

**Customer Service Odor Complaints Received
November 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5478407	11/1/2023 10:10	546	W St Catherine St	40203	Customer reported a sewer odor outside.	11/7/2023 6:06	WOCOM	Deodorized catch basin.
5478419	11/1/2023 12:21	4917	Ramona Ln	40272	Metro Call Email: Customer reported a sewer odor outside.	11/1/2023 17:58	WOCOM	Flushed and deodorized sewer main.
5478432	11/1/2023 15:38	3200	Appleton Ct	40216	Customer reported a sewer odor inside and outside.	11/1/2023 16:30	WOCOM	Deodorized sewer main.
5478437	11/1/2023 18:43	8904	William Penn Way	40228	Customer reported a sewer odor outside.	11/1/2003 20:02	WOCOM	Deodorized manhole.
5478492	11/2/2023 11:12	718	W Ashland Ave	40215	Customer reported a sewer odor inside and outside.	11/2/2023 17:07	WOCOM	Deodorized catch basin.
5478493	11/2/2023 11:14	6305	Red Apple Rd	40219	Customer reported a sewer odor outside.	11/2/2023 16:00	INSP	No odor found during inspection.
5478515	11/2/2023 14:01	1400	Homeview Rd	40215	SMC Email: Customer reported a sewer odor outside.	11/2/2023 14:01	DUP	Duplicate Entry.
5478520	11/2/2023 14:31	6907	Betsy Ross Dr	40272	Customer reported a sewer odor outside.	11/2/2023 17:42	WOCOM	Flushed and deodorized catch basin.
5478584	11/3/2023 9:19	1779	Dixdale Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/7/2023 6:06	WOCOM	Flushed and deodorized catch basin.
5478589	11/3/2023 12:08	678	Westlawn Ave	40211	Customer reported a sewer odor outside.	11/3/2023 13:24	WOCOM	Flushed and deodorized catch basin.
5478595	11/3/2023 13:31	1401	S 41St St	40211	Customer reported a sewer odor outside.	11/4/2023 4:23	INSP	Inspection made.
5478599	11/3/2023 14:43	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	11/7/2023 6:07	WOCOM	Deodorized catch basin.
5478610	11/4/2023 6:25	1025	S 6th St	40203	SMC Email: Customer reported a sewer odor outside.	11/4/2023 8:40	WOCOM	Flushed and deodorized catch basin.
5478611	11/4/2023 6:28	1301	S Brook St	40208	SMC Email: Customer reported a sewer odor outside.	11/11/2023 12:49	WOCOM	Flushed and deodorized catch basin.
5478613	11/4/2023 13:16	3010	Zorn Ave	40206	Customer reported a sewer odor outside.	11/13/2023 8:04	WOCOM	Flushed sewer main.
5478618	11/4/2023 19:37	1600	Mae Street Kid	40211	Customer reported a sewer odor outside.	11/4/2023 21:02	WOCOM	Deodorized catch basin.
5478620	11/4/2023 20:45	1824	S 24th St	40210	Metro Call Email: Customer reported a sewer odor outside.	11/4/2023 21:21	WOCOM	Deodorized catch basin.
5478621	11/4/2023 22:24	2683	Fincastle Rd	40213	Customer reported a sewer odor outside.	11/5/2023 0:08	WOCOM	Deodorized catch basin.

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5478623	11/5/2023 6:01	2326	Rausch Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/5/2023 8:22	INSP	No odor found during inspection.
5478624	11/5/2023 6:02	800	S 4th St	40203	SMC Email: Customer reported a sewer odor outside.	11/5/2023 9:01	WOCOM	Deodorized catch basin.
5478625	11/5/2023 6:04	3631	Cane Run Rd	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 13:02	INSP	No odor found during inspection.
5478626	11/5/2023 6:08	1824	Russell Lee Dr	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 8:57	WOCOM	Deodorized catch basin.
5478627	11/5/2023 6:10	1378	Ouerbacker Ct	40208	SMC Email: Customer reported a sewer odor outside.	11/5/2023 11:09	WOCOM	Flushed sewer main.
5478629	11/5/2023 6:14	2103	Hale Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/6/2023 8:08	WOCOM	Deodorized catch basin.
5478630	11/5/2023 6:15	1646	Stevens Ave	40205	SMC Email: Customer reported a sewer odor outside.	11/5/2023 9:26	WOCOM	Flushed and deodorized basin.
5478631	11/5/2023 6:16	3422	Herman St	40212	SMC Email: Customer reported a sewer odor outside.	11/5/2023 6:16	DUP	Duplicate Entry.
5478632	11/5/2023 6:17	3212	Portland Ave	40212	SMC Email: Customer reported a sewer odor outside.	11/5/2023 11:07	WOCOM	Flushed sewer main.
5478633	11/5/2023 6:19	4520	Garland Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 11:13	WOCOM	Cleaned and deodorized two catch basins.
5478634	11/5/2023 6:20	4703	Brewster Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 6:20	DUP	Duplicate Entry.
5478635	11/5/2023 6:22	3545	Algonquin Parkway	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 6:22	DUP	Duplicate Entry.
5478636	11/5/2023 6:22	3519	Algonquin Parkway	40211	SMC Email: Customer reported a sewer odor outside.	11/5/2023 9:15	WOCOM	Flushed and deodorized basin.
5478637	11/5/2023 7:56	600	Terminal Dr	40209	Customer reported a sewer odor inside and outside.	11/5/2023 13:04	INSP	No odor found during inspection.
5478639	11/5/2023 11:02	3668	Powell Ave	40215	Customer reported a sewer odor inside and outside.	11/5/2023 12:29	WOCOM	Flushed sewer main.
5478646	11/5/2023 16:09	1324	S 3rd St	40208	Metro Call Email: Customer reported a sewer odor outside.	11/5/2023 16:09	WOCOM	Flushed and deodorized basin.
5478649	11/5/2023 20:23	9127	Galene Dr	40299	Metro Call Email: Customer reported a sewer odor outside.	11/5/2023 21:20	WOCOM	Deodorized sewer main.
5478653	11/5/2023 22:18	2108	Garland Ave	40211	Metro Call Email: Customer reported a sewer odor outside.	11/6/2023 23:00	WOCOM	Deodorized catch basin.
5478654	11/6/2023 5:50	2106	Dixdale Ave	40210	Customer reported a sewer odor inside and outside.	11/6/2023 13:11	WOCOM	Basin is a straight lead. Deodorized basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5478715	11/6/2023 6:51	2500	Bolling Ave	40210	Customer reported a sewer odor inside and outside.	11/6/2023 13:22	WOCOM	Deodorized catch basin.
5478716	11/6/2023 6:51	3441	Fernheather	40216	Customer reported a sewer odor inside and outside.	11/6/2023 6:51	NOFUTH	Asset is in Shively drainage district.
5478717	11/6/2023 7:21	3210	Dr William G Weathers	40211	SMC Email: Customer reported a sewer odor outside.	11/6/2023 7:21	DUP	Duplicate Entry.
5478718	11/6/2023 7:42	2124	Standard Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/6/2023 8:35	WOCOM	Flushed sewer main.
5478719	11/6/2023 7:53	1667	Russell Lee Dr	40211	SMC Email: Customer reported a sewer odor outside.	11/7/2023 6:07	WOCOM	Cleaned and deodorized two catch basins.
5478721	11/6/2023 8:04	2713	Narragansett Dr	40210	SMC Email: Customer reported a sewer odor outside.	11/7/2023 6:08	WOCOM	Deodorized catch basin.
5478752	11/6/2023 14:33	1400	Central Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/7/2023 10:24	WOCOM	Flushed sewer main.
5478758	11/6/2023 16:59	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	11/6/2023 20:40	WOCOM	Deodorized four catch basins.
5478759	11/6/2023 17:19	3700	Templewood Dr	40219	Customer reported a sewer odor outside.	11/6/2023 18:14	INSP	No odor found during inspection.
5478812	11/7/2023 7:39	2933	W Muhammad Ali	40212	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:25	WOCOM	Flushed and deodorized 13 catch basins.
5478813	11/7/2023 7:47	429	S 30th St	40212	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:27	WOCOM	Flushed and deodorized catch basins.
5478814	11/7/2023 7:56	1032	S 4th St	40203	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:29	WOCOM	Cleaned and deodorized two catch basins.
5478815	11/7/2023 8:19	4401	Virginia Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:30	WOCOM	Deodorized catch basin.
5478837	11/7/2023 14:16	2505	W Chestnut St	40211	SMC Email: Customer reported a sewer odor outside.	11/8/2023 13:43	WOCOM	Deodorized four catch basins and two manholes.
5478847	11/7/2023 16:03	2220	Wilson Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/7/2023 17:04	INSP	No odor found during inspection.
5478848	11/7/2023 16:03	700	S 4th St	40202	SMC Email: Customer reported a sewer odor outside.	11/7/2023 18:53	INSP	No odor found during inspection.
5478849	11/7/2023 16:04	1428	Larchmont Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/7/2023 20:31	INSP	No odor found during inspection.
5478852	11/7/2023 23:55	2810	Pioneer Rd	40216	Customer reported a sewer odor outside.	11/8/2023 0:02	INSP	No odor found during inspection.
5478883	11/8/2023 7:13	1114	Cecil Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:31	WOCOM	Flushed and deodorized catch basins.

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5478885	11/8/2023 7:21	907	S 7th st	40203	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:28	WOCOM	Deodorized catch basin.
5478886	11/8/2023 7:27	900	S Floyd St	40203	SMC Email: Customer reported a sewer odor outside.	11/8/2023 10:56	WOCOM	Deodorized catch basin.
5478891	11/8/2023 7:43	4006	Sunflower Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/8/2023 9:20	WOCOM	Flushed sewer main.
5478893	11/8/2023 8:39	2410	Waco Ct	40216	Customer reported a sewer odor outside.	11/8/2023 10:00	WOCOM	Flushed sewer main.
5478895	11/8/2023 8:55	412	M St	40208	Customer reported a sewer odor outside.	11/8/2023 13:44	WOCOM	Cleaned and deodorized six catch basins.
5478911	11/8/2023 12:03	100	N 42nd St	40212	Customer reported a sewer odor inside and outside.	11/8/2023 13:44	WOCOM	Cleaned and deodorized catch basin.
5478912	11/8/2023 12:35	1000	W Broadway	40203	Customer reported a sewer odor outside.	11/13/2023 7:59	WOCOM	Flushed sewer main and filled three catch basins with water.
5478913	11/8/2023 12:35	1828	Oregon Ave	40210	Customer reported a sewer odor outside.	11/8/2023 14:32	WOCOM	Flushed sewer main. Found additional debris that will need to be vactored.
5478921	11/8/2023 15:04	1050	Franelm Rd	40214	Customer reported a sewer odor inside and outside.	11/8/2023 19:10	WOCOM	Deodorized sewer main.
5478934	11/8/2023 16:50	463	N 26th St	40212	Customer reported a sewer odor inside and outside.	11/8/2023 20:26	WOCOM	Deodorized catch basin.
5478936	11/8/2023 17:51	700	S 44th St	40211	Customer reported a sewer odor inside and outside.	11/8/2023 20:25	WOCOM	Deodorized catch basin.
5478937	11/8/2023 20:20	208	N 34th St	40212	Customer reported a sewer odor inside and outside.	11/8/2023 21:41	WOCOM	Deodorized catch basin.
5478973	11/9/2023 7:48	824	S 40th St	40211	SMC Email: Customer reported a sewer odor outside.	11/9/2023 10:49	WOCOM	Flushed sewer main.
5478974	11/9/2023 7:49	4522	Winnrose Way	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 0:00	NOTED	Notification not made for timely inspection.
5478975	11/9/2023 7:54	4300	Hale Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 0:00	NOTED	Notification not made for timely inspection.
5478976	11/9/2023 7:54	124	N 36th St	40212	SMC Email: Customer reported a sewer odor outside.	11/9/2023 9:06	WOCOM	Cleaned and flushed catch basin.
5478977	11/9/2023 8:44	315	Shawnee Dr	40212	SMC Email: Customer reported a sewer odor outside.	11/10/2023 8:47	WOCOM	Need no parking signs so basin can be cleaned and flushed. WO entered.
5478978	11/9/2023 8:50	2716	S 6th St	40208	Customer reported a sewer odor inside and outside.	11/9/2023 9:42	WOCOM	Deodorized catch basin.
5478981	11/9/2023 9:09	1313	E Washington St	40206	SMC Email: Customer reported a sewer odor outside.	11/10/2023 8:48	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5478982	11/9/2023 9:09	4008	W Broadway	40211	Metro Call Email: Customer reported a sewer odor outside.	11/9/2023 13:49	WOCOM	Deodorized catch basin.
5478991	11/9/2023 10:53	618	W Breckinridge St	40203	Customer reported a sewer odor inside and outside.			
5479017	11/9/2023 15:47	7011	Feyhurst Dr	40258	Customer reported a sewer odor inside and outside.	11/9/2023 18:30	INSP	Checked all MSD Assets.
5479025	11/9/2023 17:40	627	Baxter Ave	40204	Customer reported a sewer odor inside and outside.	11/9/2023 18:27	WOCOM	Deodorized catch basin.
5479026	11/9/2023 18:21	4719	Poplar View Dr	40216	Customer reported a sewer odor inside and outside.	11/9/2023 19:07	WOCOM	Deodorized catch basin.
5479028	11/9/2023 19:13	4144	Flintlock Dr	40216	Customer reported a sewer odor inside and outside.	11/9/2023 19:44	WOCOM	Deodorized catch basin.
5479030	11/9/2023 23:18	401	E Broadway	40202	Customer reported a sewer odor inside and outside.	11/9/2023 23:18	WOCOM	Deodorized catch basin.
5479060	11/10/2023 7:26	3410	Tuba Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/10/2023 10:20	WOCOM	Flushed and deodorized main sewer.
5479061	11/10/2023 7:26	3219	Patricia Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/10/2023 10:45	WOCOM	Flushed and deodorized main sewer.
5479062	11/10/2023 7:29	4620	Valley Station Rd	40272	SMC Email: Customer reported a sewer odor outside.	11/10/2023 10:45	WOCOM	Flushed and deodorized main sewer.
5479065	11/10/2023 8:45	4226	Hale Ave	40211	Customer reported a sewer odor inside and outside.	11/13/2023 6:40	WOCOM	Deodorized catch basin.
5479072	11/10/2023 9:43	3418	Muhammad Ali	40212	Customer reported a sewer odor inside and outside.	11/10/2023 10:26	WOCOM	Deodorized catch basin.
5479073	11/10/2023 10:23	204	E Market St	40202	Customer reported a sewer odor inside and outside.	11/13/2023 6:40	WOCOM	Cleaned and deodorized four catch basins and four manholes.
5479080	11/10/2023 11:03	623	E Kentucky St	40203	SMC Email: Customer reported a sewer odor outside.	11/10/2023 13:46	WOCOM	Deodorized catch basin.
5479082	11/10/2023 11:12	630	Caldwell St	40203	SMC Email: Customer reported a sewer odor outside.	11/13/2023 6:41	WOCOM	Cleaned and deodorized ten catch basins.
5479083	11/10/2023 11:14	661	S 27th St	40211	Customer reported a sewer odor inside and outside.	11/13/2023 16:45	WOCOM	Flushed sewer main.
5479084	11/10/2023 11:15	1340	S 4th St	40208	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:49	WOCOM	Basin is a straight lead. Deodorized basin.
5479089	11/10/2023 11:29	405	N 43rd St	40212	Customer reported a sewer odor inside and outside.	11/13/2023 6:41	WOCOM	Cleaned and deodorized two catch basins and three manholes.
5479090	11/10/2023 11:55	521	Lampton St	40203	Customer reported a sewer odor inside and outside.	11/10/2023 13:40	WOCOM	Catch basin is a straight lead. Deodorized.

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5479091	11/10/2023 12:09	2105	Sherwood Ave	40205	Customer reported a sewer odor inside and outside.	11/10/2023 13:40	WOCOM	Deodorized sewer main.
5479095	11/10/2023 13:22	3706	E Wheatmore Dr	40215	Customer reported a sewer odor inside and outside.	11/10/2023 15:21	INSP	No odor found during inspection.
5479098	11/10/2023 14:39	225	W Breckinridge St	40203	Customer reported a sewer odor inside and outside.	11/10/2023 16:56	WOCOM	Deodorized catch basin.
5479103	11/10/2023 16:07	3210	Dr William G Weathers	40211	SMC Email: Customer reported a sewer odor outside.	11/10/2023 17:00	WOCOM	Deodorized sewer main.
5479108	11/10/2023 18:40	1037	Reasor Ave	40217	Customer reported a sewer odor inside and outside.	11/10/2023 21:18	WOCOM	Deodorized catch basin.
5479109	11/10/2023 21:23	2810	Pioneer Rd	40216	Customer reported a sewer odor inside and outside.	11/10/2023 23:28	WOCOM	Deodorized manhole.
5479110	11/10/2023 22:33	3517	Schaffner Dr	40216	Customer reported a sewer odor inside and outside.	11/10/2023 23:33	WOCOM	Deodorized catch basin.
5479111	11/11/2023 7:35	2123	Belquin Rd	40211	SMC Email: Customer reported a sewer odor outside.	11/11/2023 10:14	WOCOM	Deodorized catch basin.
5479112	11/11/2023 7:36	1353	Preston St	40208	SMC Email: Customer reported a sewer odor outside.	11/11/2023 9:37	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479113	11/11/2023 7:39	3506	Algonquin Parkway	40211	SMC Email: Customer reported a sewer odor outside.	11/12/2023 9:27	WOCOM	Deodorized catch basin.
5479114	11/11/2023 7:42	525	Zane St	40203	SMC Email: Customer reported a sewer odor outside.	11/11/2023 9:10	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479115	11/11/2023 7:44	1428	Larchmont Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/11/2023 9:56	WOCOM	Cleaned medium debris and deodorized catch basin.
5479116	11/11/2023 7:49	2124	Standard Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/11/2023 10:16	WOCOM	Cleaned medium debris and deodorized catch basin.
5479117	11/11/2023 7:50	4712	Bellevue Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/11/2023 12:53	WOCOM	Cleaned and deodorized three catch basins.
5479119	11/11/2023 9:25	3417	Lees Ln	40216	Customer reported a sewer odor inside and outside.	11/11/2023 12:36	WOCOM	Deodorized sewer main.
5479120	11/11/2023 9:28	4417	Lees Ln	40216	Customer reported a sewer odor inside and outside.	11/11/2023 12:39	WOCOM	Deodorized sewer main.
5479127	11/11/2023 18:05	7311	W Orell Rd	40272	Customer reported a sewer odor inside and outside.	11/11/2023 18:43	INSP	Inspection made.
5479132	11/12/2023 10:10	4003	W Broadway	40211	SMC Email: Customer reported a sewer odor outside.	11/12/2023 10:55	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479135	11/12/2023 10:12	845	E Jefferson St	40206	SMC Email: Customer reported a sewer odor outside.	11/12/2023 14:27	WOCOM	Cleaned and deodorized catch basin.

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5479136	11/12/2023 10:15	4401	Virginia Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/12/2023 12:20	WOCOM	Cleaned and deodorized catch basin.
5479137	11/12/2023 10:16	706	Burton Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/12/2023 12:50	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479138	11/12/2023 10:18	5620	Christian Ridge Ct	40258	SMC Email: Customer reported a sewer odor outside.	11/12/2023 12:57	INSP	No odor found during inspection.
5479143	11/12/2023 16:28	11825	Lower River Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479144	11/12/2023 16:33	11825	Lower River Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479145	11/12/2023 17:27	5104	Shadowwood Ln	40059	Customer reported a sewer odor inside and outside.	11/12/2023 19:10	WOCOM	Deodorized sewer main and catch basin.
5479146	11/12/2023 17:37	7322	W Orell Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479148	11/12/2023 18:40	6909	W Orell Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479149	11/12/2023 20:36	12613	Orell Station Rd	40272	Customer reported a sewer odor inside and outside.	11/12/2023 22:15	WOCOM	Deodorized sewer main.
5479150	11/12/2023 20:39	11913	Lower River Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479151	11/12/2023 21:29	12601	Orell Station Rd	40272	Customer reported a sewer odor inside and outside.	11/13/2023 7:49	WOCOM	Odor coming from the Biobed at the treatment plant.
5479152	11/12/2023 22:26	58123	Pine Mountain Rd	40214	Customer reported a sewer odor outside.	11/12/2023 23:00	WOCOM	Deodorized sewer main.
5479153	11/12/2023 23:05	3316	Algonquin Parkway	40211	Customer reported a sewer odor outside.	11/12/2023 23:31	WOCOM	Deodorized catch basin.
5479154	11/12/2023 23:32	1929	Cypress St	40210	Customer reported a sewer odor outside.	11/12/2023 11:53	WOCOM	Deodorized catch basin.
5479155	11/12/2023 23:51	3626	Chauncey Ave	40211	Customer reported a sewer odor outside.	11/13/2023 0:11	WOCOM	Deodorized catch basin.
5479156	11/13/2023 0:32	700	W Main St	40202	Customer reported a sewer odor outside.	11/15/2023 9:58	WOCOM	Deodorized catch basin.
5479157	11/13/2023 5:34	320	W Jefferson St	40202	Customer reported a sewer odor outside.	11/13/2023 10:00	WOCOM	Flushed and deodorized sewer main.
5479158	11/13/2023 5:43	332	N 20th St	40203	Customer reported a sewer odor outside.	11/15/2023 6:42	WOCOM	Cleaned and deodorized three manholes and three catch basins.
5479201	11/13/2023 8:15	371	N 26th St	40212	Customer reported a sewer odor inside and outside.	11/13/2023 14:55	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479202	11/13/2023 8:32	508	Emery Rd	40206	Customer reported a sewer odor inside and outside.	11/14/2023 6:20	WOCOM	No details given.
5479204	11/13/2023 8:48	2332	St Louis Ave	40210	Customer reported a sewer odor inside and outside.	11/13/2023 14:58	WOCOM	Cleaned and deodorized catch basin.
5479206	11/13/2023 9:32	744	S 13th St	40210	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:51	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479207	11/13/2023 9:34	2118	Standard Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:56	WOCOM	Deodorized catch basin.
5479208	11/13/2023 9:35	1201	S Brook St	40203	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:50	WOCOM	Cleaned and deodorized five catch basins.
5479209	11/13/2023 9:36	3530	Herman St	40212	SMC Email: Customer reported a sewer odor outside.	11-147-23 09:41	WOCOM	Deodorized catch basin.
5479213	11/13/2023 9:39	926	S 6th St	40203	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:59	WOCOM	Cleaned and deodorized catch basin.
5479214	11/13/2023 9:40	2314	Hale Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:43	WOCOM	Cleaned and deodorized four catch basins and one manhole.
5479215	11/13/2023 9:45	432	Dr William J Hodge	40203	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:56	WOCOM	Deodorized catch basin.
5479216	11/13/2023 9:46	821	Louis Coleman Jr	40211	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:53	WOCOM	Flushed and deodorized catch basin.
5479217	11/13/2023 9:46	659	N 25th St	40212	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:51	WOCOM	Cleaned medium debris and deodorized catch basin.
5479219	11/13/2023 9:49	904	Southwestern Pkwy	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 9:32	WOCOM	Deodorized catch basin.
5479220	11/13/2023 9:49	1507	S 28th St	40211	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:52	WOCOM	Deodorized catch basin.
5479221	11/13/2023 9:51	3432	W Kentucky	40211	SMC Email: Customer reported a sewer odor outside.	11/13/2023 17:12	WOCOM	Deodorized catch basin.
5479224	11/13/2023 9:52	732	S 32nd St	40211	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:42	WOCOM	Cleaned and deodorized three catch basins and two manholes.
5479225	11/13/2023 9:53	1514	S 4th St	40208	SMC Email: Customer reported a sewer odor outside.	11/13/2023 12:00	WOCOM	Flushed and deodorized catch basin,
5479226	11/13/2023 9:54	2817	Narragansett Dr	40210	SMC Email: Customer reported a sewer odor outside.	11/15/2023 8:41	WOCOM	Cleaned and deodorized catch basin.
5479227	11/13/2023 9:54	1704	S 3rd St	40208	SMC Email: Customer reported a sewer odor outside.	11/13/2023 15:00	WOCOM	Deodorized catch basin.
5479228	11/13/2023 9:56	729	S 37th St	40211	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:41	WOCOM	Cleaned and deodorized two catch basins and two manholes.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479229	11/13/2023 9:56	3300	Young Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:57	WOCOM	Deodorized catch basin.
5479230	11/13/2023 9:58	3210	Dr William G Weathers	40211	SMC Email: Customer reported a sewer odor outside.	11/13/2023 13:00	WOCOM	Flushed sewer main.
5479231	11/13/2023 9:59	981	S 3rd St	40203	SMC Email: Customer reported a sewer odor outside.	11/13/2023 17:06	WOCOM	Deodorized catch basin.
5479233	11/13/2023 10:06	7004	Train Station Way	40272	Customer reported a sewer odor outside.	11/13/2023 13:04	INSP	Inspection made.
5479234	11/13/2023 10:08	627	S 39th St	40211	Metro Call Email: Customer reported a sewer odor outside.	11/15/2023 6:40	WOCOM	Cleaned and deodorized two catch basins and two manholes.
5479235	11/13/2023 10:08	234	E Main St	40202	Customer reported a sewer odor inside and outside.	11/13/2023 14:51	WOCOM	Deodorized catch basin.
5479236	11/13/2023 10:08	2013	W Market St	40203	Customer reported a sewer odor inside and outside.	11/14/2023 9:37	WOCOM	Deodorized catch basin.
5479238	11/13/2023 10:16	3914	Bank St	40212	Customer reported a sewer odor inside and outside.	11/13/2023 17:11	WOCOM	Deodorized catch basin.
5479239	11/13/2023 10:18	4516	Greenwood Ave	40211	Customer reported a sewer odor outside.	11/13/2023 15:01	WOCOM	Deodorized catch basin.
5479243	11/13/2023 11:06	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	11/15/2023 6:52	WOCOM	Cleaned and flushed catch basin.
5479246	11/13/2023 11:36	632	S 15th St	40203	Customer reported a sewer odor inside and outside.	11/13/2023 14:52	WOCOM	Deodorized two catch basins.
5479254	11/13/2023 13:33	4157	Hale Ave	40211	Customer reported a sewer odor outside.	11/13/2023 14:58	WOCOM	Cleaned and flushed catch basin.
5479255	11/13/2023 13:53	4528	W Broadway	40211	SMC Email: Customer reported a sewer odor outside.	11/13/2023 14:58	WOCOM	Deodorized catch basin.
5479265	11/13/2023 15:59	2101	S 41St St	40211	Customer reported a sewer odor inside and outside.	11/16/2023 6:48	NOTED	Notification not made for timely inspection.
5479279	11/13/2023 16:08	2120	Middle Ln	40216	Customer reported a sewer odor inside and outside.	11/13/2023 20:02	INSP	No odor found during inspection.
5479282	11/13/2023 16:33	1803	Ratcliffe Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/13/2023 17:45	WOCOM	Deodorized four catch basins.
5479284	11/13/2023 16:52	813	Fetter Ave	40217	Metro Call Email: Customer reported a sewer odor outside.	11/13/2023 22:04	INSP	No odor found during inspection.
5479285	11/13/2023 19:58	2801	S Floyd St	40209	Customer reported a sewer odor outside.	11/13/2023 21:50	INSP	No odor found during inspection.
5479286	11/13/2023 21:28	123	E Kingston Ave	40214	Customer reported a sewer odor outside.	11/13/2023 23:00	INSP	No odor found during inspection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479287	11/13/2023 21:43	1827	Mary Catherine Dr	40216	Customer reported a sewer odor outside.	11/13/2023 22:50	INSP	No odor found during inspection.
5479288	11/13/2023 23:13	1106	Fenely Ave	40222	Customer reported a sewer odor outside.	11/13/2023 23:50	INSP	No odor found during inspection.
5479289	11/14/2023 0:10	1203	Homeview Rd	40215	Customer reported a sewer odor outside.	11/14/2023 0:31	INSP	No odor found during inspection.
5479290	11/14/2023 5:28	1929	Cypress St	40210	Customer reported a sewer odor outside.	11/16/2023 14:07	WOCOM	Deodorized catch basin.
5479291	11/14/2023 5:31	4537	S 3rd St	40214	Customer reported a sewer odor outside.	11/14/2023 15:40	WOCOM	Deodorized catch basin.
5479292	11/14/2023 5:38	109	N 40th St	40212	Customer reported a sewer odor outside.	11/14/2023 10:48	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479293	11/14/2023 5:42	2500	Bolling Ave	40210	Customer reported a sewer odor outside.	11/14/2023 15:13	WOCOM	Deodorized manhole.
5479336	11/14/2023 7:04	506	Beecher St	40215	Metro Call Email: Customer reported a sewer odor outside.	11/14/2023 15:41	WOCOM	Deodorized catch basin.
5479337	11/14/2023 7:07	528	W St Catherine St	40203	SMC Email: Customer reported a sewer odor outside.	11/15/2023 9:55	WOCOM	Cleaned and deodorized catch basin.
5479339	11/14/2023 7:10	1400	S Brook St	40208	Metro Call Email: Customer reported a sewer odor outside.	11/14/2023 13:53	WOCOM	Cleaned and deodorized catch basin.
5479340	11/14/2023 7:29	4812	Saddle Bend Way	40299	SMC Email: Customer reported a sewer odor outside.	11/14/2023 9:00	WOCOM	Deodorized sewer main.
5479341	11/14/2023 7:32	3318	Dr William G Weathers	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 8:36	WOCOM	Cleaned and deodorized two catch basins.
5479342	11/14/2023 7:34	4635	Southcrest Dr	40215	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:42	WOCOM	Deodorized catch basin.
5479343	11/14/2023 7:35	4120	LaSalle Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:09	WOCOM	Deodorized catch basin.
5479344	11/14/2023 7:36	317	E Esplanade Ave	40214	SMC Email: Customer reported a sewer odor outside.	11/14/2023 9:26	WOCOM	Cleaned and deodorized catch basin.
5479345	11/14/2023 7:40	1328	Gilmore Ln	40213	SMC Email: Customer reported a sewer odor outside.	11/14/2023 10:00	WOCOM	Flushed sewer main.
5479346	11/14/2023 7:43	709	Kathleen Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:43	WOCOM	Deodorized catch basin.
5479347	11/14/2023 8:00	147	Ottawa Ave	40214	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:10	WOCOM	Deodorized catch basin.
5479348	11/14/2023 8:01	1110	Central Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:40	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479349	11/14/2023 8:03	2117	Allston Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/14/2023 11:20	WOCOM	Flushed sewer main.
5479351	11/14/2023 8:10	210	E Magnolia Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:30	WOCOM	Deodorized catch basin.
5479352	11/14/2023 8:12	2207	Burwell Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:39	WOCOM	Deodorized catch basin.
5479354	11/14/2023 8:16	5005	Graston Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 12:00	WOCOM	Flushed sewer main.
5479357	11/14/2023 8:29	11829	Lower River Rd	40272	Customer reported a sewer odor outside.	11/14/2023 0:00	WOCOM	No further information.
5479358	11/14/2023 8:33	1617	Lyman Johnson Rd	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 13:45	WOCOM	Flushed sewer main.
5479359	11/14/2023 8:35	1233	S 6th St	40203	SMC Email: Customer reported a sewer odor outside.	11/14/2023 13:17	WOCOM	Catch basin is a straight lead. Deodorized.
5479362	11/14/2023 8:40	2204	W Burnett Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/14/2023 13:17	WOCOM	Deodorized catch basin.
5479363	11/14/2023 8:41	3847	Darlene Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 14:10	INSP	Private Property Responsibility.
5479364	11/14/2023 8:43	3328	Fernheather	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:00	WOCOM	Deodorized catch basin.
5479365	11/14/2023 8:44	2326	Rausch Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 14:45	WOCOM	Flushed sewer main.
5479366	11/14/2023 8:45	2223	Amboy Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 12:25	WOCOM	Flushed sewer main.
5479369	11/14/2023 9:09	11621	Lower River Rd	40272	Customer reported a sewer odor outside.	11/15/2023 8:33	INSP	Re-routing for inspection.
5479370	11/14/2023 9:11	3520	Lentz Ave	40215	Customer reported a sewer odor outside.	11/14/2023 15:08	WOCOM	Deodorized catch basin.
5479375	11/14/2023 9:47	207	S 42nd St	40212	SMC Email: Customer reported a sewer odor outside.	11/14/2023 13:53	WOCOM	Flushed sewer main.
5479376	11/14/2023 9:54	1769	Algonquin Parkway	40211	Customer reported a sewer odor outside.	11/15/2023 9:03	WOCOM	Cleaned medium debris and deodorized catch basin.
5479377	11/14/2023 10:03	6506	Glo Jean Way	40258	Customer reported a sewer odor inside and outside.	11/14/2023 13:00	WOCOM	Flushed sewer main.
5479378	11/14/2023 10:18	1310	Rhonda Way	40216	Customer reported a sewer odor inside and outside.	11/14/2023 15:20	WOCOM	Deodorized catch basin.
5479379	11/14/2023 10:21	4500	Southcrest Dr	40215	SMC Email: Customer reported a sewer odor outside.	11/14/2023 15:13	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479381	11/14/2023 10:25	1931	Olive St	40210	SMC Email: Customer reported a sewer odor outside.	11/15/2023 11:22	WOCOM	Cleaned medium debris and deodorized catch basin.
5479383	11/14/2023 10:39	1376	S 2nd St	40208	SMC Email: Customer reported a sewer odor outside.	11/15/2023 6:39	WOCOM	Cleaned and deodorized catch basin.
5479386	11/14/2023 11:33	3308	Dr William G Weathers	40211	SMC Email: Customer reported a sewer odor outside.	11/14/2023 14:00	WOCOM	Flushed sewer main.
5479390	11/14/2023 12:15	536	N 26th St	40212	Customer reported a sewer odor inside and outside.	11/14/2023 15:19	WOCOM	Cleaned and deodorized catch basin.
5479391	11/14/2023 12:21	1303	Rosewell Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/20/2023 7:26	WOCOM	Deodorized catch basin.
5479394	11/14/2023 12:43	3416	Kramers Ln	40216	SMC Email: Customer reported a sewer odor outside.	11/14/2023 17:30	WOCOM	Deodorized catch basin.
5479398	11/14/2023 13:16	2513	W Hill St	40210	Customer reported a sewer odor outside.	11/14/2023 15:18	WOCOM	Deodorized catch basin.
5479406	11/14/2023 13:16	11801	Lower River Rd	40272	Customer reported a sewer odor outside.	11/15/2023 8:44	WOCOM	No further information.
5479409	11/14/2023 16:09	2124	Osage Ave	40210	Customer reported a sewer odor inside and outside.	11/15/2023 6:39	WOCOM	Deodorized four catch basins and two manholes.
5479410	11/14/2023 16:21	3211	Wellingmoore Ave	40218	Customer reported a sewer odor outside.	11/15/2023 11:06	WOCOM	MSD Assets are clean.
5479416	11/14/2023 17:02	7311	W Orell Rd	40272	Customer reported a sewer odor outside.	11/15/2023 8:44	WOCOM	No further information.
5479418	11/14/2023 17:08	11815	Lower River Rd	40272	Customer reported a sewer odor outside.	11/14/2023 23:06	INSP	No odor found during inspection.
5479423	11/14/2023 19:01	7305	W Orell Rd	40272	Customer reported a sewer odor outside.	11/14/2023 23:06	WOCOM	Deodorized sewer main.
5479425	11/14/2023 23:03	550	W Kentucky	40203	Customer reported a sewer odor outside.	11/15/2023 0:15	WOCOM	Deodorized four catch basins.
5479472	11/15/2023 7:36	4151	Wheeler Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/15/2023 11:32	WOCOM	Cleaned medium debris and deodorized catch basin.
5479473	11/15/2023 7:39	2315	Mercer Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/15/2023 10:30	WOCOM	Flushed and deodorized sewer main.
5479474	11/15/2023 7:41	659	N 25th St	40212	SMC Email: Customer reported a sewer odor outside.	11/15/2023 11:03	WOCOM	Deodorized two catch basins.
5479475	11/15/2023 7:43	519	Belgravia Ct	40208	SMC Email: Customer reported a sewer odor outside.	11/15/2023 12:30	WOCOM	Flushed and deodorized sewer main.
5479476	11/15/2023 7:47	700	W Liberty St	40203	SMC Email: Customer reported a sewer odor outside.	11/15/2023 21:30	WOCOM	Cleaned and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479477	11/15/2023 7:50	2621	Alford Ave	40212	SMC Email: Customer reported a sewer odor outside.	11/15/2023 12:17	WOCOM	Deodorized sewer main.
5479479	11/15/2023 8:51	208	N 25th St	40212	Customer reported a sewer odor inside and outside.	11/15/2023 11:04	WOCOM	Cleaned and deodorized catch basin.
5479481	11/15/2023 8:51	3702	Marlin Dr	40299	Customer reported a sewer odor outside.	11/15/2023 9:53	WOCOM	Deodorized sewer main.
5479482	11/15/2023 9:33	4512	Garland Ave	40211	Customer reported a sewer odor inside and outside.	11/15/2023 11:30	WOCOM	Cleaned and deodorized catch basin.
5479483	11/15/2023 9:48	2104	Garrs Ln	40216	Metro Call Email: Customer reported a sewer odor outside.	11/15/2023 11:45	WOCOM	Flushed sewer main.
5479488	11/15/2023 10:26	643	Eastlawn Ave	40211	Customer reported a sewer odor inside and outside.	11/15/2023 15:32	WOCOM	Deodorized sewer main.
5479489	11/15/2023 10:30	2716	S 6th St	40208	Customer reported a sewer odor inside and outside.	11/15/2023 12:14	WOCOM	Cleaned and deodorized three catch basins.
5479499	11/15/2023 12:33	3210	Mildred Ln	40216	SMC Email: Customer reported a sewer odor outside.	11/15/2023 15:04	WOCOM	Flushed sewer main.
5479507	11/15/2023 14:52	1615	William E Summers Ave	40211	Customer reported a sewer odor outside.	11/16/2023 6:58	INSP	Wind model shows direction from Rubbertown. Possible chemical odor.
5479509	11/15/2023 15:01	1821	Hardesty Ave	40216	Customer reported a sewer odor inside and outside.	11/16/2023 0:31	WOCOM	Deodorized catch basin.
5479511	11/15/2023 17:26	4239	River Park Dr	40211	Customer reported a sewer odor inside and outside.	11/16/2023 0:29	WOCOM	Deodorized catch basin.
5479512	11/15/2023 17:28	1401	S 41St St	40211	Customer reported a sewer odor outside.	11/16/2023 0:28	WOCOM	Deodorized catch basin.
5479515	11/15/2023 22:29	634	Lindell Ave	40211	Customer reported a sewer odor outside.	11/16/2023 0:27	WOCOM	Deodorized catch basin.
5479516	11/15/2023 22:32	1065	Cecil Ave	40211	Customer reported a sewer odor outside.	11/16/2023 0:26	WOCOM	Deodorized catch basin.
5479517	11/16/2023 5:51	3828	W Muhammad Ali	40212	Customer reported a sewer odor outside.	11/16/2023 13:35	WOCOM	Deodorized catch basin.
5479573	11/16/2023 7:10	3418	Herman St	40212	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 13:36	WOCOM	Deodorized catch basin.
5479574	11/16/2023 7:14	4522	Algonquin Parkway	40211	Customer reported a sewer odor outside.	11/17/2023 5:47	INSP	Inspection made.
5479575	11/16/2023 7:17	615	S 43rd St	40211	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 13:36	WOCOM	Deodorized catch basin.
5479576	11/16/2023 7:18	7717	Burr Ln	40214	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 10:18	WOCOM	Flushed sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479577	11/16/2023 7:21	670	Madelon Ct	40211	Customer reported a sewer odor inside and outside.	11/16/2023 13:37	WOCOM	Deodorized catch basin.
5479579	11/16/2023 7:24	4001	Cane Run Rd	40216	SMC Email: Customer reported a sewer odor outside.	11/16/2023 9:20	INSP	No odor found during inspection.
5479580	11/16/2023 7:43	3308	Dr William G Weathers	40211	Customer reported a sewer odor inside and outside.	11/16/2023 9:00	WOCOM	Flushed sewer main.
5479581	11/16/2023 8:23	1159	S 41St St	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:37	WOCOM	Deodorized catch basin.
5479582	11/16/2023 8:24	666	Curry Ct	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:38	WOCOM	Deodorized catch basin.
5479583	11/16/2023 8:29	4421	W Market St	40212	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:40	WOCOM	Deodorized catch basin.
5479584	11/16/2023 8:36	2322	Peaslee Rd	40216	Customer reported a sewer odor inside and outside.	11/16/2023 10:00	WOCOM	Deodorized catch basin.
5479586	11/16/2023 8:36	4015	Cheviot Dr	40216	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:40	WOCOM	Deodorized catch basin.
5479587	11/16/2023 8:53	4144	Greenwood Ave	40211	Customer reported a sewer odor inside and outside.	11/17/2023 11:54	WOCOM	Cleaned three catch basins and 2 manholes
5479588	11/16/2023 8:55	4145	Dover Rd	40216	Customer reported a sewer odor inside and outside.	11/16/2023 12:52	WOCOM	Deodorized catch basin.
5479590	11/16/2023 9:04	5155	Nancy Ave	40216	Customer reported a sewer odor outside.	11/16/2023 13:45	INSP	Inspection made.
5479591	11/16/2023 9:06	11815	Lower River Rd	40272	Customer reported a sewer odor outside.	11/16/2023 10:54	INSP	No further information.
5479592	11/16/2023 9:07	4698	Kiefer Rd	40216	Customer reported a sewer odor inside and outside.	11/16/2023 12:30	WOCOM	Deodorized sewer main.
5479592	11/16/2023 9:08	608	S 37th St	40211	Customer reported a sewer odor inside and outside.	11/16/2023 12:39	WOCOM	Deodorized sewer main.
5479598	11/16/2023 9:17	4150	Flintlock Dr	40216	Customer reported a sewer odor inside and outside.	11/16/2023 12:45	WOCOM	Deodorized sewer main.
5479601	11/16/2023 9:20	1517	S 2nd St	40208	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:41	WOCOM	Deodorized catch basin.
5479602	11/16/2023 9:23	1937	Lewiston Dr	40216	Customer reported a sewer odor outside.	11/16/2023 13:00	WOCOM	Deodorized sewer main.
5479603	11/16/2023 9:37	7703	Legler Dr	40258	Customer reported a sewer odor outside.	11/16/2023 13:00	WOCOM	Deodorized sewer main.
5479604	11/16/2023 9:45	2313	Elmhurst Ave	40216	Customer reported a sewer odor inside and outside.	11/16/2023 15:55	WOCOM	Deodorized sewer main.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479605	11/16/2023 9:57	6819	Grandfield Rd	40258	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 13:20	WOCOM	Deodorized sewer main.
5479607	11/16/2023 10:11	1506	W Market	40203	Customer reported a sewer odor inside and outside.	11/17/2023 11:41	WOCOM	Cleaned and deodorized catch basin.
5479608	11/16/2023 10:37	4508	Melvin Dr	40216	Customer reported a sewer odor inside and outside.	11/16/2023 13:53	WOCOM	Flushed and deodorized sewer main.
5479609	11/16/2023 10:43	4948	Dixie Hwy	40216	SMC Email: Customer reported a sewer odor outside.	11/16/2023 14:00	WOCOM	Flushed and deodorized sewer main.
5479610	11/16/2023 10:48	700	S 44th St	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:42	WOCOM	Deodorized catch basin.
5479615	11/16/2023 12:03	2503	W Chestnut St	40211	SMC Email: Customer reported a sewer odor outside.	11/17/2023 11:41	WOCOM	Deodorized two catch basins and one manhole.
5479616	11/16/2023 12:05	1608	Louis Coleman Jr	40211	Customer reported a sewer odor inside and outside.	11/16/2023 16:40	WOCOM	Flushed and deodorized sewer main.
5479618	11/16/2023 12:20	4343	Dixie Hwy	40216	SMC Email: Customer reported a sewer odor outside.	11/16/2023 16:30	WOCOM	Flushed and deodorized sewer main.
5479619	11/16/2023 12:21	1917	Peony Dr	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:42	WOCOM	Deodorized sewer main.
5479620	11/16/2023 12:21	4904	Greenview Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/16/2023 15:00	WOCOM	Flushed and deodorized sewer main.
5479621	11/16/2023 12:24	4508	Melvin Dr	40216	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 14:24	WOCOM	Flushed and deodorized sewer main.
5479623	11/16/2023 12:25	3708	Camp Ground Rd	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 14:20	WOCOM	Deodorized sewer main.
5479625	11/16/2023 12:27	3417	Gonewind Dr	40299	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 15:50	WOCOM	Deodorized catch basin.
5479626	11/16/2023 12:28	4515	Churchman Ave	40215	Metro Call Email: Customer reported a sewer odor outside.	11/17/2023 11:43	WOCOM	Deodorized two catch basins.
5479627	11/16/2023 12:29	1707	Russell Lee Dr	40211	SMC Email: Customer reported a sewer odor outside.	11/17/2023 11:46	WOCOM	Deodorized catch basin.
5479629	11/16/2023 12:30	1297	Trevilian Way	40213	SMC Email: Customer reported a sewer odor outside.	11/16/2023 12:46	INSP	No sewers at this address.
5479631	11/16/2023 12:32	6819	Grandfield Rd	40258	Customer reported a sewer odor outside.	11/16/2023 13:20	WOCOM	Deodorized sewer main.
5479632	11/16/2023 12:33	3520	Algonquin Parkway	40211	Customer reported a sewer odor outside.	11/17/2023 15:40	WOCOM	Catch basin plugs needs replacement. Workorder entered.
5479633	11/16/2023 12:34	220	S Shawnee Terrace	40212	SMC Email: Customer reported a sewer odor outside.	11/16/2023 13:43	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479634	11/16/2023 12:35	1038	S 6th St	40203	SMC Email: Customer reported a sewer odor outside.	11/17/2023 11:48	WOCOM	Cleaned and deodorized catch basin.
5479635	11/16/2023 12:37	1101	Garvin Pl	40203	SMC Email: Customer reported a sewer odor outside.	11/17/2023 12:37	WOCOM	Cleaned and deodorized catch basin.
5479636	11/16/2023 12:38	626	W Main St	40202	SMC Email: Customer reported a sewer odor outside.	11/20/2023 7:28	WOCOM	Cleaned and deodorized catch basin.
5479640	11/16/2023 13:18	508	Emery Rd	40206	Customer reported a sewer odor inside and outside.	11/17/2023 13:18	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479641	11/16/2023 13:36	1100	W Market St	40203	SMC Email: Customer reported a sewer odor outside.			
5479642	11/16/2023 13:41	1200	S 28th St	40211	Metro Call Email: Customer reported a sewer odor outside.	11/17/2023 15:42	WOCOM	Found manhole cover in dis-repair. Replaced manhole lid.
5479644	11/16/2023 13:54	1118	Canapy Ct	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 14:50	WOCOM	Deodorized catch basin.
5479644	11/16/2023 13:55	1200	S 28th St	40211	Metro Call Email: Customer reported a sewer odor outside.	11/16/2023 13:55	DUP	Duplicate Entry.
5479647	11/16/2023 14:07	4522	Winnrose Way	40211	SMC Email: Customer reported a sewer odor outside.	11/20/2023 5:05	Noted	No further information.
5479648	11/16/2023 14:16	1106	S 26th St	40210	Customer reported a sewer odor outside.	11/17/2023 14:16	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479650	11/16/2023 14:31	2617	Cedar St	40212	Customer reported a sewer odor inside and outside.	11/16/2023 14:31	DUP	Duplicate Entry.
5479651	11/16/2023 14:32	824	S 40th St	40211	SMC Email: Customer reported a sewer odor outside.	11/19/2023 11:25	WOCOM	Cleaned three catch basins and flushed sewer main. One catch basin missing plug. Workorder entered.
5479653	11/16/2023 14:55	4105	Southern Farm	40216	Customer reported a sewer odor inside and outside.	11/16/2023 19:30	WOCOM	Deodorized sewer main.
5479654	11/16/2023 15:15	2621	Alford Ave	40212	SMC Email: Customer reported a sewer odor outside.	11/16/2023 21:30	WOCOM	Deodorized catch basin.
5479655	11/16/2023 15:24	2017	Rowan St	40203	SMC Email: Customer reported a sewer odor outside.	11/16/2023 19:45	WOCOM	Deodorized catch basin.
5479656	11/16/2023 15:25	1110	Cecil Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/16/2023 21:31	WOCOM	Deodorized catch basin.
5479660	11/16/2023 16:15	3700	W Kentucky	40211	Customer reported a sewer odor inside and outside.	11/16/2023 19:38	WOCOM	Deodorized catch basin.
5479665	11/16/2023 18:32	10706	W Manslick Rd	40118	Customer reported a sewer odor outside.	11/16/2023 19:34	WOCOM	Deodorized catch basin.
5479707	11/17/2023 9:29	4136	Cane Run Rd	40216	SMC Email: Customer reported a sewer odor outside.	11/17/2023 9:45	WOCOM	No odor found.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479708	11/17/2023 9:30	707	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	11/17/2023 15:38	WOCOM	Deodorized catch basin.
5479709	11/17/2023 9:31	4523	Cane Run Rd	40216	SMC Email: Customer reported a sewer odor outside.	11/17/2023 10:16	WOCOM	No odor found.
5479710	11/17/2023 9:31	1037	S 3rd St	40203	SMC Email: Customer reported a sewer odor outside.	11/17/2023 11:52	WOCOM	Deodorized catch basin.
5479711	11/17/2023 9:33	1400	Cecil Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/21/2023 5:00	Noted	No further information.
5479712	11/17/2023 9:35	2118	Standard Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/20/2023 7:18	WOCOM	Deodorized four catch basins and three manholes.
5479715	11/17/2023 9:39	2117	Allston Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/16/2023 9:39	DUP	Duplicate Entry.
5479716	11/17/2023 9:40	659	N 25th St	40212	SMC Email: Customer reported a sewer odor outside.	11/17/2023 15:41	WOCOM	Cleaned three catch basins and 2 manholes
5479717	11/17/2023 9:41	4151	Wheeler Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/17/2023 15:40	WOCOM	Deodorized catch basin.
5479718	11/17/2023 9:43	4904	Greenview Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/17/2023 10:27	WOCOM	Flushed sewer main.
5479719	11/17/2023 9:45	926	S 6th St	40203	SMC Email: Customer reported a sewer odor outside.	11/21/2023 8:22	INSP	No further information.
5479722	11/17/2023 10:48	653	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	11/20/2023 7:19	WOCOM	Deodorized four catch basins and one manhole.
5479729	11/17/2023 12:06	3401	River Park Dr	40211	SMC Email: Customer reported a sewer odor outside.	11/17/2023 15:39	WOCOM	Deodorized catch basin.
5479731	11/17/2023 12:11	2800	Crums Ln	40216	SMC Email: Customer reported a sewer odor outside.	11/17/2023 15:39	INSP	No odor found during inspection.
5479733	11/17/2023 12:46	1401	S 41St St	40211	Customer reported a sewer odor inside and outside.	11/21/2023 4:52	Noted	No further information.
5479734	11/17/2023 12:56	1417	Story Ave	40206	Customer reported a sewer odor inside and outside.	11/20/2023 14:36	WOCOM	Deodorized two catch basins and one manhole.
5479735	11/17/2023 12:59	1256	S 3rd St	40203	SMC Email: Customer reported a sewer odor outside.	11/20/2023 7:19	WOCOM	Deodorized five catch basins and three manholes.
5479736	11/17/2023 13:08	2324	Duncan St	40212	Customer reported a sewer odor inside and outside.	11/17/2023 15:38	WOCOM	Deodorized catch basin.
5479740	11/17/2023 14:47	2504	W Madison St	40211	Customer reported a sewer odor outside.	11/20/2023 7:20	WOCOM	Deodorized two catch basins and two manholes.
5479744	11/17/2023 15:49	1902	W Chestnut St	40203	Customer reported a sewer odor inside and outside.	11/17/2023 23:16	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479745	11/17/2023 15:50	1554	W Breckinridge St	40210	Customer reported a sewer odor inside and outside.	11/17/2023 23:16	WOCOM	Deodorized catch basin.
5479748	11/17/2023 16:51	814	S 7th st	40203	Metro Call Email: Customer reported a sewer odor outside.	11/17/2023 23:10	WOCOM	Deodorized catch basin.
5479749	11/17/2023 16:52	814	S 7th st	40203	Metro Call Email: Customer reported a sewer odor outside.	11/17/2023 16:52	DUP	Duplicate Entry.
5479751	11/17/2023 17:35	4204	Rivers Edge Ct	40222	Customer reported a sewer odor inside and outside.	11/17/2023 23:10	WOCOM	Deodorized manhole.
5479752	11/17/2023 17:51	2012	Lynn Way	40222	Customer reported a sewer odor inside and outside.	11/17/2023 23:31	WOCOM	Deodorized manhole.
5479754	11/17/2023 18:07	2012	Maryland Dr	40205	Customer reported a sewer odor inside and outside.	11/17/2023 23:32	WOCOM	Deodorized catch basin and manhole.
5479755	11/17/2023 18:20	2029	S 39th St	40211	Customer reported a sewer odor inside and outside.	11/17/2023 23:20	WOCOM	Deodorized catch basin.
5479756	11/17/2023 18:41	1333	Weller Ave	40208	Customer reported a sewer odor inside and outside.	11/17/2023 23:22	WOCOM	Deodorized catch basin.
5479757	11/17/2023 19:43	4015	Contractors Ct	40213	Customer reported a sewer odor inside and outside.	11/17/2023 23:34	WOCOM	Deodorized manhole.
5479758	11/17/2023 19:53	1302	Weyler Ave	40215	Customer reported a sewer odor inside and outside.	11/17/2023 23:23	WOCOM	Deodorized catch basin.
5479759	11/17/2023 20:09	7811	Edsel Ln	40291	Customer reported a sewer odor inside and outside.	11/17/2023 23:35	WOCOM	Deodorized manhole.
5479760	11/17/2023 20:12	1418	Larchmont Ave	40215	Customer reported a sewer odor inside and outside.	11/17/2023 23:25	WOCOM	Deodorized catch basin.
5479761	11/17/2023 20:12	5100	S 1st St	40214	Customer reported a sewer odor inside and outside.	11/17/2023 23:40	WOCOM	Deodorized catch basin.
5479762	11/17/2023 20:12	1805	Cypress St	40210	Customer reported a sewer odor inside and outside.	11/17/2023 23:37	WOCOM	Deodorized catch basin.
5479763	11/18/2023 6:59	3400	Cathe Dykstra Way	40216	Customer reported a sewer odor inside and outside.	11/18/2023 11:40	WOCOM	Deodorized catch basin.
5479764	11/18/2023 8:29	2017	Kenilworth Pl	40205	Customer reported a sewer odor inside and outside.	11/18/2023 11:14	WOCOM	Deodorized catch basin.
5479765	11/18/2023 8:30	4500	Hurstbourne Pky	40299	SMC Email: Customer reported a sewer odor outside.	11/18/2023 14:03	WOCOM	Deodorized catch basin.
5479766	11/18/2023 8:31	3004	Kemo way	40222	SMC Email: Customer reported a sewer odor outside.	11/18/2023 14:33	WOCOM	Deodorized catch basin.
5479767	11/18/2023 8:32	7803	Barnswood Rd	40291	SMC Email: Customer reported a sewer odor outside.	11/18/2023 12:40	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479768	11/18/2023 8:32	1312	Lillian Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/18/2023 10:20	WOCOM	Deodorized catch basin.
5479769	11/18/2023 8:33	1412	McCoy Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/18/2023 13:00	WOCOM	Deodorized two catch basins.
5479770	11/18/2023 8:34	4807	Preston Dr	40213	SMC Email: Customer reported a sewer odor outside.	11/18/2023 10:32	WOCOM	Deodorized catch basin.
5479771	11/18/2023 8:35	6912	Sparky Way	40228	SMC Email: Customer reported a sewer odor outside.	11/18/2023 10:38	INSP	No odor found during inspection.
5479772	11/18/2023 8:36	737	Heywood Ave	40208	SMC Email: Customer reported a sewer odor outside.	11/20/2023 7:20	WOCOM	Cleaned and deodorized two catch basins and three manholes.
5479783	11/18/2023 22:52	1499	Clara Ave	40215	Metro Call Email: Customer reported a sewer odor outside.	11/18/2023 23:30	WOCOM	Deodorized catch basin.
5479784	11/18/2023 22:54	4949	Dixie Hwy	40216	Metro Call Email: Customer reported a sewer odor outside.	11/18/2023 23:30	WOCOM	Deodorized sewer main.
5479785	11/19/2023 8:19	1309	Morton Ave	40204	SMC Email: Customer reported a sewer odor outside.	11/19/2023 1:05	WOCOM	Deodorized catch basin.
5479786	11/19/2023 8:26	1514	S 4th St	40208	Metro Call Email: Customer reported a sewer odor outside.	11/19/2023 9:40	WOCOM	Deodorized four catch basins and manhole. Added water.
5479787	11/19/2023 8:27	2817	Narragansett Dr	40210	SMC Email: Customer reported a sewer odor outside.	11/19/2023 8:48	WOCOM	Cleaned and deodorized catch basin.
5479788	11/19/2023 8:28	1764	Wathen Ln	40216	SMC Email: Customer reported a sewer odor outside.	11/19/2023 10:36	WOCOM	Deodorized manhole.
5479789	11/19/2023 8:29	952	Brent St	40204	SMC Email: Customer reported a sewer odor outside.	11/20/2023 14:36	WOCOM	Cleaned and deodorized five catch basins and two manholes.
5479790	11/19/2023 8:30	356	Armstrong Dr	40206	SMC Email: Customer reported a sewer odor outside.	11/19/2023 10:30	WOCOM	Gated community. Could not gain access.
5479791	11/19/2023 8:31	1613	Mae Street Kid	40211	SMC Email: Customer reported a sewer odor outside.	11/19/2023 10:30	WOCOM	Deodorized four catch basins and manhole. Added water.
5479792	11/19/2023 8:33	1814	Gregg Ave	40210	SMC Email: Customer reported a sewer odor outside.	11/19/2023 13:55	WOCOM	Cleaned heavy debris and deodorized catch basin.
5479793	11/19/2023 8:34	219	W Hill St	40208	SMC Email: Customer reported a sewer odor outside.	11/19/2023 13:25	WOCOM	Deodorized catch basin.
5479794	11/19/2023 8:35	1018	Bluegreass Ave	40215	SMC Email: Customer reported a sewer odor outside.	11/19/2023 13:25	WOCOM	Flushed sewer main.
5479795	11/19/2023 8:36	1814	Fransley Rd	40216	SMC Email: Customer reported a sewer odor outside.	11/19/2023 10:47	INSP	No odor found at inspection.
5479796	11/19/2023 8:36	8914	Mahoney Dr	40258	Customer reported a sewer odor inside and outside.	11/19/2023 12:30	WOCOM	Deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479797	11/19/2023 8:40	1378	Ouerbacker Ct	40208	Customer reported a sewer odor inside and outside.	11/20/2023 14:35	WOCOM	Cleaned and deodorized four catch basins and three manholes.
5479799	11/19/2023 9:31	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	11/19/2023 14:30	WOCOM	Deodorized catch basin.
5479800	11/19/2023 9:57	4703	Brewster Ave	40211	Customer reported a sewer odor inside and outside.	11/19/2023 14:15	INSP	No odor found at inspection.
5479801	11/19/2023 9:59	7003	Heavrin Ave	40218	Customer reported a sewer odor inside and outside.	11/19/2023 11:51	WOCOM	Deodorized catch basin.
5479803	11/19/2023 10:57	208	N 34th St	40212	Customer reported a sewer odor inside and outside.	11/19/2023 12:50	WOCOM	Deodorized catch basin.
5479805	11/19/2023 12:25	2504	Longest Ave	40204	Customer reported a sewer odor inside and outside.	11/20/2023 7:30	WOCOM	Cleaned and deodorized two catch basins.
5479806	11/19/2023 13:15	4008	W Broadway	40211	Customer reported a sewer odor inside and outside.	11/20/2023 9:32	WOCOM	Deodorized catch basin.
5479807	11/19/2023 13:17	2820	Tyson Pl	40218	Customer reported a sewer odor inside and outside.	11/19/2023 14:15	INSP	No odor found at inspection.
5479808	11/19/2023 13:18	3437	Bryan Way	40220	Customer reported a sewer odor inside and outside.	11/19/2023 14:59	WOCOM	Deodorized catch basin.
5479809	11/19/2023 13:20	7001	Heavrin Ave	40218	Customer reported a sewer odor inside and outside.	11/19/2023 11:51	WOCOM	Deodorized catch basin.
5479810	11/19/2023 13:21	3218	Ellis Way	40220	Customer reported a sewer odor inside and outside.	11/19/2023 14:20	INSP	No odor found at inspection.
5479811	11/19/2023 13:21	2809	Yorkshire Blvd	40220	Customer reported a sewer odor inside and outside.	11/20/2023 7:31	WOCOM	Cleaned and deodorized two catch basins.
5479812	11/19/2023 13:23	604	Fountain Ave	40222	Customer reported a sewer odor inside and outside.	11/19/2023 15:00	INSP	No odor found at inspection.
5479813	11/19/2023 13:24	3508	Allison Way	40220	Customer reported a sewer odor inside and outside.	11/19/2023 14:45	INSP	No odor found at inspection.
5479814	11/19/2023 14:51	3611	Canterbury Dr	40299	Customer reported a sewer odor outside.	11/19/2023 19:00	WOCOM	Flushed sewer main.
5479817	11/19/2023 16:39	2009	Crums Ln	40216	Customer reported a sewer odor outside.	11/19/2023 20:15	INSP	No odor found at inspection.
5479818	11/19/2023 17:53	924	S 2nd St	40203	Customer reported a sewer odor inside and outside.	11/19/2023 19:06	WOCOM	Deodorized catch basins.
5479819	11/19/2023 19:00	613	Kentucky Ave	40222	Customer reported a sewer odor outside.	11/19/2023 20:15	WOCOM	Deodorized catch basins.
5479876	11/20/2023 7:08	5210	General Ln	40218	Customer reported a sewer odor outside.	11/20/2023 9:18	INSP	No odor found at inspection.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5479877	11/20/2023 7:40	2011	Nelson Ave	40216	SMC Email: Customer reported a sewer odor outside.	11/20/2023 8:48	INSP	No odor found at inspection.
5479878	11/20/2023 7:46	3702	Chatham Rd	40218	SMC Email: Customer reported a sewer odor outside.	11/20/2023 9:14	INSP	No odor found at inspection.
5479882	11/20/2023 9:22	2506	Martin Ave	40216	Customer reported a sewer odor inside and outside.	11/20/2023 11:10	INSP	No odor found at inspection.
5479887	11/20/2023 10:02	6201	Greenview Ave	40216	Metro Call Email: Customer reported a sewer odor outside.	11/20/2023 11:40	INSP	No odor found at inspection.
5479893	11/20/2023 10:57	3205	Jacks Ln	40216	Metro Call Email: Customer reported a sewer odor outside.	11/20/2023 1:40	INSP	No odor found at inspection.
5479899	11/20/2023 12:56	2716	S 6th St	40208	Customer reported a sewer odor inside and outside.	11/20/2023 20:09	WOCOM	Deodorized catch basin.
5479900	11/20/2023 13:07	1811	Wenatchee Pl	40210	Customer reported a sewer odor inside and outside.	11/21/2022 9:35	WOCOM	manholes. One needs plugged repaired, Workorder entered.
5479912	11/20/2023 15:33	4512	Greenwood Ave	40211	SMC Email: Customer reported a sewer odor outside.	11/20/2023 23:43	INSP	No odor found at inspection.
5479913	11/20/2023 15:35	3720	W Broadway	40211	SMC Email: Customer reported a sewer odor outside.	11/20/2023 17:07	WOCOM	Deodorized manhole and catch basin.
5479965	11/21/2023 15:35	3125	Randolph Ave	40206	Customer reported a sewer odor outside.			
5479967	11/21/2023 10:18	3418	Herman St	40212	Metro Call Email: Customer reported a sewer odor outside.	11/22/2023 8:10	WOCOM	Deodorized catch basin.
5479969	11/21/2023 10:19	3418	Herman St	40212	Customer reported a sewer odor inside and outside.	11/21/2023 11:19	WOCOM	Flushed sewer main.
5479970	11/21/2023 10:31	3418	Herman St	40212	Metro Call Email: Customer reported a sewer odor outside.	11/21/2023 10:31	DUP	Duplicate Entry.
5479981	11/21/2023 12:11	2114	Gaulbert Ave	40210	Customer reported a sewer odor inside and outside.	11/22/2023 8:31	WOCOM	Cleaned and deodorized four catch basins and three manholes.
5480094	11/24/2023 13:42	1124	Hilliard Ave	40204	Customer reported a sewer odor inside and outside.	11/24/2023 15:45	WOCOM	Deodorized catch basin and manhole.
5480101	11/24/2023 17:14	7305	W Orell Rd	40272	Customer reported a sewer odor inside and outside.	11/25/2023 4:21	INSP	Inspection made.
5480109	11/25/2023 0:00	8207	Damascus Cir	40228	Customer reported a sewer odor outside.	11/25/2023 19:00	INSP	No odor found during inspection.
5480145	11/27/2023 7:05	1036	EASTERN	40217	SMC Email: Customer reported a sewer odor outside.	11/27/2023 13:15	WOCOM	Cleaned and deodorized catch basin.
5480146	11/27/2023 7:07	1303	ROSEWELL	40211	SMC Email: Customer reported a sewer odor outside.	11/27/2023 10:55	WOCOM	Cleaned and deodorized catch basin.

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Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5480147	11/27/2023 7:08	2517	NEBLETT	40216	SMC Email: Customer reported a sewer odor outside.	11/27/2023 11:10	WOCOM	Deodorized sewer main
5480148	11/27/2023 7:10	1041	6TH	40203	SMC Email: Customer reported a sewer odor outside.	11/27/2023 11:10	WOCOM	Cleaned and deodorized catch basin.
5480156	11/27/2023 9:32	1401	41ST	40211	Customer reported a sewer odor inside and outside.	11/28/2023 6:33	INSP	Inspection made.
5480159	11/27/2023 10:01	3110	3RD	40214	Customer reported a sewer odor inside and outside.	11/27/2023 10:03	WOCOM	Cleaned and deodorized catch basin.
5480162	11/27/2023 10:40	2807	BROOKDALE	40220	Customer reported a sewer odor inside and outside.	11/27/2023 11:55	WOCOM	Deodorized manhole.
5480187	11/27/2023 16:14	1428	CLOVERHILLS	40216	Customer reported a sewer odor inside and outside.	11/27/2023 18:35	INSP	No odor found at inspection.
5480192	11/27/2023 18:55	10706	MANSLICK	40118	Customer reported a sewer odor inside and outside.	11/27/2023 23:47	WOCOM	Deodorized catch basin.
5480236	11/28/2023 7:33	848	8TH	40203	SMC Email: Customer reported a sewer odor outside.	12/1/2023 7:41	WOCOM	Cleaned and deodorized four catch basins.
5480237	11/28/2023 7:34	952	BRENT	40204	SMC Email: Customer reported a sewer odor outside.	12/1/2023 7:40	WOCOM	Deodorized catch basin.
5480241	11/28/2023 8:59	2716	6TH	40208	Customer reported a sewer odor inside and outside.	11/28/2023 10:46	WOCOM	Deodorized catch basin.
5480263	11/28/2023 14:50	631	OAK	40203	Customer reported a sewer odor inside and outside.	11/29/2023 9:15	WOCOM	Cleaned and deodorized catch basin.
5480265	11/28/2023 15:36	1414	EARL	40215	Customer reported a sewer odor inside and outside.	11/28/2023 22:37	WOCOM	Deodorized three catch basins.
5480270	11/28/2023 22:29	6315	SHADOW WOOD	40059	Customer reported a sewer odor inside and outside.	11/28/2023 23:09	WOCOM	Deodorized catch basin.
5480317	11/29/2023 10:55	1414	EARL	40215	Customer reported a sewer odor outside.	11/28/2023 9:24	WOCOM	Attempted to clean and deodorize but after removing the leaves the assets are drains, not catch basins.
5480323	11/29/2023 12:16	3124	RIVER PARK	40211	Customer reported a sewer odor outside.	11/29/2023 10:52	WOCOM	Deodorized catch basin.
5480324	11/29/2023 12:46	312	43RD	40212	Customer reported a sewer odor inside and outside.	11/29/2023 14:25	WOCOM	Cleaned and deodorized catch basin.
5480349	11/29/2023 20:01	2418	CHESTNUT	40211	Customer reported a sewer odor outside.	11/29/2023 21:44	WOCOM	Deodorized catch basin.
5480374	11/30/2023 7:54	1256	GILMORE	40213	SMC Email: Customer reported a sewer odor outside.	11/30/2023 12:15	WOCOM	Flushed catch basin and sewer main
5480375	11/30/2023 7:57	824	40TH	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:47	WOCOM	Deodorized catch basin.

**Customer Service Odor Complaints Received
November 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5480376	11/30/2023 7:58	659	25TH	40212	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:30	WOCOM	Flushed catch basin and sewer main
5480377	11/30/2023 8:00	2651	ALFORD	40212	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:21	WOCOM	Deodorized catch basin.
5480378	11/30/2023 8:03	1615	MAE STREET KIDD	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:00	WOCOM	Flushed catch basin and sewer main
5480379	11/30/2023 8:05	3430	KENTUCKY	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:06	WOCOM	Deodorized catch basin.
5480381	11/30/2023 8:16	1110	CECIL	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 9:10	WOCOM	Deodorized catch basin.
5480382	11/30/2023 8:17	1400	CECIL	40211	SMC Email: Customer reported a sewer odor outside.	12/1/2023 6:45	NOTED	No further information.
5480383	11/30/2023 8:19	2505	CHESTNUT	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:50	WOCOM	Deodorized catch basin.
5480384	11/30/2023 8:20	817	39TH	40211	SMC Email: Customer reported a sewer odor outside.	11/30/2023 9:50	WOCOM	Deodorized catch basin.
5480385	11/30/2023 8:27	833	MAIN	40202	SMC Email: Customer reported a sewer odor outside.	11/30/2023 10:46	WOCOM	Deodorized catch basin.
5480401	11/30/2023 12:09	1414	EARL	40215	Customer reported a sewer odor outside.	11/30/2023 15:28	WOCOM	Deodorized catch basin.