Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
					Customer reported a sewer odor inside			Cleaned
5400043	11/1/2021 15:03	1114	S 1st St	40203	and outside.	11/3/2021 6:53	NOFRTH	deodoriz
	,,,				Customer reported a sewer odor inside			
5400054	11/1/2021 16:06	1922	Deerwood Ave	40205	and outside.	11/1/2021 16:06	WOCOM	Flushed
					Customer reported a sewer odor inside			No odor
5400178	11/2/2021 11:25	1105	Ellison Ave	40204	and outside.	11/2/2021 13:05	WOCOM	debris fr
					Customer reported a sewer odor inside			
5400191	11/2/2021 13:04	411	N 20th St	40203	and outside.	11/3/2021 14:01	WOCOM	Catch ba
5400400		1000		40000				
5400192	11/2/2021 13:10	1009	S 4th St	40203	Customer reported a sewer odor inside.	11/2/2021 13:10	INFO	Informa
F 40020C	12/2/2021 12.40	642	Eastlawn Ave	40211	Customer reported sewer odor inside and	11/2/2021 14.17	MOCOM	Deeder
5400206	12/2/2021 13:40	643	Edstidwil Ave	40211	outside.	11/3/2021 14:17	WOCOM	Deodori
								No odor
F 400224	11/2/2021 10:01	2222	Frankfart Aug	40206	Customer reported a sewer odor inside	11/2/2021 10.10	MOCOM	MSD ass
5400234	11/2/2021 19:01	2232	Frankfort Ave	40206	and outside.	11/2/2021 19:19	WOCOM	internal
					Customer reported a sewer odor inside			Cleaned
5400314	11/3/2021 9:57	1107	Sale Ave	40215	and outside.	11/3/2021 13:26	WOCOM	missing
5400514	11/5/2021 5.57	1107		40215	Customer reported a sewer odor inside	11/5/2021 15.20	WOCOW	No odor
5400335	11/3/2021 12:08	724	S 42nd St	40211	and outside.	11/3/2021 13:17	WOCOM	medium
	, , , , , , , , , , , , , , , , , , , ,				Customer reported a sewer odor inside			Cleaned
5400590	11/5/2021 13:32	620	S 18th St	40203	and outside.	11/9/2021 9:26	WOCOM	vented
	11,0,2021 10:02	020		10200	Customer reported a sewer odor inside	11, 3, 2022 3.20		
5400622	11/6/2021 10:50	2232	Frankfort Ave	40206	and outside.	11/6/2021 12:32	CLOSED	Private I
5100022	11/0/2021 10:50	2252		10200	Customer reported a sewer odor inside	11/0/2021 12:02		i iii vace i
5400705	11/8/2021 7:11	643	Eastlawn Ave	40211	and outside.	11/11/2021 14:50	WOCOM	Work co
3400703	11/0/2021/.11	045			Customer reported a sewer odor inside	11/11/2021 14.50		
5400717	11/8/2021 8:59	4104	Joetta Ct	40216	and outside.	11/8/2021 11:26	WOCOM	Deodori
					Customer reported a sewer odor inside			
5400721	11/8/2021 9:20	512	N 44th St	40212	and outside.	11/10/2021 11:08	WOCOM	Cleaned
5400723	11/8/2021 9:31	110	N Shawnee Terrace	40212	Customer reported a sewer odor outside.	11/10/2021 12:29	WOCOM	Cleaned
					Customer reported a sewer odor inside			
5400746	11/8/2021 12:31	1405	Central Ave	40208	and outside.	11/12/2021 12:31	WOCOM	Cleaned
					Customer reported a sewer odor inside			
5400753	11/8/2021 12:56	4530	W Broadway	40211	and outside.	11/9/2021 10:00	WOCOM	Washed
					Customer reported a sewer odor inside			Checked
5400771	11/8/2021 16:07	5400	Larueltree Pl	40229	and outside.	11/8/2021 16:29	NOMSD	internal

Follow up Details

ed medium debris from two catch basins and prized. Found one missing plug and replaced.

ed sewer main and deodorized. or detected at time of inspection. Cleaned heavy from catch basin and deodorized.

basin is a straight lead. Added deodorizer

nation provided.

prized two catch basins and vented manhole.

or detected at time of inspection. Checked all assets. Advised customer by phone to prime al traps.

ed and deodorized three catch basins. One or a plug. Workorder entered and plug replaced. or detected at time of inspection. Cleaned or debris from catch basin.

ed and deodorized three catch basins and one dimensional dimensional dimension of the second se

e Property Issue.

completed.

prized catch basin.

ed light debris and deodorized catch basin.

ed heavy debris and deodorized catch basin.

ed medium debris and deodorized catch basin.

ed and deodorized area.

ed all MSD assets. Advised customer to prime all al drains. No odor detected at time of inspection.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5400700	44/0/2024 20 27	425		40207		44/0/2024 24 26		Checked
5400783	11/8/2021 20:27	425	Highfield Rd	40207	Customer reported a sewer odor outside.	11/8/2021 21:36	NOMSD	inspecti Checkee
								connect
5400848	11/9/2021 7:41	8914	Beulah Church Rd	40291	Customer reported a sewer odor outside.	11/9/2021 10:04	WOCOM	inspecti
5400870	11/9/2021 10:51	1304	Weeler Ave	40208	Customer reported a sewer odor inside and outside.	11/9/2021 13:00	WOCOM	Cleaned
5400070	11/3/2021 10.31	1304		40200		11/ 5/ 2021 15:00	Weedwi	cicanee
5400888	11/9/2021 12:29	1408	Larchmont Ave	40215	Customer reported a sewer odor inside.	11/9/2021 12:29	INFO	Informa
F 400022	11/0/2021 16.51	2524	Musth Ct	40220	Customer reported a server oder outside	11/0/2021 22.12		MSD as
5400923	11/9/2021 16:51	2521	Wyeth Ct	40220	Customer reported a sewer odor outside.	11/9/2021 22:13	INSP	present Checke
5400924	11/9/2021 17:35	4048	LaSalle Ave	40215	Customer reported a sewer odor outside.	11/9/2021 19:55	NOMSD	inspecti
					Email from Metrocall: customer reported			
5400989	11/10/2021 7:02	1519	S 32nd St	40211	a sewer odor.	11/17/2021 10:23	WOCOM	Cleaned
5400004	44/40/2024 0.22	1007		40202	Email Received: Customer reported a	11/11/2021 10 20	WOCONA	No odo
5400991	11/10/2021 8:33	1007	S 1st St	40203	sewer odor. Customer reported a sewer odor inside	11/11/2021 10:28	WOCOM	mediun
5401002	11/10/2021 9:22	200	S 7th St	40202	and outside.	11/11/2021 11:11	WOCOM	Cleaned
5401005	11/10/2021 9:29	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	11/10/2021 12:23	WOCOM	Flushed
5404000	44/40/2024 0.22	4647		40240	Customer reported a sewer odor inside	44/44/2024 45 00	WOCONA	C
5401006	11/10/2021 9:32	1617	Maple St	40210	and outside.	11/11/2021 15:06	WOCOM	Cleaned
5401011	11/10/2021 9:46	1009	S 4th St	40203	Customer reported a sewer odor inside and outside.	11/17/2021 10:23	WOCOM	Cleaned
5401012	11/10/2021 9:48	1211	S 26th St	40210	Customer reported a sewer odor inside.	11/10/2021 9:48	INFO	Informa
5401013	11/10/2021 9:51	1133	W Broadway	40203	Customer reported a sewer odor inside and outside.	11/11/2021 9:51	WOCOM	No odo clean. /
5401015	11/10/2021 5.51	1155		40205	Customer reported a sewer odor inside	11/11/2021 5.51	WOCOW	
5401014	11/10/2020 9:53	2300	Standard Ave	40210	and outside.	11/11/2021 15:07	WOCOM	Cleaned
					Customer reported a sewer odor inside			
5401015	11/10/2021 9:53	2605	Dixdale Ave	40210	and outside.	11/17/2021 14:22	WOCOM	Cleaned
5401022	11/10/2021 10:53	10005	Shirewick Way	40272	Metrocall Email: Customer reported a sewer odor.	11/10/2021 13:25	WOCOM	Flushed
	, ,				Customer reported a sewer odor inside	, ,		
5401024	11/10/2021 11:13	1707	Nobel Pl	40216	and outside.	12/2/2021 9:50	WOCOM	Flushed
					Metrocall Email: Customer reported a			
5401027	11/10/2021 11:21	3408	W Jefferson St	40212	sewer odor.	11/12/2021 15:03	WOCOM	Cleaned

Follow up Details

ed all MSD Assets. No odor detected at time of ction.

ked all MSD Assets. Deodorized private sewer ection and main. No odor detected at time of ction.

ed light debris and deodorized six catch basins.

nation provided.

assets were inspected. No sewer odor was

nt but a burning odor was present in the air.

ed all MSD Assets. No odor detected at time of ction.

ed light debris from catch basin and deodorized. Ior detected at time of inspection. Cleaned um debris from catch basin and deodorized.

ed heavy debris and deodorized catch basin.

ed sewer main and added water to catch basin.

ed and deodorized catch basin.

ed light debris from catch basin and deodorized.

nation provided.

dor detected at time of inspection. Catch basin is . Added deodorizer.

ed light debris from catch basin and deodorized.

ed light debris from catch basin and deodorized.

ed sewer main.

ed sewer main.

ed light debris and deodorized catch basin.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
					Metrocall Email: Customer reported a			
5401029	11/10/2021 11:28	701	W Ormsby Ave	40203	sewer odor.	11/11/2021 11:12	WOCOM	Cleaned light debris and replaced plug in catch basin.
- 401066	11/10/2021 15:20	1215	Liekon Ct	40217	Metrocall Email: Customer reported a	11/10/2021 10.20	WOCOM	Cleaned and deadarized menhale
5401066	11/10/2021 15:39	1315	Hickory St	40217	sewer odor.	11/10/2021 19:30	WOCOM	Cleaned and deodorized manhole.
5401071	11/10/2021 16:23	103	Northwestern Pkwy	40212	Metrocall Email: Customer reported a sewer odor.	11/12/2021 14:42	WOCOM	Cleaned and deodorized catch basin.
5401071	11/10/2021 10.25	105		40212	Customer reported a sewer odor inside	11/12/2021 14.42	WOCOW	
5401080	11/10/2021 21:50	2618	Algonquin Pkwy	40210	and outside.	11/10/2021 23:43	INFO	No further details given.
	,,							Odor coming from treatment plant, not collection
5401081	11/10/2021 23:48	1922	Peony Dr	40211	Customer reported a sewer odor outside.	11/12/2021 15:05	INFO	system.
								Odor coming from treatment plant, not collection
5401082	11/10/2021 23:50	1613	Russell Lee Dr	40211	Customer reported a sewer odor outside.	11/12/2021 15:09	INFO	system.
								Odor coming from treatment plant, not collection
5401083	10/10/2021 23:52	1211	S 26th St	40210	Customer reported a sewer odor outside.	11/12/2021 15:11	INSP	system.
				10010	Customer reported a sewer odor inside			
5401161	11/11/2021 9:56	2322	Hale Ave	40210	and outside.	11/12/2021 12:49	WOCOM	Cleaned light debris and deodorized catch basin.
					Customer reported a sewer odor inside			
401163	11/11/2021 10:00	2523	Alanmede Rd	40205	and outside.	11/11/2021 10:05	INSP	Inspected main sewers, no odors.
					Customer reported a sewer odor inside			
5401165	11/11/2021 10:08	110	S Campbell St	40206	and outside.	11/18/2021 8:16	WOCOM	Cleaned and deodorized catch basin.
- 404467	11/11/2021 10:12	4220	Connect Cir	10210		44/42/2024 45:07	WOCOM	In an estad MCD Assets Found day actably beside
5401167	11/11/2021 10:12	4328	Sunset Cir	40216	Customer reported a sewer odor outside.	11/12/2021 15:07	WOCOM	Inspected MSD Assets, Found dry catch basins.
		2224	T 1 51 1	10215	Customer reported a sewer odor inside	44/42/2024 0 40		Cleaned medium debris from catch basin and
5401168	11/11/2021 10:19	3334	Taylor Blvd	40215	and outside.	11/12/2021 9:49	WOCOM	deodorized. Cleaned catch basin but in Workorder to have bricks
5401177	11/11/2021 10:53	1302	S 32nd St	40211	Customer reported a sewer odor inside and outside.	11/18/2021 13:39	WOCOM	removed from the line.
5401177	11/11/2021 10.55	1302		40211		11/10/2021 13.35	WOCOW	
5401188	11/11/2021 11:43	651	S 40th St	40211	Customer reported a sewer odor outside.	11/12/2021 13:36	WOCOM	Catch basin clear, added deodorizer.
					Customer reported a sewer odor inside	,, _021 10.00		
5401193	11/11/2021 12:54	2903	S 6th St	40208	and outside.	11/12/2021 11:08	WOCOM	Deodorized four catch basins, all straight leads.
5401197	11/11/2021 13:14	360	N 42nd St	40212	Customer reported a sewer odor outside.	11/12/2021 15:10	WOCOM	Cleaned light debris from catch basin.
					Customer reported a sewer odor inside			
5401203	11/11/2021 14:34	3504	Hudson Ave	40211	and outside.	11/15/2021 11:37	NOPRB	No problem found.
					Customer reported a sewer odor inside			
5401213	11/11/2021 15:52	836	Sutcliffe Ave	40211	and outside.	11/11/2021 16:23	CUST	Checked all MSD Assets, no issues found.
					Metrocall Email: Customer reported a			Cleaned medium debris from catch basin and
5401214	11/11/2021 15:53	1609	Ellwood Ave	40204	sewer odor.	11/15/2021 9:55	WOCOM	deodorized.
5401282	11/12/2021 9:31	2763	Montana Ave	40208	Customer reported a sewer odor outside.	11/15/2021 10:09	WOCOM	Cleaned heavy debris and deodorized catch basin.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
					Customer reported a sewer odor inside			
5401306	11/12/2021 13:33	2318	S 35th St	40211	and outside.	11/15/2021 15:14	WOCOM	Cleaned
5401337	11/14/2021 13:13	1235	S 4th St	40203	Customer reported a sewer odor inside and outside.	11/14/2021 14:11	NOMSD	Checked
5401425	11/15/2021 8:37	1835	Hampden Ct	40205	Customer reported a sewer odor outside.	11/15/2021 10:02	WOCOM	Residen any obs
5401444	11/15/2021 10:20	2008	Cedar St	40203	Customer reported an odor inside	11/15/2021 15:00	WOCOM	Checked No issue
5401454	11/15/2021 11:13	2618	Algonquin Pkwy	40210	Customer reported a sewer odor inside and outside.	11/16/2021 11:48	WOCOM	Cleaned manhol
5401472	11/15/2021 13:13	1131	Euclid Ave	40208	Customer reported a sewer odor inside and outside.	11/16/2021 11:47	WOCOM	Cleaned
	,,				Metrocall Email: Customer reported a			
5401515	11/15/2021 16:19	250	E Liberty St	40202	sewer odor.	11/16/2021 11:46	WOCOM	Cleaned
5401522	11/15/2021 18:45	3338	Oleana Ave	40215	Customer reported a sewer odor outside.	11/16/2021 11:35	WOCOM	No odor two cate
5401662	11/16/2021 15:35	807	S 40th St	40211	Customer reported a sewer odor outside.	11/17/2021 9:45	WOCOM	Cleaned
5401760	11/17/2021 7:18	6507	Lantana Ct	40229	Customer reported a sewer odor inside and outside.	11/17/2021 9:34	WOCOM	Flushed internal
5401763	11/17/2021 8:05	1227	Dixie Hwy	40210	Customer reported a sewer odor inside and outside.	11/17/2021 14:25	WOCOM	Cleaned
5402080	11/19/2021 9:14	6703	Sylvania No 4 Rd	40258	Customer reported a sewer odor outside.	11/19/2021 11:00	WOCOM	No odor main se
5402133	11/19/2021 18:39	649	Eastlawn Ave	40211	Customer reported a sewer odor outside.	12/7/2021 9:54	INSP	Cleaned
5402241	11/22/2021 9:19	119	S Galt Ave	40206	Customer reported a sewer odor outside.	11/23/2021 13:30	WOCOM	Cleaned damage
5402241	11/22/2021 9.19	119		40200	Metrocall Email: Customer reported a	11/25/2021 15.50	WOCOW	Cleaned
5402295	11/22/2021 14:20	3403	W Jefferson St	40212	sewer odor.	11/23/2021 16:27	WOCOM	basins.
5402330	11/22/2021 21:30	119	S Galt Ave	40206	Customer reported a sewer odor outside.	11/23/2021 13:30	WOCOM	Duplicat
5402401	11/23/2021 10:14	815	S 39th St	40211	Metrocall Email: Customer reported a sewer odor.	12/1/2021 16:22	WOCOM	Cleaned
					Customer reported a sewer odor inside			After sp
5402649	11/27/2021 14:36	2424	Lindbergh Dr	40208	and outside.	11/27/2021 15:15	WOCOM	house.
5402655	11/28/2021 11:21	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	11/28/2021 13:30	INSP	Checked

Follow up Details

ed heavy debris and deodorized catch basin.

ed all MSD Assets, no issues found.

ents line was inspected and found to be clear of ostructions.

ed all catch basins and manholes at intersections. ues found.

ed heavy debris from catch basin. Also has vented ole.

ed light debris from catch basin and deodorized.

ed heavy debris from catch basin and deodorized. or detected at time of inspection. Deodorized atch basins.

ed heavy debris from catch basin and deodorized. ed sewer main and advised customer to prime al traps.

ed heavy debris and deodorized catch basin. or detected at time of inspection. Deodorized sewer.

ed catch basins at location.

ed and deodorized five catch basins. One found ged and one is a straight lead. Flushed main. ed medium debris and deodorized two catch .

ate

ed light debris and deodorized catch basin. speaking to the resident the odor was only in the . Information provided.

ed all MSD Assets. No issue found.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	
5402755	11/29/2021 12:02	643	Eastlawn Ave	40211	Customer reported a sewer odor outside.	12/1/2021 16:20	WOCOM	Deodori
5402755	11/29/2021 12.02	045		40211		12/1/2021 10.20	WOCOW	Debuon
5402756	11/29/2021 12:04	115	Cannons Lane	40206	Customer reported a sewer odor outside.	11/29/2021 13:00	WOCOM	Deodori
5402887	11/30/2021 7:15	4530	West Broadway	40211	Customer reported a sewer odor outside.			
					Metrocall Email: Customer reported a			Deodori
5402918	11/30/2021 10:19	3400	Jefferson St	40212	sewer odor.	11/30/2021 18:05	WOCOM	that is a
					Customer reported a sewer odor inside			
5402991	11/30/2021 17:43	3338	Oleana Ave	40215	and outside.	11/30/2021 22:09	WOCOM	Cleaned
					Customer reported a sewer odor inside			
5402993	11/30/2021 18:52	3340	Oleana Ave	40215	and outside.	11/30/2021 22:10	WOCOM	Cleaned

Follow up Details

prized catch basin.

prized the manhole.

prized all catch basins at intersection. Found one s a straight lead.

ed and deodorized three catch basins.

ed and deodorized three catch basins.