9:30	WOCOM	No odor detected.
5495209	6/16/2024 7:17	682	WESTLAWN	40211	SMC Email: Customer reported a sewer odor.	6/16/2024 10:00	WOCOM	Deodorized four catch basins.
5495210	6/16/2024 8:38	8909	ELI	40291	SMC Email: Customer reported a sewer odor.	6/16/2024 12:33	WOCOM	Odor could be from decanting at the treatment plant.
5495211	6/16/2024 9:23	3416	KRAMERS	40216	SMC Email: Customer reported a sewer odor.	6/17/2020 12:26	Noted	Inspection Made
5495218	6/17/2024 7:11	4141	BROADWAY	40211	SMC Email: Customer reported a sewer odor.	6/17/2024 11:09	WOCOM	Added water to catch basin.
5495282	6/17/2024 9:11	511	ST CATHERINE	40203	Metro 311 emailed: Customer reported a sewer odor.	6/18/2024 8:17	WOCOM	Added water to catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495311	6/17/2024 13:18	3521	JANELL	40216	Customer smelled a sewer odor outside.	6/17/2024 15:16	WOCOM	No odor detected. Checked all MSD assets.
5495312	6/17/2024 13:21	1829	PAYNE	40206	Customer reported a Chemical Odor	6/17/2024 18:00	WOCOM	No odor detected. Checked all MSD assets.
5495315	6/17/2024 13:58	4219	NORTHWESTERN	40212	Customer smelled a sewer odor outside.	6/21/2024 8:44	WOCOM	Catch basin missing a plug. Deodorized.
5495317	6/17/2024 14:26	3711	KENTUCKY	40211	Customer smelled a sewer odor inside and outside.	6/17/2024 15:14	WOCOM	No odor detected. Checked all MSD assets.
5495318	6/17/2024 14:26	3316	JANELL	40216	Customer smelled a sewer odor outside.	6/17/2024 15:17	WOCOM	No odor detected. Checked all MSD assets.
5495321	6/17/2024 14:55	4606	MARKET	40212	Customer smelled a sewer odor inside and outside.	6/21/2024 15:25	WOCOM	Added water to main sewer.
5495332	6/17/2024 16:05	1226	32ND	40211	Customer smelled a sewer odor inside and outside.	6/17/2024 17:17	CLOSED	Deodorized catch basins.
5495336	6/17/2024 16:19	4312	VERMONT	40211	Customer smelled a sewer odor inside and outside.	6/17/2024 17:49	WOCOM	Deodorized catch basins.
5495338	6/17/2024 16:25	728	37TH	40211	Customer smelled a sewer odor inside and outside.	6/17/2024 17:31	WOCOM	Deodorized catch basins.
5495342	6/17/2024 17:51	2914	DUNCAN	40212	Customer smelled a sewer odor inside and outside.	6/17/2024 18:58	WOCOM	Deodorized catch basins.
5495346	6/17/2024 20:12	2711	BENOCH	40216	Customer smelled a sewer odor inside and outside.	6/17/2024 21:24	WOCOM	After talking to homeowner they stated the smell was from a dead animal.
5495347	6/17/2024 20:18	2305	KENTUCKY	40210	Customer smelled a sewer odor inside and outside.	6/17/2024 20:46	WOCOM	Deodorized catch basins.
5495348	6/17/2024 21:11	3519	PARK ROW	40216	Customer smelled a sewer odor inside and outside.	6/17/2024 21:38	WOCOM	Deodorized catch basins.
5495349	6/17/2024 23:35	2000	28TH	40210	Customer smelled a sewer odor inside and outside.	6/17/2024 23:49	WOCOM	Deodorized catch basins.
5495350	6/17/2024 23:39	1519	32ND	40211	Metro 311 emailed: Customer reported a sewer odor.	6/17/2024 23:54	WOCOM	Deodorized catch basins.
5495354	6/18/2024 7:59	1433	1ST	40208	SMC Email: Customer reported a sewer odor.	6/21/2024 14:40	WOCOM	Cleaned and deodorized manhole.
5495355	6/18/2024 8:03	3316	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/18/2024 9:20	WOCOM	Cleaned and deodorized manhole.
5495355	6/18/2024 8:35	3316	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/18/2024 9:20	WOCOM	Cleaned and deodorized manhole.
5495400	6/18/2024 8:08	1229	6TH	40203	SMC Email: Customer reported a sewer odor.	6/19/2024 12:17	WOCOM	Deodorized three catch basins.
5495402	6/18/2024 8:37	2812	SLEVIN	40212	Customer smelled a sewer odor outside.	6/21/2024 6:41	WOCOM	Added Water to manhole.
5495403	6/18/2024 8:38	1601	31ST	40211	Clarity Email received: Customer reporting a sewer odor.	6/18/2024 10:45	WOCOM	Deodorized eight catch basins.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495404	6/18/2024 8:43	3114	RIVER PARK	40211	Customer smelled a sewer odor outside.	6/21/2024 6:37	WOCOM	Cleaned and deodorized catch basin.
5495405	6/18/2024 8:56	7027	HUGHES	40014	Customer smelled a sewer odor outside.	6/18/2024 10:10	WOCOM	No odor detected. Deodorized main sewer.
5495406	6/18/2024 9:19	1065	CECIL	40211	Customer smelled a sewer odor outside.	6/18/2024 10:44	WOCOM	Flushed sewer main.
5495415	6/18/2024 10:04	4020	GARLAND	40211	Customer smelled a sewer odor inside and outside.	6/18/2024 11:15	WOCOM	Cleaned and deodorized catch basin.
5495418	6/18/2024 10:23	4416	BROADLEAF	40216	Customer smelled a sewer odor inside and outside.	6/18/2024 13:53	WOCOM	No odor detected. Deodorized main sewer.
5495419	6/18/2024 10:25	4031	LISA	40216	Clarity Email received: Customer reporting a sewer odor.	6/18/2024 13:54	WOCOM	No odor detected. Deodorized main sewer.
5495422	6/18/2024 10:42	3315	PACIFIC	40211	Clarity Email received: Customer reporting a sewer odor.	6/19/2024 8:46	WOCOM	Cleaned and deodorized catch basin.
5495427	6/18/2024 12:07	4522	ALGONQUIN	40211	Customer smelled a sewer odor outside.	6/18/2024 12:00	NOTED	Inspection made. All MSD assets are fine.
5495430	6/18/2024 12:42	933	GOSS	40217	Metro 311 emailed: Customer reported a sewer odor.	6/21/2024 8:46	WOCOM	Catch Basins needs new plug. Workorder entered.
5495435	6/18/2024 13:22	212	SHAWNEE	40212	Customer smelled a sewer odor outside.	6/21/2024 8:46	WOCOM	Cleaned and deodorized catch basin.
5495445	6/18/2024 14:34	2413	ROWAN	40212	Customer smelled a sewer odor outside.	6/18/2024 17:11	WOCOM	Cleaned and deodorized catch basin.
5495448	6/18/2024 14:44	746	LORETTO	40211	Customer smelled a sewer odor inside and outside.	6/19/2024 12:20	WOCOM	Cleaned and deodorized catch basin.
5495449	6/18/2024 14:48	1509	28TH	40211	Customer smelled a sewer odor inside and outside.	6/19/2024 12:14	WOCOM	Checked basins and manhole.
5495450	6/18/2024 14:58	1620	BERNHEIM	40210	Customer smelled a sewer odor outside.	6/18/2024 17:34	WOCOM	No odor detected. Main sewer flowing fine.
5495451	6/18/2024 15:01	665	40TH	40211	Customer smelled a sewer odor inside and outside.	6/18/2024 20:51	WOCOM	Cleaned and deodorized catch basin.
5495459	6/18/2024 17:48	2703	JENLEE	40216	Customer smelled a sewer odor outside.	6/18/2024 20:00	WOCOM	Cleaned and deodorized catch basin.
5495460	6/18/2024 17:57	3325	YOUNG	40211	Customer smelled a sewer odor inside and outside.	6/18/2024 18:55	WOCOM	Cleaned and deodorized catch basin.
5495462	6/18/2024 18:28	1618	ALGONQUIN	40210	Customer smelled a sewer odor inside.	6/27/2024 7:01	NOTED	No further details provided.
5495465	6/18/2024 20:37	2017	ROWAN	40203	Metro 311 emailed: Customer reported a sewer odor.	6/18/2024 21:08	WOCOM	Deodorized three catch basins.
5495466	6/18/2024 20:42	4510	WESTPORT WOODS	40245	Customer smelled a sewer odor inside.	6/18/2024 21:04	WOCOM	Deodorized catch basins.
5495469	6/18/2024 22:10	1651	RUSSELL LEE	40211	Customer smelled a sewer odor outside.	6/19/2024 8:48	WOCOM	Checked basins and manhole.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495470	6/18/2024 23:04	1440	OLIVE	40210	Customer smelled a sewer odor outside.	6/19/2024 9:16	WOCOM	Checked basins and manhole.
5495471	6/18/2024 23:26	1601	3RD	40208	Customer smelled a sewer odor outside.	6/18/2024 23:51	WOCOM	Checked basins and manhole.
5495472	6/19/2024 6:33	1519	OAK	40210	Customer smelled a sewer odor outside.	6/19/2024 8:34	WOCOM	Flushed sewer main.
5495474	6/19/2024 6:40	2519	STANDARD	40210	Customer smelled a sewer odor outside.	6/19/2024 12:13	WOCOM	Cleaned and deodorized catch basins.
5495475	6/19/2024 6:44	1519	32ND	40211	Customer smelled a sewer odor outside.	6/19/2024 7:34	WOCOM	Cleaned and deodorized catch basins.
5495476	6/19/2024 6:46	1065	CECIL	40211	Customer smelled a sewer odor outside.	6/18/2024 10:59	DUPLI	
5495477	6/19/2024 7:46	1205	FAIRLAND	40211	Customer smelled a sewer odor outside.	6/19/2024 12:00	NOTED	Inspection made. All MSD assets are fine.
5495520	6/19/2024 8:20	415	MUHAMMAD ALI	40202	Customer smelled a sewer odor inside and outside.	6/19/2024 15:19	WOCOM	No odor detected.
5495522	6/19/2024 8:30	2308	DATE	40210	Customer smelled a sewer odor inside and outside.	6/19/2024 12:05	WOCOM	Flushed sewer main.
5495522	6/19/2024 13:41	2308	DATE	40210	Customer smelled a sewer odor inside and outside.	6/19/2024 12:05	WOCOM	Flushed sewer main.
5495523	6/19/2024 9:06	310	GLENDORA	40212	Customer smelled a sewer odor inside and outside.	6/19/2024 11:59	WOCOM	Cleaned catch basins and flushed main sewer.
5495525	6/19/2024 10:12	113	36TH	40212	SMC Email: Customer reported a sewer odor.	6/19/2024 12:01	WOCOM	Flushed sewer main.
5495526	6/19/2024 10:14	221	CHESTNUT	40202	SMC Email: Customer reported a sewer odor.	6/19/2024 15:26	WOCOM	No odor detected.
5495527	6/19/2024 10:16	1707	STRATTON	40211	SMC Email: Customer reported a sewer odor.	6/19/2024 15:28	WOCOM	Deodorized catch basin.
5495528	6/19/2024 10:18	170	MILLS	40216	SMC Email: Customer reported a sewer odor.	6/19/2024 22:45	WOCOM	Deodorized drainage ditch.
5495529	6/19/2024 10:19	945	5TH	40203	Customer smelled a sewer odor inside and outside.	6/19/2024 12:08	WOCOM	Deodorized catch basin.
5495532	6/19/2024 10:43	1921	PEONY	40211	Customer smelled a sewer odor inside and outside.	6/19/2024 15:30	WOCOM	Deodorized catch basin.
5495534	6/19/2024 10:50	3310	CARRIE	40216	Customer smelled a sewer odor inside and outside.	6/19/2024 15:37	WOCOM	Deodorized catch basin.
5495536	6/19/2024 11:05	122	38TH	40212	Customer smelled a sewer odor inside and outside.	6/19/2024 13:06	WOCOM	Deodorized three catch basins.
5495539	6/19/2024 11:38	2526	MADISON	40211	Customer smelled a sewer odor inside and outside.	6/19/2024 15:15	WOCOM	Cleaned and deodorized catch basin.
5495540	6/19/2024 11:40	1107	CANOPY	40211	SMC Email: Customer reported a sewer odor.	6/19/2024 12:41	WOCOM	Flushed the sewer main.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495541	6/19/2024 12:51	1628	ALGONQUIN	40210	SMC Email: Customer reported a sewer odor.	6/19/2024 15:40	WOCOM	Deodorized catch basin.
5495542	6/19/2024 12:59	2309	ROWAN	40212	SMC Email: Customer reported a sewer odor.	6/19/2024 13:52	WOCOM	Deodorized four catch basins.
5495551	6/19/2024 14:15	400	ROY WILKINS	40203	Customer smelled a sewer odor inside and outside.	6/19/2024 15:17	WOCOM	Deodorized catch basin.
5495557	6/19/2024 15:35	1271	1ST	40203	Customer smelled a sewer odor inside and outside.	6/19/2024 19:01	WOCOM	Flushed catch basin.
5495559	6/19/2024 15:55	1818	WILSON	40210	Customer smelled a sewer odor inside and outside.	6/19/2024 18:55	WOCOM	Flushed catch basin.
5495568	6/19/2024 17:46	2606	ALGONQUIN	40210	Clarity Email received: Customer reporting a sewer odor.	6/19/2024 19:04	WOCOM	Deodorized catch basin.
5495569	6/19/2024 17:50	1723	HAROLD	40210	Clarity Email received: Customer reporting a sewer odor.	6/19/2024 19:06	WOCOM	Deodorized catch basin.
5495570	6/19/2024 17:59	620	37TH	40211	SMC Email: Customer reported a sewer odor.	6/19/2024 19:27	WOCOM	Cleaned and deodorized catch basin.
5495571	6/19/2024 18:09	4513	JEWELL	40212	SMC Email: Customer reported a sewer odor.	6/19/2024 20:00	WOCOM	Cleaned and deodorized catch basin.
5495575	6/19/2024 23:46	1701	LANG	40211	SMC Email: Customer reported a sewer odor.	6/20/2024 0:23	WOCOM	No odor detected.
5495576	6/20/2024 5:14	2519	STANDARD	40210	Customer smelled a sewer odor inside and outside.	6-20-24 9:35	WOCOM	Cleaned and deodorized catch basin.
5495577	6/20/2024 5:56	2810	PIONEER	40216	Customer smelled a sewer odor inside and outside.	6/20/2024 8:10	WOCOM	No odor detected. Checked all MSD Assets.
5495578	6/20/2024 6:40	3008	WYANDOTTE	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 8:47	WOCOM	Cleaned catch basin. Basin does need repair work.
5495579	6/20/2024 6:44	1410	WILLS	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 8:47	WOCOM	Cleaned and deodorized catch basin.
5495580	6/20/2024 6:48	3518	SHADYSIDE	40211	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 12:04	WOCOM	Cleaned and deodorized catch basin.
5495581	6/20/2024 6:55	434	CAMP	40203	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 8:55	WOCOM	Cleaned three catch basins.
5495582	6/20/2024 7:32	1907	MAGELLAN	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 8:48	WOCOM	Deodorized manhole and catch basin.
5495583	6/20/2024 7:35	502	BELGRAVIA	40208	SMC Email: Customer reported a sewer odor.	6/21/2024 8:48	WOCOM	Deodorized two catch basins and flushed.
5495584	6/20/2024 7:38	2113	DIXDALE	40210	SMC Email: Customer reported a sewer odor.	6/21/2024 8:48	WOCOM	Cleaned and deodorized catch basin.
5495585	6/20/2024 7:42	3545	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 8:48	WOCOM	Cleaned and deodorized catch basin.
5495586	6/20/2024 7:53	3324	ALGONQUIN	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 9:12	WOCOM	Added water and deodorized.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495587	6/20/2024 8:00	3318	DR WILLIAM G WEATHERS	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 8:49	WOCOM	Added water and deodorized.
5495629	6/20/2024 8:29	1826	FARNSLEY	40216	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 10:00	WOCOM	No odor detected. Checked all MSD Assets.
5495630	6/20/2024 8:35	3810	GARLAND	40211	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 10:40	WOCOM	Cleaned and deodorized catch basin.
5495631	6/20/2024 8:44	3303	DR WILLIAM G WEATHERS	40211	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 15:16	WOCOM	Added water and deodorized.
5495632	6/20/2024 8:58	2919	GUDGEL	40211	Customer smelled a sewer odor inside and outside.	6/20/2024 9:45	WOCOM	Deodorized catch basin.
5495633	6/20/2024 9:10	3126	JEFFERSON	40212	Customer smelled a sewer odor inside and outside.	6/20/2024 10:29	WOCOM	Cleaned two catch basins.
5495635	6/20/2024 9:15	1243	7TH	40203	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 8:49	WOCOM	Cleaned and deodorized catch basin.
5495636	6/20/2024 9:26	521	BARBEE	40217	Customer smelled a sewer odor inside and outside.	6/21/2024 8:49	WOCOM	Cleaned and deodorized catch basin.
5495637	6/20/2024 9:27	733	MORGAN	40217	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 17:01	WOCOM	Added Water to manhole.
5495638	6/20/2024 9:32	1325	ARCADE	40215	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 8:50	WOCOM	Deodorized four catch basins.
5495639	6/20/2024 9:33	1242	BROOK	40203	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 7:14	WOCOM	Cleaned light debris and deodorized catch basin.
5495640	6/20/2024 9:35	870	FETTER	40217	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 8:50	WOCOM	Deodorized catch basin.
5495641	6/20/2024 9:35	218	MAGNOLIA	40208	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 11:20	WOCOM	No odor detected. Checked all MSD Assets.
5495642	6/20/2024 9:38	124	ORMSBY	40203	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 8:50	WOCOM	Deodorized four catch basins. All straight leads.
5495643	6/20/2024 9:39	1445	BROOK	40208	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 13:18	WOCOM	Flushed sewer main.
5495644	6/20/2024 9:41	2910	WURTELE	40216	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 11:50	WOCOM	No odor detected. Deodorized sewer main.
5495645	6/20/2024 9:46	1436	4TH	40208	Customer smelled a sewer odor inside and outside.	6/20/2024 11:55	WOCOM	Cleaned and deodorized catch basin.
5495651	6/20/2024 10:23	3446	HEATHERFIELD	40216	Customer smelled a sewer odor inside and outside.	6/20/2024 14:30	WOCOM	No odor detected. Checked all MSD Assets.
5495652	6/20/2024 10:27	4035	BROOKFIELD	40207	Customer smelled a sewer odor inside and outside.	6/20/2024 11:00	WOCOM	No odor detected. Checked all MSD Assets.
5495653	6/20/2024 10:31	1340	THORNBERRY	40215	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 11:45	WOCOM	Cleaned and deodorized catch basin.
5495654	6/20/2024 10:32	4504	DUMESNIL	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 13:18	WOCOM	Flushed sewer main.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495657	6/20/2024 11:08	1107	CANOPY	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 16:59	WOCOM	Added Water to manhole.
5495662	6/20/2024 11:35	843	35TH	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 8:52	WOCOM	Cleaned and deodorized three catch basins.
5495666	6/20/2024 12:07	700	MARKET	40202	Customer smelled a sewer odor inside and outside.	6/21/2024 17:46	WOCOM	Flushed sewer main.
5495670	6/20/2024 12:27	1618	ORCHARD	40213	Customer smelled a sewer odor inside and outside.	6/20/2024 14:20	WOCOM	No odor found. Deodorized sewer main.
5495671	6/20/2024 12:28	2009	COLUMBIA	40203	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 9:11	WOCOM	Added Water to manhole.
5495672	6/20/2024 12:38	1802	HARDESTY	40216	Customer smelled a sewer odor inside and outside.	6/20/2024 15:00	NOPRB	No odor found. Deodorized catch basin.
5495675	6/20/2024 12:59	837	PERENNIAL	40217	Customer smelled a sewer odor inside and outside.	6/20/2024 14:00	WOCOM	No odor found. Deodorized catch basin.
5495676	6/20/2024 13:05	1111	SWAN	40204	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 15:23	WOCOM	Added water to manhole.
5495677	6/20/2024 13:07	909	PACKARD	40217	Clarity Email received: Customer reporting a sewer odor.	6/20/2024 13:50	WOCOM	No odor found. Deodorized catch basin.
5495679	6/20/2024 13:14	639	RAWLINGS	40217	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 6:44	WOCOM	Added water to manhole.
5495680	6/20/2024 13:18	1609	SHELBY	40217	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 13:58	WOCOM	Deodorized catch basin.
5495685	6/20/2024 13:48	1601	31ST	40211	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 8:54	WOCOM	Deodorized catch basin.
5495687	6/20/2024 14:18	3719	PENWAY	40211	Customer smelled a sewer odor inside and outside.	6/20/2024 15:55	NOTED	Inspection made. All MSD assets are fine.
5495696	6/20/2024 16:06	3522	ALGONQUIN	40211	Customer smelled a sewer odor inside and outside.	6/20/2024 16:55	WOCOM	Deodorized catch basin.
5495699	6/20/2024 21:18	2101	41ST	40211	Customer smelled a sewer odor inside and outside.	6/20/2024 22:09	WOCOM	Deodorized catch basin.
5495702	6/20/2024 23:35	1637	LONGFIELD	40215	Metro 311 emailed: Customer reported a sewer odor.	6/21/2024 9:42	WOCOM	Deodorized catch basin.
5495703	6/20/2024 23:43	3415	FERNHEATHER	40216	Metro 311 emailed: Customer reported a sewer odor.	6/21/2024 0:20	WOCOM	No odor detected.
5495704	6/21/2024 5:25	2519	STANDARD	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 15:12	WOCOB	Added Water to manhole.
5495705	6/21/2024 5:30	1410	WILLS	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 9:43	WOCOM	Deodorized two catch basins.
5495706	6/21/2024 5:39	800	MARKET	40202	Customer smelled a sewer odor inside and outside.	6/21/2024 10:50	WOCOM	No odor found. Deodorized sewer main and catch basin.
5495707	6/21/2024 6:12	3008	WYANDOTTE	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 9:43	WOCOM	No further details provided.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495708	6/21/2024 7:17	1620	CATALPA	40211	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 9:43	WOCOM	Cleaned and deodorized catch basin.
5495710	6/21/2024 7:22	1519	32ND	40211	Clarity Email received: Customer reporting a chemical odor.	6/21/2024 10:09	NSF	Industrial Waste Dept and did not detect any chemical odor upon inspection.
5495711	6/21/2024 7:31	1521	32ND	40211	Metro 311 emailed: Customer reported a sewer odor.	6/21/2024 9:43	WOCOM	Deodorized catch basin.
5495712	6/21/2024 7:45	4915	SOUTHERN	40214	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 13:19	WOCOM	Flushed and deodorized sewer main.
5495765	6/21/2024 8:16	3602	POWELL	40215	Customer smelled a sewer odor inside and outside.	6/21/2024 9:44	WOCOM	Vented manhole. Cleaned and deodorized.
5495766	6/21/2024 8:22	2616	GREENWOOD	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 18:08	WOCOM	Flushed and deodorized main sewer.
5495768	6/21/2024 8:47	325	MARKET	40202	Customer smelled a sewer odor inside and outside.	6/21/2024 13:34	WOCOM	Added Water to manhole.
5495769	6/21/2024 8:48	1400	3RD	40208	Customer smelled a sewer odor inside and outside.	6/21/2024 15:28	WOCOM	Added Water to manhole.
5495774	6/21/2024 9:39	506	BEECHER	40215	Customer smelled a sewer odor inside and outside.	6/21/2024 13:59	WOCOM	Cleaned and deodorized catch basin.
5495775	6/21/2024 9:43	4100	BELLS	40211	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 11:35	NOTED	Inspection made. All MSD assets are fine.
5495776	6/21/2024 9:46	3329	LESTER	40215	Customer smelled a sewer odor inside and outside.	6/21/2024 13:59	WOCOM	Cleaned and deodorized catch basin.
5495777	6/21/2024 9:49	3328	LESTER	40215	Customer smelled a sewer odor inside and outside.	6/21/2024 13:59	WOCOM	Cleaned and deodorized catch basin.
5495779	6/21/2024 9:53	572	WAINWRIGHT	40217	Customer smelled a sewer odor inside and outside.	6/21/2024 14:03	WOCOM	Catch basin is a straight lead. Cleaned and deodorized.
5495780	6/21/2024 9:54	218	MAGNOLIA	40208	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 15:18	WOCOM	Flushed sewer main.
5495781	6/21/2024 10:01	432	LEE	40217	Customer smelled a sewer odor inside and outside.	6/21/2024 14:03	WOCOM	Cleaned and deodorized catch basin.
5495783	6/21/2024 10:06	1481	SHELBY	40217	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 14:03	WOCOM	Cleaned and deodorized catch basin.
5495784	6/21/2024 10:09	3516	BURRELL	40216	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 12:31	WOCOM	No odor found. Deodorized catch basin.
5495785	6/21/2024 10:10	1519	OAK	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 17:38	WOCOM	No odor found. Deodorized catch basin.
5495786	6/21/2024 10:11	1818	WILSON	40210	Customer reported a sewer odor outside.	6/21/2024 14:04	WOCOM	Cleaned and deodorized catch basin.
5495789	6/21/2024 10:32	1340	4TH	40208	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 11:50	WOCOM	No odor found. Deodorized catch basin.
5495796	6/21/2024 11:13	1203	TALLOW	40214	Customer reported a sewer odor outside.	6/21/2024 14:16	WOCOM	No odor found. Deodorized catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495800	6/21/2024 12:45	3706	CRAIG	40215	Customer reported a sewer odor outside.	6/21/2024 15:29	WOCOM	Cleaned and deodorized catch basin.
5495801	6/21/2024 12:48	1711	32ND	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 13:55	WOCOM	No odor found. Deodorized catch basin.
5495802	6/21/2024 13:04	540	MARKET	40202	SMC Email: Customer reported a sewer odor.	6/21/2024 14:09	WOCOM	Cleaned and deodorized catch basin.
5495803	6/21/2024 13:04	621	ORMSBY	40203	Clarity Email received: Customer reporting a sewer odor.	6/21/2024 18:52	WOCOM	Flushed and deodorized sewer main.
5495804	6/21/2024 13:05	613	BRECKINRIDGE	40203	SMC Email: Customer reported a sewer odor.	6/21/2024 18:48	WOCOM	Cleaned and deodorized two catch basins.
5495805	6/21/2024 13:07	1433	BROOK	40208	SMC Email: Customer reported a sewer odor.	6/21/2024 17:33	WOCOM	Flushed sewer main.
5495806	6/21/2024 13:10	3612	DUMESNIL	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 14:10	WOCOM	Cleaned and deodorized catch basin.
5495806	6/21/2024 13:30	3612	DUMESNIL	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 14:10	WOCOM	Cleaned and deodorized catch basin.
5495807	6/21/2024 13:14	1460	6TH	40208	SMC Email: Customer reported a sewer odor.	6/21/2024 18:00	WOCOM	Added Water to manhole.
5495808	6/21/2024 13:16	1708	3RD	40208	SMC Email: Customer reported a sewer odor.	6/21/2024 18:51	WOCOM	Cleaned and deodorized catch basin.
5495809	6/21/2024 13:20	931	DIXIE	40210	SMC Email: Customer reported a sewer odor.	6/21/2024 14:48	WOCOM	Cleaned and deodorized catch basin.
5495810	6/21/2024 13:23	2132	40TH	40211	SMC Email: Customer reported a sewer odor.	6/21/2024 17:12	WOCOM	Cleaned and deodorized catch basin.
5495811	6/21/2024 13:24	938	6TH	40203	SMC Email: Customer reported a sewer odor.	6/21/2024 14:30	WOCOM	No odor detected. Deodorized main sewer.
5495812	6/21/2024 13:26	317	ESPLANADE	40214	SMC Email: Customer reported a sewer odor.	6/21/2024 18:49	WOCOM	Cleaned and deodorized catch basin.
5495813	6/21/2024 13:26	2106	DIXDALE	40210	Customer smelled a sewer odor inside and outside.	6/21/2024 15:03	WOCOM	Cleaned and deodorized catch basin.
5495814	6/21/2024 13:27	525	ST CATHERINE	40203	SMC Email: Customer reported a sewer odor.	6/21/2024 18:45	WOCOM	Cleaned and deodorized catch basin.
5495819	6/21/2024 14:29	4209	SHERMAN	40213	SMC Email: Customer reported a sewer odor.	6/21/2024 15:18	WOCOM	Cleaned and deodorized catch basin.
5495820	6/21/2024 14:33	1015	8TH	40203	SMC Email: Customer reported a sewer odor.	6/21/2024 18:04	WOCOM	Cleaned and deodorized catch basin.
5495823	6/21/2024 14:46	13424	FOREST SPRINGS	40245	Customer reported a sewer odor outside.	6/21/2024 14:50	INSP	Added red hot to wet well at pump station.
5495824	6/21/2024 15:13	726	CHERI	40118	Customer smelled a sewer odor inside and outside.	6/21/2024 21:40	WOCOM	No odor detected.
5495827	6/21/2024 15:34	521	MONTANA	40208	Customer smelled a sewer odor inside and outside.	6/21/2024 16:38	WOCOM	No odor detected. Deodorized catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495828	6/21/2024 15:46	3417	DUNCAN	40212	Customer reported a sewer odor outside.	6/21/2024 17:16	WOCOM	Deodorized catch basin.
5495833	6/21/2024 16:21	1515	BEECH	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 17:31	WOCOM	Deodorized catch basin.
5495835	6/21/2024 17:58	127	MCARTHUR	40207	Customer reported a sewer odor outside.	6/21/2024 19:04	WOCOM	No odor detected. Deodorized catch basin.
5495836	6/21/2024 18:28	506	BEECHER	40215	Customer reported a sewer odor outside.	6/21/2024 19:24	WOCOM	Vented manhole.
5495837	6/21/2024 18:34	1800	ALGONQUIN	40210	Customer reported a sewer odor outside.	6/22/2024 10:18	WOCOM	Deodorized catch basin.
5495838	6/21/2024 18:36	1705	KENNEDY	40216	Customer smelled a sewer odor inside and outside.	6/21/2024 20:16	WOCOM	Deodorized catch basin.
5495839	6/21/2024 18:57	673	CECIL	40211	Customer smelled a sewer odor inside and outside.	6/21/2024 19:44	WOCOM	No odor detected. Deodorized catch basin.
5495841	6/22/2024 0:04	1706	GLENVIEW	40216	Customer smelled a sewer odor inside and outside.	6/23/2024 23:27	WOCOM	No odor detected. Deodorized catch basin.
5495842	6/22/2024 6:27	1601	31ST	40211	Customer reported a sewer odor outside.	6/22/2024 9:58	WOCOM	Vented manhole at location. Added water.
5495843	6/22/2024 6:30	1519	32ND	40211	Customer reported a sewer odor outside.	6/22/2024 10:42	WOCOM	Added water and deodorized manhole.
5495847	6/22/2024 8:56	2519	STANDARD	40210	Customer smelled a sewer odor inside and outside.	6/22/2024 10:05	WOCOM	Added water and deodorized manhole.
5495848	6/22/2024 8:58	1065	CECIL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 11:33	WOCOM	Added water and deodorized manhole.
5495849	6/22/2024 9:00	643	EASTLAWN	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:35	WOCOM	Added water and deodorized manhole.
5495851	6/22/2024 9:03	1225	32ND	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 10:16	WOCOM	Added water and deodorized catch basin.
5495852	6/22/2024 9:05	208	34TH	40212	Customer smelled a sewer odor inside and outside.	6/22/2024 15:54	WOCOM	Flushed and deodorized manhole and catch basin.
5495853	6/22/2024 9:07	1921	BAIRD	40203	Customer smelled a sewer odor inside and outside.	6/22/2024 13:54	WOCOM	Added water and deodorized manhole.
5495854	6/22/2024 9:10	634	LINDELL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 10:39	WOCOM	No odor detected. Flushed sewer main.
5495856	6/22/2024 9:15	607	RUBEL	40204	Customer smelled a sewer odor inside and outside.	6/22/2024 10:17	WOCOM	Added water and deodorized catch basin.
5495857	6/22/2024 9:20	3418	HERMAN	40212	Customer smelled a sewer odor inside and outside.	6/22/2024 11:34	WOCOM	Added water and deodorized manhole.
5495858	6/22/2024 9:22	914	39TH	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 12:09	WOCOM	Added water and deodorized manhole.
5495859	6/22/2024 9:36	1630	TYLER	40204	Customer smelled a sewer odor inside and outside.	6/22/2024 10:28	WOCOM	Added water and deodorized manhole.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495860	6/22/2024 9:39	1022	CECIL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 12:10	WOCOM	Added water and deodorized manhole.
5495861	6/22/2024 9:46	608	BRECKINRIDGE	40203	Customer smelled a sewer odor inside and outside.	6/22/2024 10:45	WOCOM	Added water and deodorized manhole.
5495862	6/22/2024 9:48	659	25TH	40212	Customer smelled a sewer odor inside and outside.	6/22/2024 14:42	WOCOM	Catch basin is missing plug. Deodorized.
5495863	6/22/2024 9:51	824	40TH	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 10:41	WOCOM	Added water and deodorized manhole.
5495864	6/22/2024 9:54	743	41ST	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:35	WOCOM	Added water and deodorized manhole.
5495865	6/22/2024 10:00	1529	32ND	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 10:55	WOCOM	duplicate
5495866	6/22/2024 10:05	3324	ALGONQUIN	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 11:16	WOCOM	Added water and deodorized catch basin.
5495867	6/22/2024 10:11	1031	6TH	40203	Customer smelled a sewer odor inside and outside.	6/22/2024 14:11	WOCOM	Added water and deodorized catch basin.
5495868	6/22/2024 10:19	2801	CLEVELAND	40206	Customer reported a sewer odor outside.	6/22/2024 15:12	WOCOM	Cleaned heavy debris and deodorized catch basin.
5495869	6/22/2024 10:22	3401	DUMESNIL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:27	WOCOM	Added water and deodorized manhole.
5495870	6/22/2024 10:25	1400	MCCOY	40215	Customer smelled a sewer odor inside and outside.	6/22/2024 14:42	WOCOM	Flushed and deodorized manhole and catch basin.
5495871	6/22/2024 10:27	2112	BELQUIN	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:30	WOCOM	Added water and deodorized catch basin.
5495872	6/22/2024 10:37	3316	DUMESNIL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:29	WOCOM	Added water and deodorized manhole.
5495876	6/22/2024 11:29	673	CECIL	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 14:39	WOCOM	Added water and deodorized catch basin.
5495877	6/22/2024 11:33	938	MUHAMMAD ALI	40204	Customer smelled a sewer odor inside and outside.	6/22/2024 13:30	WOCOM	Added water and deodorized catch basin.
5495878	6/22/2024 11:55	1047	CHARLES	40204	Customer smelled a sewer odor inside and outside.	6/22/2024 13:22	WOCOM	Added water and deodorized catch basin.
5495881	6/22/2024 12:14	938	6TH	40203	Customer smelled a sewer odor inside and outside.	6/22/2024 14:40	WOCOM	Added water and deodorized catch basin.
5495882	6/22/2024 12:16	630	26TH	40212	Customer smelled a sewer odor inside and outside.	6/22/2024 14:43	WOCOM	Added water and deodorized catch basin.
5495883	6/22/2024 12:18	822	LOUIS COLEMAN JR	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 13:52	WOCOM	Deodorized two catch basins.
5495884	6/22/2024 12:25	2015	ROWAN	40203	Customer smelled a sewer odor inside and outside.	6/22/2024 14:12	WOCOM	Added water and deodorized catch basin.
5495886	6/22/2024 14:18	734	43RD	40211	Customer smelled a sewer odor inside and outside.	6/22/2024 15:04	WOCOM	Added water and deodorized catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5495888	6/22/2024 20:43	3714	GLEN BLUFF	40222	Customer reported a sewer odor outside.	6/23/2024 7:09	CLOSED	Work order entered to vactor the wet well at the pump station.
5495889	6/22/2024 22:31	4104	DELLAFAY	40219	Customer smelled a sewer odor inside and outside.	6/23/2024 12:06	WOCOM	MSD portion of the property connection is clear.
5495891	6/23/2024 8:18	824	40TH	40211	Customer smelled a sewer odor inside and outside.	6/23/2024 10:00	WOCOM	Flushed and deodorized catch basin.
5495892	6/23/2024 8:20	1022	CECIL	40211	Customer smelled a sewer odor inside and outside.	6/23/2024 10:01	WOCOM	Flushed and deodorized manhole and catch basin.
5495893	6/23/2024 8:23	111	36TH	40212	Customer smelled a sewer odor inside and outside.	6/23/2024 9:31	WOCOM	Flushed and deodorized manhole and catch basin.
5495894	6/23/2024 8:24	924	2ND	40203	Customer smelled a sewer odor inside and outside.	6/24/2024 6:40	WOCOM	Flushed and deodorized catch basin.
5495895	6/23/2024 8:29	515	GARLAND	40203	Customer smelled a sewer odor inside and outside.	6/23/2024 10:11	WOCOM	Flushed and deodorized catch basin.
5495897	6/23/2024 12:06	926	6TH	40203	Customer smelled a sewer odor inside and outside.	6/24/2024 6:40	WOCOM	Flushed and deodorized catch basin.
5495899	6/23/2024 14:39	300	KENTUCKY	40203	Customer smelled a sewer odor inside and outside.	6/24/2024 10:48	WOCOM	Flushed and deodorized catch basin.
5495903	6/23/2024 18:02	925	3RD	40203	Customer smelled a sewer odor inside and outside.	6/23/2024 18:48	WOCOM	No odor detected. Deodorized catch basin.
5495904	6/23/2024 22:00	11006	PEBBLE CREEK	40241	Customer smelled a sewer odor inside and outside.	6/23/2024 22:11	INSP	No further details provided.
5495905	6/24/2024 0:17	2000	28TH	40210	Customer reported a sewer odor outside.	6/24/2024 0:37	WOCOM	No odor detected. Checked all MSD assets.
5495974	6/24/2024 8:21	938	6TH	40203	SMC Email: Customer reported a sewer odor.	6/24/2024 9:00	NOFRTH	No odor detected. Deodorized sewer main.
5495983	6/24/2024 9:26	1642	ALGONQUIN	40210	Customer smelled a sewer odor inside and outside.	6/24/2024 12:45	NOFRTH	No odor detected. Deodorized catch basin.
5495994	6/24/2024 10:38	834	MUHAMMAD ALI	40204	Clarity Email received: Customer reporting a sewer odor.	6/24/2024 14:54	WOCOM	Flushed sewer main.
5496004	6/24/2024 12:08	852	7TH	40203	SMC Email: Customer reported a sewer odor.	6/24/2024 15:10	WOCOM	Added water and deodorized catch basin.
5496005	6/24/2024 12:13	825	6TH	40203	SMC Email: Customer reported a sewer odor.	6/24/2024 13:26	WOCOM	Vactored light debris and deodorized catch basin.
5496029	6/24/2024 18:07	315	GODFREY	40206	Customer smelled a sewer odor inside and outside.	6/24/2024 18:50	WOCOM	Deodorized catch basin.
5496031	6/24/2024 18:23	430	22ND	40212	Customer smelled a sewer odor inside and outside.	6/24/2024 19:23	WOCOM	Deodorized catch basin.
5496032	6/24/2024 18:56	2427	IRISH BEND	40023	Customer reported a sewer odor outside.	6/24/2024 20:02	WOCOM	Deodorized catch basin.
5496033	6/25/2024 0:07	4100	BROOK	40214	Metro 311 emailed: Customer reported a sewer odor.	6/27/2024 13:01	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5496036	6/25/2024 7:26	1320	4TH	40208	SMC Email: Customer reported a sewer odor.	6/25/2024 15:00	WOCOM	No odor detected. Checked all MSD Assets.
5496037	6/25/2024 7:33	1362	6TH	40208	SMC Email: Customer reported a sewer odor.	6/26/2024 8:35	WOCOM	Cleaned and deodorized catch basin.
5496038	6/25/2024 7:36	1201	6TH	40203	SMC Email: Customer reported a sewer odor.	6/26/2024 8:35	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received
June 2024**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5496039	6/25/2024 7:52	1015	6TH	40203	SMC Email: Customer reported a sewer odor.	6/26/2024 8:36	WOCOM	Deodorized multiple catch basins at this location.
5496105	6/25/2024 12:41	922	6TH	40203	SMC Email: Customer reported a sewer odor.	6/26/2024 8:36	WOCOM	Cleaned and deodorized catch basin.
5496109	6/25/2024 14:16	672	38TH	40211	Customer smelled a sewer odor inside and outside.	6/26/2024 9:15	WOCOM	Cleaned and deodorized catch basin.
5496114	6/25/2024 14:54	2923	MONTGOMERY	40212	Customer smelled a sewer odor inside and outside.	6/25/2024 18:41	WOCOM	Deodorized catch basin.
5496164	6/26/2024 8:44	1022	6TH	40203	SMC Email: Customer reported a sewer odor.	6/27/2024 13:13	WOCOM	Cleaned and deodorized catch basin.
5496169	6/26/2024 10:05	6210	UPPER HUNTERS	40216	Customer smelled a sewer odor inside and outside.	6/26/2024 14:20	WOCOM	No odor detected. Checked MSD Assets.
5496242	6/27/2024 7:02	515	OAK	40203	SMC Email: Customer reported a sewer odor.	6/27/2024 14:17	WOCOM	Added water and deodorized basin.
5496286	6/27/2024 8:08	616	PARK	40208	Customer smelled a sewer odor inside and outside.	6/27/2024 13:19	WOCOM	Added water and deodorized basin.
5496305	6/27/2024 11:44	1806	JEFFERSON	40203	Customer smelled a sewer odor inside and outside.	6/27/2024 13:40	WOCOM	No odor detected. Checked MSD Assets.
5496329	6/28/2024 7:31	1213	6TH	40203	SMC Email: Customer reported a sewer odor.	6/28/2024 10:20	WOCOM	Cleaned and deodorized catch basin.
5496330	6/28/2024 7:36	1141	6TH	40203	SMC Email: Customer reported a sewer odor.	6/28/2024 10:14	WOCOM	Cleaned and deodorized catch basin.
5496388	6/28/2024 8:48	7311	ORELL	40272	Customer smelled a sewer odor inside and outside.	6/28/2024 15:04	WOCOM	No odor detected. Checked all MSD assets.
5496391	6/28/2024 9:05	9811	GANDY	40272	Customer smelled a sewer odor inside and outside.	6/28/2024 15:21	WOCOM	Deodorized sewer main.
5496396	6/28/2024 9:52	11601	LOWER RIVER	40272	Customer smelled a sewer odor inside and outside.	6/28/2024 10:30	NOPRB	No odor detected.
5496400	6/28/2024 10:42	745	37TH	40211	Customer smelled a sewer odor inside and outside.	7/1/2024 13:21	WOCOM	Added water and deodorized catch basin.
5496406	6/28/2024 11:30	305	HEMINGWAY	40207	Customer smelled a sewer odor inside and outside.	6/28/2024 12:21	WOCOM	Flushed and deodorized sewer main.
5496410	6/28/2024 12:22	1500	OAK	40210	Customer smelled a sewer odor inside and outside.	6/28/2024 14:32	WOCOM	Cleaned and deodorized catch basin.
5496433	6/29/2024 16:12	611	BURNETT	40217	Metro 311 emailed: Customer reported a sewer odor.	6/29/2024 17:55	WOCOM	Cleaned and deodorized catch basin.
5496434	6/29/2024 16:22	110	CAMPBELL	40206	Clarity Email received: Customer reporting a sewer odor.	6/29/2024 20:40	WOCOM	Cleaned and deodorized five catch basins.
5496436	6/29/2024 19:37	2101	GAULBERT	40210	Customer smelled a sewer odor inside and outside.	6/29/2024 20:10	WOCOM	No odor detected. Deodorized catch basin.
5496447	6/30/2024 20:13	950	Brent	40204	Customer smelled a sewer odor inside and outside.	6/30/2024 22:00	WOCOM	Cleaned and deodorized catch basin.