

MSD's clAIRity Update – July 15, 2026

MSD's clAIRity Program is our ongoing work to mitigate the natural odor related to organic materials that decompose as a part of wastewater treatment and management. This brief provides updates on the status of projects under the clAIRity initiative over the past month.

Front Lines of Odor Mitigation

For Tony Woods, odor mitigation isn't just a job, it's personal.

A familiar presence at MSD for 18 years, Tony recently stepped into his role as an Odor Mitigation Manager, where he splits his time between analyzing data in the office and working directly in the field. From monitoring conditions and reviewing reports, to coordinating with operations and managing smart cover technology, his work is focused on one goal: reducing the impacts of odor within the community.

Most community concerns center around odors from catch basins or inside homes. No matter the call, Tony approaches each situation with urgency and care, often following up personally to ensure residents feel heard and satisfied.

"I care deeply," he says. "This is my home. These are my people."

That mindset drives his work through MSD's clAIRity program, where he and his team are building more proactive processes to address a reality of the system – odors are a natural byproduct of wastewater. While they can't be eliminated entirely, MSD has made odor mitigation a priority, with dedicated staff focused on reducing impacts and improving response times.

What may surprise people most is how often Tony is already working in an area before a concern is reported, tracking conditions and trying to stop issues before they start.

For Tony, the most rewarding moments are being hands-on in the field and seeing a fix make a real difference. It's that connection, to the work and the community, that drives him every day.

Save the Date: clAIRity Community Meeting August

The next clAIRity meeting of 2026 is taking place on Tuesday, August 25. The clAIRity community meetings provide an opportunity for participants to ask questions, address concerns and hear vital updates on MSD's continued work to minimize sewer odor generated naturally in the wastewater treatment process. The meeting will occur at MSD's Park Hill neighborhood office, 1600 W. Hill Street, from 6 p.m. to 7 p.m. For anyone unable to attend in person, the meeting will be live streamed on MSD's YouTube channel.

June Odor Reports

Ongoing efforts to mitigate and reduce odor impacts in the community continue to take hold. MSD responded to 73 service requests related to odor throughout the month, down from 75 in May. The June service requests came from 25 ZIP codes, and each resulted in an MSD crew investigating and responding as appropriate. For the majority of service calls, MSD crews on-site cleaned, deodorized and flushed with water the nearby sewer mains, catch basins or manholes where necessary.

For more information or to report an odor, visit LouisvilleMSD.org/odor or call 502.540.6000.

About MSD

The Louisville/Jefferson County Metropolitan Sewer District (MSD) works to achieve and maintain clean, environmentally safe waterways for a healthy and vibrant community. More than 800 employees provide wastewater management, drainage and flood protection services across the 376 square miles of Louisville Metro and wastewater service in portions of Bullitt and Oldham Counties. In addition to operating and maintaining Louisville Metro's sewer system, floodwall system, water quality treatment centers and flood pumping stations, MSD invests in hundreds of infrastructure improvement projects each year, plants more than 1,000 trees and other vegetation annually to enhance water filtration and reduce runoff and provides numerous outreach programs to inform and educate the community about protecting our waterways.