

**Customer Service Odor Complaints Received
September 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5472875	9/1/2023 7:39	1033	S 7th St	40203	SMC Email Received: Customer reported a sewer odor.	9/13/2023 13:05	WOCOM	Deodorized five catch basins and one manhole.
5472876	9/1/2023 7:41	4300	Hale Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/5/2023 7:32	WOCOM	Cleaned and deodorized catch basin.
5472877	9/1/2023 8:00	11621	Lower River Rd	40272	Customer reported a sewer odor outside.	9/14/2023 8:32	INSP	Plant was experiencing issues with the blowers that could have contributed to odors.
5472880	9/1/2023 8:37	643	Eastlawn Ave	40211	Email Received: Customer reported a sewer odor.	9/14/2023 15:07	WOCOM	Flushed line and added deodorizer to four catch basins.
5472881	9/1/2023 8:40	900	Logan St	40204	Customer reported a sewer odor outside.	9/1/2023 10:35	WOCOM	Cleaned medium debris and deodorized catch basin.
5472882	9/1/2023 8:51	1324	S 3rd St	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/5/2023 6:53	WOCOM	Cleaned and deodorized catch basin.
5472912	9/1/2023 13:37	1127	S 6th St	40203	Customer reported a sewer odor outside.	9/2/2023 14:40	WOCOM	Cleaned and deodorized catch basin.
5472926	9/1/2023 18:33	1020	STHY 1798	40059	Customer reported a sewer odor outside.	9/3/2023 8:10	WOCOM	Added redhot to station to help with odors.
5472927	9/1/2023 23:06	1519	S 32nd St	40211	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/1/2023 23:55	WOCOM	Deodorized catch basins.
5472928	9/1/2023 23:28	1814	S 23rd St	40210	Customer reported a sewer odor outside.	9/2/2023 0:04	WOCOM	Deodorized catch basins.
5472929	9/2/2023 7:22	3510	Powell Ave	40215	Customer reported a sewer odor outside.	9/5/2023 6:07	WOCOM	Cleaned and deodorized two catch basins.
5472930	9/2/2023 8:18	3418	Herman St	40212	Customer reported a sewer odor outside.	9/5/2023 6:56	WOCOM	Cleaned and deodorized two catch basins.
5472935	9/2/2023 9:32	3718	Parker Ave	40212	SMC Email Received: Customer reported a sewer odor.	9/2/2023 11:10	WOCOM	Could not access catch basin.
5472936	9/2/2022 9:42	400	N 34th St	40212	SMC Email Received: Customer reported a sewer odor.	9/2/2023 11:30	WOCOM	Deodorized manhole.
5472937	9/2/2023 9:51	3500	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	9/2/2023 14:15	WOCOM	Cleaned and deodorized catch basin.
5472938	9/2/2023 10:05	729	Burton Ave	40208	SMC Email Received: Customer reported a sewer odor.	9/2/2023 13:15	WOCOM	Cleaned and deodorized catch basin.
5472939	9/2/2023 10:11	3534	Cotter Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/2/2023 11:50	WOCOM	Cleaned and deodorized catch basin.
5472940	9/2/2023 10:15	3317	Dr. William G Weathers Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/2/2023 11:15	WOCOM	Cleaned and deodorized catch basin.

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5472942	9/2/2023 11:24	635	Davies Ave	40208	SMC Email Received: Customer reported a sewer odor.	9/5/2023 9:16	WOCOM	Cleaned and deodorized catch basin.
5472943	9/2/2023 11:27	1108	Cecil Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/5/2023 9:45	WOCOM	Cleaned and deodorized catch basin.
5472946	9/2/2023 13:48	823	Winkler Ave	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/5/2023 8:55	WOCOM	Cleaned and deodorized catch basin.
5472949	9/2/2023 18:35	3205	Kinvara Ln	40242	Customer reported a sewer odor outside.	9/1/2023 19:30	WOCOM	Deodorized sewer main.
5472951	9/2/2023 21:34	4321	Southern Pky	40214	Customer reported a sewer odor outside.	9/2/2023 22:33	WOCOM	Deodorized catch basins.
5472952	9/2/2023 21:38	815	Texas Ave	40217	Customer reported a sewer odor outside.	9/2/2023 22:17	WOCOM	Deodorized catch basins.
5472954	9/3/2023 8:52	3625	Regatta Way	40211	SMC Email Received: Customer reported a sewer odor.	9/3/2023 8:52	WOCOM	Cleaned and deodorized four catch basins.
5472955	9/3/2023 8:56	914	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	9/3/2023 12:06	WOCOM	Cleaned and deodorized three catch basins.
5472962	9/3/2023 18:56	1836	Bolling Ave	40210	Customer reported a sewer odor outside.	9/3/2023 19:05	WOCOM	Deodorized catch basins.
5473014	9/4/2023 10:22	1322	S 2nd St	40208	SMC Email Received: Customer reported a sewer odor.	9/4/2023 14:27	WOCOM	Cleaned and added water to catch basin.
5473015	9/4/2023 10:27	3628	Del Park Ter	40211	SMC Email Received: Customer reported a sewer odor.	9/4/2023 14:33	WOCOM	Cleaned and added water to catch basin.
5473029	9/5/2023 8:04	2922	Hikes Ln	40218	Customer reported a sewer odor outside.	9/5/2023 9:52	WOCOM	Flushed sewer main.
5473031	9/5/2023 9:00	201	E Adair St	40209	SMC Email Received: Customer reported a sewer odor.	9/5/2023 11:40	WOCOM	Cleaned and added water to catch basin.
5473037	9/5/2023 9:23	7017	Ashby Ln	40272	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/5/2023 11:55	WOCOM	Flushed and deodorized sewer main.
5473040	9/5/2023 9:32	939	S 7th St	40203	SMC Email Received: Customer reported a sewer odor.	9/5/2023 11:00	WOCOM	Cleaned and deodorized catch basin.
5473082	9/5/2023 13:45	1819	Deer Park Ave	40205	Customer reported a sewer odor outside.	9/5/2023 14:40	WOCOM	Cleaned and deodorized catch basin.
5473108	9/5/2023 16:20	704	Lynn St	40217	Customer reported a sewer odor inside and outside.	9/5/2023 18:44	WOCOM	Cleaned and deodorized catch basin.
5473118	9/5/2023 18:51	10909	Golden Dr	40272	Customer reported a sewer odor outside.	9/5/2023 20:45	INSP	No odor found during inspection.
5473178	9/6/2023 6:29	2810	Pioneer Rd	40216	Customer reported a sewer odor outside.	9/6/2023 10:45	INSP	No odor found during inspection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473192	9/6/2023 9:52	54	N 39th St	40212	SMC Email Received: Customer reported a sewer odor.	9/6/2023 10:50	WOCOM	Deodorized and added water to two catch basins.
5473193	9/6/2023 9:56	300	S 43rd St	40212	SMC Email Received: Customer reported a sewer odor.	9/8/2023 12:05	WOCOM	Deodorized and added water to two catch basins.
5473225	9/6/2023 15:53	4635	Garland Ave	40211	Customer reported a sewer odor outside.	9/7/2023 9:49	WOCOM	Deodorized three catch basins.
5473227	9/6/2023 16:29	1142	S 8th St	40203	Customer reported a sewer odor outside.	9/11/2023 7:02	WOCOM	Deodorized six catch basins and two manholes.
5473234	9/7/2023 5:54	3510	Powell Ave	40215	Customer reported a sewer odor outside.	9/6/2023 17:30	INSP	No further information given.
5473289	9/7/2023 7:08	3401	Northwestern Pkwy	40212	SMC Email Received: Customer reported a sewer odor.	9/15/2023 10:48	WOCOM	Deodorized catch basin.
5473290	9/7/2023 7:35	1519	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	9/11/2023 6:32	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5473291	9/7/2023 7:37	1024	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	9/11/2023 6:00	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5473292	9/7/2023 7:39	1108	Cecil Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/7/2023 7:09	WOCOM	Cleaned and deodorized three catch basins.
5473294	9/7/2023 8:06	1933	Bonnycastle Ave	40205	Customer reported a sewer odor outside.	9/7/2023 11:23	INSP	Routed workorder for catch basin repair.
5473295	9/7/2023 8:16	1326	S 3rd St	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/11/2023 6:33	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5473296	9/7/2023 8:41	1010	E Kentucky St	40204	Customer reported a sewer odor outside.	9/7/2023 12:08	WOCOM	Cleaned and deodorized four catch basins.
5473297	9/7/2023 9:20	2422	Dumesnil St	40210	SMC Email Received: Customer reported a sewer odor.	9/7/2023 14:40	WOCOM	Deodorized manhole.
5473306	9/7/2023 12:01	3201	Wessel Rd	40216	Customer reported a sewer odor outside.	9/7/2023 14:00	WOCOM	Flushed sewer main.
5473307	9/7/2023 12:03	2106	Dixdale Rd	40210	Customer reported a sewer odor outside.	9/7/2023 14:58	WOCOM	Deodorized and added water to two catch basins.
5473308	9/7/2023 12:29	3151	W Broadway	40211	Customer reported a sewer odor outside.	9/7/2023 17:30	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5473321	9/7/2023 14:38	520	Winkler Ave	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/8/2023 0:18	WOCOM	Deodorized two manholes.
5473329	9/7/2023 20:15	116	Gillette Ave	40214	Customer reported chemical odor in the area.	9/8/2023 0:00	WOCOM	Added deodorized to the catch basin,
5473380	9/8/2023 6:15	635	Davies Ave	40208	Customer reported a sewer odor outside.	9/8/2023 8:54	WOCOM	Odor only detected inside home.

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5473381	9/8/2023 6:40	2321	Oregon Ave	40210	Customer reported a sewer odor outside.	9/8/2023 9:17	WOCOM	Flushed and deodorized sewer main.
5473382	9/8/2023 7:19	1304	S 1st St	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/8/2023 12:29	WOCOM	Cleaned and deodorized four catch basins.
5473383	9/8/2023 7:21	622	E Burnett Ave	40207	SMC Email Received: Customer reported a sewer odor.	9/11/2023 6:34	WOCOM	Deodorized two catch basins and one manhole.
5473384	9/8/2023 7:26	5911	E Manslick Rd	40219	Customer reported a sewer odor outside.	9/8/2023 10:39	WOCOM	Flushed and deodorized sewer main.
5473387	9/8/2023 9:08	1618	Lucia Ave	40204	Customer reported a sewer odor outside.	9/15/2023 15:06	WOCOM	Deodorized two catch basins.
5473392	9/8/2023 10:19	5109	Feys Ct	40216	Customer reported a sewer odor outside.	9/8/2023 11:15	WOCOM	Deodorized manhole.
5473395	9/8/2023 10:52	1608	Louis Coleman Jr	40211	Customer reported a sewer odor outside.	9/15/2023 15:11	WOCOM	Flushed and deodorized catch basin.
5473396	9/8/2023 11:02	2202	Carrie Dr	40216	Customer reported a sewer odor outside.	9/8/2023 14:58	WOCOM	Flushed sewer main.
5473397	9/8/2023 11:36	4812	Libby Ln	40272	Customer reported a sewer odor outside.	9/8/2023 13:29	WOCOM	Flushed sewer main.
5473409	9/8/2023 13:34	339	Mac Brae Rd	40214	Customer reported a sewer odor outside.	9/8/2023 9:04	WOCOM	No further information given.
5473426	9/8/2023 19:47	4020	Lomond Dr	40216	Customer reported a sewer odor outside.	9/8/2023 20:30	INSP	No odor found during inspection.
5473430	9/9/2023 8:36	127	N Peterson Ave	40206	Customer reported a sewer odor outside.	9/11/2023 12:00	WOCOM	Possible blockage in line. Forward to TV Crew.
5473434	9/9/2023 13:37	923	S 3rd St	40203	SMC Email Received: Customer reported a sewer odor.	9/13/2023 13:10	WOCOM	Deodorized five catch basins and two manholes.
5473435	9/9/2023 14:12	2900	Pioneer Rd	40216	Customer reported a sewer odor outside.	9/9/2023 15:19	INSP	No odor found during inspection.
5473411	9/10/2023 8:02	10309	Deering Rd	40272	Customer reported a sewer odor outside.	9/10/2023 9:49	INSP	No odor found during inspection.
5473446	9/10/2023 12:35	4904	Greenview Ct	40216	Customer reported a sewer odor outside.	9/10/2023 14:12	INSP	No odor found during inspection.
5473535	9/11/2023 9:12	7200	Night Acres Ln	40258	Customer reported a sewer odor outside.	9/11/2023 10:07	INSP	No odor found during inspection.
5473539	9/11/2023 10:01	4531	Shelvis Dr	40216	Customer reported a sewer odor outside.	9/13/2023 13:11	WOCOM	Deodorized two catch basins and one manhole.
5473544	9/11/2023 10:19	1716	Prentice St	40210	Customer reported a sewer odor outside.	9/15/2023 15:35	WOCOM	Flushed and deodorized as needed.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473545	9/11/2023 10:20	2409	Mercer Ave	40216	Customer reported a sewer odor outside.	9/11/2023 11:38	WOCOM	Deodorized sewer main.
5473546	9/11/2023 10:30	715	E Ormsby Ave	40203	Customer reported a sewer odor outside.	9/11/2023 10:30	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5473561	9/11/2023 11:16	654	Curry Ct	40211	Customer reported a sewer odor outside.	9/13/2023 13:12	WOCOM	Cleaned and deodorized five catch basins and two manholes.
5473562	9/11/2023 11:17	938	S 6th St	40203	Customer reported a sewer odor outside.	9/13/2023 13:12	WOCOM	Cleaned and deodorized three catch basins and two manholes.
5473567	9/11/2023 12:30	2404	Dulworth Dr	40216	Customer reported a sewer odor outside.	9/11/2023 13:49	INSP	No odor found during inspection.
5473568	9/11/2023 12:32	2428	Garrs Ln	40216	Customer reported a sewer odor outside.	9/11/2023 13:53	WOCOM	Deodorized sewer main.
5473572	9/11/2023 13:02	3618	Stratton Ave	40211	Customer reported a sewer odor outside.	9/15/2023 15:10	WOCOM	Deodorized catch basins.
5473582	9/11/2023 14:26	2215	Alta Ave	40205	Customer reported a sewer odor outside.	9/13/2023 13:13	WOCOM	Cleaned and deodorized two catch basins and two manholes.
5473584	9/11/2023 15:03	4205	Dixie Hwy	40216	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/11/2023 23:47	WOCOM	Deodorized manholes.
5473594	9/11/2023 16:22	440	W Market St	40202	Customer reported a sewer odor outside.	9/11/2023 18:47	WOCOM	Deodorized catch basins.
5473598	9/11/2023 18:21	110	N 39th St	40212	Customer reported a sewer odor outside.	9/11/2023 23:08	WOCOM	Deodorized catch basins.
5473600	9/11/2023 21:53	1241	Arcade Ave	40215	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/11/2023 23:49	INSP	Source of odor not found.
5473601	9/11/2023 23:37	416	W Magnolia Ave	40208	Customer reported a sewer odor outside.	9/11/2023 11:15	INSP	Source of odor not found.
5473602	9/11/2023 23:52	509	W Hill St	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/12/2023 0:12	INSP	Source of odor not found.
5473604	9/12/2023 5:17	617	W St Catherine St	40203	Customer reported a sewer odor outside.	9/12/2023 3:00	INSP	Source of odor not found.
5473605	9/12/2023 5:27	3436	Dr. William G Weathers Dr	40211	Customer reported a sewer odor outside.	9/15/2023 12:59	WOCOM	Cleaned and deodorized as needed.
5473664	9/12/2023 7:06	1507	S 28th St	40211	SMC Email Received: Customer reported a sewer odor.	9/13/2023 13:15	WOCOM	Cleaned and deodorized as needed.
5473665	9/12/2023 7:09	909	Southwestern Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	9/13/2023 9:43	WOCOM	Cleaned and deodorized two catch basins.
5473667	9/12/2023 7:27	1708	S 32nd St	40211	Customer reported a sewer odor outside.	9/25/2023 9:33	WOCOM	Cleaned heavy debris from catch basin and flushed sewer main.

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5473668	9/12/2023 7:29	1818	Gregg Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/12/2023 14:35	WOCOM	Deodorized manhole.
5473669	9/12/2023 7:30	2117	Allston Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/12/2023 9:54	WOCOM	Flushed and deodorized catch basin.
5473670	9/12/2023 7:32	1137	Rogers St	40204	SMC Email Received: Customer reported a sewer odor.	9/13/2023 13:02	WOCOM	Deodorized catch basins.
5473672	9/12/2023 7:53	2127	Belquin Rd	40211	SMC Email Received: Customer reported a sewer odor.	9/12/2023 7:53	DUP	Duplicate entry.
5473673	9/12/2023 8:02	311	S 4th St	40202	Customer reported a sewer odor outside.	9/12/2023 9:55	WOCOM	Deodorized catch basins.
5472674	9/12/2023 8:03	1504	Oleanda St	40215	SMC Email Received: Customer reported a sewer odor.	9/15/2023 10:55	WOCOM	Flushed and deodorized catch basin.
5473675	9/12/2023 8:05	3545	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	9/12/2023 8:05	DUP	Duplicate entry.
5473676	9/12/2023 8:06	3550	Stratton Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/12/2023 8:06	DUP	Duplicate entry.
5473677	9/12/2023 8:08	5809	Pine Mountain Dr	40214	SMC Email Received: Customer reported a sewer odor.	9/12/2023 1:57	WOCOM	Deodorized sewer main.
5473678	9/12/2023 8:14	2206	Rockford Ln	40216	Customer reported a sewer odor outside.	9/12/2023 9:22	WOCOM	Added deodorizer to the manhole.
5473679	9/12/2023 8:16	1457	Hazel St	40211	Customer reported a sewer odor outside.	9/13/2023 13:19	WOCOM	Deodorized catch basins.
5473690	9/12/2023 9:39	200	W Hill St	40208	Customer reported a sewer odor outside.	9/12/2023 14:03	WOCOM	Deodorized catch basins.
5473698	9/12/2023 10:28	3601	Joint Venture Ln	40211	Customer reported a sewer odor outside.	9/14/2023 0:00	INSP	Inspection made.
5473701	9/12/2023 10:32	2319	Oregon Ave	40210	Customer reported a sewer odor outside.	9/12/2023 12:55	WOCOM	Deodorized sewer main.
5473703	9/12/2023 10:37	2106	Burwell Ave	40210	Customer reported a sewer odor outside.	9/12/2023 19:25	WOCOM	Flushed and deodorized sewer main.
5473706	9/12/2023 10:55	2418	W Muhammad Ali	40212	Customer reported a sewer odor outside.	9/12/2023 16:25	WOCOM	Cleaned and deodorized catch basin.
5473707	9/12/2023 10:59	3324	Penway Ave	40211	Customer reported a sewer odor outside.	9/18/2023 17:18	NOTED	No further information given.
5473712	9/12/2023 11:11	831	Reading Rd	40217	Customer reported a sewer odor outside.	9/12/2023 14:14	WOCOM	Flushed and deodorized sewer main.
5473716	9/12/2023 11:47	4157	Hale Ave	40211	Customer reported a sewer odor outside.	9/15/2023 15:33	WOCOM	Cleaned and deodorized as needed.

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5473718	9/12/2023 11:58	7611	Nottoway Cir	40214	Customer reported a sewer odor outside.	9/12/2023 14:24	WOCOM	Flushed and deodorized sewer main.
5473722	9/12/2023 12:54	1036	Sarah Dr	40219	Customer reported a sewer odor outside.	9/12/2023 14:31	WOCOM	Flushed and deodorized sewer main.
5473726	9/12/2023 13:11	1778	W Ormsby Ave	40210	Customer reported a sewer odor outside.	9/13/2023 13:17	WOCOM	Cleaned and deodorized as needed.
5473727	9/12/2023 13:21	1904	Nelson Ave	40216	Customer reported a sewer odor outside.	9/12/2023 16:38	INSP	No odor found during inspection.
5473729	9/12/2023 13:28	2315	Ecton Ln	40216	Customer reported a sewer odor outside.	9/12/2023 17:17	INSP	No odor found during inspection.
5473730	9/12/2023 13:41	1759	Wilart Dr	40210	Customer reported a sewer odor outside.	9/12/2023 17:46	INSP	No odor found during inspection.
5473731	9/12/2023 14:06	2519	Standard Ave	40210	Customer reported a sewer odor outside.	9/12/2023 14:06	INSP	No odor found during inspection.
5473733	9/12/2023 14:11	200	S 5th St	40202	Customer reported a sewer odor outside.	9/12/2023 19:38	WOCOM	Flushed and deodorized catch basin.
5473735	9/12/2023 14:19	609	Dr W J Hodge St	40203	Customer reported a sewer odor outside.	9/12/2023 18:44	INSP	No odor found during inspection.
5473738	9/12/2023 14:27	1920	Cypress St	40210	Customer reported a sewer odor outside.	9/14/2023 9:30	WOCOM	Flushed and deodorized catch basin.
5473748	9/12/2023 15:05	4223	Jackson Ave	40213	Customer reported a sewer odor outside.	9/12/2023 20:08	INSP	No odor found during inspection.
5473753	9/12/2023 15:35	2712	Pindell Ave	40217	Customer reported a sewer odor outside.	9/12/2023 14:31	WOCOM	Cleaned and deodorized as needed.
5473454	9/12/2023 15:45	3508	Allison Way	40220	Customer reported a sewer odor outside.	9/12/2023 17:40	INSP	Could not locate source of odor.
5473755	9/12/2023 15:56	5202	Stout Blvd	40291	Customer reported a sewer odor outside.	9/12/2023 18:10	INSP	Could not locate source of odor.
5473760	9/12/2023 16:49	5005	E Batalina Ct	40219	Customer reported a sewer odor outside.	9/12/2023 21:20	INSP	Could not locate source of odor.
5473764	9/12/2023 18:27	1316	Russell Lee Dr	40211	Customer reported a sewer odor outside.	9/12/2023 20:56	INSP	Could not locate source of odor.
5473769	9/12/2023 21:18	562	Wainwright Ave	40217	Customer reported a sewer odor outside.	9/12/2023 22:38	INSP	Could not locate source of odor.
5473769	9/12/2023 21:51	1604	S 38th St	40211	Customer reported a sewer odor outside.	9/12/2023 23:38	WOCOM	Deodorized catch basins.
5473770	9/12/2023 21:58	1017	Ash St	40217	Customer reported a sewer odor outside.	9/12/2023 23:37	WOCOM	Deodorized sewer and catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473771	9/12/2023 22:04	1416	Slate St	40217	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/12/2023 23:35	WOCOM	Deodorized sewer main.
5473773	9/12/2023 22:35	1501	W Oak St	40210	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/12/2023 23:35	INSP	Could not locate source of odor.
5473774	9/12/2023 22:42	1234	Dixie Hwy	40210	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/13/2023 0:21	WOCOM	Deodorized catch basins.
5473776	9/12/2023 23:53	6508	Birchline Blvd	40291	Customer reported a sewer odor outside.	9/13/2023 0:19	WOCOM	Deodorized sewer main.
5473833	9/13/2023 8:23	1803	Wenatchee Pl	40210	Customer reported a sewer odor outside.	9/13/2023 14:46	WOCOM	Deodorized two catch basins.
5473836	9/13/2023 9:23	2101	S 41st St	40211	Customer reported a sewer odor outside.	9/13/2023 14:57	WOCOM	Deodorized manhole.
5473837	9/13/2023 9:25	4705	Dover Rd	40216	Customer reported a sewer odor outside.	9/13/2023 10:54	WOCOM	Flushed and deodorized sewer main.
5473840	9/13/2023 9:00	1037	Reasor Ave	40217	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/13/2023 14:19	WOCOM	Added water and deodorized catch basin.
5473841	9/13/2023 9:39	7363	Lucille Ave	40258	Customer reported a sewer odor outside.	9/15/2023 16:42	WOCOM	Deodorized three catch basins.
5473845	9/13/2023 11:52	3416	Kramers Ln	40216	Customer reported a sewer odor outside.	9/13/2023 13:04	WOCOM	Added water and deodorized sewer main.
5473847	9/13/2023 11:59	2203	Wallie Ann Ct	40210	Customer reported a sewer odor outside.	9/13/2023 13:16	WOCOM	Added water and deodorized sewer main.
5473848	9/13/2023 11:59	1622	W Madison St	40203	Customer reported a sewer odor outside.	9/14/2023 7:51	WOCOM	Cleaned and deodorized catch basin.
5473855	9/13/2023 12:28	3315	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	9/14/2023 7:49	WOCOM	Cleaned and deodorized catch basin.
5473858	9/13/2023 12:43	1142	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:41	WOCOM	Flushed and deodorized as needed.
5473860	9/13/2023 12:52	2546	Ridgewood Av	40217	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:22	WOCOM	Cleaned and deodorized catch basin.
5473863	9/13/2023 13:05	2345	Lansdowne Ave	40217	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:22	WOCOM	Deodorized five catch basins and two manholes.
5473864	9/13/2023 13:12	1805	Dixdale Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/15/2023 6:55	WOCOM	Flushed and deodorized as needed.
5473865	9/13/2023 13:16	2118	W Lee St	40210	SMC Email Received: Customer reported a sewer odor.	9/14/2023 7:49	WOCOM	Cleaned and deodorized catch basin.
5473867	9/13/2023 13:19	1311	S Floyd St	40208	SMC Email Received: Customer reported a sewer odor.	9/13/2023 14:29	WOCOM	This asset was already cleaned and deodorized.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473868	9/13/2023 13:21	562	Eastern Pkwy	40217	SMC Email Received: Customer reported a sewer odor.	9/13/2023 18:46	WOCOM	Flushed four catch basins and added deodorizer.
5473869	9/13/2023 13:24	2303	W Ormsby Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/15/2023 6:58	WOCOM	Flushed and deodorized as needed.
5473870	9/13/2023 13:31	208	W Ormsby Ave	40203	SMC Email Received: Customer reported a sewer odor.	9/26/2023 11:06	WOCOM	Cleaned and flushed catch basins.
5473875	9/13/2023 14:01	1110	Central Ave	40208	SMC Email Received: Customer reported a sewer odor.	9/14/2023 7:45	WOCOM	Flushed and deodorized as needed.
5473878	9/13/2023 14:11	1619	S 30th St	40211	SMC Email Received: Customer reported a sewer odor.	9/14/2023 7:52	WOCOM	Cleaned and deodorized catch basin.
5473879	9/13/2023 14:14	1616	Ruth Ave	40205	SMC Email Received: Customer reported a sewer odor.	9/14/2023 7:48	WOCOM	Flushed and deodorized as needed.
5473880	9/13/2023 14:21	932	S 5th St	40203	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:42	WOCOM	Flushed and deodorized as needed.
5473881	9/13/2023 14:24	4141	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:29	WOCOM	Flushed and deodorized as needed.
5473882	9/13/2023 14:26	1433	Tyler Park	40204	SMC Email Received: Customer reported a sewer odor.	9/13/2023 18:03	WOCOM	Flushed sewer main.
5473884	9/13/2023 14:48	2648	Olive St	40210	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:23	WOCOM	Deodorized two catch basins and one manhole.
5473886	9/13/2023 15:10	200	W Broadway	40202	SMC Email Received: Customer reported a sewer odor.	9/13/2023 15:10	WOCOM	Deodorized catch basins.
5473887	9/13/2023 15:46	3600	Powell Ave	40215	Customer reported a sewer odor inside and outside.	9/13/2023 16:04	WOCOM	Deodorized catch basins.
5473890	9/13/2023 16:47	1854	McCloskey Ave	40210	Customer reporting a sewer odor outside.	9/13/2023 18:10	WOCOM	Added deodorizer to manhole and catch basin.
5473893	9/13/2023 17:24	3210	Dr William G Weathers Dr	40211	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/14/2023 12:51	WOCOM	Deodorized sewer main.
5473895	9/13/2023 18:29	3418	Herman St	40212	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/14/2023 0:22	WOCOM	Added deodorizer to manhole.
5473899	9/13/2023 21:39	2207	Deveron Dr	40216	Customer reporting a sewer odor outside.	9/14/2023 0:07	WOCOM	Added deodorizer to manhole.
5473900	9/14/2023 5:47	1401	S Third St	40208	Customer reporting a sewer odor outside.	9/14/2023 2:45	INSP	No odor found during inspection.
5473927	9/14/2023 6:11	2208	Oak St	40210	Customer reporting a sewer odor outside.	9/15/2023 15:24	WOCOM	Cleaned and deodorized two catch basins.
5473928	9/14/2023 6:21	2208	Garland Ave	40211	Customer reporting a sewer odor outside.	9/15/2023 15:36	WOCOM	Flushed and deodorized as needed.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473929	9/14/2023 6:50	4662	Shenandoah Dr	40241	Customer reporting a sewer odor outside.	9/14/2023 8:11	INSP	Workorder created to check for backup.
5473930	9/14/2023 7:18	1520	Dumesnil St	40210	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:26	WOCOM	Cleaned and deodorized five catch basins and two manholes.
5473931	9/14/2023 7:28	849	S 6th St	40203	Customer reporting a sewer odor outside.	9/15/2023 15:38	WOCOM	Flushed and deodorized as needed.
5473932	9/14/2023 7:43	2201	Burwell Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:26	WOCOM	Deodorized two catch basins and one manhole.
5473934	9/14/2023 8:13	2619	Algonquin Pkwy	40210	Customer reporting a sewer odor outside.	9/21/2023 6:20	WOCOM	Deodorized catch basin.
5473935	9/14/2023 8:33	0:00	Clayton Ter	40214	Customer reporting a sewer odor outside.	9/14/2023 15:50	WOCOM	Deodorized sewer main.
5473938	9/14/2023 8:46	3010	Gudgel Rd	40211	Customer reporting a sewer odor outside.	9/14/2023 13:14	WOCOM	Deodorized sewer main.
5473942	9/14/2023 9:17	1608	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:34	WOCOM	Flushed and deodorized as needed.
5473946	9/14/2023 9:33	6808	Fenway Rd	40258	Customer reporting a sewer odor outside.	9/14/2023 19:27	INSP	No odor found during inspection.
5473947	9/14/2023 9:36	129	Coral Ave	40206	SMC Email Received: Customer reported a sewer odor.	9/15/2023 14:58	WOCOM	Deodorized catch basin. No hydrant to flush.
5473948	9/14/2023 9:40	7902	Wooded Ridge Dr	40214	Customer reporting a sewer odor outside.	9/14/2023 17:41	WOCOM	Deodorized sewer main.
5473950	9/14/2023 9:48	1628	William E summers III	40211	SMC Email Received: Customer reported a sewer odor.	9/14/2023 11:39	WOCOM	Flushed sewer main.
5473951	9/14/2023 9:50	550	S 3rd St	40202	Customer reporting a sewer odor outside.	9/14/2023 21:00	WOCOM	Deodorized sewer main.
5473952	9/14/2023 9:58	915	W Chestnut	40203	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:40	WOCOM	Flushed and deodorized as needed.
5473953	9/14/2023 9:59	1601	W Main St	40203	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/15/2023 10:17	WOCOM	Deodorized catch basin.
5473956	9/14/2023 10:19	8909	Greenimoore Dr	40258	Customer reporting a sewer odor outside.	9/14/2023 19:12	INSP	No odor found during inspection.
5473960	9/14/2023 10:34	710	W Woodlawn Ave	40215	SMC Email Received: Customer reported a sewer odor.	9/15/2023 8:05	WOCOM	Deodorized catch basin.
5473962	9/14/2023 10:47	2507	Pikes Peak Blvd	40214	Customer reporting a sewer odor outside.	9/14/2023 18:25	WOCOM	Deodorized sewer main.
5473963	9/14/2023 10:48	3015	Wilson Ave	40211	Customer reporting a sewer odor outside.	9/14/2023 13:34	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473964	9/14/2023 10:50	3300	Bohannon Ave	40215	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:51	WOCOM	Flushed and deodorized as needed.
5473966	9/14/2023 10:57	2639	Northwestern Pkwy	40212	SMC Email Received: Customer reported a sewer odor.	9/14/2023 19:07	DUP	Duplicate entry.
5473967	9/14/2023 11:17	1473	St James Ct	40208	SMC Email Received: Customer reported a sewer odor.	9/16/2023 11:14	WOCOM	Flushed and deodorized two catch basins.
5473968	9/14/2023 11:19	1136	W Market St	40203	SMC Email Received: Customer reported a sewer odor.	9/16/2023 13:14	WOCOM	Deodorized catch basin.
5473969	9/14/2023 11:22	3304	Bank St	40212	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:26	WOCOM	Clean and deodorized one catch basin.
5473970	9/14/2023 11:26	2202	Upper Hunters Tr	40216	Customer reporting a sewer odor outside.	9/14/2023 16:42	INSP	No odor found during inspection.
5473972	9/14/2023 11:28	823	S 39th St	40211	SMC Email Received: Customer reported a sewer odor.	9/15/2023 15:27	WOCOM	Deodorized five catch basins and one manhole.
5473973	9/14/2023 11:32	1812	Dixdale Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/14/2023 18:20	INSP	No odor found during inspection.
5473975	9/14/2023 11:45	2326	Quinn Dr	40216	Customer reporting a sewer odor outside.	9/14/2023 15:36	WOCOM	Deodorized sewer main.
5473976	9/14/2023 11:47	4800	Church Rd	40272	Customer reporting a sewer odor outside.	9/14/2023 20:13	WOCOM	Deodorized sewer main.
5473977	9/14/2023 11:50	310	W Lee St	40208	SMC Email Received: Customer reported a sewer odor.	9/16/2023 15:03	WOCOM	Deodorized three catch basins.
5473980	9/14/2023 12:23	1907	Mellwood Ave	40206	Customer reporting a sewer odor outside.	9/21/2023 6:21	WOCOM	Deodorized two catch basins.
5473989	9/14/2023 12:33	1788	Wathen Ln	40216	Customer reporting a sewer odor outside.	9/14/2023 13:45	WOCOM	Deodorized sewer main.
5473990	9/14/2023 12:36	3411	Rudd Ave	40212	SMC Email Received: Customer reported a sewer odor.	9/16/2023 13:15	WOCOM	Deodorized catch basin.
5473992	9/14/2023 12:40	1650	Russell Lee Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/16/2023 13:17	WOCOM	Cleaned and deodorized catch basin.
5473993	9/14/2023 12:43	2318	S 35th St	40211	SMC Email Received: Customer reported a sewer odor.	9/16/2023 15:06	WOCOM	Cleaned and deodorized two catch basins.
5473995	9/14/2023 12:48	1607	Mae Steet Kid	40211	SMC Email Received: Customer reported a sewer odor.	9/14/2023 13:02	DUP	Duplicate entry.
5473996	9/14/2023 12:56	9004	Shevie Dr	40272	Customer reporting a sewer odor outside.	9/14/2023 20:07	WOCOM	Deodorized sewer main.
5473997	9/14/2023 13:18	2626	Duncan St	40212	Customer reporting a sewer odor outside.	9/16/2023 13:19	WOCOM	Cleaned and deodorized two catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5473999	9/14/2023 13:00	1318	W Jefferson St	40203	Customer reporting a sewer odor outside.	9/16/2023 14:48	WOCOM	Cleaned and deodorized two catch basins.
5474000	9/14/2023 13:30	703	Camden Ave	40215	Customer reporting a sewer odor outside.	9/14/2023 14:39	WOCOM	Flushed and deodorized two catch basins.
5474002	9/14/2023 13:57	4043	Addison Ln	40216	Customer reporting a sewer odor outside.	9/14/2023 16:15	INSP	No odor found during inspection.
5474003	9/14/2023 13:58	1521	Lou Gene Ave	40216	Customer reporting a sewer odor outside.	9/14/2023 17:15	WOCOM	Deodorized sewer main.
5474007	9/14/2023 15:08	2931	Dr William G Weathers Dr	40211	Customer reporting a sewer odor outside.	9/14/2023 23:28	WOCOM	Added deodorizer to catch basins.
5474014	9/14/2023 16:01	1412	Mccoey Ave	40215	Customer reporting a sewer odor outside.	9/14/2023 17:13	WOCOM	Added deodorizer to catch basins.
5474015	9/14/2023 16:03	1030	Garvin Pl	40203	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/15/2023 10:02	WOCOM	Added water and deodorized catch basin.
5474022	9/14/2023 16:56	950	Brent St	40204	Customer reporting a sewer odor outside.	9/14/2023 17:45	WOCOM	Deodorized three catch basins.
5474023	9/14/2023 17:54	2406	Glenmary Ave	40204	Customer reporting a sewer odor outside.	9/14/2023 23:11	WOCOM	Deodorized catch basins.
5474024	9/14/2023 18:41	5220	Nall Ave	40216	Customer reporting a sewer odor outside.	9/14/2023 23:17	WOCOM	Deodorized catch basins and manhole.
5474026	9/14/2023 21:41	7311	W Orell Rd	40272	Customer reporting a sewer odor outside.	9/14/2023 0:00	INSP	Odor was due to blower issues at the plant.
5474072	9/15/2023 7:56	4106	Dienes Way	40216	Customer reporting a sewer odor outside.	9/15/2023 9:41	WOCOM	Flushed sewer main.
5474073	9/15/2023 8:37	4413	Allmond Ave	40209	Customer reporting a sewer odor outside.	9/15/2023 9:43	WOCOM	Flushed sewer main.
5474074	9/15/2023 8:40	6819	Grandfield Rd	40258	Customer reporting a sewer odor outside.	9/15/2023 10:16	WOCOM	Flushed sewer main.
5474076	9/15/2023 8:47	3308	Dr. William G Weathers Dr	40211	Customer reporting a sewer odor outside.	9/16/2023 5:40	INSP	Inspection made.
5474082	9/15/2023 9:11	1005	Southwestern Pkwy	40211	SMC Email Received: Customer reported a sewer odor.			
5474084	9/15/2023 9:56	6506	Strawberry Ln	40214	Customer reporting a sewer odor outside.	9/16/2023 0:15	INSP	No odor found during inspection.
5474086	9/15/2023 10:03	4401	Virginia Ave	40211	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/15/2023 10:45	WOCOM	Flushed sewer main.
5474088	9/15/2023 10:11	300	E Kenwood Dr	40214	SMC Email Received: Customer reported a sewer odor.	9/17/2023 9:18	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474089	9/15/2023 10:29	5109	Shadowwood Ln	40059	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/15/2023 12:05	WOCOM	Flushed and deodorized sewer main.
5474090	9/15/2023 10:34	1844	Payne St	40206	Customer reporting a sewer odor outside.	9/17/2023 12:45	WOCOM	Cleaned and deodorized two catch basins.
5474091	9/15/2023 10:34	3422	Sumac Rd	40216	Customer reporting a sewer odor outside.	9/15/2023 11:57	WOCOM	Deodorized manhole.
5474098	9/15/2023 11:21	4530	W Broadway	40211	Customer reporting a sewer odor outside.	9/17/2023 8:45	WOCOM	Cleaned and deodorized two catch basins.
5474118	9/15/2023 16:18	4801	Arling Ct	40215	Customer reporting a sewer odor outside.	9/15/2023 17:05	WOCOM	Deodorized three catch basins.
5474119	9/15/2023 16:30	8813	Mapleview Dr	40258	Customer reporting a sewer odor outside.	9/15/2023 17:37	WOCOM	Deodorized three catch basins.
5474125	9/15/2023 17:01	115	E Evelyn Ave	40214	Customer reporting a sewer odor outside.	9/15/2023 17:01	WOCOM	Deodorized sewer main.
5474126	9/15/2023 17:15	7226	Brownsboro Rd	40242	Customer reporting a sewer odor outside.	9/15/2023 17:15	WOCOM	Deodorized catch basin.
5474131	9/15/2023 18:54	1728	W Oak St	40210	Customer reporting a sewer odor outside.	9/15/2023 22:31	WOCOM	Deodorized catch basins.
5474132	9/15/2023 18:57	5502	Worthington Place	40241	Customer reporting a sewer odor outside.	9/15/2023 21:24	WOCOM	Deodorized sewer main.
5474133	9/15/2023 19:26	11303	Easum Rd	40299	Customer reporting a sewer odor outside.			
5474137	9/15/2023 20:59	3027	Hartlage Ct	40216	Customer reporting a sewer odor outside.	9/15/2023 22:45	WOCOM	Deodorized catch basin.
5474138	9/15/2023 21:02	420	St Dennis Ave	40216	Customer reporting a sewer odor outside.	9/16/2023 22:48	WOCOM	Deodorized manhole.
5474139	9/15/2023 21:41	2515	Crum Ln	40216	Customer reporting a sewer odor outside.	9/16/2023 22:56	WOCOM	Deodorized catch basins.
5474140	9/15/2023 22:02	3517	Shaffner Dr	40216	Customer reporting a sewer odor outside.	9/16/2023 22:08	WOCOM	Deodorized catch basin.
5474142	9/15/2023 23:35	1827	Mary Catherine Dr	40216	Customer reporting a sewer odor outside.	9/16/2023 22:56	WOCOM	Deodorized catch basin.
5474143	9/15/2023 8:24	2112	Quillman Dr	40214	Customer reporting a sewer odor outside.	9/16/2023 10:47	INSP	Could not locate source of odor.
5474148	9/15/2023 9:32	212	Pleasantview Ave	40206	Customer reporting a sewer odor outside.	9/16/2023 10:54	INSP	Could not locate source of odor.
5474149	9/16/2023 10:02	3600	Lenoir Ave	40216	Customer reporting a sewer odor outside.	9/16/2023 11:23	INSP	Could not locate source of odor.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474152	9/16/2023 11:46	1070	E Washington St	40206	SMC Email Received: Customer reported a sewer odor.	9/17/2023 10:18	WOCOM	Cleaned and deodorized four catch basins.
5474153	9/16/2023 11:48	960	S 2nd St	40203	SMC Email Received: Customer reported a sewer odor.	9/17/2023 10:19	WOCOM	Deodorized catch basin.
5474154	9/16/2023 11:51	2316	Boulevard Napoleon	40205	SMC Email Received: Customer reported a sewer odor.	9/16/2023 13:38	WOCOM	Deodorized two catch basins.
5474155	9/16/2023 16:31	5816	Pine Mountain Dr	40214	Customer reporting a sewer odor outside.	9/16/2023 18:07	INSP	Address not close enough to the pump station.
5474157	9/16/2023 17:27	3010	Gudgel Rd	40211	Customer reporting a sewer odor outside.	9/17/2023 7:19	DUP	Duplicate entry.
5474163	9/17/2023 7:27	1600	Mae Steet Kid	40211	Customer reporting a burning rubber smell outside.	9/17/2023 11:31	WOCOM	Cleaned and deodorized four catch basins.
5474164	9/17/2023 7:30	507	W Hill St	40208	Customer reported a sewer odor inside and outside.	9/17/2023 9:20	WOCOM	Cleaned and deodorized two catch basins.
5474165	9/17/2023 7:34	1216	W Hill St	40210	Customer reported a sewer odor inside and outside.	9/17/2023 9:32	WOCOM	Cleaned and deodorized two catch basins.
5474166	9/17/2023 7:37	906	S 6th St	40203	Customer reported a sewer odor inside and outside.	9/17/2023 10:14	WOCOM	Added water and deodorized four catch basins.
5474167	9/17/2023 7:39	1206	Lexington Rd	40204	Customer reported a sewer odor inside and outside.	9/17/2023 10:37	WOCOM	Deodorized two catch basins.
5474168	9/17/2023 7:44	1824	Russell Lee Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/17/2023 9:42	WOCOM	Deodorized catch basin.
5474169	9/17/2023 7:51	1602	Cypress St	40210	Customer reported a sewer odor inside and outside.	9/17/2023 9:41	WOCOM	Added water and deodorized two catch basins.
5474170	9/17/2023 8:00	1233	S 10th St	40203	Customer reported a sewer odor inside and outside.	9/17/2023 11:19	WOCOM	Added water and deodorized four catch basins.
5474171	9/17/2023 8:02	621	Floral Ter	40208	Customer reported a sewer odor inside and outside.	9/17/2023 10:00	WOCOM	Deodorized catch basin.
5474172	9/17/2023 8:06	205	E Oak St	40203	Customer reported a sewer odor inside and outside.	9/17/2023 10:40	WOCOM	Deodorized two catch basins.
5474173	9/17/2023 8:08	1232	S 15th St	40210	Customer reported a sewer odor inside and outside.	9/17/2023 11:22	WOCOM	Cleaned and deodorized four catch basins.
5474174	9/17/2023 8:10	1361	S 1st St	40208	Customer reported a sewer odor inside and outside.	9/17/2023 12:44	WOCOM	Deodorized two catch basins.
5474175	9/17/2023 8:13	950	S 6th St	40203	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/17/2023 11:32	WOCOM	Deodorized catch basin.
5474176	9/17/2023 8:15	1316	Louis Coleman Jr	40211	Customer reported a sewer odor inside and outside.	9/17/2023 11:35	WOCOM	Deodorized four catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474177	9/17/2023 8:33	1457	Hazel St	40211	Customer reported a sewer odor inside and outside.	9/17/2023 8:33	DUP	Duplicate entry.
5474178	9/17/2023 8:36	802	S 32nd St.	40211	Customer reported a sewer odor inside and outside.	9/17/2023 12:38	WOCOM	Cleaned and deodorized two catch basins.
5474179	9/17/2023 8:39	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 14:25	WOCOM	Cleaned and deodorized two catch basins.
5474180	9/17/2023 8:46	233	S 39th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 15:14	WOCOM	Cleaned and deodorized two catch basins.
5474181	9/17/2023 8:52	1411	S 4th St	40208	Customer reported a sewer odor inside and outside.	9/17/2023 11:33	WOCOM	Cleaned and deodorized catch basin.
5474182	9/17/2023 8:56	3707	Vermont Ave	40211	Customer reported a sewer odor inside and outside.	9/17/2023 15:15	WOCOM	Cleaned and deodorized catch basin.
5474183	9/17/2023 8:59	2710	W Main St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 13:43	WOCOM	Cleaned and deodorized two catch basins.
5474184	9/17/2023 9:02	650	N 28th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 14:21	WOCOM	Deodorized four catch basins.
5474185	9/17/2023 9:05	330	S 43rd St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 14:33	WOCOM	Cleaned and deodorized two catch basins.
5474186	9/17/2023 9:07	2216	Alta Ave	40205	Customer reported a sewer odor inside and outside.	9/17/2023 9:50	WOCOM	Deodorized catch basin.
5474187	9/17/2023 9:10	2133	W Main St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 13:42	WOCOM	Cleaned and deodorized two catch basins.
5474188	9/17/2023 9:16	1933	Bonnycastle Ave	40205	Customer reported a sewer odor inside and outside.	9/17/2023 17:18	WOCOM	Deodorized catch basin.
5474189	9/17/2023 9:23	1226	S 32nd St	40211	Customer reported a sewer odor inside and outside.	9/17/2023 13:28	WOCOM	Deodorized four catch basins.
5474190	9/17/2023 9:24	1018	S 15th St	40210	Customer reported a sewer odor inside and outside.	9/17/2023 11:28	WOCOM	Cleaned and deodorized three catch basins.
5474191	9/17/2023 9:36	6015	Highliner Dr	40291	Customer reported a sewer odor inside and outside.	9/17/2023 10:36	WOCOM	Deodorized catch basin.
5474193	9/17/2023 9:43	2418	W Muhammad Ali	40212	Customer reported a sewer odor inside and outside.	9/17/2023 12:41	WOCOM	Flushed sewer main. Cleaned and deodorized catch basins.
5474194	9/17/2023 9:47	208	N 34th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 15:06	WOCOM	Cleaned and deodorized four catch basins.
5474195	9/17/2023 9:58	2718	Shippen Ave	40206	Customer reported a sewer odor inside and outside.	9/17/2023 10:43	WOCOM	Deodorized catch basin.
5474196	9/17/2023 10:02	1010	Franklin St	40206	Customer reported a sewer odor inside and outside.	9/17/2023 18:50	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474197	9/17/2023 10:04	1902	W Chestnut	40203	Customer reported a sewer odor inside and outside.	9/17/2023 15:20	WOCOM	Deodorized catch basin.
5474198	9/17/2023 10:06	5402	Stephen Foster Ave	40213	Customer reported a sewer odor inside and outside.	9/17/2023 11:55	WOCOM	Deodorized catch basin.
5474199	9/17/2023 10:10	300	S 42nd St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 13:32	WOCOM	Cleaned and deodorized five catch basins.
5474201	9/17/2023 10:15	315	N 45th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 10:15	DUP	Duplicate entry.
5474205	9/17/2023 10:33	4101	Crestview Rd	40207	Customer reported a sewer odor inside and outside.	9/17/2023 11:39	INSP	Could not locate source of odor.
5474207	9/17/2023 10:41	663	S 44th St	40211	Customer reported a sewer odor inside and outside.	9/17/2023 14:34	WOCOM	Cleaned and deodorized two catch basins.
5474208	9/17/2023 10:43	824	S 42nd St	40211	Customer reported a sewer odor inside and outside.	9/17/2023 14:31	WOCOM	Deodorized two catch basins.
5474209	9/17/2023 10:46	1407	Ormsby Ln	40222	Customer reported a sewer odor inside and outside.	9/17/2023 14:15	WOCOM	Deodorized catch basin.
5474210	9/17/2023 10:49	3014	Vogue Ave	40220	Customer reported a sewer odor inside and outside.	9/17/2023 12:18	WOCOM	Flushed sewer main.
5474212	9/17/2023 10:57	2643	Bank St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 15:17	WOCOM	Cleaned and deodorized two catch basins.
5474213	9/17/2023 11:00	1324	S 3rd St	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/17/2023 11:14	DUP	Duplicate entry.
5474214	9/17/2023 11:14	516	Belgravia Ct	40208	Customer reported a sewer odor outside.	9/17/2023 17:15	WOCOM	Added water to catch basin.
5474215	9/17/2023 11:19	309	N 35th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 18:50	WOCOM	Flushed sewer main.
5474217	9/17/2023 11:23	4238	Vermont Ave	40211	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/17/2023 18:00	WOCOM	Added water to catch basin.
5474218	9/17/2023 11:25	403	N 26th St	40212	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/17/2023 18:20	WOCOM	Construction is in the way of being able to access catch basin.
5474219	9/17/2023 11:39	1785	W Hill St	40210	Customer reported a sewer odor outside.	9/17/2023 17:30	WOCOM	Added water and deodorized catch basin.
5474220	9/17/2023 11:42	4505	Mallick Dr	40299	Customer reported a sewer odor inside and outside.	9/17/2023 12:12	NOFURTH	Address give does not have a sewer connection.
5474221	9/17/2023 11:44	119	N 37th St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 20:10	WOCOM	Flushed sewer main.
5474222	9/17/2023 11:45	367	Ridgeway Ave	40207	Customer reported a sewer odor inside and outside.	9/17/2023 14:35	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474223	9/17/2023 12:00	2504	Longest Ave	40204	Customer reported a sewer odor inside and outside.	9/17/2023 17:46	WOCOM	Deodorized catch basin.
5474224	9/17/2023 12:02	1634	Ruth Ave	40205	Customer reported a sewer odor inside and outside.	9/17/2023 12:18	DUP	Duplicate entry.
5474225	9/17/2023 12:07	3351	Dayton Ave	40207	Customer reported a sewer odor inside and outside.	9/17/2023 11:15	WOCOM	Deodorized catch basin.
5474226	9/17/2023 12:10	2223	Winston Ave	40205	Customer reported a sewer odor inside and outside.	9/17/2023 11:39	WOCOM	Deodorized catch basin.
5474228	9/17/2023 12:36	320	Mockingbird Rd	40207	Customer reported a sewer odor inside and outside.	9/20/2023 8:25	WOCOM	Deodorized sewer main.
5474229	9/17/2023 12:45	905	Falgate Ct	40207	Customer reported a sewer odor inside and outside.	9/17/2023 14:05	WOCOM	Deodorized catch basin.
5474230	9/17/2023 12:47	914	Girard Dr	40222	Customer reported a sewer odor inside and outside.	9/17/2023 14:40	WOCOM	Deodorized catch basin.
5474231	9/17/2023 12:50	1736	Fleming Rd	40205	Customer reported a sewer odor inside and outside.	9/17/2023 18:15	WOCOM	Deodorized catch basin.
5474232	9/17/2023 13:00	1607	Washington Blvd	40242	Customer reported a sewer odor inside and outside.	9/17/2023 14:55	WOCOM	Deodorized catch basin.
5474233	9/17/2023 13:04	2326	Duncan St	40212	Customer reported a sewer odor inside and outside.	9/17/2023 19:10	WOCOM	Added water to catch basin.
5474234	9/17/2023 13:10	10700	Tall Tree Ct	40241	Customer reported a sewer odor inside and outside.	9/17/2023 13:53	WOCOM	Deodorized catch basin.
5474235	9/17/2023 13:15	103	Towne Creek Ct	40243	Customer reported a sewer odor inside and outside.	9/18/2023 13:15	WOCOM	Deodorized sewer main.
5474236	9/17/2023 13:22	32	Poplar Hill Rd	40207	Customer reported a sewer odor inside and outside.	9/17/2023 11:34	INSP	No odor found during inspection.
5474237	9/17/2023 13:30	1416	S 2nd St	40208	Customer reported a sewer odor inside and outside.	9/17/2023 19:43	WOCOM	Deodorized catch basin.
5474238	9/17/2023 14:07	2800	Thistlewood Dr	40206	Customer reported a sewer odor inside and outside.	9/17/2023 17:30	WOCOM	Deodorized catch basin.
5474239	9/17/2023 14:25	635	Davies Ave	40208	Customer reported a sewer odor inside and outside.	9/17/2023 14:30	DUP	Duplicate entry.
5474241	9/17/2023 14:56	5017	Netherwood Ridge	40241	Customer reported a sewer odor outside.	9/17/2023 16:39	WOCOM	Deodorized catch basin.
5474242	9/17/2023 15:06	10405	Cottonwood Ct	40223	Customer reported a sewer odor outside.	9/17/2023 21:00	WOCOM	Deodorized catch basin.
5474245	9/17/2023 16:17	118	Stoll Ave	40206	Customer reported a sewer odor outside.	9/17/2023 17:44	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474247	9/17/2023 16:48	593	Quest Dr	40203	Customer reported a sewer odor outside.	9/17/2023 17:32	WOCOM	Deodorized catch basin.
5474248	9/17/2023 17:26	642	S 2nd St	40202	Email Received: Customer reported a sewer odor.	9/17/2023 17:58	WOCOM	Deodorized catch basin.
5474249	9/17/2023 17:58	1501	S 4th St	40208	Customer reported a sewer odor outside.	9/17/2023 18:18	WOCOM	Deodorized catch basin.
5474250	9/17/2023 19:17	241	E Blue Jay RD	40229	Address is in Bullitt Co	9/18/2023 11:43	INSP	No further information given.
5474251	9/17/2023 19:36	975	Eastern Pky	40217	Customer reported a sewer odor outside.	9/17/2023 20:13	WOCOM	Deodorized catch basin.
5474251	9/17/2023 19:56	2122	Glenworth Ave	40218	Customer reported a sewer odor outside.	9/17/2023 21:45	WOCOM	Deodorized catch basin.
5474253	9/17/2023 20:01	3808	Shannon Run Trl	40299	Customer reported a sewer odor inside and outside.	9/17/2023 21:20	WOCOM	Deodorized catch basin.
5474255	9/17/2023 20:27	2711	Parklawn Dr	40217	Customer reported a sewer odor outside.	9/17/2023 22:30	WOCOM	Deodorized sewer main.
5474257	9/17/2023 20:51	1330	W Breckinridge St	40210	SMC Email Received: Customer reported a sewer odor.	9/17/2023 22:54	WOCOM	Deodorized and added water to two catch basins.
5474258	9/17/2023 20:56	1428	Audubon Pky	40213	SMC Email Received: Customer reported a sewer odor.	9/17/2023 22:15	WOCOM	Deodorized sewer main.
5474259	9/17/2023 20:59	1518	W Oak St	40210	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:14	WOCOM	Added deodorized to sewer main and catch basins.
5474260	9/17/2023 21:07	1208	Quality Choice Pl	40210	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:00	WOCOM	Added deodorized to sewer main and catch basins.
5474261	9/17/2023 21:12	1528	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	9/17/2023 22:14	WOCOM	Deodorized sewer main.
5474262	9/17/2023 21:30	1612	S 36th St	40211	SMC Email Received: Customer reported a sewer odor.	9/18/2023 0:24	WOCOM	Deodorized sewer main.
5474263	9/17/2023 21:36	666	S 37th St	40211	SMC Email Received: Customer reported a sewer odor.	9/17/2023 22:38	WOCOM	Deodorized catch basin.
5474264	9/17/2023 21:28	1029	S Jackson St	40203	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:13	WOCOM	Added water and deodorized catch basin.
5474265	9/17/2023 21:39	4207	Sunset Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:13	WOCOM	Deodorized catch basin.
5474266	9/17/2023 21:40	638	Cecil Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/17/2023 22:55	WOCOM	Deodorized catch basin.
5474267	9/17/2023 21:43	1910	Rowan St	40203	SMC Email Received: Customer reported a sewer odor.	9/17/2023 22:48	WOCOM	Deodorized manhole.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474268	9/17/2023 21:44	525	W St Catherine St	40203	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:35	WOCOM	Added water and deodorized four catch basins.
5474269	9/17/2023 21:45	1215	Garvin Pl	40203	SMC Email Received: Customer reported a sewer odor.	9/17/2023 23:50	WOCOM	Added water and deodorized catch basin.
5474270	9/17/2023 22:23	5222	Delaware Dr	40218	Customer reported a sewer odor outside.	9/17/2023 22:45	WOCOM	Deodorized sewer main.
5474271	9/17/2023 23:01	4405	S Brook St	40214	Customer reported a sewer odor outside.	9/17/2023 23:50	WOCOM	Deodorized sewer main.
5474272	9/17/2023 23:05	129	Ottawa Ave	40214	Customer reported a sewer odor outside.	9/17/2023 23:44	WOCOM	Added water to sewer main and catch basins.
5474273	9/17/2023 23:54	1337	Dixie Hwy	40210	Customer reported a sewer odor outside.	9/18/2023 0:12	WOCOM	Deodorized catch basin.
5474275	9/18/2023 5:45	613	Creel Ave	40208	Customer reported a sewer odor outside.	9/18/2023 6:35	WOCOM	Flushed and deodorized sewer main.
5474335	9/18/2023 7:03	1918	Peony Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/21/2023 6:21	WOCOM	Deodorized catch basin.
5474336	9/18/2023 7:04	147	Ottawa Ave	40214	SMC Email Received: Customer reported a sewer odor.	9/18/2023 7:04	DUP	Duplicate entry.
5474337	9/18/2023 7:09	1495	Clara Ave	40215	SMC Email Received: Customer reported a sewer odor.	9/18/2023 15:40	WOCOM	Cleaned and deodorized seven catch basins and 3 manholes.
5474339	9/18/2023 7:16	5516	Bannon Crossings Dr	40218	Email Received: Customer reported a sewer odor.	9/18/2023 9:36	WOCOM	Deodorized sewer main.
5474340	9/18/2023 7:46	341	Mac Brae Rd	40214	Customer reported a sewer odor outside.	9/18/2023 11:46	INSP	Odor at Northern Ditch structure due to lower flow and warmer temperatures. Added chlorine to help with the odors.
5474341	9/18/2023 7:57	3424	Richmont Rd	40216	Customer reported a sewer odor outside.	9/20/2023 7:18	INSP	No odor found during inspection.
5474343	9/18/2023 8:18	401	S 39th St	40212	Customer reported a sewer odor outside.	9/19/2023 6:10	WOCOM	Deodorized two catch basins.
5474345	9/18/2023 8:37	1102	Brookline Ave	40215	Customer reported a sewer odor outside.	9/18/2023 15:59	DUP	Duplicate entry.
5474346	9/18/2023 8:50	3500	Basswood Ln	40207	Customer reported a sewer odor outside.	9/21/2023 6:21	WOCOM	Deodorized catch basin.
5474350	9/18/2023 9:19	3622	Nichols Meadow Cir	40215	Customer reported a sewer odor inside and outside.	9/18/2023 9:19	WOCOM	Deodorized manholes as needed.
5474353	9/18/2023 9:39	2100	West Ln	40216	Customer reported a sewer odor outside.	9/18/2023 11:19	WOCOM	Deodorized manholes as needed.
5474355	9/18/2023 9:59	2704	Pioneer Rd	40216	Customer reported a sewer odor outside.	9/18/2023 12:37	WOCOM	Deodorized manholes as needed.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474360	9/18/2023 10:31	3501	Locklee Rd	40214	Customer reported a sewer odor inside and outside.	9/18/2023 12:34	WOCOM	Deodorized manholes as needed.
5474362	9/18/2023 11:00	3280	Old Millers Ln	40216	Customer reported a sewer odor inside and outside.	9/18/2023 17:10	WOCOM	Could not locate source of odor.
5474363	9/18/2023 11:02	1301	Hull St	40204	Customer reported a sewer odor inside and outside.	9/19/2023 6:13	WOCOM	Deodorized two catch basins.
5474365	9/18/2023 11:11	2207	Deveron Dr	40216	Customer reported a sewer odor outside.	9/18/2023 14:05	WOCOM	Deodorized area as needed.
5474367	9/18/2023 11:36	2616	Patio Ct	40214	Customer reported a sewer odor outside.	9/18/2023 14:20	WOCOM	Deodorized area as needed.
5474368	9/18/2023 11:42	1829	Hardesty Ave	40216	Customer reported a sewer odor inside and outside.	9/19/2023 16:01	WOCOM	Deodorized five catch basins and two manholes.
5474369	9/18/2023 11:55	575	Phillips Ln	40209	Customer reported a sewer odor outside.	9/18/2023 16:05	WOCOM	Deodorized area as needed.
5474372	9/18/2023 12:10	4261	Dohn Rd	40216	Customer reported a sewer odor outside.	9/18/2023 13:35	WOCOM	Deodorized area as needed.
5474373	9/18/2023 12:18	7311	W Orell Rd	40272	Customer reported a sewer odor outside.	9/18/2023 18:30	WOCOM	Deodorized area as needed.
5474374	9/18/2023 12:19	641	Rawlings St	40217	Customer reported a sewer odor outside.	9/18/2023 13:50	INSP	No odor found during inspection.
5474375	9/18/2023 12:36	841	Hazel St	40211	Customer reported a sewer odor outside.	9/18/2023 15:16	WOCOM	Cleaned and deodorized four catch basins and two manholes.
5474376	9/18/2023 12:42	5304	Lost Trl	40214	Customer reported a sewer odor outside.	9/18/2023 16:40	WOCOM	Deodorized area as needed.
5474380	9/18/2023 13:06	415	James Rd	40206	Customer reported a sewer odor inside and outside.	9/18/2023 13:06	WOCOM	Deodorized sewer main.
5474381	9/18/2023 13:08	1114	Brookline Ave	40215	Customer reported a sewer odor outside.	9/18/2023 15:56	WOCOM	Cleaned and deodorized catch basin.
5474382	9/18/2023 13:11	1033	Southwestern Pkwy	40211	Customer reported a sewer odor outside.	9/19/2023 6:11	WOCOM	Deodorized two catch basins.
5474385	9/18/2023 13:37	6005	Count Turf Dr	40272	Customer reported a sewer odor outside.	9/18/2023 17:15	WOCOM	Deodorized area as needed.
5474389	9/18/2023 13:46	2513	W Hill St	40210	Customer reported a sewer odor outside.			
5474394	9/18/2023 14:32	1203	Dresden Ave	40215	Customer reported a sewer odor inside and outside.			
5474396	9/18/2023 14:34	221	N Clifton Ave	40206	Customer reported a sewer odor inside and outside.	9/19/2023 14:34	WOCOM	Cleaned and deodorized six catch basins and two manholes.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474400	9/18/2023 15:29	2610	Allston Ave	40210	Customer reported a sewer odor inside.	9/18/2023 15:29	INFO	Information provided.
5474403	9/18/2023 15:49	2312	Plantation Dr	40216	Customer reported a sewer odor inside and outside.	9/18/2023 15:49	INSP	No odor found during inspection.
5474408	9/18/2023 16:14	3545	Lentz Ave	40215	Customer reported a sewer odor outside.	9/18/2023 23:22	WOCOM	Deodorized catch basin.
5474409	9/18/2023 16:24	4212	St Francis Ln	40218	Customer reported a sewer odor outside.	9/18/2023 23:34	WOCOM	Deodorized catch basin.
5474410	9/18/2023 16:38	1749	Bolling Ave	40210	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/18/2023 23:20	INSP	No odor found during inspection.
5474413	9/18/2023 17:41	1805	Allston Ave	40210	Customer reported a sewer odor inside and outside.	9/18/2023 22:27	WOCOM	Could not locate source of odor.
5474415	9/18/2023 18:21	3204	Cabinwood Dr	40220	Customer reported a sewer odor inside and outside.	9/18/2023 21:50	WOCOM	Could not locate source of odor.
5474417	9/18/2023 19:46	8404	Cedar Creek Rd	40291	Customer reported a sewer odor outside.			
5474419	9/18/2023 20:15	1436	Central Ave	40208	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/18/2023 23:24	WOCOM	Deodorized catch basin.
5474420	9/18/2023 21:37	4510	Hillside Dr	40216	Customer reported a sewer odor outside.	9/18/2023 23:18	INSP	No odor found during inspection.
5474421	9/18/2023 22:16	2208	Cottage Ln	40216	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/18/2023 23:47	WOCOM	Deodorized manhole.
5474422	9/18/2023 23:40	2406	Rosewood Way	40214	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/19/2023 0:07	INSP	No odor found during inspection.
5474423	9/19/2023 5:43	1520	S 3rd St	40208	Customer reported a sewer odor outside.	9/19/2023 8:21	WOCOM	Added water and deodorized catch basin.
5474424	9/19/2023 0:00	1524	S 2nd St	40208	Customer reported a sewer odor outside.	9/19/2023 8:22	WOCOM	Added water and deodorized catch basin.
5474425	9/19/2023 5:53	632	Maylawn Ave	40217	Customer reported a sewer odor inside and outside.	9/19/2023 8:24	WOCOM	Added water and deodorized catch basin.
5474468	9/19/2023 6:05	1233	S 2nd St	40203	Customer reported a sewer odor inside and outside.	9/19/2023 8:22	WOCOM	Added water and deodorized catch basin.
5474469	9/19/2023 6:12	1453	S 3rd St	40208	Customer reported a sewer odor inside and outside.	9/19/2023 6:12	WOCOM	Added water and deodorized catch basin.
5474470	9/19/2023 6:27	231	E Chestnut St	40202	Customer reported a sewer odor inside and outside.	9/19/2023 14:03	WOCOM	Cleaned and deodorized four catch basins.
5474471	9/19/2023 6:31	350	W Chestnut	40202	Customer reported a sewer odor inside and outside.	9/19/2023 14:54	WOCOM	Cleaned five catch basins and two manholes.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474472	9/19/2023 6:36	200	Abraham Flexner Way	40202	Customer reported a sewer odor inside and outside.	9/19/2023 9:45	WOCOM	Deodorized area as needed.
5474473	9/19/2023 6:43	250	Kendal Hill Rd	40214	Customer reported a sewer odor inside and outside.	9/19/2023 14:07	WOCOM	Deodorized catch basin.
5474474	9/19/2023 6:47	300	E Market St	40202	Customer reported a sewer odor inside and outside.	9/19/2023 15:57	WOCOM	Deodorized catch basin.
5474475	9/19/2023 6:49	1907	Megellan Ct	40210	Customer reported a sewer odor outside.	9/19/2023 15:50	WOCOM	Deodorized two catch basins.
5474476	9/19/2023 7:21	2302	W Kentucky St	40210	Customer reported a sewer odor inside and outside.	9/19/2023 14:59	WOCOM	Deodorized catch basin.
5474477	9/19/2023 7:32	100	S 2nd St	40201	Customer reported a sewer odor outside.	9/19/2023 15:56	WOCOM	Deodorized catch basin.
5474479	9/19/2023 7:50	1600	W Madison St	40203	Customer reported a sewer odor outside.	9/19/2023 7:50	DUP	Duplicate entry.
5474480	9/19/2023 7:56	1121	W Broadway	40203	Customer reported a sewer odor outside.	9/19/2023 14:54	WOCOM	Cleaned and deodorized three catch basins and two manholes.
5474481	9/19/2023 8:04	1613	Lou Gene Ave	40216	Customer reported a sewer odor outside.	9/19/2023 8:04	WOCOM	Deodorized area as needed.
5474482	9/19/2023 8:08	1825	Windor Pl	40204	Customer reported a sewer odor outside.	9/19/2023 14:55	WOCOM	Cleaned and deodorized one catch basin and manhole.
5474483	9/19/2023 8:25	2309	Bolling Ave	40210	Customer reported a sewer odor inside and outside.	9/19/2023 15:02	WOCOM	Deodorized catch basin.
5474486	9/19/2023 9:00	410	Dr. W J Hodge St	40203	Customer reported a sewer odor outside.	9/20/2023 0:27	WOCOM	Cleaned and deodorized seven catch basins and 31 manhole. Flushed hydrant for 15 mins.
5474489	9/19/2023 9:10	1025	Esquire Aly	40203	Customer reported a sewer odor inside and outside.	9/20/2023 17:20	WOCOM	Deodorized catch basins.
5474490	9/19/2023 9:10	4910	Saddlebrook Ln	40216	Customer reported a sewer odor outside.	9/19/2023 12:21	WOCOM	Deodorized area as needed.
5474492	9/19/2023 9:17	1272	Willow Ave	40204	Customer reported a sewer odor inside and outside.	9/22/2023 6:20	WOCOM	Deodorized area as needed.
5474493	9/19/2023 9:25	1048	Franelm Rd	40214	Customer reported a sewer odor outside.	9/19/2023 13:30	WOCOM	Deodorized area as needed.
5474498	9/19/2023 9:36	1300	W Muhammad Ali	40203	Customer reported a sewer odor outside.	9/20/2023 6:48	WOCOM	Deodorized five catch basins and two manholes.
5474499	9/19/2023 0:39	1524	W Market St	40203	Customer reported a sewer odor outside.	9/21/2023 6:14	WOCOM	Cleaned and deodorized four catch basins and 2 manholes.
5474501	9/19/2023 9:46	2902	Slevin St	40212	Customer reported a sewer odor outside.	9/19/2023 12:50	WOCOM	Deodorized four catch basins and three manholes.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474502	9/19/2023 9:47	629	E Burnett Ave	40217	Customer reported a sewer odor outside.	9/22/2023 6:22	WOCOM	Deodorized area as needed.
5744503	9/19/2023 9:48	826	S 31st St	40211	Customer reported a sewer odor inside and outside.	9/20/2023 0:23	WOCOM	Deodorized manhole.
5474506	9/19/2023 10:02	3028	Greenwood Ave	40211	Customer reported a sewer odor inside and outside.	9/22/2023 14:54	WOCOM	Deodorized two catch basins.
5474507	9/19/2023 10:06	2614	W Madison St	40211	Customer reported a sewer odor outside.	9/21/2023 6:15	WOCOM	Cleaned and deodorized catch basin.
5474508	9/19/2023 10:07	10802	Jacqueline Way	40272	Customer reported a sewer odor inside and outside.	9/19/2023 12:15	WOCOM	Deodorized area as needed.
5474510	9/19/2023 10:17	1317	Texas Ave	40217	Customer reported a sewer odor outside.	9/20/2023 0:21	WOCOM	Added water to catch basin.
5474519	9/19/2023 10:31	3750	Powell Ave	40215	Customer reported a sewer odor outside.	9/20/2023 0:10	WOCOM	Added water to catch basin.
5474520	9/19/2023 10:32	2211	W Kentucky St	40210	Customer reported a sewer odor inside and outside.	9/19/2023 15:59	WOCOM	Deodorized catch basin.
5474522	9/19/2023 10:35	522	W St Catherine St	40203	Customer reported a sewer odor outside.	9/20/2023 10:35	WOCOM	Added water to catch basin.
5474524	9/19/2023 10:36	715	W St Catherine St	40203	Customer reported a sewer odor outside.	9/22/2023 14:54	WOCOM	Cleaned light debris and deodorized catch basin.
5474524	9/19/2023 10:36	2134	Garrs Ln	40216	Customer reported a sewer odor outside.	9/19/2023 11:50	WOCOM	Deodorized as needed.
5474528	9/19/2023 10:39	630	Lampton St	40203	Customer reported a sewer odor inside and outside.	9/19/2023 14:57	WOCOM	Deodorized catch basin.
5474529	9/19/2023 10:41	2803	Wyandotte Ave	40201	Customer reported a sewer odor outside.	9/22/2023 14:55	WOCOM	Cleaned medium debris and deodorized catch basin.
5474530	9/19/2023 10:43	137	W Muhammad Ali	40202	Customer reported a sewer odor inside and outside.	9/19/2023 13:15	WOCOM	Cleaned and deodorized catch basin.
5474531	9/19/2023 10:47	1345	S 4th St	40208	Customer reported a sewer odor outside.	9/19/2023 13:00	WOCOM	Cleaned catch basin.
5474533	9/19/2023 10:54	5307	Oak Lea Dr	40216	Customer reported a sewer odor outside.	9/19/2023 12:25	WOCOM	Deodorized as needed.
5474534	9/19/2023 10:55	2918	Rodman St	40208	Customer reported a sewer odor inside and outside.	9/19/2023 12:25	WOCOM	Deodorized as needed.
5474538	9/19/2023 11:05	888	W Market St	40202	Customer reported a sewer odor inside and outside.	9/21/2023 6:13	WOCOM	Cleaned and deodorized six catch basins and three manholes.
5474539	9/19/2023 11:07	2803	Triplett Ct	40216	Customer reported a sewer odor inside and outside.	9/19/2023 14:40	WOCOM	Deodorized as needed.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474541	9/19/2023 11:08	1005	Everett Ave	40204	Customer reported a sewer odor inside and outside.	9/22/2023 15:05	WOCOM	Deodorized as needed.
5474544	9/19/2023 11:25	732	S 43rd St	40211	Customer reported a sewer odor inside and outside.	9/21/2023 6:14	WOCOM	Cleaned and deodorized six catch basins and two manholes.
5474545	9/19/2023 11:34	1541	W St Catherine St	40210	Customer reported a sewer odor outside.	9/21/2023 6:13	WOCOM	Cleaned and deodorized four catch basins and one manhole.
5474547	9/19/2023 11:40	1822	Date St	40210	Customer reported a sewer odor inside and outside.	9/21/2023 6:13	WOCOM	Cleaned and deodorized two catch basins and one manhole.
5474548	9/19/2023 11:40	3405	Shagbark Rd	40216	Customer reported a sewer odor inside and outside.	9/19/2023 13:20	WOCOM	Deodorized as needed.
5474549	9/19/2023 11:41	1822	Magazine St	40203	Customer reported a sewer odor inside and outside.	9/22/2023 1:30	WOCOM	Deodorized as needed.
5474550	9/19/2023 11:42	1710	Burnett Ave	40210	Customer reported a sewer odor inside and outside.	9/21/2023 6:12	WOCOM	Cleaned and deodorized six catch basins and three manholes.
5474551	9/19/2023 11:42	1719	Stewart Ave	40206	Customer reported a sewer odor inside and outside.	9/19/2023 13:35	WOCOM	Deodorized as needed.
5474554	9/19/2023 11:44	2012	28th st	40210	Customer reported a sewer odor inside and outside.	9/21/2023 6:15	WOCOM	Cleaned catch basin and added water to the catch basin.
5474557	9/19/2023 11:57	1041	Garvin Pl	40203	Customer reported a sewer odor inside and outside.	9/21/2023 6:16	WOCOM	Cleaned and deodorized catch basin.
5474561	9/19/2023 11:57	1323	Tennessee Ave	40208	Customer reported a sewer odor inside and outside.	9/21/2023 6:12	WOCOM	Cleaned and deodorized two catch basin and one manhole.
5474565	9/19/2023 12:44	4327	Estate Dr	40216	Customer reported a sewer odor outside.	9/19/2023 18:40	WOCOM	Deodorized the area as needed.
5474567	9/19/2023 12:46	2302	Perth Dr	40216	Customer reported a sewer odor outside.	9/19/2023 19:30	WOCOM	Deodorized the area as needed.
5474570	9/19/2023 13:07	3303	Buckeye Ct	40216	Customer reported a sewer odor inside and outside.	9/21/2023 6:11	WOCOM	Cleaned and deodorized seven catch basins and one manhole.
5474571	9/19/2023 13:07	3507	Hudson Ave	40211	Customer reported a sewer odor inside and outside.	9/21/2022 6:11	WOCOM	Deodorized and cleaned two catch basins and one manhole.
5474578	9/19/2023 13:43	3530	Northwestern Pkwy	40212	Customer reported a sewer odor outside.	9/22/2023 6:16	WOCOM	Cleaned medium debris and deodorized catch basin.
5474581	9/19/2023 13:56	3545	Algonquin Pkwy	40211	Customer reported a sewer odor inside and outside.	9/20/2023 13:24	WOCOM	Cleaned and deodorized catch basin.
5474588	9/19/2023 15:08	3415	Chauncey Ave	40211	Customer reported a sewer odor inside and outside.	9/19/2023 15:08	INSP	Only odor detected was fresh asphalt.
5474589	9/19/2023 15:15	3114	Ralph Ave	40216	Customer reported a sewer odor outside.	9/20/2023 12:31	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474590	9/19/2023 15:15	314	Ormsby Ln	40203	Customer reported a sewer odor outside.	9/19/2023 23:11	INSP	No odor found during inspection.
5474592	9/19/2023 15:31	1925	Olive St	40219	Customer reported a sewer odor outside.	9/19/2023 17:12	WOCOM	Deodorized catch basin.
5474600	9/19/2023 15:36	1212	Reutlinger Ave	40204	Customer reported a sewer odor outside.	9/19/2023 18:15	WOCOM	Deodorized catch basin.
5474603	9/19/2023 15:43	2805	Contetoga Ave	40210	Customer reported a sewer odor outside.	9/19/2023 16:55	INSP	No odor found during inspection.
5474604	9/19/2023 15:58	2912	Tucker Rd	40299	Customer reported a sewer odor outside.	9/19/2023 22:50	WOCOM	Deodorized sewer main.
5474607	9/19/2023 16:07	2124	St Johns Pl	40210	Customer reported a sewer odor outside.	9/19/2023 16:55	INSP	No odor found during inspection.
5474608	9/19/2023 16:20	841	S 32nd St	40211	Customer reported a sewer odor inside and outside.	9/20/2023 13:31	WOCOM	Added water to catch basin.
5474609	9/19/2023 16:29	704	Burton Ave	40208	SMC Email Received: Customer reported a sewer odor.	9/21/2023 6:22	WOCOM	Cleaned and deodorized six catch basins and two manholes.
5474610	9/19/2023 16:30	1514	Russell Lee Dr	40211	Customer reported a sewer odor outside.	9/19/2023 16:50	INSP	No odor found during inspection.
5474611	9/19/2023 16:36	725	S Floyd St	40203	SMC Email Received: Customer reported a sewer odor.	9/19/2023 23:12	INSP	No odor found during inspection.
5474612	9/19/2023 16:40	1839	Frankfort Ave	40206	SMC Email Received: Customer reported a sewer odor.	9/19/2023 22:01	WOCOM	Deodorized catch basins.
5474615	9/19/2023 16:50	1328	Thornberry Ave	40215	SMC Email Received: Customer reported a sewer odor.	9/19/2023 21:59	WOCOM	Deodorized catch basins.
5474619	9/19/2023 16:59	1542	Glenrock Rd	40216	Customer reported a sewer odor outside.	9/19/2023 22:44	WOCOM	Deodorized catch basins.
5474620	9/19/2023 17:07	1827	Hale Ave	40210	Customer reported a sewer odor inside and outside.	9/19/2023 23:14	INSP	No odor found during inspection.
5474622	9/19/2023 17:14	1709	Rosewood Ave	40204	Customer reported a sewer odor inside and outside.			
5474624	9/19/2023 18:18	768	S Shelby St	40203	Customer reported a sewer odor inside and outside.	9/19/2023 22:04	INSP	No odor found during inspection.
5474625	9/19/2023 18:24	2501	Dumesnil St	40210	Customer reported a sewer odor inside and outside.	9/19/2023 21:58	INSP	No odor found during inspection.
5474626	9/19/2023 22:58	3521	Bells Lane	40211	Customer reported a sewer odor outside.	9/20/2023 0:15	WOCOM	Deodorized catch basins.
5474627	9/20/2023 5:38	3320	Mary Oconnor Dr	40216	Customer reported a sewer odor outside.	9/20/2023 14:02	WOCOM	Flushed and deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474669	9/20/2023 6:13	7310	Windemere Dr	40214	Customer reported a sewer odor outside.	9/20/2023 9:32	INSP	No odor found during inspection.
5474670	9/20/2023 6:21	1531	Dawn Dr	40216	Customer reported a sewer odor outside.	9/20/2023 14:29	WOCOM	Flushed and deodorized sewer main.
5474671	9/20/2023 6:26	4116	Orchard Dr	40216	Customer reported a sewer odor outside.	9/20/2023 12:48	WOCOM	Deodorized sewer main.
5474672	9/20/2023 7:03	4814	Graston Ave	40216	Customer reported a sewer odor outside.	9/20/2023 13:31	WOCOM	Flushed and deodorized sewer main.
5474673	9/20/2023 7:07	5314	Galaxie Dr	40258	Customer reported a sewer odor outside.	9/20/2023 12:20	WOCOM	Flushed and deodorized sewer main.
5474674	9/20/2023 7:11	4422	Dohn Rd	40216	Customer reported a sewer odor outside.	9/20/2023 14:32	WOCOM	Flushed and deodorized sewer main.
5474675	9/20/2023 7:19	2321	Burrell Dr	40216	Customer reported a sewer odor outside.	9/20/2023 15:23	WOCOM	Flushed and deodorized sewer main.
5474676	9/20/2023 7:58	2709	Windor Forest Dr	40272	Customer reported a sewer odor outside.	9/20/2023 10:09	WOCOM	Flushed and deodorized sewer main.
5474677	9/20/2023 8:01	3950	Napanee Rd	40207	Customer reported a sewer odor inside and outside.	9/20/2023 9:51	INSP	No further information given.
5474678	9/20/2023 8:13	511	Wilderness Rd	40214	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/20/2023 12:30	WOCOM	Flushed and deodorized sewer main.
5474679	9/20/2023 8:22	835	S 7th St	40203	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/20/2023 8:22	WOCOM	Deodorized catch basin.
5474680	9/20/2023 8:24	1815	Arlington Ave	40206	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/20/2023 17:32	WOCOM	Deodorized catch basin.
5474681	9/20/2023 8:45	4500	Campground Rd	40216	Customer reported a sewer odor inside and outside.	9/22/2023 5:50	NOTED	NOTED.
5474683	9/20/2023 8:47	861	S 4th St	40203	SMC Email Received: Customer reported a sewer odor.	9/20/2023 17:48	WOCOM	Deodorized catch basin.
5474684	9/20/2023 8:47	823	Denmark St	40215	Customer reported a sewer odor inside and outside.	9/21/2023 6:18	WOCOM	Cleaned and added water to catch basin.
5474687	9/20/2023 9:03	545	W Hill St	40208	SMC Email Received: Customer reported a sewer odor.	9/20/2023 16:05	WOCOM	Could not access catch basin.
5474688	9/20/2023 9:09	1201	S Brook St	40203	SMC Email Received: Customer reported a sewer odor.	9/21/2023 6:18	WOCOM	Cleaned and added water to catch basin.
5474689	9/20/2023 9:10	501	Creel Ave	40208	Customer reported a sewer odor inside and outside.	9/20/2023 10:56	WOCOM	Deodorized catch basin.
5474691	9/20/2023 9:13	2109	W Madison St	40211	Customer reported a sewer odor inside and outside.	9/20/2023 22:27	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474693	9/20/2023 9:18	2015	Rowan St	40203	SMC Email Received: Customer reported a sewer odor.	9/20/2023 9:18	WOCOM	Deodorized catch basin.
5474694	9/20/2023 9:22	700	W Jefferson St	40202	SMC Email Received: Customer reported a sewer odor.	9/20/2023 22:22	WOCOM	Deodorized catch basin.
5474696	9/20/2023 9:26	317	Esplanade Ave	40214	SMC Email Received: Customer reported a sewer odor.	9/20/2023 22:25	WOCOM	Deodorized catch basin.
5474698	9/20/2023 9:32	1828	Woodfill Way	40204	Customer reported a sewer odor inside and outside.	9/20/2023 22:21	WOCOM	Deodorized catch basin.
5474700	9/20/2023 9:40	825	S 24th St	40211	Customer reported a sewer odor inside and outside.	9/20/2023 11:44	WOCOM	Watered down catch basin with hydrant.
5474703	9/20/2023 9:44	8305	Dordina Dr	40258	Customer reported a sewer odor outside.	9/20/2023 12:24	WOCOM	Flushed and deodorized sewer main.
5474704	9/20/2023 9:50	5300	Lawrin Rd	40272	Customer reported a sewer odor inside and outside.	9/20/2023 11:17	WOCOM	Flushed and deodorized sewer main.
5474705	9/20/2023 9:57	2311	S Floyd St	40208	SMC Email Received: Customer reported a sewer odor.	9/20/2023 14:08	WOCOM	Flushed sewer main and added water to catch basins.
5474708	9/20/2023 10:26	2620	Magazine St	40211	Customer reported a sewer odor outside.	9/20/2023 16:27	WOCOM	Deodorized catch basin.
5474711	9/20/2023 11:17	330	N 44th St	40212	Customer reported a sewer odor inside and outside.			
5474713	9/20/2023 11:43	857	S 22nd St	40211	Customer reported a sewer odor inside and outside.	9/22/2023 11:43	WOCOM	Cleaned and deodorized catch basin.
5474714	9/20/2023 11:47	7617	Johnson School Rd	40291	Customer reported a sewer odor inside and outside.	9/20/2023 15:56	WOCOM	Deodorized sewer main.
5474721	9/20/2023 12:07	2405	Franklin Ave	40216	Customer reported a sewer odor inside and outside.	9/20/2023 15:25	WOCOM	Flushed and deodorized sewer main.
5474722	9/20/2023 12:32	1801	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	9/22/2023 6:18	WOCOM	Cleaned and deodorized catch basin.
5474725	9/20/2023 12:46	3001	Penway Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/20/2023 15:13	WOCOM	Cleaned and deodorized catch basin.
5474727	9/20/2023 13:32	5616	Arvis Dr	40216	Customer reported a sewer odor inside.	9/20/2023 13:32	INFO	Information provided.
5474729	9/20/2023 13:33	3716	Glen Bluff Rd	40222	Customer reported a sewer odor inside and outside.	9/20/2023 14:42	WOCOM	Checked pump station for odor.
5474731	9/20/2023 13:49	3401	Duvalle Dr	40211	Customer reported a sewer odor outside.	9/20/2023 16:12	WOCOM	Cleaned and deodorized catch basin.
5474751	9/20/2023 18:23	1007	Seelbach Ave	40215	Customer reported a sewer odor outside.	9/20/2023 19:30	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474752	9/20/2023 22:00	4528	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	9/20/2023 22:45	WOCOM	Cleaned and deodorized catch basin.
5474803	9/21/2023 6:41	11414	Pleasant Dr	40272	Customer reported a sewer odor outside.	9/21/2023 9:56	WOCOM	Flushed and deodorized sewer main.
5474804	9/21/2023 7:16	2101	Hale Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:37	WOCOM	Cleaned and deodorized two catch basins.
5474805	9/21/2023 7:20	1824	Vorster Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:40	WOCOM	Cleaned and deodorized two catch basins.
5474807	9/21/2023 7:34	4513	Jewell Ave	40212	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:41	WOCOM	Cleaned and deodorized two catch basins.
5474808	9/21/2023 7:43	4909	Cane Run Rd	40216	Customer reported a sewer odor inside and outside.	9/21/2023 10:37	WOCOM	Flushed and deodorized sewer main.
5474809	9/21/2023 7:48	533	W St Catherine St	40203	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:35	WOCOM	Cleaned heavy debris from catch basin.
5474810	9/21/2023 7:51	1517	S 4th St	40208	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:33	WOCOM	Cleaned heavy debris from catch basin.
5474811	9/21/2023 7:55	432	Dr. W J Hodge St	40203	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:31	WOCOM	Cleaned heavy debris from catch basin.
5474812	9/21/2023 7:55	2205	W Ormsby Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:33	WOCOM	Cleaned heavy debris from catch basin.
5474813	9/21/2023 8:01	1028	S 5th St	40203	SMC Email Received: Customer reported a sewer odor.	9/23/2023 11:47	WOCOM	Cleaned, deodorized, and flushed 3 catch basins.
5474814	9/21/2023 8:06	1701	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	9/21/2023 15:42	WOCOM	Deodorized catch basin.
5474817	9/21/2023 8:32	6615	Everton Dr	40258	Customer reported a sewer odor inside and outside.	9/21/2023 9:59	WOCOM	Flushed and deodorized sewer main.
5474824	9/21/2023 10:17	2125	Middle Ln	40216	Customer reported a sewer odor inside and outside.	9/21/2023 12:27	WOCOM	Flushed and deodorized sewer main.
5474831	9/21/2023 11:44	4146	W Market St	40212	Customer reported a sewer odor inside and outside.	9/23/2022 11:57	WOCOM	Cleaned, deodorized, and flushed 3 catch basins.
5474849	9/21/2023 15:07	7500	King Arthur Ct	40222	Customer reported a sewer odor outside.	9/21/2023 20:03	WOCOM	Deodorized catch basin.
5474850	9/21/2023 15:19	1349	S Preston St	40208	SMC Email Received: Customer reported a sewer odor.	9/21/2023 20:01	WOCOM	Deodorized catch basin.
5474860	9/21/2023 21:42	3312	Pacific Ct	40211	Customer reported a sewer odor outside.	9/21/2023 22:15	WOCOM	Deodorized sewer main.
5474944	9/22/2023 6:10	2908	S 3rd St	40208	Customer reported a sewer odor outside.	9/22/2023 12:18	WOCOM	Cleaned light debris and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474945	9/22/2023 6:15	2824	Taylor Blvd	40208	Customer reported a sewer odor outside.	9/22/2023 14:54	WOCOM	Cleaned medium debris and deodorized catch basin.
5474946	9/22/2023 6:59	4415	Old Manslick Rd	40216	Customer reported a sewer odor outside.	9/22/2023 14:55	WOCOM	Basin was clean, no odor detected.
5474947	9/22/2023 7:08	224	Woodbine St	40208	SMC Email Received: Customer reported a sewer odor.	9/22/2023 15:26	WOCOM	Cleaned light debris and deodorized catch basin.
5474948	9/22/2023 7:10	1222	W Ashland Ave	40215	SMC Email Received: Customer reported a sewer odor.	9/22/2023 14:56	WOCOM	Cleaned light debris and deodorized catch basin.
5474949	9/22/2023 7:12	531	W Ormsby Ave	40203	SMC Email Received: Customer reported a sewer odor.	9/23/2023 11:42	WOCOM	Cleaned debris from 2 catch basins and deodorized 6 catch basin.
5474950	9/22/2023 7:15	1225	Rufer Ave	40204	SMC Email Received: Customer reported a sewer odor.	9/22/2023 14:59	WOCOM	Cleaned light debris and deodorized catch basin.
5474951	9/22/2023 7:20	800	W Washington St	40206	SMC Email Received: Customer reported a sewer odor.	9/23/2023 10:30	WOCOM	deodorized and flushed catch basin.
5474953	9/22/2023 7:59	2213	Deveron Dr	40216	Customer reported a sewer odor inside and outside.	9/22/2023 14:00	WOCOM	Spoke to resident about odor.
5474955	9/22/2023 8:05	1607	Clarice Way	40216	Customer reported a sewer odor outside.	9/22/2023 15:52	WOCOM	No catch basin in area, no problem found.
5474956	9/22/2023 8:10	4106	Dienes Way	40216	Customer reported a sewer odor inside and outside.	9/22/2023 9:58	WOCOM	Flushed and deodorized sewer main.
5474958	9/22/2023 8:50	162	Crest Ave	40206	Customer reported a sewer odor inside and outside.	9/23/2023 11:15	WOCOM	Flushed and deodorized catch basin.
5474961	9/22/2023 8:58	4845	Maryman Rd	40258	Customer reported a sewer odor outside.	9/26/2023 11:18	WOCOM	Flushed and deodorized sewer main.
5474963	9/22/2023 9:07	9804	Secretariat Dr	40214	Customer reported a sewer odor outside.	9/22/2023 9:07	WOCOM	Flushed and deodorized sewer main.
5474964	9/22/2023 9:09	2716	S 6th St	40208	Customer reported a sewer odor outside.	9/22/2023 15:10	WOCOM	Cleaned medium debris and deodorized catch basin.
5474966	9/22/2023 9:41	3208	Mildred Dr	40216	Customer reported a sewer odor outside.	9/22/2023 11:07	WOCOM	Flushed and deodorized sewer main.
5474969	9/22/2023 10:21	113	W Collins St	40214	SMC Email Received: Customer reported a sewer odor.	9/23/2023 12:00	WOCOM	Cleaned heavy debris and deodorized catch basin.
5474971	9/22/2023 10:28	4508	Melvin Dr	40216	Customer reported a sewer odor outside.	9/22/2023 15:04	INSP	Inspection made.
5474972	9/22/2023 10:29	2518	W Hill St	40210	Customer reported a sewer odor outside.	9/22/2023 15:16	WOCOM	Cleaned light debris and deodorized catch basin.
5474979	9/22/2023 11:18	2542	Jenlee Ln	40216	Customer reported a sewer odor inside and outside.	9/22/2023 13:55	WOCOM	Flushed sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474980	9/22/2023 11:23	1144	Algonquin Pkwy	40208	Customer reported a sewer odor inside and outside.	9/23/2023 11:23	WOCOM	Deodorized catch basin.
5474981	9/22/2023 11:30	2714	Ralph Ave	40216	Customer reported a sewer odor outside.	9/26/2023 10:28	WOCOM	Flushed and deodorized sewer main.
5474985	9/22/2023 11:55	4707	S 6th St	40214	Customer reported a sewer odor outside.	9/22/2023 15:19	WOCOM	Cleaned heavy debris from catch basin.
5474987	9/22/2023 11:55	1601	Cypress St	40210	Customer reported a sewer odor outside.	9/23/2023 10:54	WOCOM	Deodorized catch basin and manhole.
5474989	9/22/2023 12:09	4701	Burkley Ave	40214	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/22/2023 15:57	WOCOM	Cleaned and deodorized catch basin.
5474991	9/22/2023 12:14	2873	Riedling Dr	40206	Customer reported a sewer odor outside.	9/22/2023 15:04	WOCOM	Cleaned and deodorized catch basin.
5474997	9/22/2023 13:12	4801	Southwestern Pkwy	40214	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/23/2023 12:35	WOCOM	Deodorized catch basin and sewer main.
5474998	9/22/2023 13:19	7011	Feyhust Dr	40258	Customer reported a sewer odor inside and outside.	9/22/2023 14:55	WOCOM	Flushed and deodorized sewer main.
5475000	9/22/2023 13:43	7013	Daisy Ave	40258	Customer reported a sewer odor outside.	9/26/2023 13:08	WOCOM	Deodorized the sewer main.
5475001	9/22/2023 13:44	2300	Youngland Ave	40216	Customer reported a sewer odor outside.			
5475003	9/22/2023 14:04	609	Heywood Ave	40208	Customer reported a sewer odor outside.	9/22/2023 15:28	WOCOM	Cleaned medium debris and deodorized catch basin.
5475005	9/22/2023 15:44	3908	Riverpark Dr	40211	SMC Email Received: Customer reported a sewer odor.	9/22/2023 17:07	WOCOM	Deodorized catch basins.
5475007	9/22/2023 15:48	4143	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	9/22/2023 17:08	WOCOM	Deodorized catch basins.
5475008	9/22/2023 16:30	902	Cath Cart Ct	40207	Customer reported a sewer odor outside.	9/22/2023 17:10	WOCOM	Deodorized catch basins.
5475011	9/22/2023 22:07	6300	Buckskin Pl	40216	Customer reported a sewer odor inside and outside.	9/22/2023 22:50	WOCOM	Deodorized sewer main.
5475014	9/22/2023 8:56	700	N Barbee way	40217	Customer reported a sewer odor inside and outside.	9/23/2023 11:10	WOCOM	Cleaned and deodorized catch basins.
5475016	9/23/2023 9:22	9801	Northridge Dr	40272	Customer reported a sewer odor inside and outside.	9/23/2023 11:02	WOCOM	No odor found during inspection.
5475018	9/23/2023 11:56	843	E Market St	40206	Customer reported a sewer odor inside and outside.	9/24/2023 8:10	WOCOM	Deodorized catch basins.
5475019	9/23/2023 12:00	1500	S 28th St	40211	Customer reported a sewer odor inside and outside.	9/23/2023 13:15	WOCOM	Deodorized catch basins and sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475026	9/24/2023 10:50	1917	Frankfort Ave	40206	SMC Email Received: Customer reported a sewer odor.	9/26/2023 10:58	WOCOM	Flushed and deodorized catch basin.
5475027	9/24/2023 10:56	300	W Broadway	40202	SMC Email Received: Customer reported a sewer odor.	9/24/2023 12:40	WOCOM	Flushed and deodorized sewer main.
5475028	9/24/2023 10:59	1045	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	9/24/2023 12:08	WOCOM	added water and deodorized 2 catch basins.
5475030	9/24/2023 13:48	620	Lampton St	40203	Customer reported a sewer odor inside and outside.	9/24/2023 14:55	WOCOM	Deodorized 4 catch basins.
5475032	9/24/2023 21:42	1035	Reasor Ave	40217	Customer reported a sewer odor outside.	9/24/2023 22:14	WOCOM	Deodorized 2 catch basins.
5475034	9/25/2023 0:00	934	S Hancock St	40203	Customer reported a sewer odor outside.	9/25/2023 0:50	WOCOM	Deodorized 2 catch basins.
5475035	9/25/2023 0:06	1311	Weyler Ave	40215	Customer reported a sewer odor outside.	9/25/2023 0:32	WOCOM	Deodorized 2 catch basins.
5475036	9/25/2023 0:10	1324	S 3rd St	40208	Customer reported a sewer odor inside and outside.	9/25/2023 0:52	WOCOM	Deodorized catch basin.
5475038	9/25/2023 0:25	947	Swan St	40204	Customer reported a sewer odor outside.	9/25/2023 1:34	WOCOM	Deodorized catch basin.
5475151	9/25/2023 10:06	455	S 4th St	40202	Metro 311 Emailed Received: Customer reported a sewer odor outside.	9/26/2023 15:09	WOCOM	Deodorized catch basin.
5475155	9/25/2023 10:10	1008	Eigelbach Ave	40217	SMC Email Received: Customer reported a sewer odor.	9/25/2023 15:28	WOCOM	Deodorized manhole.
5475157	9/25/2023 10:13	2124	W Lee St	40210	SMC Email Received: Customer reported a sewer odor.	9/26/2023 10:56	WOCOM	Deodorized catch basin.
5475161	9/25/2023 10:29	2124	Standard Ave	40210	SMC Email Received: Customer reported a sewer odor.	9/27/2023 13:22	WOCOM	Deodorized catch basin.
5475162	9/25/2023 10:32	1379	S 1st St	40208	SMC Email Received: Customer reported a sewer odor.	9/25/2023 10:39	WOCOM	Deodorized catch basin.
5475173	9/25/2023 11:08	1519	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	9/25/2023 11:08	INFO	
5475180	9/25/2023 12:45	1700	Colsterworth Ln	40215	Customer reported a sewer odor inside and outside.	9/25/2023 12:45	WOCOM	Flushed and deodorized sewer main.
5475183	9/25/2023 13:13	2903	W Muhammad Ali	40212	Customer reported a sewer odor outside.	9/25/2023 15:29	WOCOM	Deodorized catch basin.
5475186	9/25/2023 13:58	223	Mayflower Rd	40229	Customer reported a sewer odor outside.	9/25/2023 15:31	INSP	No odor found during inspection.
5475191	9/25/2023 14:49	1509	Arcade Ave	40215	Customer reported a sewer odor inside and outside.	9/26/2023 11:00	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475194	9/25/2023 14:59	7100	Chiswell Ave	40258	Customer reported a sewer odor outside.	9/25/2023 18:48	INSP	No odor found during inspection.
5475200	9/25/2023 17:38	3103	Kingswood Way	40216	Customer reported a sewer odor inside and outside.	9/25/2023 19:22	INSP	No odor found during inspection.
5475201	9/25/2023 17:52	2014	Cypress St	40210	Customer reported a sewer odor inside and outside.	9/25/2023 20:22	INSP	No odor found during inspection.
5475254	9/26/2023 9:34	6210	Upper Hunters Tr	40216	Customer reported a sewer odor outside.			
5475258	9/26/2023 9:46	412	M St	40208	Customer reported a sewer odor outside.	9/26/2023 11:01	WOCOM	Cleaned and deodorized catch basin.
5475260	9/26/2023 9:55	402	Louis Coleman Jr	40212	SMC Email Received: Customer reported a sewer odor.	9/26/2023 15:08	WOCOM	Cleaned and deodorized catch basin.
5475263	9/26/2023 10:12	1303	Rosewell Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/26/2023 15:04	WOCOM	Cleaned debris and deodorized catch basin.
5475264	9/26/2023 10:14	2826	Virginia Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/2/2023 12:22	WOCOM	Cleaned heavy debris and deodorized catch basin.
5475265	9/26/2023 10:18	2306	Oregon Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/2/2023 12:23	WOCOM	Deodorized catch basin.
5475266	9/26/2023 10:31	3316	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	10/2/2023 14:27	WOCOM	Deodorized catch basin.
5475279	9/26/2023 11:54	230	Clover Ln	40207	Customer reported a sewer odor outside.	9/26/2023 12:57	WOCOM	Flushed and deodorized sewer main.
5475284	9/26/2023 12:58	8805	Royal Oak Dr	40272	Customer reported a sewer odor outside.	9/26/2023 19:17	WOCOM	Flushed and deodorized sewer main.
5475286	9/26/2023 13:16	811	S 32nd St	40211	Customer reported a sewer odor outside.	9/26/2023 13:20	DUP	Duplicate entry.
5475290	9/26/2023 13:54	4100	Norene Ln	40219	Customer reported a sewer odor inside and outside.	9/26/2023 19:21	WOCOM	Flushed and deodorized sewer main.
5475305	9/26/2023 19:27	8304	Cabin Hill Rd	40291	Customer reported a sewer odor outside.	9/26/2023 20:55	WOCOM	Flushed and deodorized sewer main.
5475345	9/27/2023 7:26	525	Camp St	40203	Metro 311 Emailed Received: Customer reported a sewer odor outside.	10/2/2023 12:24	WOCOM	Deodorized catch basin.
5475355	9/27/2023 9:53	1201	S Brook St	40203	SMC Email Received: Customer reported a sewer odor.	9/27/2023 9:53	WOCOM	Cleaned and deodorized catch basin.
5475356	9/27/2023 9:54	1108	Cecil Ave	40211	SMC Email Received: Customer reported a sewer odor.	9/28/2023 7:15	WOCOM	Cleaned and deodorized catch basin.
5475357	9/27/2023 9:55	821	Louis Coleman Jr	40211	SMC Email Received: Customer reported a sewer odor.	9/28/2023 7:16	WOCOM	Cleaned and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475358	9/27/2023 9:59	704	Burton Ave	40208	SMC Email Received: Customer reported a sewer odor.	9/27/2023 10:03	DUP	Duplicate entry.
5475362	9/27/2023 10:50	1401	S 741st St	40211	Customer reported a sewer odor inside and outside.	9/27/2023 15:32	WOCOM	Cleaned and deodorized 2 catch basins.
5475364	9/27/2023 10:58	3418	Herman St	40212	Metro 311 Emailed Received: Customer reported a sewer odor inside and outside.	9/27/2023 10:58	WOCOM	Cleaned and deodorized catch basin.
5475366	9/27/2023 11:07	850	Dixie Hwy	40210	Customer reported a sewer odor inside and outside.	9/27/2023 15:30	WOCOM	Cleaned and deodorized catch basin.
5475369	9/27/2023 11:29	501	S Preston St	40202	Customer reported a sewer odor inside and outside.	9/28/2023 7:17	WOCOM	Cleaned and deodorized catch basin.
5475371	9/27/2023 11:54	1617	Maple St	40210	Customer reported a sewer odor outside.	9/27/2023 15:30	WOCOM	Cleaned and deodorized 2 catch basins.
5475373	9/27/2023 12:01	805	S 45th St	40211	Customer reported a sewer odor inside and outside.	9/27/2023 15:34	WOCOM	Cleaned and deodorized 2 catch basins.
5475376	9/27/2023 12:10	3600	Regatta Way	40211	Customer reported a sewer odor outside.	9/27/2023 15:34	WOCOM	Cleaned and deodorized catch basins.
5475378	9/27/2023 12:23	1002	Rogers St	40204	Customer reported a sewer odor outside.			
5475382	9/27/2023 13:16	140	Whittington Pky	40222	Customer reported a sewer odor outside.	9/27/2023 17:10	INSP	No odor found during inspection.
5475386	9/27/2023 13:52	3126	Jefferson St	40212	Customer reported a sewer odor outside.			
5475395	9/27/2023 15:43	730	S 39th St	40211	Customer reported a sewer odor inside and outside.	9/27/2023 18:08	WOCOM	Cleaned and deodorized catch basin.
5475405	9/27/2023 17:43	6608	Sylvania Rd	40258	Customer reported a sewer odor outside.	9/27/2023 22:04	WOCOM	Deodorized catch basin and manhole.
5475453	9/28/2023 7:56	4123	W Broadway	40211	Customer reported a sewer odor outside.	9/28/2023 8:09	WOCOM	Deodorized 2 catch basins.
5475454	9/28/2023 8:04	6608	Essex Ave	40216	Customer reported a sewer odor outside.	9/28/2023 11:17	WOCOM	Flushed and deodorized sewer main.
5475460	9/28/2023 9:36	2508	Martin Ave	40216	Customer reported a sewer odor outside.	9/28/2023 11:21	WOCOM	Flushed and deodorized sewer main.
5475461	9/28/2023 9:43	371	N 26th St	40212	Customer reported a sewer odor outside.	10/2/2023 12:24	WOCOM	Cleaned light debris and deodorized catch basin.
5475467	9/28/2023 10:21	8115	Huntsman Trl	40291	Customer reported a sewer odor outside.	9/28/2023 14:59	WOCOM	Flushed and deodorized sewer main.
5475485	9/28/2023 12:56	659	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	10/2/2023 12:27	WOCOM	Cleaned and deodorized catch basin.

