

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5464497	6/1/2023 7:45	5815	Benny Rd	40285	Customer reported a sewer odor outside.	6/1/2023 9:57	WOCOM	Flushed catch basin with water.
5464498	6/1/2023 7:49	6707	Bimini Ct	40219	Customer reported a sewer odor outside.	6/1/2023 10:50	WOCOM	No odor found at time of inspection. Deodorized catch basin.
5464547	6/1/2023 16:51	712	S 36th St	40211	Customer reported a sewer odor outside.	6/2/2023 10:31	WOCOM	Deodorized four catch basins.
5464603	6/2/2023 7:35	1713	Sanders Ln	40216	Customer reported a sewer odor outside.	6/2/2023 8:58	INSP	No odor found at time of inspection. Checked all MSD Assets.
5464604	6/2/2023 7:39	4915	Southern Parkway	40214	Customer reported a sewer odor outside.	6/7/2023 6:32	WOCOM	Cleaned heavy debris and deodorized catch basin.
5464610	6/2/2023 8:15	846	S 37th St	40211	Customer reported a sewer odor outside.	6/6/2023 6:48	WOCOM	Cleaned and deodorized three catch basins.
5464620	6/2/2023 9:06	6119	Julie Kays Way	40258	Customer reported a sewer odor outside.	6/2/2023 14:20	WOCOM	Ran water through manhole and deodorized.
5464624	6/2/2023 9:38	16360	Hunters Ridge Ct	40059	Customer reported a sewer odor outside.	6/2/2023 13:55	INSP	Inspected pump station and did not find any abnormal operations or odor detected.
5464625	6/2/2023 9:57	4825	S 3rd St	40214	Customer reported a sewer odor outside.	6/2/2023 15:35	WOCOM	Removed heavy debris and deodorized catch basin.
5464630	6/2/2023 10:32	335	W Kenwood Way	40214	Customer reported a sewer odor outside.	6/2/2023 13:55	INSP	Advised customer by phone. No further details given.
5464634	6/2/2023 12:45	7215	Orell Rd	40272	Customer reported a sewer odor outside.	6/2/2023 13:53	INSP	No odor detected upon inspection
5464644	6/2/2023 13:49	1102	Brookline Ave	40215	Customer reported a sewer odor inside and outside.	6/3/2023 23:15	WOCOM	Cleaned heavy debris and deodorized catch basin.
5464648	6/2/2023 14:43	1216	Dresden Ave	40215	Customer reported a sewer odor outside.	6/7/2023 8:19	WOCOM	Cleaned heavy debris and deodorized catch basin.
5464657	6/3/2023 7:07	4145	Candor Ave	40216	Customer reported a sewer odor outside.	6/3/2023 23:10	INSP	No odor detected upon inspection
5464658	6/3/2023 8:17	4919	Southern Parkway	40214	Customer reported a sewer odor outside.	6/3/2023 11:12	WOCOM	Cleaned and deodorized catch basins
5464659	6/3/2023 8:39	1405	Bryce Dr	40216	Customer reported a sewer odor outside.	6/3/2023 15:37	WOCOM	Cleaned and deodorized catch basins
5464661	6/3/2023 9:31	1051	Hess Ln	40217	Customer reported a sewer odor outside.	6/3/2023 23:14	WOCOM	Deodorized and flushed storm drain.
5464662	6/3/2023 11:02	11011	Landsford Dr	40271	Customer reported a sewer odor outside.	6/3/2023 11:30	WOCOM	Cleaned and deodorized catch basins

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5464667	6/3/2023 13:36	1107	Central Ave	40208	Customer reported a sewer odor outside.	6/3/2023 15:38	WOCOM	Flushed manhole twice.
5464668	6/3/2023 13:43	1481	S 3rd St	40208	Customer reported a sewer odor outside.	6/4/2023 11:32	WOCOM	Added water to catch basins.
5464669	6/3/2023 13:46	1600	Louis Coleman Jr Dr	40211	Customer reported a sewer odor outside.	6/5/2023 6:55	WOCOM	Cleaned medium debris from catch basin.
5464673	6/3/2023 18:16	310	W Lee St	40208	Customer reported a sewer odor outside.	6/4/2023 10:46	WOCOM	Cleaned medium debris from catch basin.
5464674	6/3/2023 18:28	426	Baxter Ave	40204	Customer reported a sewer odor outside.	6/3/2023 20:02	INSP	No odor detected upon inspection
5464676	6/3/2023 22:54	3018	Gudgel Rd	40211	Customer reported a sewer odor outside.	6/3/2023 23:24	INSP	No odor detected upon inspection
5464677	6/4/2023 7:09	11414	Pleasant Dr	40272	Customer reported a sewer odor outside.	6/4/2023 8:00	INSP	No odor found during inspection.
5464682	6/4/2023 20:27	9808	Holiday Dr	40272	Customer reported a sewer odor outside.	6/4/2023 21:20	Insp	No odor found during inspection.
5464774	6/5/2023 12:48	981	Samuel St	40204	Customer reported a sewer odor outside.	6/7/2023 8:20	WOCOM	Cleaned light debris and deodorized catch basin.
5464775	6/5/2023 12:51	3530	Herman St	40212	Customer reported a sewer odor outside.	6/7/2023 8:20	WOCOM	Cleaned heavy debris and deodorized catch basin.
5464789	6/5/2023 14:44	131	N Birchwood Ave	40206	Customer reported a sewer odor outside.	6/7/2023 8:22	WOCOM	Deodorized catch basin in alley.
5464793	6/5/2023 15:34	7839	St Andrews Church Rd	40214	Customer reported a sewer odor outside.	6/5/2023 16:20	WOCOM	Deodorized manhole.
5464869	6/6/2023 7:09	641	Eastlawn Ave	40211	Customer reported a sewer odor outside.	6/7/2023 12:51	WOCOM	Deodorized catch basin.
5464870	6/6/2023 7:12	3545	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	6/8/2023 9:10	WOCOM	No odor detected upon inspection
5464891	6/6/2023 9:43	1637	Longfield Way	40215	Customer reported a sewer odor outside.	6/7/2023 12:53	WOCOM	Cleaned light debris and deodorized catch basin.
5464900	6/6/2023 10:37	6414	Manslick Rd	40214	Customer reported a sewer odor inside and outside.	6/6/2023 11:49	WOCOM	No odor found during inspection.
5464943	6/6/2023 15:17	2227	W Market St	40212	Customer reported a sewer odor outside.	6/6/2023 16:50	WOCOM	Deodorized catch basin and manhole.
5464952	6/6/2023 21:46	1404	E Breckinridge St	40204	Customer reported a sewer odor outside.	6/6/2023 22:54	WOCOM	Deodorized two catch basins.

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5465023	6/7/2023 8:05	2112	Osage Ave	40210	Customer reported a sewer odor outside.	6/12/2023 6:16	WOCOM	Deodorized catch basin and manhole.
5465025	6/7/2023 8:15	2126	Cedar St	40212	Customer reported a sewer odor outside.	6/9/2023 8:40	WOCOM	Cleaned medium debris and deodorized three catch basins.
5465027	6/7/2023 8:21	3210	Dr William G Weathers	40211	Customer reported a sewer odor outside.	6/7/2023 10:16	WOCOM	Flushed sewer main.
5465028	6/7/2023 8:21	1229	S 6th St	40203	Customer reported a sewer odor outside.	6/7/2023 14:12	WOCOM	Cleaned and deodorized catch basins
5465030	6/7/2023 8:23	1125	S 8th St	40203	Customer reported a sewer odor outside.	6/7/2023 14:26	WOCOM	Cleaned and deodorized catch basins
5465031	6/7/2023 8:26	212	W Gaulbert Ave	40208	Customer reported a sewer odor outside.	6/8/2023 9:10	WOCOM	Cleaned heavy debris and deodorized catch basin.
5465073	6/7/2023 14:01	4400	Exley Ct	40211	Customer reported a sewer odor outside.	6/8/2023 15:28	WOCOM	Cleaned and deodorized catch basins
5465095	6/7/2023 17:04	4217	Estate Dr	40216	Customer reported a sewer odor outside.	6/7/2023 23:05	WOCOM	No odor detected upon inspection
5465096	6/7/2023 17:28	1113	Sale Ave	40215	Customer reported a sewer odor outside.	6/7/2023 22:39	WOCOM	No odor detected upon inspection
5465160	6/8/2023 8:02	1495	Clara Ave	40215	Customer reported a sewer odor outside.	6/8/2023 15:29	WOCOM	Cleaned and deodorized catch basins
5465169	6/8/2023 9:12	6119	Julie Kays Way	40258	Customer reported a sewer odor outside.	6/8/2023 16:42	WOCOM	Flushed sewer main.
5465206	6/8/2023 14:53	104	E Tenney Ave	40214	Customer reported a sewer odor inside and outside.	6/9/2023 8:36	WOCOM	Flushed and deodorized catch basin.
5465297	6/6/2023 7:47	3212	Taylor Bld	40215	Customer reported a sewer odor outside.	6/13/2023 6:45	WOCOM	Cleaned and deodorized catch basins
5465299	6/9/2023 8:06	1637	Longfield Way	40215	Customer reported a sewer odor outside.	6/12/2023 6:20	WOCOM	Cleaned and deodorized catch basins
5465301	6/9/2023 8:17	1409	28th St	40211	Customer reported a sewer odor outside.	6/13/2023 6:46	WOCOM	Cleaned medium debris and flushed catch basin.
5465307	6/9/2023 9:19	1700	Mae St Kid	40211	Customer reported a sewer odor outside.	6/13/2023 6:45	WOCOM	Cleaned medium debris and flushed catch basin.
5465327	6/9/2023 12:46	7215	Orell Rd	40214	Customer reported a sewer odor outside.	6/10/2023 7:18	INSP	No odor at time of inspection.
5465364	6/9/2023 20:37	14800	Wibble Hill Rd	40245	Customer reported a sewer odor outside.	6/9/2023 22:49	WOCOM	No odor at time of inspection.

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5465365	6/9/2023 22:55	1519	32nd St	40211	Customer reported a sewer odor outside.	6/13/2023 6:44	WOCOM	Cleaned medium debris and flushed catch basin.
5465366	6/10/2023 5:58	925	7th St	40203	Metro call email: Customer reported a sewer odor outside.	6/10/2023 12:00	WOCOM	Cleaned and deodorized catch basin.
5465380	6/11/2023 7:09	3659	Dena Dr	40215	Metro call email: Customer reported a sewer odor outside.	6/11/2023 12:07	WOCOM	Cleaned medium debris and flushed catch basin.
5465388	6/11/2023 21:35	2704	Woodmere Ave	40216	Customer reported a sewer odor outside.	6/11/2023 22:09	WOCOM	No odor detected upon inspection
5465389	6/12/2023 0:16	2900	Pioneer Rd	40216	Customer reported a sewer odor outside.	6/12/2023 0:45	WOCOM	No odor detected upon inspection
5465490	6/12/2023 12:55	918	S 39th St	40211	Customer reported a sewer odor inside and outside.	6/13/2023 12:56	WOCOM	Cleaned and deodorized catch basin.
5465523	6/12/2023 16:14	3101	Northland Dr	40216	Customer reported a sewer odor inside and outside.	6/12/2023 19:10	WOCOM	No odor detected upon inspection
5465535	6/12/2023 23:30	5500	Hitt Rd	40241	Customer reported a sewer odor outside.	6/13/2023 9:19	WOCOM	Operators sprayed down luggers.
5465593	6/13/2023 8:07	931	S 6th St	40203	Metro call email: Customer reported a sewer odor outside.	6/13/2023 12:57	WOCOM	Cleaned and deodorized catch basin.
5465594	6/13/2023 8:09	3530	Herman St	40212	Metro call email: Customer reported a sewer odor outside.	6/13/2023 9:13	WOCOM	Cleaned and deodorized catch basin.
5465602	6/13/2023 9:17	6206	Leisure Ln	40229	Customer reported a sewer odor outside.	6/13/2023 15:32	WOCOM	No odor detected upon inspection
5465609	6/13/2023 9:51	4232	Virginia Ave	40211	Metro call email: Customer reported a sewer odor outside.	6/13/2023 13:49	WOCOM	Cleaned medium debris and flushed catch basin.
5465641	6/13/2023 14:36	1412	Earl Ave	40215	Customer reported a sewer odor outside.	6/15/2023 6:55	WOCOM	Cleaned heavy debris and deodorized catch basin.
5465764	6/14/2023 17:24	2133	W Main St	40212	Customer reported a sewer odor inside and outside.	6/14/2023 18:56	WOCOM	Deodorized catch basin.
5465766	6/14/2023 18:40	944	S 6th St	40203	Metro call email: Customer reported a sewer odor outside.	6/14/2023 19:47	WOCOM	Deodorized catch basin.
5465767	6/14/2023 21:17	3556	Chateau Ln	40219	Customer reported a sewer odor outside.	6/14/2023 22:12	WOCOM	Deodorized catch basin.
5465838	6/15/2023 6:35	400	S 2nd St	40202	Customer reported a sewer odor inside.	6/15/2023 14:01	WOCOM	No Odor detected. All outside catch basins are trapped.
5465841	6/15/2023 8:23	931	S 6th St	40203	Customer reported a sewer odor outside.	7/4/2023 10:59	WOCOM	Added water to the catch basin.



**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5465848	6/15/2023 9:58	2133	W Market St	40212	Customer reported a sewer odor outside.	6/17/2023 7:44	WOCOM	Cleaned and deodorized catch basin.
5465851	6/15/2023 10:47	1020	Cecil Ave	40211	Customer reported a sewer odor inside and outside.	6/15/2023 14:35	WOCOM	No odor detected at inspection. Car parked on basin so could not clean or inspect.
5465853	6/15/2023 11:06	4242	Vermont Ave	40211	Customer reported a sewer odor outside.	6/16/2023 11:22	WOCOM	Deodorized catch basin
5465874	6/15/2023 15:16	2122	W Jefferson St	40212	Metro call email: Customer reported a sewer odor outside.	6/17/2023 7:48	WOCOM	Flushed sewer main.
5465886	6/15/2023 21:46	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	6/15/2023 22:31	WOCOM	Deodorized manhole and catch basin.
5465887	6/15/2023 22:45	2504	W Madison St	40211	Customer reported a sewer odor outside.	6/15/2023 23:27	WOCOM	Deodorized manhole and catch basin.
5465888	6/15/2023 0:00	332	N 20th st	40203	Customer reported a sewer odor outside.	6/15/2023 23:35	WOCOM	Deodorized four catch basins.
5465915	6/16/2023 7:17	3418	Herman St	402212	Customer reported a sewer odor outside.	6/17/2023 14:34	WOCOM	Flushed sewer main.
5465929	6/16/2023 10:55	323	N 25th St	40212	Customer reported a sewer odor outside.	6/16/2023 15:06	WOCOM	Cleaned medium debris and deodorized catch basin.
5465932	6/16/2023 11:17	2824	Garfield Ave	40212	Customer reported a sewer odor outside.			
5465946	6/16/2023 14:50	3200	Mt Rainier Dr	40241	Customer reported a sewer odor outside.	6/20/2023 16:55	WOCOM	Flushed sewer main.
5465960	6/16/2023 16:20	537	Beecher St	40215	Customer reported a sewer odor inside and outside.	6/16/2023 16:30	WOCOM	Deodorized two catch basins.
5465962	6/16/2023 17:51	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	6/16/2023 21:10	WOCOM	Deodorized and flushed catch basin.
5465974	6/17/2023 9:40	9708	Brownsboro Rd	40241	Customer reported a sewer odor outside.	6/17/2023 13:41	WOCOM	No issues found during inspection.
5465979	6/17/2023 10:45	1818	Gregg Ave	40210	Customer reported a sewer odor outside.	6/17/2023 11:48	WOCOM	Added water to catch basins.
5465980	6/17/2023 10:46	2306	Oregon Ave	40210	Customer reported a sewer odor outside.	6/17/2023 10:46	WOCOM	Complaint address is the separate system. Added water to the nearest combined system found.
5465981	6/17/2023 10:47	3210	Dr William G Weathers	40211	Customer reported a sewer odor outside.	6/17/2023 13:00	WOCOM	No odor at time of inspection.
5465982	6/17/2023 10:47	3317	Dr William G Weathers	40211	Customer reported a sewer odor outside.	6/17/2023 15:20	WOCOM	Flushed and deodorized catch basin.

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5465983	6/17/2023 10:51	1015	S 6th St	40203	Customer reported a sewer odor outside.	6/17/2023 12:40	WOCOM	Flushed sewer main.
5465984	6/17/2023 10:51	824	40th St	40211	Customer reported a sewer odor outside.	6/21/2023 6:25	WOCOM	Flushed sewer main and deodorized catch basins. Multiple vented manholes in area.
5465997	6/17/2023 22:23	2900	Pioneer Rd	40216	Customer reported a sewer odor outside.	6/17/2023 11:00	WOCOM	Deodorized catch basin
5465998	6/17/2023 23:58	1022	Peony	40211	Customer reported a sewer odor outside.	6/18/2023 0:17	WOCOM	Added water to the manhole.
5466002	6/18/2023 10:08	4915	Southern Parkway	40214	Metro call email: Customer reported a sewer odor outside.	6/18/2023 15:23	WOCOM	Deodorized manhole and catch basin.
5466003	6/18/2023 10:12	3405	Duvalle Dr	40211	Customer reported a sewer odor outside.	6/18/2023 13:32	WOCOM	Added water to manhole. No odor detected.
5466004	6/18/2023 10:15	2604	Dixdale Ave	40210	Customer reported a sewer odor outside.	6/18/2023 15:50	WOCOM	Added water and deodorized basin.
5466005	6/18/2023 10:18	3545	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	6/18/2023 13:26	WOCOM	Deodorized manhole and catch basin.
5466082	6/19/2023 8:42	7311	W Orell Rd	40272	Customer reported a sewer odor outside.	6/19/2023 9:25	INSP	No further information given.
5466176	6/20/2023 7:36	4106	Dienes Way	40216	Customer reported a sewer odor inside and outside.	6/20/2023 9:41	WOCOM	No odor found during inspection. Deodorized manhole.
5466218	6/20/2023 13:06	4201	Billtown Rd	40299	Customer reported a sewer odor inside and outside.	6/20/2023 8:46	INSP	After speaking to customer, the odor was concentrated in the kitchen at the connection to a washing machine that is rarely used. Customer was advised to flush the trap to help with the odor.
5466368	6/21/2023 14:10	3405	Mt Rainier Dr	40241	Customer reported a sewer odor outside.	6/21/2023 15:35	WOCOM	Flushed and deodorized all manholes in area.
5466372	6/21/2023 16:09	1216	Dresden Ave	40215	Customer reported a sewer odor inside and outside.	6/21/2023 21:27	WOCOM	No odor at inspection. Deodorized catch basins.
5466481	6/22/2023 16:59	2919	Gudgel Rd	40211	Customer reported a sewer odor outside.	6/23/2023 12:27	WOCOM	Detected odor, but could not determine origin.
5466550	6/23/2023 9:52	3649	Cane Run	40211	Customer reported a sewer odor outside.	6/23/2023 12:00	INSP	No odor at time of inspection.
5466551	6/23/2023 9:54	406	Louis Coleman Jr Dr	40212	Customer reported a sewer odor outside.	6/27/2023 6:39	WOCOM	Cleaned and deodorized catch basin.
5466563	6/23/2023 11:24	1519	S 32nd St	40211	Customer reported a sewer odor outside.	6/27/2023 6:40	WOCOM	Cleaned and deodorized catch basin.

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5466596	6/23/2023 20:21	2101	S 41st St	40211	Customer reported a sewer odor outside.	6/23/2023 21:39	WOCOM	Added deodorizer to manhole.
5466598	6/24/2023 6:07	650	S 29th St	40211	Customer reported a sewer odor outside.	6/24/2023 10:50	WOCOM	Deodorized four catch basins.
5466600	6/24/2023 10:17	6605	Harrods View Cir	40059	Customer reported a sewer odor outside.	6/24/2023 13:27	WOCOM	Inspected pump station and did not find any abnormal operations or odor detected.
5466601	6/24/2023 10:50	1225	S 32nd St	40211	Customer reported a sewer odor outside.	6/24/2023 14:30	WOCOM	Cleaned heavy debris and deodorized catch basin.
5466607	6/24/2023 16:14	2701	Poplar Hill Rd	40207	Customer reported a sewer odor outside.	6/24/2023 16:14	INSP	Inspected pump station and did not find any abnormal operations or odor detected.
5466609	6/24/2023 18:20	3418	Herman St	40212	Customer reported a sewer odor outside.	6/27/2023 6:42	WOCOM	Added water to manhole and deodorized.
5466610	6/24/2023 18:21	2209	Xavier st	40212	Customer reported a sewer odor outside.	6/27/2023 6:42	WOCOM	Cleaned heavy debris and deodorized catch basin.
5466611	6/24/2023 18:31	2719	Chestnut St	40211	Customer reported a sewer odor outside.	6/27/2023 6:42	WOCOM	Cleaned and deodorized catch basin.
5466612	6/24/2023 18:33	3422	Herman St	40212	Customer reported a sewer odor outside.	6/27/2023 6:44	WOCOM	Duplicate request.
5466613	6/24/2023 18:35	824	S 40th St	40211	Customer reported a sewer odor outside.	6/29/2023 6:56	WOCOM	Deodorized manhole.
5466614	6/24/2023 18:37	1818	Gregg Ave	40210	Customer reported a sewer odor outside.	6/29/2023 6:56	WOCOM	Deodorized manhole.
5466615	6/24/2023 18:40	3506	Algonquin Pkwy	40211	Customer reported a sewer odor outside.	7/1/2023 14:53	WOCOM	Cleaned medium debris and deodorized catch basin.
5466616	6/24/2023 18:41	406	Reg Smith Cir	40208	Customer reported a sewer odor outside.	6/27/2023 6:48	WOCOM	Cleaned medium debris and deodorized catch basin.
5466617	6/24/2023 18:43	310	W Lee St	40208	Customer reported a sewer odor outside.	6/29/2023 18:43	WOCOM	Cleaned light debris and deodorized catch basin.
5466618	6/24/2023 18:45	1519	S 32nd St	40211	Customer reported a sewer odor outside.	6/27/2023 6:44	WOCOM	Cleaned and deodorized catch basin.
5466619	6/24/2023 18:46	1824	Russell Lee Dr	40211	Customer reported a sewer odor outside.			
5466620	6/24/2023 18:48	1305	Rosewell Ave	40211	Customer reported a sewer odor outside.	7/3/2023 8:21	WOCOM	Cleaned and deodorized catch basin.
5466621	6/24/2023 18:49	2306	Oregon Ave	40210	Customer reported a sewer odor outside.	7/3/2023 8:21	WOCOM	Cleaned and deodorized catch basin.

**Customer Service Odor Complaints Received  
June 2023**

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5466622	6/24/2023 18:51	3210	Dr William G Weathers	40211	Customer reported a sewer odor outside.	7/3/2023 8:22	WOCOM	Cleaned and deodorized catch basin.
5466623	6/24/2023 18:52	1917	Peony Dr	40211	Customer reported a sewer odor outside.	7/3/2023 8:22	WOCOM	Cleaned and deodorized catch basin.
5466626	6/24/2023 21:09	1934	W Chestnut St	40201	Customer reported a sewer odor outside.	6/24/2023 21:56	WOCOM	Deodorized catch basin in alley and on the corner.
5466628	6/24/2023 23:34	1922	Peony Dr	40211	Customer reported a sewer odor outside.	6/24/2023 23:58	WOCOM	Advised customer odor is coming from treatment plant.
5466629	6/25/2023 0:22	2504	W Madison St	40211	Customer reported a sewer odor outside.	6/25/2023 0:48	WOCOM	Deodorized catch basins on the corner.
5466630	6/25/2023 8:21	3236	Duvalle Dr	40211	Customer reported a sewer odor outside.	6/25/2023 8:21	WOCOM	No odor detected. Deodorized catch basins.
5466631	6/25/2023 8:35	1212	Beech St	40211	Customer reported a sewer odor outside.	6/25/2023 11:34	WOCOM	Cleaned heavy debris and deodorized four catch basins.
5466632	6/25/2023 8:43	1614	Lyman Johnson Dr	40211	Customer reported a sewer odor outside.	6/25/2023 8:43	WOCOM	No odor detected. Deodorized three catch basins.
5466783	6/26/2023 11:07	3200	Mount Rainier Dr	40214	Customer reported a sewer odor outside.	6/26/2023 13:00	WOCOM	Flushed manhole and deodorized.
5466817	6/26/2023 14:34	6119	Julie Kays Way	40258	Customer reported a sewer odor outside.	6/26/2023 15:39	WOCOM	Flushed manhole and deodorized.
5466914	6/27/2023 8:24	1781	Dixdale Ave	40210	Customer reported a sewer odor outside.			
5466915	6/27/2023 8:32	11006	Pebble Creek Dr	40214	Customer Reported a sewer odor outside.	6/29/2023 6:24	INSP	Plant had turned air back on after decanting. This most likely contributed to the odor.
5467266	6/30/2023 14:15	1122	S Shelby St	40203	Customer Reported a sewer odor outside.	6/30/2023 22:35	WOCOM	Deodorized catch basin and main sewer.