

**Customer Service Odor Complaints Received
October 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475616	10/1/2023 8:00	4206	Garvey Ct	40216	Customer reported a sewer odor inside and outside.	10/1/2023 10:50	INSP	Could not locate source of odor on inspection.
5475617	10/1/2023 8:36	4145	La Salle Ave	40215	Customer reported a sewer odor inside and outside.	10/1/2023 9:39	WOCOM	Deodorized catch basin.
5475618	10/1/2023 10:32	3503	Grannel Ct	40214	Customer reported a sewer odor inside and outside.	10/1/2023 12:13	INSP	Could not locate source of odor on inspection.
5475625	10/1/2023 22:58	3401	Duvalle Dr	40211	Customer reported a sewer odor outside.	10/20/2023 0:00	NOTED	No further information given.
5475626	10/2/2023 6:09	108	Mohawk Ave	40214	Customer reported a sewer odor outside.	10/4/2023 6:30	WOCOM	Deodorized catch basin.
5475627	10/2/2023 7:24	2213	Parkwood Rd	40214	Customer reported a sewer odor outside.	10/2/2023 10:00	WOCOM	Deodorized upstream and downstream manholes.
5475628	10/2/2023 7:27	3627	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	10/4/2023 6:29	WOCOM	Flushed and deodorized catch basins.
5475629	10/2/2023 7:29	843	E Jefferson St	40206	SMC Email Received: Customer reported a sewer odor.	10/2/2023 15:42	WOCOM	Deodorized catch basin.
5475630	10/2/2023 7:48	740	Burton Ave	40208	SMC Email Received: Customer reported a sewer odor.	10/4/2023 9:35	WOCOM	Flushed and deodorized sewer main.
5475631	10/2/2023 7:52	1950	Russell Lee Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/2/2023 15:34	WOCOM	Deodorized catch basin.
5475632	10/2/2023 7:59	1412	McCoy Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/4/2023 9:33	WOCOM	Flushed and deodorized sewer main.
5475633	10/2/2023 8:03	4635	Southcrest Dr	40215	SMC Email Received: Customer reported a sewer odor.	10/5/2023 11:41	WOCOM	Added water to catch basin.
5475635	10/2/2023 8:13	1110	Central Ave	40208	SMC Email Received: Customer reported a sewer odor.			
5475636	10/2/2023 8:16	3920	S 3rd St	40214	SMC Email Received: Customer reported a sewer odor.	10/4/2023 6:28	WOCOM	Deodorized catch basin.
5475637	10/2/2023 8:42	511	Dale Ave	40214	Customer reported a sewer odor inside and outside.	10/2/2023 14:27	WOCOM	Deodorized catch basin.
5475695	10/2/2023 9:37	3010	Freys Hill Rd	40241	Customer reported a sewer odor inside and outside.	10/2/2023 11:10	WOCOM	Flushed and deodorized sewer main.
5475696	10/2/2023 9:47	3403	Tuba Dr	40216	Customer reported a sewer odor inside and outside.	10/2/2023 10:35	WOCOM	Deodorized catch basin.
5475698	10/2/2023 10:01	617	W Oak	40203	Customer reported a sewer odor outside.	10/5/2023 6:32	WOCOM	Added water and deodorizer to catch basin.

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5475699	10/2/2023 10:10	3619	Del Park Terrace	40211	Customer reported a sewer odor inside and outside.	10/2/2023 15:36	WOCOM	Deodorized catch basin.
5475700	10/2/2023 10:12	6821	Creston Dr	40258	Customer reported a sewer odor outside.	10/2/2023 10:53	WOCOM	Deodorized catch basin.
5475713	10/2/2023 12:45	6003	Willow Oak Dr	40059	Customer reported a sewer odor outside.	10/2/2023 15:15	WOCOM	No further information given.
5475716	10/2/2023 13:14	1008	Reasor Ave	40217	Customer reported a sewer odor.	10/2/2023 14:27	WOCOM	Deodorized catch basin.
5475718	10/2/2023 13:23	1500	W Chestnut St	40203	Customer reported a sewer odor outside.	10/2/2023 14:27	WOCOM	Deodorized catch basin.
5475726	10/2/2023 14:36	3530	Herman St	40212	Metro 311 Emailed Received: Customer reported a sewer odor inside and outside.	10/5/2023 11:01	WOCOM	Added water and deodorizer to catch basin.
5475739	10/2/2023 18:07	4624	Southern Pkwy	40214	Customer reported a sewer odor inside and outside.	10/2/2023 22:40	INSP	Could not locate odor on inspection.
5475741	10/2/2023 18:22	6003	Willow Oak Ct	40059	Customer reported a sewer odor inside and outside.	10/3/2023 0:10	WOCOM	Could not locate odor on inspection.
5475743	10/2/2023 20:15	8405	Cedar Creek Rd	40291	Customer reported a sewer odor.	10/2/2023 23:26	WOCOM	Could not locate odor on inspection.
5475744	10/2/2023 20:17	14801	Wibble Hill Rd	40245	Customer reported a sewer odor.	10/2/2023 23:28	WOCOM	Deodorized sewer main.
5475745	10/3/2023 6:18	2910	Rodman St	40208	Customer reported a sewer odor.	10/3/2023 15:27	WOCOM	Deodorized catch basin.
5475747	10/3/2023 7:05	1201	Central Ave	40208	Metro 311 Emailed Received: Customer reported a sewer odor inside and outside.	10/3/2023 9:35	WOCOM	Flushed and deodorized sewer main.
5475748	10/3/2023 0:00	3800	Taylor Blvd	40215	Metro 311 Emailed Received: Customer reported a sewer odor outside.	10/3/2023 12:59	WOCOM	Cleaned and deodorized catch basin.
5475752	10/3/2023 8:18	4904	Greenview Ct	40216	SMC Email Received: Customer reported a sewer odor.	10/3/2023 11:23	WOCOM	Cleaned and deodorized catch basin.
5475753	10/3/2023 8:19	1031	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	10/3/2023 15:24	WOCOM	Cleaned and deodorized catch basin.
5475754	10/3/2023 8:21	1805	Mae Street Kidd Ct	40211	SMC Email Received: Customer reported a sewer odor.	10/3/2023 12:41	WOCOM	Flushed and deodorized sewer main.
5475755	10/3/2023 8:29	1405	Central Ave	40208	Customer reported a sewer odor inside and outside.	10/3/2023 9:36	WOCOM	Flushed and deodorized sewer main.
5475756	10/3/2023 8:32	1201	Homeview Dr	40215	Customer reported a sewer odor inside and outside.	10/3/2023 8:32	WOCOM	Cleaned heavy debris and deodorized catch basin.
5475758	10/3/2023 8:37	3310	Fernheather Dr	40216	Customer reported a sewer odor inside and outside.	10/3/2023 12:49	WOCOM	Flushed and deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475760	10/3/2023 8:48	3442	Glendale Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/3/2023 13:03	WOCOM	Deodorized catch basin.
5475762	10/3/2023 8:50	2306	Oregon Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/3/2023 19:30	WOCOM	Could not locate odor on inspection.
5475763	10/3/2023 8:51	909	Dresden Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/3/2023 13:02	WOCOM	Deodorized catch basin.
5475765	10/3/2023 8:54	1918	Nelson Ave	40216	Customer reported a sewer odor inside and outside.	10/3/2023 14:08	WOCOM	Flushed and deodorized sewer main.
5475764	10/3/2023 8:54	7311	W Orell Rd	40272	Customer reported a sewer odor outside.	10/3/2023 8:54	INSP	Odor due to adding additional process trains at the treatment plant.
5475767	10/3/2023 9:08	3010	Gudgel Rd	40211	Customer reported a sewer odor inside and outside.	10/24/2023 6:17	NOTED	Routed incorrectly.
5475769	10/3/2023 9:19	1628	Longfield Ave	40215	Customer reported a sewer odor inside and outside.	10/6/2023 9:09	WOCOM	Flushed and deodorized catch basin.
5475770	10/3/2023 9:24	1623	Earl Ave	40215	Customer reported a sewer odor inside and outside.	10/3/2023 10:31	WOCOM	Flushed and deodorized catch basin.
5475772	10/3/2023 9:28	10309	Deering Rd	40272	Customer reported a sewer odor inside and outside.	10/3/2023 17:13	WOCOM	Flushed and deodorized sewer main.
5475774	10/3/2023 9:30	1568	Knight Rd	40216	Customer reported a sewer odor inside and outside.	10/3/2023 14:14	WOCOM	Flushed and deodorized sewer main.
5475775	10/3/2023 9:34	6208	Darrell Ct	40216	Customer reported a sewer odor inside and outside.	10/3/2023 16:07	WOCOM	Flushed and deodorized sewer main.
5475778	10/3/2023 9:37	1924	Youngland Ave	40216	Customer reported a sewer odor inside and outside.	10/3/2023 16:11	WOCOM	Flushed and deodorized sewer main.
5475781	10/3/2023 9:48	10605	Emma Jean Way	40272	Customer reported a sewer odor inside and outside.	10/3/2023 17:30	WOCOM	Flushed and deodorized sewer main.
5475780	10/3/2023 9:48	11815	Lower River Rd	40272	Customer reported a sewer odor inside and outside.	10/3/2023 0:00	WOCOM	Odor due to adding additional process trains at the treatment plant.
5475782	10/3/2023 9:50	4310	Flintlock Dr	40216	Customer reported a sewer odor outside.	10/3/2023 21:27	WOCOM	Could not locate odor on inspection.
5475784	10/3/2023 10:03	1807	Neville Dr	40216	Customer reported a sewer odor outside.	10/3/2023 19:18	WOCOM	Could not locate odor on inspection.
5475785	10/3/2023 10:10	515	Beecher ST	40215	Customer reported a sewer odor outside.	10/4/2023 6:28	WOCOM	Deodorized catch basin.
5475789	10/3/2023 10:26	2801	S Floyd St	40209	Customer reported a sewer odor inside and outside.	10/3/2023 15:26	WOCOM	Cleaned debris and deodorized catch basin.
5475792	10/3/2023 10:59	147	Ottawa Ave	40214	SMC Email Received: Customer reported a sewer odor.	10/3/2023 15:22	WOCOM	Cleaned and deodorized catch basin.

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5475793	10/3/2023 10:59	13308	Bessels Blvd	40272	Customer reported a sewer odor inside and outside.	10/3/2023 18:49	WOCOM	Flushed and deodorized sewer main.
5475794	10/3/2023 11:01	2412	Determine Ct	40216	Customer reported a sewer odor outside.	10/3/2023 11:01	WOCOM	Deodorized manhole.
5475795	10/3/2023 11:06	2322	Peaslee Rd	40216	Customer reported a sewer odor inside and outside.	10/3/2023 20:16	WOCOM	Deodorized manhole.
5475797	10/3/2023 11:11	1408	Hobart Dr	40216	Customer reported a sewer odor inside and outside.	10/3/2023 20:06	WOCOM	Could not locate odor on inspection.
5475796	10/3/2023 11:11	4916	Saddlebrook Ln	40216	Customer reported a sewer odor inside and outside.	10/3/2023 19:38	WOCOM	Could not locate odor on inspection.
5475803	10/3/2023 11:30	11906	Poplarwood Dr	40272	Customer reported a sewer odor outside.	10/3/2023 18:55	WOCOM	Deodorized manholes.
5475806	10/3/2023 12:00	4015	Cheviot Dr	40216	Customer reported a sewer odor outside.	10/3/2023 20:11	WOCOM	Deodorized manhole.
5475809	10/3/2023 12:24	2000	Appleton Ln	40216	Customer reported a sewer odor outside.	10/3/2023 20:18	WOCOM	Deodorized manhole.
5475815	10/3/2023 13:40	802	Brookline Ave	40214	Customer reported a sewer odor outside.	10/3/2023 15:43	WOCOM	Deodorized catch basin.
5475819	10/3/2023 13:59	1062	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	10/7/2023 15:51	WOCOM	Cleaned heavy debris and deodorized two catch basins.
5475827	10/3/2023 15:46	1822	Oehrle Dr	40216	Customer reported a sewer odor outside.	10/3/2023 19:10	WOCOM	Could not locate odor on inspection.
5475831	10/3/2023 16:31	1005	Carlisle Ave	40215	Customer reported a sewer odor inside and outside.	10/3/2023 17:57	WOCOM	Could not locate odor on inspection.
5475833	10/3/2023 16:46	2716	S 5th St	40208	Customer reported a sewer odor outside.	10/3/2023 22:21	WOCOM	Could not locate odor on inspection.
5475927	10/4/2023 6:32	2801	7th Street Rd	40215	Customer reported a sewer odor inside and outside.	10/4/2023 14:58	WOCOM	Deodorized catch basin.
5475929	10/4/2023 7:07	1529	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	10/4/2023 11:30	WOCOM	Deodorized catch basin.
5475930	10/4/2023 7:08	938	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	10/4/2023 15:00	WOCOM	Deodorized catch basin.
5475932	10/4/2023 7:10	1664	Hale Ave	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:19	WOCOM	Flushed and deodorized catch basin.
5475931	10/4/2023 7:10	1503	Olive St	40210	SMC Email Received: Customer reported a sewer odor.	10/5/2023 6:10	WOCOM	Flushed and deodorized catch basin.
5475933	10/4/2023 7:37	659	N 25th St	40212	SMC Email Received: Customer reported a sewer odor.	10/7/2023 15:51	WOCOM	Cleaned and deodorized two catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5475934	10/4/2023 7:39	3628	Stratton Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/5/2023 6:22	WOCOM	Flushed and deodorized catch basin.
5475935	10/4/2023 7:42	820	S 4th St	40203	SMC Email Received: Customer reported a sewer odor.	10/5/2023 6:23	WOCOM	Flushed and deodorized catch basin.
5475936	10/4/2023 7:45	1452	S Brook St	40208	SMC Email Received: Customer reported a sewer odor.	10/4/2023 15:39	WOCOM	Deodorized catch basin.
5475939	10/4/2023 8:18	3301	Pacific Ct	40211	Customer reported a sewer odor outside.	10/5/2023 11:46	WOCOM	Deodorized catch basin.
5475940	10/4/2023 8:24	1743	Dixdale Ave	40210	Customer reported a sewer odor inside and outside.	10/4/2023 15:41	WOCOM	Deodorized catch basin.
5475941	10/4/2023 8:31	609	Dr W J Hodge St	40203	Customer reported a sewer odor inside and outside.	10/4/2023 11:24	WOCOM	Deodorized catch basin.
5475942	10/4/2023 8:45	1621	W Ormsby Ave	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:28	WOCOM	Flushed and deodorized catch basin.
5475943	10/4/2023 8:50	2345	W Chestnut St	40211	Customer reported a sewer odor inside and outside.	10/4/2023 10:10	NOFRTH	Chemical odor. Turned over to Industrial Waste Dept.
5475944	10/4/2023 8:59	2503	W Oak St	40210	Customer reported a sewer odor inside and outside.	10/4/2023 15:35	WOCOM	Deodorized catch basin.
5475945	10/4/2023 9:05	1316	Louis Coleman Jr Dr	40211	Customer reported a sewer odor inside and outside.	10/5/2023 11:42	WOCOM	Cleaned catch basin.
5475947	10/4/2023 9:13	3504	Northwestern Pkwy	40212	Customer reported a sewer odor inside and outside.	10/4/2023 23:58	WOCOM	Flushed and deodorized catch basin.
5475948	10/4/2023 9:16	2619	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:29	WOCOM	Flushed and deodorized catch basin.
5475950	10/4/2023 9:18	4200	W Market St	40212	Customer reported a sewer odor inside and outside.	10/7/2023 15:54	WOCOM	Cleaned and deodorized catch basin.
5475951	10/4/2023 9:20	692	S 42nd St	40211	Customer reported a sewer odor inside and outside.	10/4/2023 11:22	WOCOM	Flushed and deodorized catch basin.
5475952	10/4/2023 9:22	1770	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:29	WOCOM	Flushed and deodorized catch basin.
5475953	10/4/2023 9:29	1427	Hemlock St	40211	Customer reported a sewer odor inside and outside.	10/4/2023 23:55	WOCOM	Flushed and deodorized catch basin.
5475955	10/4/2023 9:31	317	N 44th St	40212	Customer reported a sewer odor outside.	10/5/2023 11:49	WOCOM	Cleaned catch basin.
5475956	10/4/2023 9:38	217	W Hill St	40208	SMC Email Received: Customer reported a sewer odor.	10/5/2023 11:49	WOCOM	Deodorized catch basin.
5475958	10/4/2023 9:41	1744	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:17	WOCOM	Flushed and deodorized catch basin.

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5475957	10/4/2023 9:41	2211	W Ormsby Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/4/2023 9:41	DUP	Duplicate with #5474812
5475959	10/4/2023 9:42	3212	Portland Ave	40212	Customer reported a sewer odor inside and outside.	10/4/2023 15:48	WOCOM	Flushed and deodorized catch basin.
5475961	10/4/2023 9:46	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	10/4/2023 10:09	DUP	Duplicate with #5475364
5475962	10/4/2023 9:48	1803	William E Summers II Ct	40211	SMC Email Received: Customer reported a sewer odor.	10/4/2023 17:35	WOCOM	Flushed and deodorized catch basin. Flushed sewer main.
5475963	10/4/2023 9:50	3616	Rudd Ave	40212	SMC Email Received: Customer reported a sewer odor.	10/4/2023 15:50	WOCOM	Flushed and deodorized catch basin.
5475964	10/4/2023 9:53	331	N 41st St	40212	Customer reported a sewer odor outside.	10/4/2023 15:10	WOCOM	Flushed and deodorized catch basin.
5475965	10/4/2023 9:57	3316	Dr Williams G Weathers Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/4/2023 15:14	WOCOM	Flushed and deodorized catch basin.
5475967	10/4/2023 10:01	1818	Gregg Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/4/2023 15:45	WOCOM	Flushed and deodorized catch basin.
5475966	10/4/2023 10:01	2105	Hale Ave	40210	Customer reported a sewer odor inside and outside.	10/4/2023 10:12	DUP	Duplicate with #5474804
5475968	10/4/2023 10:04	3400	Dumesnil St	40211	Customer reported a sewer odor outside.	10/4/2023 6:31	WOCOM	Deodorized catch basin.
5475969	10/4/2023 10:05	3518	River Park Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/4/2023 11:14	WOCOM	Flushed and deodorized catch basin.
5475971	10/4/2023 10:21	1426	Cypress St	40210	SMC Email Received: Customer reported a sewer odor.	10/4/2023 11:29	WOCOM	Deodorized catch basins.
5475974	10/4/2023 10:36	1469	Cypress St	40210	Customer reported a sewer odor inside and outside.	10/5/2023 6:30	WOCOM	Flushed and deodorized catch basin.
5475976	10/4/2023 10:45	1142	S 6th St	40203	Customer reported a sewer odor inside and outside.	10/4/2023 16:53	WOCOM	Flushed and deodorized catch basin.
5475977	10/4/2023 10:49	645	S 40th St	40211	Customer reported a sewer odor inside and outside.	10/4/2023 15:01	WOCOM	Deodorized 4 catch basins.
5475978	10/4/2023 10:55	1306	S 6th St	40208	Customer reported a sewer odor inside and outside.	10/4/2023 16:51	WOCOM	Deodorized catch basin.
5475980	10/4/2023 11:10	1613	Russell Ave	40213	Customer reported a sewer odor inside and outside.	10/4/2023 15:32	WOCOM	Flushed and deodorized sewer main.
5475982	10/4/2023 11:50	1719	W Lee St	40210	Customer reported a sewer odor inside and outside.	10/4/2023 15:32	WOCOM	Flushed and deodorized catch basin.
5475984	10/4/2023 11:54	1519	W Oak St	40210	Customer reported a sewer odor inside and outside.	10/5/2023 11:54	WOCOM	Deodorized catch basin.

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5475998	10/4/2023 12:57	1928	Cypress St	40210	Customer reported a sewer odor inside and outside.	10/5/2023 11:47	WOCOM	Deodorized four catch basins.
5476010	10/4/2023 14:09	2802	Oregon Ave	40210	Customer reported a sewer odor outside.	10/4/2023 23:56	WOCOM	Flushed and deodorized catch basin.
5476012	10/4/23 14:43	4522	Winnrose Way	40211	SMC Email Received: Customer reported a sewer odor.	10/5/2023 11:43	WOCOM	Flushed and deodorized catch basin.
5476014	10/4/2023 14:46	1201	Story Ave	40206	SMC Email Received: Customer reported a sewer odor.	10/5/2023 11:43	WOCOM	Flushed and deodorized catch basin.
5476015	10/4/2023 14:55	1806	Youngland Ave	40216	Customer reported a sewer odor inside and outside.	10/4/2023 16:30	WOCOM	Could not locate odor on inspection.
5476018	10/4/2023 15:42	618	S 37th St	40211	Customer reported a sewer odor outside.	10/4/2023 23:57	WOCOM	Flushed and deodorized catch basin.
5476034	10/4/2023 16:26	400	Roy Wilkins Ave	40203	Customer reported a sewer odor outside.	10/5/2023 6:24	WOCOM	Flushed and deodorized catch basin.
5476036	10/4/2023 16:54	1605	S 32nd St	40211	Customer reported a sewer odor inside and outside.	10/5/2023 6:20	WOCOM	Flushed and deodorized catch basin.
5476039	10/4/2023 21:22	634	Lindell	40211	Customer reported a sewer odor outside.	10/4/2023 23:48	WOCOM	Deodorized catch basin and manhole.
5476041	10/4/2023 23:51	650	S 29th St	40211	Customer reported a sewer odor.	10/5/2023 11:50	WOCOM	Deodorized catch basin and manhole.
5476042	10/5/2023 5:17	1921	Peony Dr	40211	Customer reported a sewer odor inside and outside.	10/5/2023 9:38	WOCOM	Flushed and deodorized sewer main.
5476075	10/5/2023 6:21	1020	Cecil Ave	40211	Customer reported a sewer odor outside.	10/18/2023 17:20	WOCOM	Deodorized two catch basins and two manholes.
5476076	10/5/2023 6:23	1803	Wilart Dr	40210	Customer reported a sewer odor inside and outside.	10/5/2023 9:42	WOCOM	Flushed and deodorized sewer main.
5476077	10/5/2023 7:06	3525	Virginia Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/5/2023 19:56	WOCOM	Flushed and deodorized catch basins.
5476081	10/5/2023 7:54	1907	Magellan Ct	40210	Customer reported a sewer odor inside and outside.	10/7/2023 14:09	WOCOM	Added water and deodorizer to catch basin.
5476082	10/5/2023 7:58	4501	Hale Ave	40211	Metro 311 Emailed Received: Customer reported a sewer odor inside and outside.	10/6/2023 13:42	WOCOM	Flushed and deodorized catch basins.
5476083	10/5/2023 8:19	1329	S 3rd St	40208	Metro 311 Emailed Received: Customer reported a sewer odor inside and outside.	10/6/2023 14:08	WOCOM	Added water and deodorizer to catch basin.
5476084	10/5/2023 8:31	137	W Muhammad Ali	40202	Customer reported a sewer odor inside and outside.	10/5/2023 12:42	WOCOM	Deodorized catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476085	10/5/2023 8:32	124	S 42nd St	40212	Customer reported a sewer odor outside.	10/5/2023 10:10	WOCOM	Flushed and deodorized catch basins.
5476087	10/5/2023 8:51	4520	Garland Ave	40211	Customer reported a sewer odor inside and outside.	10/5/2023 12:30	WOCOM	Deodorized catch basins.
5476089	10/5/2023 9:04	3036	Bardstown Rd	40205	Customer reported a sewer odor inside and outside.	10/5/2023 9:49	NOFRTH	Could not locate odor on inspection.
5476092	10/5/2023 9:14	2207	Garland Ave	40211	Customer reported a sewer odor inside and outside.	10/5/2023 12:49	WOCOM	Deodorized catch basins.
5476093	10/5/2023 9:16	327	N 42nd St	40212	Customer reported a sewer odor outside.	10/5/2023 13:00	WOCOM	Deodorized catch basin.
5476104	10/5/2023 10:50	1600	Mae Street Kidd Ct	40211	Customer reported a sewer odor inside and outside.	10/5/2023 19:39	WOCOM	Deodorized catch basin.
5476106	10/5/2023 11:02	2411	Burwell Ave	40210	Customer reported a sewer odor outside.	10/5/2023 11:02	WOCOM	Flushed and deodorized catch basins.
5476108	10/5/2023 11:14	4630	Riverview Ave	40211	Customer reported a sewer odor outside.	10/5/2023 12:00	WOCOM	Deodorized catch basin.
5476118	10/5/2023 13:05	1644	W Kentucky St	40210	Customer reported a sewer odor outside.	10/5/2023 15:31	WOCOM	Deodorized catch basin.
5476119	10/5/2023 13:06	311	S 3rd St	40212	SMC Email Received: Customer reported a sewer odor.	10/5/2023 19:44	WOCOM	Flushed and deodorized catch basins.
5476120	10/5/2023 13:16	1602	Gardiner Ln	40205	Customer reported a sewer odor outside.	10/5/2023 17:17	WOCOM	could not locate odor on inspection.
5476121	10/5/2023 13:20	4514	Jewell Ave	40212	SMC Email Received: Customer reported a sewer odor.	10/5/2023 13:42	WOCOM	Flushed and deodorized catch basins.
5476122	10/5/2023 13:24	511	W St Catherine St	40203	SMC Email Received: Customer reported a sewer odor.	10/5/2023 14:22	WOCOM	Flushed and deodorized catch basins.
5476123	10/5/2023 13:28	220	S Shawnee	40212	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:57	WOCOM	Deodorized four catch basins and two manholes.
5476124	10/5/2023 13:28	1211	S 26th St	40210	Customer reported a sewer odor outside.	10/9/2023 13:57	WOCOM	Deodorized four catch basins and two manholes.
5476127	10/5/2023 13:46	111	N 36th St	40212	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:31	WOCOM	Deodorized catch basin.
5476129	10/5/2023 14:02	1320	Homeview Dr	40215	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:31	WOCOM	Deodorized catch basin.
5476130	10/5/2023 14:03	2723	Bank St	40212	Customer reported a sewer odor outside.	10/5/2023 14:03	WOCOM	Deodorized catch basin.
5476131	10/5/2023 14:06	3300	Young Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:33	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476133	10/5/2023 14:16	1705	Kennedy Rd	40216	Customer reported a sewer odor outside.	10/5/2023 15:37	WOCOM	Could not locate odor on inspection.
5476134	10/5/2023 14:17	1424	Catalpa Ave	40211	Customer reported a sewer odor outside.	10/9/2023 13:34	WOCOM	Deodorized five catch basins and two manholes.
5476136	10/5/2023 14:33	3649	Cane Run Rd	40211	SMC Email Received: Customer reported a sewer odor.	10/5/2023 15:43	WOCOM	Flushed and deodorized sewer main.
5476140	10/5/2023 14:49	406	Mockingbird Hill Rd	40207	Customer reported a sewer odor outside.	10/5/2023 18:21	NOFRTH	Could not locate odor on inspection.
5476141	10/5/2023 14:54	623	S 28th St	40211	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:39	WOCOM	Flushed and deodorized catch basin.
5476143	10/5/2023 14:59	2633	Alford Ave	40212	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:37	WOCOM	Flushed and deodorized catch basin.
5476155	10/5/2023 15:59	3400	Cane Run Rd	40211	Customer reported a sewer odor outside.	10/5/2023 23:53	WOCOM	Deodorized catch basin.
5476159	10/5/2023 16:12	2504	W Madison St	40211	Customer reported a sewer odor inside and outside.	10/5/2023 21:19	WOCOM	Could not locate odor on inspection.
5476163	10/5/2023 17:07	1602	Gardiner Ln	40205	Customer reported a sewer odor outside.	10/5/2023 17:00	WOCOM	Odor from sewer backup on site
5476164	10/5/2023 17:16	7505	Hunting Green Dr	40059	Customer reported a sewer odor outside.	10/5/2023 21:15	WOCOM	Could not locate odor on inspection.
5476166	10/5/2023 20:35	4301	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/5/2023 20:35	WOCOM	Deodorized catch basin and manhole.
5476212	10/6/2023 9:22	666	Curry Ct	40211	Customer reported a sewer odor.	10/6/2023 9:22	DUP	Duplicate with work order #5475977
5476213	10/6/2023 9:23	2210	Arthur St	40208	SMC Email Received: Customer reported a sewer odor.	10/6/2023 10:30	WOCOM	Flushed and deodorized catch basins.
5476214	10/6/2023 9:23	552	E Market St	40202	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:33	WOCOM	Cleaned and deodorized two catch basins.
5476215	10/6/2023 9:28	1001	S 2nd St	40203	SMC Email Received: Customer reported a sewer odor.	10/6/2023 10:41	WOCOM	Flushed and deodorized catch basins.
5476218	10/6/2023 9:56	3012	Virginia Ave	40211	Customer reported a sewer odor inside and outside.	10/6/2023 11:15	WOCOM	Flushed and deodorized catch basins.
5476221	10/6/2023 10:54	2143	W Lee St	40210	Customer reported a sewer odor outside.	10/6/2023 16:01	WOCOM	Flushed and deodorized catch basins. Added water to basin.
5476221	10/6/2023 11:15	1646	Stevens Ave	40205	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:15	WOCOM	Cleaned and deodorized two catch basins.
5476224	10/6/2023 11:18	3229	Vermont Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/18/2023 9:31	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476225	10/6/2023 11:21	4300	Hale Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/6/2023 13:15	WOCOM	Flushed and deodorized catch basins.
5476226	10/6/2023 11:30	1480	S 1st St	40208	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:40	WOCOM	Cleaned and deodorized six catch basins and one manhole.
5476227	10/6/2023 11:43	3701	Fern Valley Rd	40219	Customer reported a sewer odor outside.	10/6/2023 14:40	WOCOM	Flushed sewer main.
5476230	10/6/2023 11:52	1157	W Indian Trail	40213	Customer reported a sewer odor outside.	10/6/2023 14:00	WOCOM	Deodorized manhole.
5476240	10/6/2023 14:06	2319	Ratcliffe Ave	40210	Customer reported a sewer odor outside.	10/6/2023 15:57	WOCOM	Flushed and deodorized basins.
5476243	10/6/2023 14:15	1013	Ash St	40217	SMC Email Received: Customer reported a sewer odor.	10/6/2023 17:40	WOCOM	Flushed and deodorized catch basins.
5476246	10/6/2023 15:17	3913	Alford Ave	40212	Customer reported a sewer odor outside.	10/6/2023 17:12	WOCOM	Deodorized catch basin.
5476249	10/6/2023 16:44	3534	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	10/10/2023 7:14	NOFRTH	Complaint was not routed correctly for timely inspection.
5476252	10/6/2023 17:40	1422	Wurtele Ave	40208	Customer reported a sewer odor inside and outside.	10/6/2023 18:05	WOCOM	Deodorized catch basin.
5476255	10/6/2023 19:09	633	Lynns St	40217	Customer reported a sewer odor inside and outside.	10/6/2023 19:38	WOCOM	Deodorized sewer main and manhole.
5476256	10/6/2023 20:19	2707	S 3rd St	40208	Customer reported a sewer odor inside and outside.	10/6/2023 20:37	WOCOM	Deodorized catch basin.
5476257	10/6/2023 20:23	3316	Algonquin Pkwy	40211	Customer reported a sewer odor inside and outside.	10/6/2023 20:52	WOCOM	Deodorized catch basin.
5476259	10/6/2023 21:25	8223	Delido Rd	40219	Customer reported a sewer odor inside and outside.	10/6/2023 22:05	WOCOM	Deodorized manhole.
5476260	10/6/2023 22:18	4634	Taylor Blvd	40215	Customer reported a sewer odor inside and outside.	10/6/2023 22:38	WOCOM	Deodorized catch basin.
5476261	10/7/2023 6:27	9808	Chambers Cir	40299	Customer reported a sewer odor outside.	10/7/2023 10:34	WOCOM	Could not locate odor during inspection.
5476262	10/7/2023 7:41	3008	Harrison Ave	40217	Customer reported a sewer odor outside.	10/7/2023 10:03	WOCOM	Could not locate odor during inspection.
5476263	10/7/2023 8:00	3756	Glenmeade Rd	40218	Customer reported a sewer odor outside.	10/7/2023 9:35	WOCOM	Could not locate odor during inspection.
5476264	10/7/2023 8:07	4527	S 2nd St	40214	Customer reported a sewer odor outside.	10/7/2023 10:10	WOCOM	Deodorized two catch basins.
5476265	10/7/2023 8:34	12715	Razor Branch Ct.	40299	Customer reported a sewer odor outside.	10/7/2023 11:16	WOCOM	Could not locate odor during inspection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476266	10/7/2023 8:47	1804	Wickland Ct	40205	Customer reported a sewer odor outside.	10/7/2023 12:15	WOCOM	Could not locate odor during inspection.
5476267	10/7/2023 9:07	2505	Delor Ave	40217	Customer reported a sewer odor outside.	10/7/2023 11:13	WOCOM	Could not locate odor during inspection.
5476269	10/7/2023 10:51	1023	Oakwood Ave	40215	Customer reported a sewer odor outside.	10/9/2023 14:09	WOCOM	Cleaned and deodorized six catch basins and one manhole.
5476271	10/7/2023 11:18	5328	Layne Rd	40219	Customer reported a sewer odor outside.	10/7/2023 13:55	WOCOM	Could not locate odor during inspection.
5476276	10/7/2023 10:14	2520	S 3rd St	40208	Customer reported a sewer odor outside.	10/7/2023 23:07	WOCOM	No odor detected.
5476277	10/7/2023 10:20	1428	Wurtele Ave	40208	Customer reported a sewer odor outside.	10/7/2023 23:48	WOCOM	Deodorized catch basin.
5476278	10/7/2023 10:31	1500	Audubon Pkwy	40213	Customer reported a sewer odor outside.	10/7/2023 23:25	WOCOM	Deodorized catch basin.
5476279	10/8/2023 7:34	409	Wallace Ave	40203	Customer reported a sewer odor inside and outside.	10/9/2023 13:49	WOCOM	Deodorized catch basin.
5476280	10/8/2023 8:15	1270	S Brook St	40203	Customer reported a sewer odor inside and outside.	10/9/2023 13:49	WOCOM	Deodorized catch basin.
5476281	10/8/2023 8:26	2223	Winston Ave	40205	Customer reported a sewer odor inside and outside.	10/8/2023 9:50	WOCOM	Could not locate odor during inspection.
5476282	10/8/2023 8:33	630	W Ormsby Ave	40203	Customer reported a sewer odor inside and outside.	10/9/2023 1:00	WOCOM	Deodorized catch basin.
5476283	10/8/2023 8:37	1821	Windsor Pl	40204	Customer reported a sewer odor inside and outside.	10/9/2023 13:52	WOCOM	Deodorized catch basin.
5476284	10/8/2023 8:39	2305	Alta Ave	40205	Customer reported a sewer odor inside and outside.	10/8/2023 9:35	WOCOM	Could not locate odor during inspection.
5476285	10/8/2023 9:04	613	Cressbrook Dr	40206	Customer reported a sewer odor inside and outside.	10/9/2023 13:53	WOCOM	Deodorized two catch basins and one manhole.
5476286	10/8/2023 9:08	2131	Winston Ave	40205	Customer reported a sewer odor inside and outside.	10/8/2023 10:00	WOCOM	Could not locate odor during inspection.
5476287	10/8/2023 9:29	4501	Blenheim Rd	40207	Customer reported a sewer odor inside and outside.	10/8/2023 17:11	WOCOM	Could not locate odor during inspection.
5476288	10/8/2023 9:31	8508	Nottingham Pkwy	40222	Customer reported a sewer odor inside and outside.	10/8/2023 10:30	WOCOM	Could not locate odor during inspection.
5476289	10/8/2023 9:36	2325	Glenmary Ave	40204	Customer reported a sewer odor inside and outside.	10/8/2023 10:15	WOCOM	Could not locate odor during inspection.
5476290	10/8/2023 9:39	1913	Woodbourne Ave	40205	Customer reported a sewer odor inside and outside.	10/8/2023 17:32	WOCOM	Could not locate odor during inspection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476292	10/8/2023 9:46	2231	Woodford Pl	40205	Customer reported a sewer odor inside and outside.	10/8/2023 9:46	WOCOM	Could not locate odor during inspection.
5476293	10/8/2023 9:48	1803	Wilart Dr	40210	Customer reported a sewer odor inside and outside.	10/8/2023 14:49	WOCOM	Could not locate odor during inspection.
5476294	10/8/2023 9:51	2801	Richland Ave	40220	Customer reported a sewer odor inside and outside.	10/8/2023 12:05	WOCOM	Could not locate odor during inspection.
5476295	10/8/2023 9:55	305	Coatbridge Pl	40243	Customer reported a sewer odor inside and outside.	10/8/2023 11:01	WOCOM	Could not locate odor during inspection.
5476296	10/8/2023 9:58	810	Washburn Ave	40222	Customer reported a sewer odor inside and outside.	10/8/2023 11:24	WOCOM	Could not locate odor during inspection.
5476297	10/8/2023 10:01	120	Wildwood Ln	40223	Customer reported a sewer odor inside and outside.	10/8/2023 11:27	WOCOM	Could not locate odor during inspection.
5476298	10/8/2023 10:07	615	Washburn Ave	40222	Customer reported a sewer odor inside and outside.	10/8/2023 14:45	WOCOM	Could not locate odor during inspection.
5476300	10/8/2023 10:12	1434	E Breckinridge St	40204	Customer reported a sewer odor inside and outside.	10/16/2023 6:15	WOCOM	Deodorized catch basin.
5476301	10/8/2023 10:14	304	Breckinridge Ln	40207	Customer reported a sewer odor inside and outside.	10/8/2023 17:15	WOCOM	Could not locate odor during inspection.
5476303	10/8/2023 10:18	1344	S Brook St	40208	Customer reported a sewer odor inside and outside.	10/9/2023 13:54	WOCOM	Deodorized two catch basins and one manhole.
5476304	10/8/2023 10:20	932	Ash St	40217	Customer reported a sewer odor inside and outside.	10/9/2023 13:54	WOCOM	Deodorized catch basin.
5476305	10/8/2023 10:20	10927	Hobbs Station Rd	40223	Customer reported a sewer odor inside and outside.	10/8/2023 11:50	WOCOM	Could not locate odor during inspection.
5476306	10/8/2023 10:25	233	Sage Rd	40207	Customer reported a sewer odor inside and outside.	10/8/2023 11:49	WOCOM	Could not locate odor during inspection.
5476309	10/8/2023 10:50	919	Texas Ave	40217	Customer reported a sewer odor inside and outside.	10/9/2023 13:55	WOCOM	Deodorized catch basin.
5476310	10/8/2023 10:53	1030	Morgan St	40217	Customer reported a sewer odor inside and outside.	10/8/2023 11:47	WOCOM	No odor detected.
5476311	10/8/2023 11:27	12203	Garrett Park Ln	40223	Customer reported a sewer odor inside and outside.	10/8/2023 13:36	WOCOM	Could not locate odor during inspection.
5476312	10/8/2023 11:55	2020	Bashford Manor Ln	40218	Customer reported a sewer odor inside and outside.	10/8/2023 14:26	WOCOM	Could not locate odor during inspection.
5476315	10/8/2023 12:30	2206	Dundee Rd	40205	Customer reported a sewer odor inside and outside.	10/8/2023 14:46	WOCOM	Could not locate odor during inspection.
5476316	10/8/2023 12:30	2218	Bardstown Rd	40205	Customer reported a sewer odor inside and outside.	10/8/2023 14:54	WOCOM	No odor detected.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476321	10/8/2023 12:57	908	Clarks Ln	40217	Customer reported a sewer odor inside and outside.	10/8/2023 14:54	WOCOM	No further information given.
5476326	10/8/2023 16:23	1210	Dalmally Ct	40222	Customer reported a sewer odor outside.	10/8/2023 17:35	WOCOM	No further information given.
5476421	10/9/2023 7:04	918	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	10/10/2023 14:19	WOCOM	Cleaned and deodorized five catch basins and 2 manholes.
5476422	10/9/2023 7:08	800	Rubel Ave	40204	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:42	WOCOM	Cleaned and deodorized four catch basins and 2 manholes.
5476423	10/9/2023 7:13	1321	Thornberry Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:44	WOCOM	Deodorized catch basin.
5476424	10/9/2023 7:16	3628	Virginia Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/9/2023 9:25	WOCOM	Flushed and deodorized catch basin.
5476425	10/9/2023 7:26	701	W Ormsby Ave	40203	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:27	WOCOM	Cleaned and deodorized four catch basins and 2 manholes.
5476426	10/9/2023 7:29	1435	Willow Ave	40204	Customer reported a sewer odor inside and outside.	10/9/2023 8:35	WOCOM	Cleaned and deodorized four catch basins and one manhole.
5476428	10/9/2023 7:58	3533	Cotter Dr	40211	Customer reported a sewer odor inside and outside.	10/9/2023 9:48	WOCOM	Deodorized sewer main.
5476429	10/9/2023 8:02	1326	Louis Coleman Jr Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/9/2023 13:43	WOCOM	Deodorized catch basin.
5476432	10/9/2023 8:42	3834	Cliff Ave	40215	Customer reported a sewer odor inside and outside.	10/9/2023 13:04	WOCOM	Deodorized catch basin.
5476435	10/9/2023 9:24	860	Humler St	40211	Customer reported a sewer odor outside.	10/10/2023 14:20	WOCOM	Cleaned and deodorized two catch basins and two manholes.
5476436	10/9/2023 9:25	1780	S 3rd St	40208	SMC Email Received: Customer reported a sewer odor.	10/10/2023 14:20	WOCOM	Cleaned and deodorized four catch basins and 3 manholes.
5476437	10/9/2023 9:29	1804	Russell Lee Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/9/2023 17:15	WOCOM	Flushed and deodorized sewer main.
5476439	10/9/2023 9:39	532	Kentucky St	40203	SMC Email Received: Customer reported a sewer odor.	10/10/2023 14:21	WOCOM	Cleaned and deodorized six catch basins and one manhole.
5476442	10/9/2023 9:49	3311	W Kentucky St	40211	Customer reported a sewer odor outside.	10/9/2023 10:35	WOCOM	Flushed and deodorized sewer main.
5476445	10/9/2023 10:17	4553	Southwestern Parkway	40212	Customer reported a sewer odor inside and outside.	10/9/2023 14:08	WOCOM	Deodorized catch basin.
5476447	10/9/2023 10:22	2801	Portland Ave	40212	Customer reported a sewer odor inside and outside.	10/9/2023 15:30	WOCOM	Deodorized and cleaned two catch basins.
5476448	10/9/2023 10:30	1819	Deer Park Rd	40205	Customer reported a sewer odor outside.	10/9/2023 17:17	WOCOM	Flushed and deodorized sewer main.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476454	10/9/2023 10:47	2343	Bank St	40212	Customer reported a sewer odor inside and outside.	10/9/2023 15:05	WOCOM	Deodorized catch basin.
5476455	10/9/2023 10:49	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	10/9/2023 10:51	DUP	Duplicate entry.
5476456	10/9/2023 10:52	4328	Charlotte Ann Dr	40216	Customer reported a sewer odor inside and outside.	10/9/2023 14:38	WOCOM	Flushed and deodorized sewer main.
5476459	10/9/2023 11:34	2418	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/16/2023 14:05	WOCOM	Deodorized catch basin.
5476473	10/9/2023 12:07	1507	S 3rd St	40208	Customer reported a sewer odor inside and outside.	10/9/2023 13:20	WOCOM	Deodorized catch basin.
5476476	10/9/2023 12:34	555	S 2nd St	40202	Customer reported a sewer odor outside.	10/9/2023 15:27	WOCOM	Deodorized catch basin.
5476477	10/9/2023 12:36	3816	Darlene Dr	40216	SMC Email Received: Customer reported a sewer odor.	10/9/2023 20:25	WOCOM	Manhole lid was damaged. Workorder entered for replacement.
5476479	10/9/2023 12:41	4327	Estate Dr	40216	Customer reported a sewer odor inside and outside.	10/9/2023 15:21	WOCOM	Deodorized sewer main.
5476480	10/9/2023 12:41	3951	Cane Run Rd	40211	SMC Email Received: Customer reported a sewer odor.	10/9/2023 15:50	WOCOM	Deodorized sewer main.
5476482	10/9/2023 12:42	4209	Sunset Ave	40211	Customer reported a sewer odor inside and outside.	10/9/2023 7:00	WOCOM	Deodorized sewer main.
5476483	10/9/2023 12:43	1000	W Broadway	40203	Customer reported a sewer odor inside and outside.	10/9/2023 14:42	WOCOM	Deodorized catch basin.
5476486	10/9/2023 12:55	2603	Butler Rd	40216	Customer reported a sewer odor inside and outside.	10/9/2023 16:31	WOCOM	No odor detected.
5476495	10/9/2023 14:54	6906	Green Manor Dr	40228	Customer reported a sewer odor inside and outside.	10/9/2023 17:33	WOCOM	Deodorized sewer main.
5476505	10/9/2023 16:29	1833	Tyler Pkwy	40204	Customer reported a sewer odor inside and outside.	10/9/2023 23:19	WOCOM	No odor detected.
5476506	10/9/2023 16:51	13203	Longwood Ln	40026	Customer reported a sewer odor inside and outside.	10/9/2023 20:50	WOCOM	No odor detected.
5476509	10/9/2023 17:28	2424	Lindbergh Dr	40208	Customer reported a sewer odor outside.	10/9/2023 18:28	WOCOM	Deodorized catch basin.
5476583	10/10/2023 8:16	905	Greenleaf Rd	40213	SMC Email Received: Customer reported a sewer odor.	10/10/2023 10:50	WOCOM	Deodorized sewer main.
5476584	10/10/2023 8:18	109	N 34th St	40212	Customer reported a sewer odor inside and outside.	10/11/2023 6:39	WOCOM	Cleaned and deodorized six catch basins and one manhole.
5476587	10/10/2023 8:46	516	Winkler Ave	40208	SMC Email Received: Customer reported a sewer odor.	10/10/2023 14:36	WOCOM	Cleaned catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476590	10/10/2023 9:16	2207	Garland Ave	40211	Customer reported a sewer odor inside and outside.	10/10/2023 14:38	WOCOM	Deodorized two catch basins.
5476594	10/10/2023 9:41	230	Cecil Ave	40212	Customer reported a sewer odor outside.	10/10/2023 13:21	WOCOM	Flushed sewer main.
5476596	10/10/2023 9:47	3026	Penway Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/11/2023 6:39	WOCOM	Deodorized two catch basins and one manhole.
5476598	10/10/2023 9:50	732	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	10/10/2023 13:22	WOCOM	Flushed sewer main.
5476599	10/10/2023 9:53	653	S 43rd St	40211	Customer reported a sewer odor outside.	10/10/2023 14:39	WOCOM	Deodorized catch basin.
5476603	10/10/2023 10:28	2710	W Broadway	40211	Customer reported a sewer odor outside.	10/10/2023 15:03	WOCOM	Deodorized catch basin.
5476604	10/10/2023 10:30	1706	Coral Ct	40059	Customer reported a sewer odor outside.	10/10/2023 10:46	INSP	No odor detected during inspection.
5476607	10/10/2023 11:02	1045	S 38th St	40211	Customer reported a sewer odor outside.	10/11/2023 6:40	WOCOM	Deodorized eight catch basins and six manholes.
5476609	10/10/2023 11:11	738	S 31st St	40211	Customer reported a sewer odor inside and outside.	10/10/2023 13:24	WOCOM	Flushed sewer main.
5476610	10/10/2023 11:12	8117	Montero Dr	40059	Customer reported a sewer odor outside.	10/10/2023 12:30	WOCOM	Deodorized catch basin.
5476611	10/10/2023 11:17	2343	Cedar St	40212	Customer reported a sewer odor inside and outside.	10/10/2023 15:06	WOCOM	Deodorized catch basin.
5476612	10/10/2023 11:44	623	S 38th St	40211	Customer reported a sewer odor inside and outside.	10/10/2023 15:08	WOCOM	Deodorized catch basin.
5476613	10/10/2023 11:47	3808	Algonquin Pkwy	40211	Customer reported a sewer odor inside and outside.	10/10/2023 15:05	WOCOM	Deodorized manhole.
5476615	10/10/2023 11:48	504	N 39th St	40212	Customer reported a sewer odor inside and outside.	10/10/2023 15:13	WOCOM	Flushed sewer main.
5476617	10/10/2023 11:50	400	Louis Coleman Jr Dr	40212	Customer reported a sewer odor inside and outside.	10/10/2023 13:42	WOCOM	Flushed sewer main.
5476618	10/10/2023 11:50	737	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/10/2023 15:03	WOCOM	Deodorized catch basin.
5476622	10/10/2023 12:53	2400	S 35th St	40211	Customer reported a sewer odor inside and outside.	10/11/2023 6:40	WOCOM	Cleaned and deodorized four catch basins and 1 manhole.
5476623	10/10/2023 13:07	1305	Tennessee St	40208	Customer reported a sewer odor inside and outside.	10/11/2023 6:41	WOCOM	Cleaned and deodorized four catch basins and 1 manhole.
5476625	10/10/2023 1:44	3717	Von Spiegel St	40211	Customer reported a sewer odor outside.	10/10/2023 15:15	WOCOM	Flushed sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476630	10/10/2023 14:39	1626	W Madison St	40203	Customer reported a sewer odor outside.	10/11/2023 14:21	WOCOM	Flushed sewer main.
5476634	10/10/2023 14:53	141	E Blue Jay Rd	40299	Bullitt Co Plant.	10/10/2023 15:45	INSP	Inspected treatment plant.
5476643	10/10/2023 16:05	2900	Dr. William G Weathers Dr	40211	Customer reported a sewer odor outside.	10/10/2023 21:47	WOCOM	No odor detected.
5476655	10/10/2023 22:06	1345	Texas Ave	40217	MetroCall Email: Customer reported a sewer odor.	10/11/2023 0:17	WOCOM	No odor detected.
5476656	10/10/2023 22:15	516	Belgravia Ct	40208	Customer reported a sewer odor outside.	10/11/2023 0:55	WOCOM	No odor detected.
5476657	10/10/2023 23:04	2720	Grand Ave	40211	Customer reported a sewer odor outside.	10/11/2023 0:30	WOCOM	Deodorized catch basins.
5476711	10/11/2023 7:11	739	S 38th St	40211	SMC Email Received: Customer reported a sewer odor.	10/11/2023 13:14	WOCOM	Deodorized manhole.
5476712	10/11/2023 7:15	3519	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	10/11/2023 13:13	WOCOM	Deodorized catch basins.
5476713	10/11/2023 7:18	1116	Goss Ave	40217	SMC Email Received: Customer reported a sewer odor.	10/12/2023 11:00	WOCOM	Flushed sewer main.
5476714	10/11/2023 7:20	2817	Narragansett Dr	40210	SMC Email Received: Customer reported a sewer odor.	10/11/2023 15:22	WOCOM	Flushed sewer main.
5476715	10/11/2023 7:28	1353	S Preston St	40208	SMC Email Received: Customer reported a sewer odor.	10/11/2023 20:16	WOCOM	Deodorized catch basins.
5476716	10/11/2023 7:30	409	Kesington Ct	40208	SMC Email Received: Customer reported a sewer odor.	10/11/2012 9:00	WOCOM	Deodorized manhole.
5476717	10/11/2023 7:37	1621	Speed Ave	40205	SMC Email Received: Customer reported a sewer odor.	10/11/2023 20:19	WOCOM	Deodorized catch basins.
5476718	10/11/2023 7:44	1311	S Floyd St	40208	SMC Email Received: Customer reported a sewer odor.	10/13/2023 11:05	WOCOM	Deodorized catch basins.
5476719	10/11/2023 7:46	1378	Ouerbacker Ct	40208	SMC Email Received: Customer reported a sewer odor.	10/11/2012 13:16	WOCOM	Deodorized catch basins.
5476723	10/11/2023 9:03	6314	Shadowwood Ct	40059	Customer reported a sewer odor outside.	10/11/2012 10:51	WOCOM	No odor found during inspection.
5476725	10/11/2023 9:12	1205	Fairland Pl	40211	Customer reported a sewer odor outside.	10/12/2023 2:42	WOCOM	Flushed sewer main.
5476727	10/11/2023 9:14	3905	Jewell Ave	40212	Customer reported a sewer odor inside and outside.	10/11/2023 15:13	WOCOM	Deodorized catch basin and manhole.
5476728	10/11/2023 9:10	657	S 2nd St	40202	Customer reported a sewer odor outside.	10/11/2023 15:03	WOCOM	Deodorized catch basins.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476732	10/11/2023 9:48	3428	W Kentucky St	40211	SMC Email Received: Customer reported a sewer odor.	10/11/2023 15:14	WOCOM	Deodorized catch basins.
5476733	10/11/2023 9:50	1303	Rosewell Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/11/2023 15:17	WOCOM	Flushed sewer main.
5476735	10/11/2023 10:03	4206	W Market St	40212	Customer reported a sewer odor outside.	10/11/2023 10:03	DUP	Duplicate entry.
5476737	10/11/2023 10:13	1813	Fleming Rd	40205	Customer reported a sewer odor inside and outside.	10/12/2023 12:34	WOCOM	Deodorized catch basins.
5476738	10/11/2023 10:35	312	Glendora Ave	40212	Customer reported a sewer odor outside.	10/12/2023 14:57	WOCOM	Deodorized catch basins.
5476741	10/11/2023 10:47	1612	S 36th St	40211	Customer reported a sewer odor inside and outside.	10/11/2023 14:54	WOCOM	Deodorized sewer main.
5476742	10/11/2023 11:16	4008	W Broadway	40211	Customer reported a sewer odor inside and outside.	10/12/2023 12:35	WOCOM	Deodorized catch basins.
5476745	10/11/2023 11:27	2400	Crittenden Dr	40217	Customer reported a sewer odor inside and outside.	10/12/2023 12:36	WOCOM	Deodorized catch basins.
5476748	10/11/2023 12:12	2120	Magazine St	40211	Customer reported a sewer odor inside and outside.	10/11/2023 13:50	WOCOM	Flushed sewer main.
5476758	10/11/2023 13:30	2114	W Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	10/11/2023 20:20	WOCOM	Deodorized catch basins.
5476764	10/11/2023 14:27	224	N 20th St	40203	SMC Email Received: Customer reported a sewer odor.	10/12/2023 12:36	WOCOM	Deodorized catch basins.
5476765	10/11/2023 14:34	1222	S Preston St	40203	Customer reported a sewer odor inside and outside.	10/11/2023 14:34	DUP	Duplicate entry.
5476766	10/11/2023 14:42	1315	S 2nd St	40208	Customer reported a sewer odor inside and outside.	10/11/2023 15:35	WOCOM	Cleaned and deodorized catch basin.
5476767	10/11/2023 14:44	2626	Algonquin Pkwy	40210	Customer reported a sewer odor outside.	10/11/2023 17:49	WOCOM	Cleaned and deodorized catch basin.
5476778	10/11/2023 16:29	810	W Burnett Ave	40208	Customer reported a sewer odor inside and outside.	10/11/2023 17:35	WOCOM	Cleaned and deodorized catch basin.
5476781	10/11/2023 17:10	2141	Lytle St	40212	Customer reported a sewer odor inside and outside.	10/11/2023 21:10	INSP	No odor detected during inspection.
5476834	10/12/2023 6:42	208	N 34th St	40212	Customer reported a sewer odor outside.	10/12/2023 6:57	WOCOM	No further information given.
5476835	10/12/2023 7:34	3327	Penway Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/12/2023 10:12	WOCOM	No odor detected during inspection.
5476837	10/12/2023 7:36	2800	W Muhammad Ali	40212	SMC Email Received: Customer reported a sewer odor.	10/12/2023 12:32	WOCOM	Cleaned and deodorized four catch basins and one manhole.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476838	10/12/2023 7:45	2923	Alford Ave	40212	SMC Email Received: Customer reported a sewer odor.	10/12/2023 12:36	WOCOM	Cleaned and deodorized two catch basins and three manholes.
5476841	10/12/2023 8:24	1709	William E Summers II Ct	40211	Customer reported a sewer odor inside and outside.	10/12/2023 10:14	WOCOM	Deodorized sewer main.
5476842	10/12/2023 8:45	1105	W Jefferson St	40203	Customer reported a sewer odor inside and outside.	10/12/2023 13:10	WOCOM	Deodorized sewer main.
5476844	10/12/2023 8:57	2017	S 39th St	40211	Customer reported a sewer odor inside and outside.	10/12/2023 13:36	WOCOM	Flushed sewer main.
5476846	10/12/2023 9:02	610	S 37th St	40211	Customer reported a sewer odor inside and outside.	10/12/2023 13:39	WOCOM	Flushed sewer main.
5476847	10/12/2023 9:15	1532	W Madison St	40203	Customer reported a sewer odor inside and outside.	10/12/2023 14:24	WOCOM	Deodorized sewer main.
5476848	10/12/2023 9:16	4018	W Market St	40212	Customer reported a sewer odor inside and outside.	10/13/2023 11:02	WOCOM	Deodorized catch basin.
5476849	10/12/2023 9:23	835	S 38th St	40211	Customer reported a sewer odor outside.	10/12/2023 14:00	WOCOM	Deodorized three catch basins.
5476850	10/12/2023 9:30	3411	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/12/2023 12:37	WOCOM	Cleaned and deodorized five catch basins and 1 manhole.
5476852	10/12/2023 9:39	529	S 32nd St	40211	Customer reported a sewer odor inside and outside.	10/12/2023 14:27	WOCOM	Deodorized three catch basins.
5476853	10/12/2023 9:49	2210	Garland Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/12/2023 13:39	WOCOM	Cleaned and deodorized five catch basins and 2 manholes.
5476854	10/12/2023 10:08	101	Southwestern Parkway	40212	Customer reported a sewer odor inside and outside.	10/12/2023 15:34	WOCOM	Cleaned and deodorized four catch basins and two manholes.
5476859	10/12/2023 10:23	833	Louis Coleman Jr Dr	40211	Customer reported a sewer odor inside and outside.	10/13/2023 13:32	WOCOM	Deodorized two catch basins.
5476860	10/12/2023 10:27	3720	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	10/13/2023 16:26	WOCOM	Deodorized catch basins.
5476861	10/12/2023 10:29	233	S 39th St	40212	SMC Email Received: Customer reported a sewer odor.	10/12/2023 10:29	DUP	Duplicate entry.
5476862	10/12/2023 10:45	668	S 40th St	40211	SMC Email Received: Customer reported a sewer odor.	10/12/2023 15:12	WOCOM	Flushed sewer main.
5476863	10/12/2023 10:53	212	S 36th St	40211	Customer reported a sewer odor inside and outside.	10/13/2023 10:59	WOCOM	Deodorized catch basins.
5476866	10/12/2023 11:00	6704	Green Meadow Ct	40207	Customer reported a sewer odor inside and outside.	10/12/2023 14:33	WOCOM	Flushed sewer main.
5476869	10/12/2023 11:16	531	Southwestern Parkway	40211	Customer reported a sewer odor outside.	10/12/2023 13:55	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476871	10/12/2023 11:26	1190	S 40th St	40211	Customer reported a sewer odor outside.	10/12/2023 15:11	WOCOM	Cleaned and deodorized two catch basins.
5476872	10/12/2023 11:33	341	S Shawnee Ter	40212	Customer reported a sewer odor outside.	10/12/2023 14:56	WOCOM	Deodorized catch basins.
5476873	10/12/2023 11:37	3527	Greenwood Rd	40211	Customer reported a sewer odor outside.	10/16/2023 14:06	WOCOM	Deodorized five catch basins and three manholes.
5476874	10/12/2023 11:40	1108	Cecil Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/13/2023 16:25	WOCOM	Flushed and deodorized sewer main.
5476875	10/12/2023 11:43	1710	S 36th St	40211	SMC Email Received: Customer reported a sewer odor.	10/12/2023 14:29	WOCOM	Flushed and deodorized sewer main.
5476876	10/12/2023 11:47	2724	Hale Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/13/2023 16:27	WOCOM	Deodorized catch basins.
5476881	10/12/2023 12:29	2828	W Market St	40212	Customer reported a sewer odor outside.	10/13/2023 16:29	WOCOM	Deodorized catch basins.
5476882	10/12/2023 12:31	638	Cecil Ave	40211	Customer reported a sewer odor outside.	10/14/2023 8:52	WOCOM	Cleaned and deodorized four catch basins.
5476883	10/12/2023 12:35	4220	W Broadway	40211	Customer reported a sewer odor outside.	10/12/2023 14:57	WOCOM	Deodorized catch basins.
5476885	10/12/2023 12:53	136	Breckinridge Ln	40207	Customer reported a sewer odor inside and outside.	10/12/2023 16:25	WOCOM	Deodorized catch basins.
5476886	10/12/2023 13:16	112	Fontaine Landing Ct	40212	Customer reported a sewer odor inside and outside.	10/12/2023 14:35	WOCOM	Flushed and deodorized sewer main.
5476888	10/12/2023 12:16	500	W Hill St	40208	Customer reported a sewer odor inside and outside.	10/14/2023 10:49	WOCOM	Cleaned and deodorized two catch basins.
5476890	10/12/2023 13:31	2105	Hale Ave	40210	Customer reported a sewer odor inside and outside.	10/14/2023 9:01	WOCOM	Cleaned and deodorized catch basin.
5476891	10/12/2023 14:12	324	E Breckinridge St	40203	Customer reported a sewer odor inside and outside.	10/14/2023 9:31	WOCOM	Cleaned and deodorized catch basin.
5476895	10/12/2023 14:23	4118	River Park Dr	40211	Customer reported a sewer odor outside.	10/12/2023 16:53	WOCOM	Flushed and deodorized sewer main.
5476896	10/12/2023 14:28	1606	Lyman Johnson Dr	40211	Customer reported a sewer odor inside and outside.	10/12/2023 16:28	WOCOM	Flushed and deodorized sewer main.
5476900	10/12/2023 14:59	3602	Dumesnil St	40211	Customer reported a sewer odor inside and outside.	10/12/2023 16:45	WOCOM	Deodorized catch basin.
5476903	10/12/2023 15:50	315	N 38th St	40212	Customer reported a sewer odor inside and outside.	10/12/2023 17:01	WOCOM	Deodorized catch basin.
5476911	10/13/2023 5:24	3235	Schneiter Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2023 10:58	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476912	10/13/2023 5:27	1203	Homeview Dr	40215	Customer reported a sewer odor inside and outside.	10/13/2023 5:27	DUP	Duplicate entry.
5476913	10/13/2023 5:30	4310	S 2nd St	40214	Customer reported a sewer odor inside and outside.	10/13/2023 8:26	WOCOM	Deodorized catch basin.
5476914	10/13/2023 5:39	109	N 40th St	40212	Customer reported a sewer odor inside and outside.	10/16/2023 14:06	WOCOM	Deodorized two catch basins and one manhole.
5476945	10/13/2023 6:29	5320	Southdale Rd	40214	Customer reported a sewer odor outside.	10/13/2023 10:29	WOCOM	Deodorized catch basin.
5476946	10/13/2023 7:57	413	W Oak St	40203	SMC Email Received: Customer reported a sewer odor.	10/16/2023 14:06	WOCOM	Deodorized six catch basins and five manholes.
5476947	10/13/2023 8:00	537	E Kentucky St	40203	SMC Email Received: Customer reported a sewer odor.	10/13/2023 11:03	WOCOM	Deodorized catch basin.
5476948	10/13/2023 8:22	3103	Kingswook Way	40216	Customer reported a sewer odor outside.	10/13/2023 10:00	WOCOM	Flushed and deodorized sewer main.
5476949	10/13/2023 8:40	4705	Dover Rd	40216	Customer reported a sewer odor inside and outside.	10/13/2023 11:00	WOCOM	Flushed and deodorized sewer main.
5476950	10/13/2023 9:00	4020	Vermont Ave	40211	Customer reported a sewer odor inside and outside.	10/16/2023 14:07	WOCOM	Deodorized two catch basins and one manhole.
5476951	10/13/2023 9:01	5502	Sterling Dr	40216	Customer reported a sewer odor outside.	10/13/2023 0:00	WOCOM	Flushed and deodorized sewer main.
5476952	10/13/2023 9:20	1317	S 6th St	40208	Customer reported a sewer odor inside and outside.	10/13/2023 9:20	DUP	Duplicate entry.
5476953	10/13/2023 9:27	2117	Allston Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/13/2023 13:45	WOCOM	Flushed and deodorized sewer main.
5476954	10/13/2023 9:28	8106	Nancy Ln	40258	Customer reported a sewer odor inside and outside.	10/13/2023 14:10	WOCOM	Flushed and deodorized sewer main.
5476956	10/13/2023 9:31	4462	S 6th St	40214	SMC Email Received: Customer reported a sewer odor.	10/16/2023 14:07	WOCOM	Deodorized catch basin.
5476957	10/13/2023 9:33	3328	Lester Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/16/2023 14:08	WOCOM	Flushed and deodorized sewer main.
5476958	10/13/2023 9:35	4560	S 3rd St	40214	Customer reported a sewer odor inside and outside.	10/13/2023 11:06	WOCOM	Deodorized catch basin.
5476959	10/13/2023 9:40	3717	Dena Dr	40215	SMC Email Received: Customer reported a sewer odor.	10/13/2023 10:57	WOCOM	Flushed and deodorized sewer main.
5476960	10/13/2023 9:42	3729	Warren Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2023 16:36	WOCOM	Deodorized two catch basins.
5476961	10/13/2023 9:49	900	Longfield Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/16/2023 9:49	WOCOM	Flushed and deodorized sewer main.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5476962	10/13/2023 9:50	900	Longfield Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2023 9:50	DUP	Duplicate entry.
5476963	10/13/2023 9:55	4528	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	10/13/2023 11:34	WOCOM	Flushed and deodorized sewer main.
5476964	10/13/2023 10:03	5610	Grandel Blvd	40258	Customer reported a sewer odor inside and outside.	10/13/2023 14:45	WOCOM	Flushed and deodorized sewer main.
5476965	10/13/2023 10:12	1114	Brookline Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2023 10:28	WOCOM	Flushed and deodorized sewer main.
5476967	10/13/2023 10:38	1012	W Ashland Ave	40215	Customer reported a sewer odor inside and outside.	10/13/2023 16:39	WOCOM	Deodorized catch basin.
5476976	10/13/2023 11:36	1414	Dellwood Dr	40216	Customer reported a sewer odor inside and outside.	10/13/2023 16:44	WOCOM	Flushed and deodorized sewer main.
5476977	10/13/2023 11:37	339	Mac Brae St	40214	Customer reported a sewer odor outside.	10/13/2023 14:12	WOCOM	No further information given.
5476987	10/13/2023 13:58	643	Eastlawn Ave	40211	Customer reported a sewer odor inside and outside.	10/13/2023 16:34	WOCOM	Deodorized catch basin.
5476988	10/13/2023 14:04	1302	Weyler Ave	40215	Customer reported a sewer odor inside and outside.	10/16/2023 14:09	WOCOM	Deodorized catch basin.
5476995	10/13/2023 16:06	961	S 3rd St	40203	Customer reported a sewer odor outside.	10/23/2023 17:19	WOCOM	Deodorized seven catch basins and four manholes.
5476996	10/13/2023 16:06	2729	Northwestern Pkwy	40212	Customer reported a sewer odor inside and outside.	10/14/2023 10:16	WOCOM	Cleaned and deodorized two catch basins.
5476997	10/13/2023 16:10	3538	Lentz Ave	40215	Customer reported a sewer odor outside.	10/14/2023 11:18	WOCOM	Cleaned and deodorized two catch basins.
5476999	10/13/2023 17:26	325	S 42nd St	40212	Customer reported a sewer odor inside and outside.	10/13/2023 18:22	WOCOM	Deodorized catch basin.
5477000	10/13/2023 17:35	4123	River Park Dr	40211	Customer reported a sewer odor inside and outside.	10/13/2023 18:33	WOCOM	Deodorized catch basin.
5477004	10/13/2023 18:48	3413	Hale Ave	40211	Customer reported a sewer odor inside and outside.	10/13/2023 18:48	WOCOM	Deodorized catch basin.
5477006	10/13/2023 22:22	1005	Southwestern Parkway	40211	Customer reported a sewer odor inside and outside.	10/13/2023 22:44	WOCOM	Deodorized catch basin.
5477008	10/14/2023 0:03	3707	Vermont Ave	40211	Customer reported a sewer odor inside and outside.	10/14/2023 0:18	WOCOM	Deodorized catch basin.
5477009	10/14/2023 0:08	2915	Alford Ave	40212	Customer reported a sewer odor inside and outside.	10/14/2023 0:25	WOCOM	Deodorized catch basin.
5477010	10/14/2023 7:22	4617	Allmond Ave	40209	SMC Email Received: Customer reported a sewer odor.	10/14/2023 10:54	WOCOM	Deodorized three catch basins.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477011	10/14/2023 7:25	300	S 43rd St	40212	SMC Email Received: Customer reported a sewer odor.	10/14/2023 7:25	DUP	Duplicate entry.
5477012	10/14/2023 7:26	827	S 40th St	40211	SMC Email Received: Customer reported a sewer odor.	10/14/2023 9:39	WOCOM	Deodorized catch basin.
5477013	10/14/2023 7:27	4141	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	10/14/2023 9:23	WOCOM	Deodorized two catch basins.
5477014	10/14/2023 7:29	1900	Radnor Ave	40205	SMC Email Received: Customer reported a sewer odor.	10/14/2023 11:54	WOCOM	Deodorized three catch basins.
5477015	10/14/2023 7:31	227	S Shawnee Ter	40212	SMC Email Received: Customer reported a sewer odor.	10/14/2023 7:31	DUP	Duplicate entry.
5477016	10/14/2023 7:32	4705	Brewster Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/14/2023 10:45	WOCOM	Could not located source of odor.
5477017	10/14/2023 7:34	2015	Rowan St	40203	SMC Email Received: Customer reported a sewer odor.	10/14/2023 14:06	WOCOM	Deodorized catch basin.
5477018	10/14/2023 7:36	315	N 44th St	40212	SMC Email Received: Customer reported a sewer odor.	10/14/2023 7:36	DUP	Duplicate entry.
5477020	10/14/2023 8:56	313	Hillcrest Ave	40206	SMC Email Received: Customer reported a sewer odor.	10/14/2023 11:00	WOCOM	Could not located source of odor.
5477027	10/14/2023 18:46	3121	Commander Dr	40220	Customer reported a sewer odor outside.	10/14/2023 21:45	WOCOM	No odor at time of inspection.
5477030	10/14/2023 19:33	2000	Village Dr	40205	Customer reported a sewer odor outside.	10/14/2023 21:45	WOCOM	Deodorized sewer main.
5477034	10/15/2023 5:56	3434	Richmont Dr	40216	Customer reported a sewer odor inside and outside.	10/15/2023 5:56	DUP	Duplicate entry.
5477035	10/15/2023 5:58	1601	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	10/15/2023 7:17	DUP	Duplicate entry.
5477036	10/15/2023 6:00	1513	Gallagher St	40210	Customer reported a sewer odor inside and outside.	10/15/2023 10:16	WOCOM	Cleaned three catch basins.
5477037	10/15/2023 6:03	315	Godfrey Ave	40206	SMC Email Received: Customer reported a sewer odor.	10/15/2023 11:00	WOCOM	Could not located source of odor.
5477038	10/15/2023 6:04	725	S 37th St	40211	Customer reported a sewer odor inside and outside.	10/15/2023 8:45	WOCOM	Cleaned and deodorized four catch basins.
5477039	10/15/2023 6:05	827	E Broadway	40204	SMC Email Received: Customer reported a sewer odor.	10/15/2023 8:43	WOCOM	Cleaned and deodorized five catch basins.
5477040	10/15/2023 6:06	2110	Lancashire Ave	40205	SMC Email Received: Customer reported a sewer odor.	10/15/2023 13:20	WOCOM	Could not located source of odor.
5477041	10/15/2023 6:00	2118	Standard Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/15/2023 8:48	WOCOM	Flushed sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477042	10/15/2023 6:06	1620	Mae Street Kidd Ct	40211	SMC Email Received: Customer reported a sewer odor.	10/15/2023 12:19	WOCOM	Cleaned and deodorized three catch basins.
5477043	10/15/2023 6:10	219	W Hill St	40208	SMC Email Received: Customer reported a sewer odor.	10/15/2023 6:10	DUP	Duplicate entry.
5477044	10/15/2023 6:12	2223	Magazine St	40211	SMC Email Received: Customer reported a sewer odor.	10/15/2023 9:01	WOCOM	Deodorized catch basin.
5477045	10/15/2023 6:13	1445	Olive St	40210	SMC Email Received: Customer reported a sewer odor.	10/15/2023 8:57	WOCOM	Cleaned and deodorized three catch basins.
5477046	10/15/2023 6:15	3027	Hartlage Ct	40216	SMC Email Received: Customer reported a sewer odor.	10/15/2023 12:13	WOCOM	Could not located source of odor.
5477051	10/15/2023 10:56	722	N Barbee Way	40217	Customer reported a sewer odor inside and outside.	10/15/2023 13:17	WOCOM	Cleaned and deodorized two catch basins.
5477053	10/15/2023 12:01	1126	Camden Ave	40215	Customer reported a sewer odor inside and outside.	10/15/2023 14:02	WOCOM	Cleaned and deodorized two catch basins.
5477059	10/15/2023 17:06	1613	Russell Lee Dr	40211	Customer reported a sewer odor outside.	10/15/2023 17:50	WOCOM	Deodorized catch basin.
5477061	10/15/2023 17:44	3847	Darlene Dr	40216	Customer reported a sewer odor outside.	10/15/2023 20:45	WOCOM	Deodorized sewer main.
5477062	10/15/2023 18:58	4326	Naneen Dr	40216	MetroCall Email: Customer reported a sewer odor.	10/15/2023 23:00	WOCOM	Deodorized sewer main.
5477063	10/15/2023 19:33	230	Kenwood Hill Rd	40214	Customer reported a sewer odor outside.	10/15/2023 19:56	WOCOM	Deodorized catch basin.
5477064	10/15/2023 20:20	5612	Morrison Ave	40214	Customer reported a sewer odor outside.	10/15/2023 20:42	WOCOM	Deodorized catch basin.
5477066	10/15/2023 21:30	1007	Berry Blvd	40215	MetroCall Email: Customer reported a sewer odor.	10/15/2023 21:42	WOCOM	Deodorized catch basin.
5477067	10/15/2023 21:52	1400	Clara Ave	40215	MetroCall Email: Customer reported a sewer odor.	10/15/2023 22:07	WOCOM	Deodorized catch basin.
5477124	10/16/2023 8:53	4323	Lynnview Dr	40216	Customer reported a sewer odor outside.	10/16/2023 11:11	WOCOM	Deodorized sewer main.
5477134	10/16/2023 10:31	1499	Clara Ave	40215	Customer reported a sewer odor outside.	10/16/2023 14:10	WOCOM	Deodorized sewer main.
5477135	10/16/2023 10:33	4633	S 2nd St	40214	Customer reported a sewer odor outside.	10/16/2023 16:10	WOCOM	Flushed four catch basins.
5477137	10/16/2023 10:38	4005	Brookfield Ave	40207	SMC Email Received: Customer reported a sewer odor.	10/16/2023 11:48	WOCOM	Deodorized catch basin and manhole.
5477139	10/16/2023 10:38	8596	Dixie Hwy	40258	SMC Email Received: Customer reported a sewer odor.	10/16/2023 11:35	WOCOM	Flushed sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477140	10/16/2023 10:39	2517	Neblett Ave	40216	SMC Email Received: Customer reported a sewer odor.	10/16/2023 11:55	WOCOM	Deodorized sewer main.
5477141	10/16/2023 10:40	3026	Kingswood Way	40216	SMC Email Received: Customer reported a sewer odor.	10/16/2023 12:10	WOCOM	Deodorized sewer main.
5477142	10/16/2023 10:41	3212	Wessel Rd	40216	SMC Email Received: Customer reported a sewer odor.	10/16/2023 12:20	WOCOM	Deodorized sewer main.
5477143	10/16/2023 10:42	10926	Collington Dr	40241	SMC Email Received: Customer reported a sewer odor.	10/16/2023 14:35	WOCOM	Flushed sewer main.
5477144	10/16/2023 10:43	321	E Esplanade Ave	40214	SMC Email Received: Customer reported a sewer odor.	10/16/2023 16:08	WOCOM	Flushed sewer main.
5477148	10/16/2023 11:16	2522	Hampstead Ave	40216	Customer reported a sewer odor inside and outside.	10/16/2023 13:05	WOCOM	Deodorized sewer main.
5477150	10/16/2023 11:25	3208	Mildred Dr	40215	SMC Email Received: Customer reported a sewer odor.	10/16/2023 14:10	WOCOM	Deodorized sewer main.
5477158	10/16/2023 11:45	3510	Powell Ave	40215	MetroCall Email: Customer reported a sewer odor.	10/16/2023 14:11	WOCOM	Deodorized catch basin.
5477161	10/16/2023 13:17	510	N 39th St	40212	Customer reported a sewer odor outside.	10/16/2023 14:17	WOCOM	Deodorized catch basin.
5477172	10/16/2023 15:41	4509	Southcrest Dr	40215	Customer reported a sewer odor inside and outside.	10/16/2023 21:04	WOCOM	Could not locate source of odor on inspection.
5477174	10/16/2023 15:57	4145	Candor Ave	40216	Customer reported a sewer odor inside and outside.	10/16/2023 17:45	WOCOM	Could not locate source of odor on inspection.
5477181	10/16/2023 16:27	2202	Amboy Ave	40216	Customer reported a sewer odor inside and outside.	10/16/2023 17:35	WOCOM	Could not locate source of odor on inspection.
5477184	10/16/2023 20:35	822	Sutcliffe Ave	40211	Customer reported a sewer odor inside and outside.	10/16/2023 23:08	WOCOM	No odor detected at time of inspection.
5477219	10/17/2023 7:16	3015	Louisa Ave	40217	SMC Email Received: Customer reported a sewer odor.	10/17/2023 9:55	WOCOM	Deodorized sewer main.
5477220	10/17/2023 7:20	4151	La salle Ave	40215	SMC Email Received: Customer reported a sewer odor.	10/17/2023 7:20	DUP	Duplicate entry.
5477221	10/17/2023 7:23	515	Garland Ave	40203	SMC Email Received: Customer reported a sewer odor.	10/18/2023 6:20	WOCOM	Deodorized catch basin.
5477222	10/17/2023 7:25	4616	Valley Station Rd	40272	SMC Email Received: Customer reported a sewer odor.	10/17/2023 9:25	WOCOM	Flushed catch basins.
5477226	10/17/2023 9:27	8918	Old South Park Rd	40219	Customer reported a sewer odor outside.	10/17/2023 10:51	WOCOM	Deodorized sewer main.
5477228	10/17/2023 10:26	615	Washburn Ave	40222	Customer reported a sewer odor inside and outside.	10/17/2023 11:06	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477232	10/17/2023 11:22	2716	S 6th St	40208	Customer reported a sewer odor outside.	10/17/2023 13:07	WOCOM	Deodorized sewer main.
5477242	10/17/2023 13:07	2919	Gudgel Rd	40211	Customer reported a sewer odor inside and outside.	10/17/2023 14:51	WOCOM	Deodorized sewer main.
5477250	10/17/2023 15:10	622	Kathleen Ave	40215	Customer reported a sewer odor inside and outside.	10/17/2023 17:40	WOCOM	Flushed catch basins.
5477251	10/17/2023 15:11	903	Molter Ave	40217	Customer reported a sewer odor outside.	10/17/2023 17:50	WOCOM	No odor found during inspection.
5477253	10/17/2023 16:12	614	W Main St	40202	Customer reported a sewer odor inside and outside.	10/17/2023 18:45	WOCOM	Deodorized catch basin.
5477254	10/17/2023 16:19	2301	S 3rd St	40208	Customer reported a sewer odor inside and outside.	10/17/2023 22:20	WOCOM	No odor found during inspection.
5477257	10/17/2023 17:00		W Blue Jay Rd		Bullitt Co Plant.	10/17/2023 16:40	WOCOM	Contacted customer.
5477262	10/17/2023 22:47	124	W Ormsby Ave	40203	MetroCall Email: Customer reported a sewer odor.	10/18/2023 0:07	WOCOM	No odor found during inspection.
5477263	10/17/2023 22:55	3909	Brownsboro Rd	40207	MetroCall Email: Customer reported a sewer odor.	10/17/2023 23:49	WOCOM	Deodorized catch basin.
5477330	10/18/2023 7:42	2421	W Broadway	40211	Customer reported a sewer odor inside and outside.	10/18/2023 10:10	WOCOM	Deodorized two catch basins and one manhole.
5477331	10/18/2023 7:45	3228	Garland Ave	40211	MetroCall Email: Customer reported a sewer odor.	10/18/2023 10:59	WOCOM	Deodorized catch basin.
5477332	10/18/2023 7:50	2341	W Chestnut St	40211	MetroCall Email: Customer reported a sewer odor.	10/18/2023 9:46	WOCOM	Deodorized two catch basins and one manhole.
5477334	10/18/2023 8:07	3418	Herman St	40212	MetroCall Email: Customer reported a sewer odor.	10/18/2023 8:07	Dup	Duplicate entry.
5477335	10/18/2023 8:11	726	Louis Coleman Jr Dr	40211	MetroCall Email: Customer reported a sewer odor.	10/18/2023 11:16	WOCOM	Deodorized catch basin.
5477336	10/18/2023 8:15	208	N 34th St	40212	Customer reported a sewer odor inside and outside.	10/18/2023 12:15	WOCOM	Deodorized catch basin.
5477337	10/18/2023 8:26	4301	W Muhammad Ali	40212	Customer reported a sewer odor inside and outside.	10/18/2023 8:26	Dup	Duplicate entry.
5477339	10/18/2023 8:59	2418	W Muhammad Ali	40212	Customer reported a sewer odor inside and outside.	10/18/2023 8:59	Dup	Duplicate entry.
5477340	10/18/2023 8:59	2512	Howard St	40211	Customer reported a sewer odor inside and outside.	10/18/2023 10:14	WOCOM	Cleaned four catch basins and three manholes.
5477341	10/18/2023 9:00	4410	Hale Ave	40211	Customer reported a sewer odor inside and outside.	10/18/2023 9:00	WOCOM	Cleaned two catch basins and three manholes.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477342	10/18/2023 9:18	300	Glendora Ave	40212	Customer reported a sewer odor inside and outside.	10/18/2023 9:18	DUP	Duplicate entry.
5477343	10/18/2023 9:18	614	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	10/18/2023 12:16	WOCOM	Deodorized catch basin.
5477345	10/18/2023 9:24	1935	W Broadway	40203	Customer reported a sewer odor inside and outside.	10/20/2023 6:31	WOCOM	Deodorized and added water to three catch basins and two manholes.
5477346	10/18/2023 9:27	740	S 32nd St	40211	Customer reported a sewer odor inside and outside.	10/18/2023 9:27	DUP	Duplicate entry.
5477349	10/18/2023 9:34	3312	Garland Ave	40211	Customer reported a sewer odor inside and outside.	10/18/2023 9:34	DUP	Duplicate entry.
5477350	10/18/2023 9:37	2420	McKendree Ct	40211	Customer reported a sewer odor inside and outside.	10/18/2023 15:21	WOCOM	Deodorized catch basin.
5477351	10/18/2023 9:38	1921	Baird St	40203	Customer reported a sewer odor inside and outside.	10/18/2023 12:16	WOCOM	Deodorized catch basin.
5477352	10/18/2023 9:44	456	N 28th St	40212	Customer reported a sewer odor inside and outside.	10/20/2023 6:11	WOCOM	Deodorized catch basin.
5477354	10/18/2023 9:55	1700	Mae Street Kidd Ct	40211	Customer reported a sewer odor inside and outside.	10/18/2023 9:55	DUP	Duplicate entry.
5477356	10/18/2023 10:06	1203	Fairland Pl	40211	Customer reported a sewer odor outside.	10/24/2023 6:14	NOTED	No further information given.
5477357	10/18/2023 10:08	721	S Jackson St	40203	Customer reported a sewer odor inside and outside.	10/18/2023 14:08	WOCOM	Cleaned and deodorized six catch basins and one manhole.
5477358	10/18/2023 10:13	541	N 44th St	40212	Customer reported a sewer odor inside and outside.	10/18/2023 14:06	WOCOM	Deodorized catch basin.
5477359	10/18/2023 10:17	730	S 39th St	40211	Customer reported a sewer odor inside and outside.	10/18/2023 14:07	WOCOM	Deodorized catch basin.
5477360	10/18/2023 10:19	215	E Magnolia Ave	40208	Customer reported a sewer odor inside and outside.	10/18/2023 12:42	WOCOM	Deodorized main sewer.
5477361	10/18/2023 10:20	3504	Hudson Ave	40211	MetroCall Email: Customer reported a sewer odor.	10/20/2023 0:00	NOTED	No further information given.
5477362	10/18/2023 10:24	1538	Lytle St	40203	Customer reported a sewer odor inside and outside.	10/18/2023 15:21	WOCOM	Deodorized catch basin.
5477363	10/18/2023 10:28	746	S 15th St	40210	Customer reported a sewer odor inside and outside.	10/18/2023 15:22	WOCOM	Deodorized five catch basins.
5477364	10/18/2023 10:30	1417	Wurtele Ave	40208	Customer reported a sewer odor inside and outside.	10/20/2023 6:29	WOCOM	Deodorized catch basin.
5477365	10/18/2023 10:33	223	S 41st St	40212	Customer reported a sewer odor inside and outside.	10/18/2023 15:23	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477366	10/18/2023 10:37	515	N 19th St	40203	Customer reported a sewer odor inside and outside.	10/18/2023 15:25	WOCOM	Deodorized two catch basins and three manholes.
5477367	10/18/2023 10:41	3471	Taylor Blvd	40215	SMC Email Received: Customer reported a sewer odor.	10/18/2023 14:07	WOCOM	Deodorized catch basin.
5477371	10/18/2023 11:18	738	S 32nd St	40211	Customer reported a sewer odor inside and outside.	10/18/2023 11:18	Dup	Duplicate entry.
5477373	10/18/2023 12:29	4517	Jewell Ave	40212	Customer reported a sewer odor inside and outside.	10/20/2023 6:30	WOCOM	Cleaned and deodorized six catch basins and three manholes.
5477375	10/18/2023 13:06	1002	Southwestern Parkway	40211	Customer reported a sewer odor inside and outside.	10/20/2023 13:57	WOCOM	Cleaned and deodorized eight catch basins and two manholes.
5477376	10/18/2023 13:08	632	S 43rd St	40211	Customer reported a sewer odor inside and outside.	10/20/2023 6:30	WOCOM	Deodorized catch basin.
5477380	10/18/2023 13:36	335	Boxley Ave	40209	SMC Email Received: Customer reported a sewer odor.	10/20/2023 6:30	WOCOM	Deodorized catch basin.
5477381	10/18/2023 1:45	1306	Central Ave	40208	MetroCall Email: Customer reported a sewer odor.	10/20/2023 13:57	WOCOM	Cleaned and deodorized four catch basins and two manholes.
5477385	10/18/2023 14:42	1905	Cedar	40203	Customer reported a sewer odor inside and outside.	10/20/2023 13:58	WOCOM	Deodorized catch basin.
5477389	10/18/2023 15:38	301	E Esplanade Ave	40214	Customer reported a sewer odor inside and outside.	10/18/2023 17:00	WOCOM	Deodorized catch basins.
5477394	10/18/2023 17:18	3500	River Park Dr	40211	Customer reported a sewer odor inside and outside.	10/18/2023 22:13	WOCOM	Deodorized catch basins.
5477395	10/18/2023 5:50	1819	Speed Ave	40205	Customer reported a sewer odor outside.	10/18/2023 10:12	WOCOM	Deodorized catch basins.
5477396	10/18/2023 18:03	5404	River Rock Dr	40241	Customer reported a sewer odor outside.	10/18/2023 22:10	WOCOM	Deodorized manhole.
5477410	10/18/2023 23:57	824	S 42nd St	40211	MetroCall Email: Customer reported a sewer odor.	10/19/2023 0:20	WOCOM	Deodorized catch basins.
5477445	10/19/2023 6:25	4703	Brewster Ave	40211	Customer reported a sewer odor outside.	10/19/2023 17:08	WOCOM	Odor coming from treatment plant.
5477455	10/19/2023 10:21	429	Northwestern Pkwy	40212	MetroCall Email: Customer reported a sewer odor.	10/25/2023 14:36	INSP	No odor found during inspection.
5477458	10/19/2023 10:33	2111	Greenwood Ave	40210	Customer reported a sewer odor inside and outside.	10/20/2023 6:32	WOCOM	Cleaned three catch basins and two manholes.
5477471	10/19/2023 10:34	513	Atwood St	40217	Customer reported a sewer odor inside and outside.	10/19/2023 15:37	WOCOM	Deodorized catch basins.
5477473	10/19/2023 12:22	115	Fontaine Landing Ct	40212	Customer reported a sewer odor inside and outside.	10/24/2023 6:13	NOTED	No further information given.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5474777	10/19/2023 12:53	4530	W Broadway	40211	Customer reported a sewer odor inside and outside.	10/20/2023 6:32	WOCOM	Deodorized catch basins.
5477478	10/19/2023 13:34	3515	Regatta Way	40211	Customer reported a sewer odor inside and outside.	10/20/2023 16:27	WOCOM	Deodorized catch basins.
5477532	10/20/2023 9:10	118	Stoll Ave	40206	Customer reported a sewer odor inside and outside.	10/20/2023 13:59	WOCOM	Deodorized five catch basins and four manholes.
5477535	10/20/2023 9:30	1454	S 4th St	40208	Customer reported a sewer odor inside and outside.	10/20/2023 14:00	WOCOM	Deodorized catch basins.
5477568	10/20/2023 16:50	1907	Alfresco Pl	40205	Customer reported a sewer odor outside.	10/20/2023 17:35	WOCOM	Deodorized catch basins.
5477572	10/20/2023 22:54	11006	Pebble Creek	40241	Customer reported a sewer odor inside and outside.	10/20/2023 23:53	WOCOM	Deodorized catch basins.
5477573	10/21/2023 6:10	721	W St Catherine St	40203	SMC Email Received: Customer reported a sewer odor.	10/23/2023 14:00	WOCOM	Deodorized five catch basins and two manholes.
5477574	10/21/2023 6:16	3821	Hale Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/24/2023 6:18	WOCOM	Deodorized six catch basins and three manholes.
5477575	10/21/2023 8:49	3677	Wheeler Ave	40215	Customer reported a sewer odor inside and outside.	10/24/2023 6:19	WOCOM	Deodorized catch basins.
5477585	10/22/2023 7:02	2306	Oregon Ave	40210	SMC Email Received: Customer reported a sewer odor.	10/22/2023 10:30	WOCOM	No odor found during inspection.
5477587	10/22/2023 7:06	1029	Garvin Pl	40203	SMC Email Received: Customer reported a sewer odor.	10/22/2023 10:05	WOCOM	Flushed sewer main.
5477593	10/22/2023 23:33	1901	Frankfort Ave	40206	MetroCall Email: Customer reported a sewer odor.	10/23/2023 0:40	WOCOM	Deodorized catch basins.
5477651	10/23/2023 7:37	1034	Garvin Pl	40203	SMC Email Received: Customer reported a sewer odor.	10/23/2023 7:37	DUP	Duplicate entry.
5477652	10/23/2023 7:40	342	S 43rd St	40212	SMC Email Received: Customer reported a sewer odor.	10/23/2023 9:53	WOCOM	Deodorized catch basins.
5477653	10/23/2023 7:47	228	S Shawnee Ter	40212	SMC Email Received: Customer reported a sewer odor.	10/23/2023 12:04	WOCOM	Deodorized catch basins.
5477659	10/23/2023 9:12	11621	Lower River Rd	40272	Customer reported a sewer odor inside and outside.	10/23/2023 14:12	WOCOM	Contacted customer.
5477670	10/23/2023 10:50	2333	W Market St	40212	Customer reported a sewer odor inside and outside.	10/23/2023 15:25	WOCOM	Deodorized four manholes and one catch basin.
5477671	10/23/2023 10:57	2243	Lowell Ave	40205	Customer reported a sewer odor outside.	10/24/2023 6:20	WOCOM	Deodorized two catch basins and three manholes.
5477687	10/23/2023 13:16	508	Emery Rd	40206	Customer reported a sewer odor outside.	10/24/2023 6:20	WOCOM	Deodorized catch basins.

**Customer Service Odor Complaints Received
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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477688	10/23/2023 13:37	1907	Alfresco Pl	40205	Customer reported a sewer odor inside and outside.	10/23/2023 14:50	WOCOM	Deodorized sewer main.
5477689	10/23/2023 13:39	304	York St	40203	SMC Email Received: Customer reported a sewer odor.	10/23/2023 14:50	WOCOM	Flushed catch basins.
5477761	10/24/2023 6:13	3534	Algonquin Pkwy	40211	SMC Email Received: Customer reported a sewer odor.	10/24/2023 12:02	WOCOM	Deodorized catch basin.
5477763	10/24/2023 8:15	371	N 26th St	40212	SMC Email Received: Customer reported a sewer odor.	10/24/2023 13:16	WOCOM	Deodorized two catch basins and one manhole.
5477766	10/24/2023 9:14	4130	W Broadway	40211	Customer reported a sewer odor outside.	10/24/2023 13:08	WOCOM	Deodorized catch basin.
5477769	10/24/2023 9:29	1519	S 32nd St	40211	SMC Email Received: Customer reported a sewer odor.	10/25/2023 14:56	WOCOM	Cleaned and deodorized two catch basins and two manholes.
5477770	10/24/2023 9:31	704	Burton Ave	40208	SMC Email Received: Customer reported a sewer odor.	10/24/2023 12:03	WOCOM	Deodorized catch basin.
5477771	10/24/2023 9:32	1274	S Floyd St	40213	SMC Email Received: Customer reported a sewer odor.	10/24/2023 12:30	WOCOM	Cleaned and deodorized four catch basins and three manholes.
5477773	10/24/2023 9:34	3428	W Kentucky St	40211	SMC Email Received: Customer reported a sewer odor.	10/24/2023 13:09	WOCOM	Deodorized catch basin.
5477774	10/24/2023 9:35	2817	Narragansett Dr	40210	SMC Email Received: Customer reported a sewer odor.	10/24/2023 13:09	WOCOM	Deodorized catch basin.
5477776	10/24/2023 9:51	3210	Dr. William G Weathers Dr	40211	SMC Email Received: Customer reported a sewer odor.	10/25/2023 14:57	WOCOM	Cleaned and deodorized four catch basins and three manholes.
5477778	10/24/2023 9:57	938	S 6th St	40203	SMC Email Received: Customer reported a sewer odor.	10/24/2023 13:07	WOCOM	Deodorized catch basin.
5477779	10/24/2023 9:58	3413	Del Park Terrace	40211	SMC Email Received: Customer reported a sewer odor.	10/24/2023 1:08	WOCOM	Deodorized catch basin.
5477787	10/24/2023 10:56	804	S 36th St	40211	Customer reported a sewer odor inside and outside.	10/25/2023 14:49	WOCOM	Deodorized two catch basins and one manhole.
5477803	10/24/2023 13:21	324	W Muhammad Ali	40203	SMC Email Received: Customer reported a sewer odor.	10/24/2023 20:41	WOCOM	Flushed sewer main.
5477817	10/24/2023 15:06	2903	W Muhammad Ali	40212	Customer reported a sewer odor outside.	10/24/2023 23:18	WOCOM	Deodorized catch basin.
5477844	10/24/2023 21:21	228	N Longworth Ave	40212	Customer reported a sewer odor outside.	10/25/2023 0:26	INSP	No odor found during inspection.
5477872	10/25/2023 7:16	1201	Old Cannons Ln	40207	SMC Email Received: Customer reported a sewer odor.	10/25/2023 11:00	INSP	No odor found during inspection.
5477873	10/25/2023 7:36	425	W Chestnut St	40202	SMC Email Received: Customer reported a sewer odor.	10/25/2023 14:53	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5477874	10/25/2023 7:47	4522	Winnrose Way	40211	SMC Email Received: Customer reported a sewer odor.	10/25/2023 14:55	WOCOM	Deodorized catch basin.
5477875	10/25/2023 8:02	1445	Olive St	40210	SMC Email Received: Customer reported a sewer odor.	10/25/2023 8:02	DUP	Duplicate entry.
5477886	10/25/2023 10:24	4238	Vermont Ave	40211	MetroCall Email: Customer reported a sewer odor.	10/25/2023 14:44	WOCOM	Deodorized catch basin.
5477890	10/25/2023 10:35	4711	Brewster Ave	40211	Customer reported a sewer odor outside.	10/25/2023 13:04	WOCOM	Flushed and deodorized sewer main.
5477891	10/25/2023 10:45	1842	Deer Park Rd	40205	Customer reported a sewer odor outside.	10/25/2023 14:12	WOCOM	Cleaned and deodorized four catch basins.
5477893	10/25/2023 10:53	4520	W Broadway	40211	Customer reported a sewer odor outside.	10/25/2023 10:53	DUP	Duplicate entry.
5477895	10/25/2023 11:01	904	Southwestern Parkway	40211	Customer reported a sewer odor outside.	10/25/2023 11:01	WOCOM	Deodorized catch basin.
5477897	10/25/2023 11:21	4518	Varble Ave	40211	Customer reported a sewer odor inside and outside.	10/25/2023 14:00	WOCOM	Cleaned and deodorized two catch basins. Plug is damaged in catch basin.
5477898	10/25/2023 11:28	4629	Riverview Ave	40211	Customer reported a sewer odor outside.	10/26/2023 6:19	WOCOM	Deodorized catch basin.
5477899	10/25/2023 11:36	805	S 45th St	40211	Customer reported a sewer odor outside.	10/25/2023 15:29	WOCOM	Cleaned and deodorized four catch basins and 3 manholes.
5477900	10/25/2023 11:57	4257	Riverview Ave	40211	Customer reported a sewer odor outside.	10/26/2023 6:20	WOCOM	Deodorized one catch basin and four manholes.
5477906	10/25/2023 13:25	3351	Grand Ave	40211	Customer reported a sewer odor inside and outside.	10/25/2023 14:54	WOCOM	Deodorized catch basin.
5477907	10/25/2023 13:52	646	S 37th St	40211	Customer reported a sewer odor outside.	10/26/2023 6:20	WOCOM	Deodorized two catch basins and three manholes.
5477909	10/25/2023 14:04	316	S 39th St	40212	Customer reported a sewer odor inside and outside.	10/25/2023 15:29	WOCOM	Cleaned and deodorized four catch basins and 3 manholes.
5477916	10/25/2023 14:31	1313	Southwestern Parkway	40211	Customer reported a sewer odor inside and outside.	10/26/2023 6:21	NOTED	No further information given.
5477922	10/25/2023 15:19	169	McCready Ave	40206	Customer reported a sewer odor inside and outside.	10/25/2023 22:29	WOCOM	Deodorized catch basin.
5477928	10/25/2023 15:54	6909	Manslick Rd	40214	Customer reported a sewer odor inside and outside.	10/25/2023 19:45	INSP	No odor found during inspection.
5477938	10/25/2023 23:27	1226	S 32nd St	40211	Customer reported a sewer odor inside and outside.	10/26/2023 0:13	WOCOM	Deodorized catch basin.
5477939	10/26/2023 5:25	4631	Riverview Ave	40211	Customer reported a sewer odor inside and outside.	10/25/2023 5:25	DUP	Duplicate entry.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5478013	10/26/2023 7:36	4627	Westchester Ave	40211	MetroCall Email: Customer reported a sewer odor.	10/27/2023 6:25	WOCOM	Deodorized catch basin.
5478014	10/26/2023 7:41	918	S 43rd St	40211	SMC Email Received: Customer reported a sewer odor.	10/26/2023 9:23	WOCOM	Deodorized catch basin.
5478016	10/26/2023 7:54	1009	S 47th St	40211	SMC Email Received: Customer reported a sewer odor.	10/26/2023 14:46	WOCOM	Deodorized one catch basin and two manholes.
5478017	10/26/2023 7:56	827	S 39th St	40211	SMC Email Received: Customer reported a sewer odor.	10/26/2023 10:12	WOCOM	Added water to catch basin.
5478019	10/26/2023 8:54	1134	Plato Terrace	40211	SMC Email Received: Customer reported a sewer odor.	10/26/2023 10:45	WOCOM	Deodorized catch basin.
5478023	10/26/2023 9:14	3410	W Broadway	40211	Customer reported a sewer odor outside.	10/27/2023 6:25	WOCOM	Deodorized five catch basins and four manholes.
5478027	10/26/2023 9:36	1575	Story Ave	40206	SMC Email Received: Customer reported a sewer odor.	10/27/2023 6:26	WOCOM	Deodorized catch basin.
5478028	10/26/2023 9:39	2900	W Broadway	40211	SMC Email Received: Customer reported a sewer odor.	10/27/2023 6:26	WOCOM	Deodorized seven catch basins and four manholes.
5478042	10/26/2023 13:15	670	Madelon Ct	40211	Customer reported a sewer odor outside.	10/30/2023 7:05	WOCOM	Car parked on catch basin so unable to clean. Only deodorized.
5478044	10/26/2023 13:35	2718	Virginia Ave	40211	Customer reported a sewer odor inside and outside.	10/26/2023 14:47	WOCOM	Catch basin is a straight lead. Deodorized as needed.
5478045	10/26/2023 13:38	6819	Grandfield Rd	40258	Customer reported a sewer odor outside.	10/30/2023 12:22	WOCOM	Deodorized sewer main.
5478121	10/27/2023 7:40	308	S 43rd St	40212	SMC Email Received: Customer reported a sewer odor.			
5478122	10/27/2023 7:40	659	N 25th St	40212	SMC Email Received: Customer reported a sewer odor.	10/30/2023 7:06	WOCOM	Cleaned and deodorized four catch basins and two manholes.
5478123	10/27/2023 7:46	1303	Rosewell Ave	40211	SMC Email Received: Customer reported a sewer odor.	10/27/2023 7:46	DUP	Duplicate entry.
5478124	10/27/2023 7:47	230	S Shawnee Ter	40212	SMC Email Received: Customer reported a sewer odor.	10/27/2023 7:47	DUP	Duplicate entry.
5478134	10/27/2023 7:47	3423	Duncan St	40212	Customer reported a sewer odor inside and outside.	10/30/2023 12:55	WOCOM	Deodorized catch basin.
5478151	10/27/2023 17:19	666	S 41st St	40211	Customer reported a sewer odor outside.	10/27/2023 18:31	WOCOM	Deodorized catch basin.
5478154	10/28/2023 6:13	1320	Homeview Dr	40215	SMC Email Received: Customer reported a sewer odor.	10/28/2023 0:00	WOCOM	No odor at time of inspection.
5478162	10/28/2023 15:14	6418	Maravian Dr	40258	Customer reported a sewer odor outside.	10/28/2023 20:20	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5478166	10/28/2023 19:49	6904	Daisy Ave	40258	Customer reported a sewer odor outside.	10/28/2023 20:40	WOCOM	Deodorized sewer main.
5478170	10/28/2023 23:00	461	Marcy Ave	40272	Customer reported a sewer odor outside.	10/28/2023 23:50	WOCOM	Deodorized sewer main.
5478352	10/31/2023 13:23	7805	Greta Way	40258	Customer reported a sewer odor outside.	10/31/2023 13:50	WOCOM	Deodorized sewer main.