

MSD's clAIRity Update – February 26, 2026

MSD's clAIRity Program is our ongoing work to mitigate the natural odor related to organic materials that decompose as a part of wastewater treatment and management. This monthly brief provides updates on the status of various projects under the clAIRity initiative over the past month.

MSD Preparations During Seasonal Transition

Management of snow melt helps prevent localized flooding and ensures our underground system of pipes flow properly. Over the past two months Louisville received more than 16 inches of snow and as warmer temperatures begin to melt it, the challenge shifts from accumulation to managing runoff. Our crews have been hard at work clearing snow and ice from catch basins throughout the city so snow melt can flow smoothly into the MSD system. These efforts help reduce localized flooding, limit refreezing around infrastructure, and protect pipes, property and water quality from unnecessary strain.

MSD officials are closely monitoring the river and creek levels as the snow melts, and current forecasts suggest minimal flooding impacts compared to past years. Our flood protection facilities remain staffed and prepared should there be any unexpected rises with the Ohio River.

January Odor Reports

Ongoing efforts to mitigate and reduce odor impacts in the community continue to take hold. MSD responded to 45 service requests related to odor throughout the month, down from 64 in December, marking the fourth consecutive month since October 2025 with fewer odor reports. The January service requests came from 19 ZIP codes, and each resulted in an MSD crew investigating and responding as appropriate. For the majority of service calls, MSD crews on-site cleaned, deodorized and flushed with water the nearby sewer mains, catch basins or manholes where necessary.

For more information or to report an odor, visit LouisvilleMSD.org/odor or call 502.540.6000.

clAIRity Community Meetings Returning in 2026

MSD clAIRity Community Meetings continue to serve as an important forum for open dialogue about odor management and system improvements. The meetings provide a space for residents to share their experiences, voice concerns and learn about MSD's ongoing and planned efforts to reduce odors, including updates on current projects and initiatives.

We're pleased to share that the clAIRity community meetings will return in 2026, continuing our commitment to transparency and open dialogue around odor management efforts. Dates and locations are currently being finalized and will be shared well in advance.

In addition, MSD continues to engage with smaller groups, such as churches, nonprofits and other local organizations, for more personalized discussions. If your group would like to host MSD for a conversation tailored to your group, you can request a visit by emailing CustomerRelations@LouisvilleMSD.org.

About MSD

The Louisville/Jefferson County Metropolitan Sewer District (MSD) works to achieve and maintain clean, environmentally safe waterways for a healthy and vibrant community. Nearly 800 employees provide wastewater management, drainage and flood protection services across the 376 square miles of Louisville Metro and wastewater service in portions of Bullitt and Oldham Counties. In addition to operating and maintaining Louisville Metro's sewer system, floodwall system, water quality treatment centers and flood pumping stations, MSD invests in hundreds of infrastructure improvement projects each year, plants more than 1,000 trees and other vegetation annually to enhance water filtration and reduce runoff and provides numerous outreach programs to inform and educate the community about protecting our waterways.