

MSD's clAIRity Update – March 13, 2026

MSD's clAIRity Program is our ongoing work to mitigate the natural odor related to organic materials that decompose as a part of wastewater treatment and management. This monthly brief provides updates on the status of various projects under the clAIRity initiative over the past month.

Mark Your Calendar: 2026 Community Meetings Schedule

MSD's clAIRity Community Meetings are returning to foster discussions with the community about odor management projects to ensure community feedback plays a key role in shaping our strategies.

The first meeting in this year's series will take place on Thursday, April 23, where attendees will have the opportunity to ask questions, share their experiences and hear updates on MSD's ongoing and planned efforts to reduce odors. Discussions will cover the factors that contribute to odor, the steps MSD is taking to address them and the multiple efforts underway to reduce their impact.

Mark your calendar for the upcoming meetings:

- Thursday, April 23 | 6-7 p.m.
- Thursday, June 25 | 2-3 p.m.
- Tuesday, August 25 | 6-7 p.m.
- Tuesday, October 13 | 11 a.m.-12 p.m.
- Thursday, October 29 | 6-7 p.m.

All meetings will be held at **MSD's new office, 1600 W. Hill Street, in the Park Hill neighborhood**, and will include a virtual option for those unable to attend in person.

In addition, the MSD team is meeting with church groups, nonprofit organizations and other community stakeholders, to hear directly from those who are experiencing odors. These small-group meetings are an opportunity for community groups to have direct conversations with MSD officials. To request a visit to your community group please reach out to CustomerRelations@LouisvilleMSD.org.

Odor Mitigation Projects Continue in Chickasaw

"Untrapped" and outdated catch basins can be a source of odor in the sewer system. To address this, MSD is carrying out an extensive, multi-year program to inspect and replace catch basins across several Louisville neighborhoods. Work is now underway in the Chickasaw neighborhood, where MSD is systematically replacing untrapped catch basins through two project phases. Construction on phase 1 began on February 19, marking the next step in MSD's ongoing commitment to modernizing infrastructure and helping reduce odor in the communities we serve.

February Odor Reports

Ongoing efforts to mitigate and reduce odor impacts in the community continue to take hold. MSD responded to 52 service requests related to odor throughout the month, up from 45 in January. The February service requests came from 16 ZIP codes, and each resulted in an MSD crew investigating and responding as appropriate. For the majority of service calls, MSD crews on-site cleaned, deodorized and flushed with water the nearby sewer mains, catch basins or manholes where necessary.

For more information or to report an odor, visit LouisvilleMSD.org/odor or call 502.540.6000.

About MSD

The Louisville/Jefferson County Metropolitan Sewer District (MSD) works to achieve and maintain clean, environmentally safe waterways for a healthy and vibrant community. Nearly 800 employees provide wastewater management, drainage and flood protection services across the 376 square miles of Louisville Metro and wastewater service in portions of Bullitt and Oldham Counties. In addition to operating and maintaining Louisville Metro's sewer system, floodwall system, water quality treatment centers and flood pumping stations, MSD invests in hundreds of infrastructure improvement projects each year, plants more than 1,000 trees and other vegetation annually to enhance water filtration and reduce runoff and provides numerous outreach programs to inform and educate the community about protecting our waterways.