Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5496518	7/1/2024 8:36	4522	ALGONQUIN	40211	Metro 311 Email Received: Customer is reporting a sewer odor.	7/1/2024 9:10	INSP	Inspection Made. No odor found.
5496519	7/1/2024 8:45	609	BURNETT	40217	Metro 311 Email Received: Customer is reporting a sewer odor.	7/1/2024 12:30	WOCOM	No odor found. Deodorized catch basins.
5496539	7/1/2024 13:52	1031	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/2/2024 6:22	WOCOM	Deodorized catch basins.
5496543	7/1/2024 14:28	918	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/2/2024 10:38	WOCOM	Added water to the main sewer.
5496561	7/1/2024 17:20	7311	ORELL	40272	Customer is reporting a sewer odor outside.	7/1/2024 17:30	INSP	Equipment was being taken out of service after the recent rain event that may contribute to odors.
5496562	7/1/2024 17:26	1449	4TH	40208	Customer is reporting a sewer odor outside.	7/1/2024 21:52	WOCOM	No odor detected. No catch basins near area to clean.
5496563	7/2/2024 6:24	7305	ORELL	40272	Customer is reporting a sewer odor outside.	7/2/2024 7:52	INSP	Equipment was being taken out of service after the recent rain event that may contribute to odors.
5496564	7/2/2024 7:10	3327	JANELL	40216	ClAIRity email received: Customer reports a sewer odor outside.	7/2/2024 12:09	WOCOM	No odor found. Deodorized catch basins.
5496565	7/2/2024 7:51	925	7TH	40203	SMC email received: Customer is reporting a sewer odor.	7/2/2024 9:20	WOCOM	Cleaned and deodorized catch basins.
5496605	7/2/2024 8:30	12634	ORELL STATION	40272	Customer is reporting a sewer odor outside.	7/2/2024 11:30	WOCOM	No odor found. Deodorized catch basins.
5496644	7/2/2024 15:20	1203	OLD CANNONS	40207	Customer is reporting a sewer odor outside.	7/2/2024 17:24	WOCOM	Deodorized manhole.
5496647	7/2/2024 15:57	2500	ROWAN	40212	Customer is reporting a sewer odor outside.	7/2/2024 17:41	WOCOM	Duplicate.
5496652	7/2/2024 16:29	3404	JANELL	40216	Customer is reporting a sewer odor inside.	7/2/2024 17:27	WOCOM	No odor detected.
5496660	7/3/2024 7:12	1303	ROSEWELL	40211	SMC email received: Customer is reporting a sewer odor.	7/3/2024 8:55	WOCOM	Flushed main sewer and catch basin.
5496661	7/3/2024 7:22	1027	7TH	40203	SMC email received: Customer is reporting a sewer odor.	7/3/2014 8:50	WOCOM	Cleaned and deodorized catch basins.
5496663	7/3/2024 7:38	1031	6TH	40203	SMC email received: Customer is reporting a sewer odor.	7/3/2024 9:10	WOCOM	Cleaned and deodorized catch basins.
5496708	7/3/2024 8:20	7611	LANCELOT	40222	Customer is reporting a sewer odor outside.	7/3/2024 9:09	WOCOM	No odor detected. Deodorized storm line.
5496719	7/3/2024 10:50	540	CAMPBELL	40204	Customer is reporting a sewer odor inside and outside.	7/3/2024 11:39	WOCOM	Deodorized catch basins.
5496720	7/3/2024 11:14	6210	UPPER HUNTERS	40216	Customer is reporting a sewer odor inside and outside.	7/3/2024 12:17	WOCOM	No odor detected. Deodorized sewer main.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5496728	7/3/2024 13:49	1015	6ТН	40203	Metro 311 Email Received: Customer is reporting a sewer odor.	7/3/2024 14:21	WOCOM	Deodorized catch basins.
					Customer is reporting a sewer odor inside and			
5496734	7/3/2024 15:31	6205	GOALBY	40258	outside.	7/3/2024 16:14	WOCOM	Deodorized catch basins.
5496816	7/4/2024 20:06	4817	SOUTHERN	40214	SHOULD BE DRAINAGE			
5496854	7/5/2024 13:12	11009	PEBBLE CREEK	40241	Customer is reporting a sewer odor outside.	7/5/2024 16:24	WOCOM	No odor detected. Added water to the main sewer.
5496859	7/5/2024 13:39	203	ARTERBURN	40222	Customer is reporting a sewer odor outside.	7/5/2024 17:14	WOCOM	No odor detected. Added water to the main sewer.
5496861	7/5/2024 13:47	11006	PEBBLE CREEK	40241	Customer is reporting a sewer odor outside.	7/13/2024 0:00	Noted	No routed correctly for timely inspection.
F 40000F	7/5/2024 40:55	0.45	57.1	40202		7/0/2024 0.24	WOCON4	Decidence of each basis
5496885	7/6/2024 10:55	945	5TH	40203	Customer is reporting a sewer odor outside.	7/8/2024 9:21	WOCOM	Deodorized catch basins.
5496888	7/6/2024 12:10	918	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/7/2024 10:02	WOCOM	Deodorized catch basins.
5496889	7/6/2024 12:11	938	6тн	40203	SMC email received: Customer is reporting a sewer odor.	7/7/2024 10:33	WOCOM	Deodorized catch basins.
					SMC email received: Customer is reporting a			
5496890	7/6/2024 12:15	7402	BLUFFINGTON	40291	sewer odor.	7/6/2024 13:10	WOCOM	No odor detected. Checked all MSD Assets.
5496895	7/6/2024 18:02	1117	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/6/2024 19:28	WOCOM	No odor detected. Checked all MSD Assets.
5496900	7/7/2024 0:04	5509	WORTHINGTON PLACE	40241	Customer is reporting a sewer odor outside.	7/7/2024 12:30	WOCOM	Deodorized main sewer
5496906	7/8/2024 0:01	1031	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/8/2024 0:28	WOCOM	No odor detected. Deodorized catch basin.
5496955	7/8/2024 9:50	2618	ROWAN	40212	Customer is reporting a sewer odor inside.	7/8/2024 9:50	INFO	Information provided.
	-10/0000					- /- /		
5496998	7/8/2024 16:06	400	ROY WILKINS	40203	Customer is reporting a sewer odor outside.	7/8/2024 18:30	WOCOM	No odor detected.
5497054	7/9/2024 9:29	113	CHARLTON	40206	Customer is reporting a chemical odor.	7/11/2024 8:26	NOFRTH	No chemical odor found during inspection.
F407000	7/0/2024 11.25	1200	CLINANAITT	40220	Metro 311 Email Received: Customer is reporting			
5497068	7/9/2024 11:35	1309	SUMMITT	40229	a sewer odor.			
5497114	7/9/2024 18:02	615	BRECKINRIDGE	40203	Customer is reporting a sewer odor outside.	7/9/2024 18:45	WOCOM	Address is an abandoned building no MSD assets.
5497118	7/9/2024 23:17	938	MUHAMMAD ALI	40204	Customer is reporting a sewer odor outside.	7/11/2024 11:38	WOCOM	No odor detected. Cleaned catch basin.
5497119	7/10/2024 0:56	527	GARLAND	40203	SMC email received: Customer is reporting a sewer odor.	7/11/2024 12:40	WOCOM	Cleaned and deodorized catch basins.
5497186	7/10/2024 8:59	2324	ST LOUIS	40210	Customer is reporting a sewer odor outside.	7/11/2024 13:54	WOCOM	Deodorized sewer main.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5497202	7/10/2024 12:55	1410	WALTER	40215	Customer is reporting a sewer odor outside.	7/11/2024 13:20	WOCOM	Cleaned and deodorized catch basins.
					ClAIRity email received: Customer reports a sewer			
5497264	7/11/2024 8:51	1003	AMBRIDGE	40207	odor inside only.	7/11/2024 9:19	INFO	Information provided.
5497312	7/12/2024 0:06	939	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/15/2024 6:55	WOCOM	Opened Fire Hydrant.
5497313	7/12/2024 0:11	1251	4TH	40203	SMC email received: Customer is reporting a sewer odor.	7/15/2024 6:56	WOCOM	No further details.
5497364	7/12/2024 10:51	1926	EMERSON	40205	Customer is reporting a sewer odor inside.	7/12/2024 10:51	INFO	Information provided.
5497366	7/12/2024 11:16	4717	LYNN LEA	40216	Metro 311 Email Received: Customer is reporting a sewer odor.	7/12/2024 17:00	WOCOM	No odor found. Checked all MSD Assets.
5497367	7/12/2024 11:23	305	HEMINGWAY	40207	Customer is reporting a sewer odor outside.	7/12/2024 12:40	WOCOM	No odor detected. Deodorized sewer main.
5497371	7/12/2024 11:59	700	MARKET	40202	Customer is reporting a sewer odor inside.	7/12/2024 18:24	WOCOM	No odor detected. Deodorized sewer main.
3437371	7/12/2024 11:33	700	WARKET	40202	SMC email received: Customer is reporting a	7/12/2024 10.24	WOCOW	No odor detected. Deodorized sewer main.
5497372	7/12/2024 12:26	2124	40TH	40211	sewer odor.	7/12/2024 16:43	WOCOM	Deodorized catch basin and flushed sewer main.
5497376	7/12/2024 13:05	912	RIDGE POINT	40299	Clarity email received. Customer is reporting a sewer odor.	7/12/2024 15:06	WOCOM	No odor found. Checked all MSD Assets.
	, , , , , , , , , , , , , , , , , , , ,	-			Clarity email received. Customer is reporting a	, ,		
5497378	7/12/2024 13:45	506	BEECHER	40215	sewer odor.	7/12/2024 2:28	WOCOM	Flushed sewer main.
5497384	7/12/2024 15:49	1201	OLD CANNONS	40207	Customer is reporting a sewer odor outside.	7/15/2024 12:36	WOCOM	Replaced six deodorizer blocks.
5497399	7/12/2024 23:14	3517	SCHAFFNER	40216	Customer is reporting a sewer odor outside.	7/12/2024 23:36	WOCOM	Deodorized manhole.
5497400	7/13/2024 0:22	1031	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/15/2024 12:02	WOCOM	Added water to manhole.
5497404	7/13/2024 14:51	308	KENWOOD HILL	40214	Customer is reporting a sewer odor outside.	7/13/2024 15:52	WOCOM	No odor detected. Deodorized sewer main.
5497405	7/13/2024 14:53	926	6тн	40203	SMC email received: Customer is reporting a sewer odor.	7/13/2024 16:57	WOCOM	No odor detected. Added water to catch basin.
					Clarity email received. Customer is reporting a			
5497412	7/14/2024 15:41	2630	CHAMBERLAIN	40245	sewer odor.	7/14/2024 16:51	WOCOM	No odor detected. Deodorized sewer main.
5497417	7/15/2024 0:15	926	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/15/2024 0:37	WOCOM	Deodorized the catch basin.
5497418	7/15/2024 6:39	4106	NORTHLAND	40216	Customer is reporting a sewer odor outside.	7/15/2024 21:02	WOCOM	Deodorized catch basins and main sewer.
5497507	7/15/2024 12:40	6507	LANTANA	40229	Customer is reporting a sewer odor outside.	7/15/2024 17:33	WOCOM	Deodorized catch basins and main sewer.
5497525	7/16/2024 0:18	1028	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/16/2024 9:53	WOCOM	Added water to the main sewer.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
					SMC email received: Customer is reporting a			
5497583	7/16/2024 12:06	2223	AMBOY	40216	sewer odor.	7/16/2024 14:22	WOCOM	No odor detected.
5497601	7/16/2024 15:46	1027	TENNESSEE	40208	Customer is reporting a sewer odor outside.	7/16/2024 18:45	WOCOM	Deodorized catch basins and main sewer.
					Customer reported a sewer odor inside and			
5497607	7/16/2024 16:32	700	MARKET	40202	outside.	7/16/2024 18:51	WOCOM	Odor is inside the building.
5497610	7/16/2024 18:05	926	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/16/2024 18:56	WOCOM	Deodorized catch basin.
5497612	7/17/2024 7:22	11621	LOWER RIVER	40272	Customer is reporting a sewer odor outside.	7/17/2024 7:51	NOPRB	Inspection Made. No odor found.
5497691	7/17/2024 12:45	926	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/22/2024 14:30	WOCOM	Cleaned and deodorized catch basins.
5497692	7/17/2024 12:47	1015	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/17/2024 14:19	WOCOM	Deodorized catch basin.
5497693	7/17/2024 12:48	1340	4TH	40208	SMC email received: Customer is reporting a sewer odor.	7/17/2024 1:42	WOCOM	Deodorized catch basin.
3497093	7/17/2024 12.40	1340	410	40208	SMC email received: Customer is reporting a	7/17/2024 1.42	WOCOW	Debuotized Catch basin.
5497694	7/17/2024 12:49	501	OAK	40203	sewer odor.	7/17/2024 13:40	WOCOM	Deodorized catch basin and manhole.
					SMC email received: Customer is reporting a			
5497695	7/17/2024 12:53	514	BERTRAND	40203	sewer odor.	7/17/2024 14:07	WOCOM	Deodorized catch basin.
5497709	7/17/2024 15:33	106	NORTHWESTERN	40212	Customer is reporting a sewer odor inside.	7/17/2024 15:33	INFO	Information provided.
5497712	7/17/2024 16:21	700	MARKET	40202	Customer reported a sewer odor inside and outside.	7/17/2024 18:43	NOFRTH	Inspection Made. No odor found.
5497717	7/18/2024 0:15	901	3RD	40203	SMC email received: Customer is reporting a sewer odor.	7/22/2024 8:52	WOCOM	Cleaned and deodorized catch basins.
5497764	7/18/2024 8:28	13111	SPRINGHILL	40059	Customer reported a sewer odor inside and outside.	7/18/2024 10:16	WOCOM	Deodorized catch basin.
5497823	7/18/2024 18:02	1014	6TH	40203	SMC email received: Customer is reporting a sewer odor.	7/22/2024 0:00	WOCOM	Deodorized catch basin.
5497832	7/19/2024 12:20	918	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/19/2024 14:07	WOCOM	Cleaned and deodorized catch basin. Added water to main sewer.
					Customer reported a sewer odor inside and			
5497833	7/19/2024 12:21	306	SHAWNEE	40212	outside.	7/19/2024 14:37	WOCOM	Cleaned and deodorized catch basin. Added water to main sewer.
5497842	7/19/2024 12:45	1031	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/19/2024 14:13	WOCOM	Cleaned and deodorized catch basin.
5497844	7/19/2024 12:48	1015	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/19/2024 14:34	WOCOM	Cleaned and deodorized catch basin.
5497846	7/19/2024 13:02	1801	CHESTNUT	40203	Customer reported a sewer odor inside and outside.	7/22/2024 9:15	WOCOM	Follow up information not provided.
5497860	7/19/2024 14:58	12727	CHURCHILL	40026	Customer reported a sewer odor outside.	7/19/2024 17:15	CUST	No odor detected. Checked all MSD Assets.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5497867	7/19/2024 18:10	845	JEFFERSON	40206	SMC email received: Customer is reporting a sewer odor.	7/19/2024 20:41	WOCOM	Deodorized catch basins.
F 407970	7/10/2024 10:27	3000	CT CERMAINE	40207	Clarity email received. Customer is reporting a	7/40/2024 20:50	WOCON	Deadaried two sets basins and manhala
5497870	7/19/2024 19:27	3600	ST GERMAINE	40207	sewer odor.	7/19/2024 20:50	WOCOM	Deodorized two catch basins and manhole.
5497878	7/20/2024 18:13	924	2ND	40203	SMC email received: Customer is reporting a sewer odor.	7/20/2024 19:10	WOCOM	No odor detected. Checked all MSD Assets.
5497880	7/21/2024 0:02	1000	4TH	40203	SMC email received: Customer is reporting a sewer odor.	7/21/2024 0:39	WOCOM	Added deodorizer to catch basin.
5497881	7/21/2024 8:18	926	6тн	40203	SMC email received: Customer is reporting a sewer odor.	7/21/2024 10:35	WOCOM	Catch basins at this location are straight leads. Deodorized.
5497884	7/21/2024 12:08	845	JEFFERSON	40206	Customer reported a sewer odor outside.	7/22/2024 10:05	WOCOM	Deodorized catch basin and added water to main sewer.
5497892	7/22/2024 0:02	616	BRECKINRIDGE	40203	Customer reported a sewer odor outside.	7/22/2024 0:20	WOCOM	Added deodorizer to catch basin.
	, ,				SMC email received: Customer is reporting a	, ,		
5497893	7/22/2024 0:04	926	6TH	40203	sewer odor.	7/22/2024 0:29	WOCOM	Added deodorizer to catch basin.
5497925	7/22/2024 13:06	2720	BROADWAY	40211	Metro 311 Email Received: Customer is reporting a sewer odor.	7/24/2024 13:56	WOCOM	Flushed manhole.
					Customer reported a sewer odor inside and			
5498002	7/22/2024 13:34	1007	BAXTER	40204	outside.	7/22/2024 17:30	NOFRTH	No odor detected. Deodorized sewer main.
5498011	7/22/2024 14:34	231	43RD	40212	Metro 311 Email Received: Customer is reporting a sewer odor.	7/22/2024 15:21	WOCOM	Deodorized catch basins.
5498013	7/22/2024 15:05	2311	PAYNE	40206	Customer reported a sewer odor inside and outside.	7/22/2024 16:59	WOCOM	Deodorized catch basins.
5498022	7/22/2024 20:03	2803	WINTERHAVEN	40220	Customer reported a sewer odor inside and outside.	7/22/2024 21:15	WOCOM	Deodorized catch basins.
F400034	7/22/2024 20:22	7245	ODELL	40272	Customer seconds a server adapt subside	7/22/2024 7:40	NOTED	Information not varied for a timely increation to be used.
5498024	7/22/2024 20:23	7215	ORELL	40272	Customer reported a sewer odor outside.  SMC email received: Customer is reporting a	7/23/2024 7:19	NOTED	Information not routed for a timely inspection to be made.
5498028	7/23/2024 0:05	926	6ТН	40203	sewer odor.	7/23/2024 0:24	WOCOM	No odor detected.
5498030	7/23/2024 7:48	3316	ALGONQUIN	40211	SMC email received: Customer is reporting a sewer odor.	7/23/2024 9:44	WOCOM	Cleaned and deodorized catch basins.
					Metro 311 Email Received: Customer is reporting			
5498083	7/23/2024 11:58	200	FRANCK	40206	a sewer odor.	7/24/2024 5:24	WOCOM	Cleaned and deodorized catch basins.
5498111	7/24/2024 0:08	519	OAK	40203	SMC email received: Customer is reporting a sewer odor.	7/25/2024 5:18	WOCOM	Deodorized catch basin.
5498112	7/24/2024 0:12	926	6тн	40203	SMC email received: Customer is reporting a sewer odor.	7/24/2024 15:00	WOCOM	Deodorized catch basin.
5498113	7/24/2024 0:16	3810	ALGONQUIN	40211	SMC email received: Customer is reporting a sewer odor.	7/26/2024 6:31	WOCOM	Added water to the main sewer.
5498114	7/24/2024 7:33	1303	ROSEWELL	40211	SMC email received: Customer is reporting a sewer odor.	7/24/2024 9:10	WOCOM	Cleaned catch basin and flushed sewer main.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5498164	7/24/2024 12:07	6501	MONTEGO BAY	40228	Customer reported a sewer odor outside.	7/24/2024 16:07	WOCOM	No odor found. Deodorized main sewer.
3 13010 1	7,21,20212207	0301	MICHAELOG BAH	10220	SMC email received: Customer is reporting a	772 17202 1 20107	Wecelli	The dust found. Decounting maintagement.
5498165	7/24/2024 12:12	346	KENILWORTH	40206	sewer odor.	7/26/2024 6:23	WOCOM	Odor is from industrial company near location.
5498166	7/24/2024 12:14	2132	40TH	40211	SMC email received: Customer is reporting a sewer odor.	7/26/2024 6:46	WOCOM	Deodorized catch basin.
5498186	7/24/2024 15:51	1283	PRESTON	40203	Customer reported a sewer odor outside.	7/24/2024 17:30	WOCOM	Deodorized catch basin.
5498190	7/24/2024 16:25	1291	EVERETT	40204	Customer reported a sewer odor inside and outside.	7/24/2024 17:39	WOCOM	Deodorized catch basin.
5498201	7/25/2024 7:54	8611	CEDAR CREEK	40291	Clarity email received. Customer is reporting a sewer odor.	7/25/2024 8:35	INSPT	Inspection made.
5498263	7/25/2024 11:28	921	6ТН	40203	SMC email received: Customer is reporting a sewer odor.	7/26/2024 6:20	WOCOM	Deodorized catch basin.
5456203	772372024 11:20	321		40203	sewer oddr.	7/20/2024 0.20	WOCOW	Debudinged cateri basin.
5498266	7/25/2024 12:48	400	8TH	40203	Customer reported a sewer odor outside.	7/26/2024 6:20	WOCOM	Deodorized catch basin.
5498268	7/25/2024 13:16	8518	HUNTING STOCK	40291	Customer reported a sewer odor outside.	7/25/2024 16:12	WOCOM	Deodorized catch basin.
5498289	7/25/2024 17:40	824	40TH	40211	Customer reported a sewer odor outside.	7/29/2024 9:57	WOCOM	Vented lid in front of home. Flushed main sewer.
5498290	7/25/2024 18:31	511	ST CATHERINE	40203	Customer reported a sewer odor outside.	7/25/2024 19:43	WOCOM	Deodorized catch basin.
5498293	7/25/2024 22:03	5907	PAUL REVERE	40229	Customer reported a sewer odor outside.	7/25/2024 22:45	WOCOM	Deodorized catch basin.
5498294	7/26/2024 0:02	5604	COLLINGTON	40241	SMC email received: Customer is reporting a sewer odor.	7/29/2024 8:45	WOCOM	Deodorized main sewer
5498295	7/26/2024 7:08	7215	ORELL	40272	Customer reported a sewer odor outside.	7/26/2024 7:30	NOPRB	No further details.
5498349	7/26/2024 11:13	1615	32ND	40211	Customer reported a sewer odor outside.	7/29/2024 11:49	WOCOM	Cleaned and deodorized catch basin.
					·			
5498374	7/26/2024 17:42	3914	5TH	40214	Customer reported a sewer odor outside.	7/26/2024 18:24	WOCOM	Deodorized sewer main.
5498376	7/27/2024 0:20	1121	BRECKINRIDGE	40204	Customer reported a sewer odor outside.	7/29/2024 11:48	WOCOM	Cleaned and deodorized catch basin.
5498377	7/27/2024 0:25	3028	GERALD	40211	SMC email received: Customer is reporting a sewer odor.	7/29/2024 11:02	WOCOM	No MSD assets in the area.
5498378	7/27/2024 0:29	1000	4TH	40203	SMC email received: Customer is reporting a sewer odor.	7/29/2024 9:58	WOCOM	Deodorized catch basin and vented manhole.
5498379	7/27/2024 0:34	1001	3RD	40203	SMC email received: Customer is reporting a sewer odor.	7/29/2024 9:59	WOCOM	Deodorized catch basin and manhole.
5498380	7/27/2024 0:38	924	2ND	40203	SMC email received: Customer is reporting a sewer odor.	7/29/2024 9:59	WOCOM	Deodorized catch basin.

Service Request	Call Date	Street Number	Street Name	Zip	Customer Comments	Resolved	Resolution	Follow up Details
5498385	7/27/2024 16:05	2612	LOWELL	40205	Customer reported a sewer odor outside.	7/27/2024 17:10	WOCOM	Cleaned all basins in the area.
5498390	7/28/2024 0:10	1112	RIVER	40206	Customer reported a sewer odor outside.	7/29/2024 5:45	WOCOM	Added water and deodorized the catch basin.
5498391	7/28/2024 8:51	435	ОАК	40203	Clarity email received. Customer is reporting a sewer odor.	7/29/2024 5:46	WOCOM	Added water and deodorized the catch basin.
5498394	7/28/2024 13:41	4507	2ND		Metro 311 Email Received: Customer is reporting a sewer odor.	7/29/2024 10:00	WOCOM	Deodorized catch basin.
5498472	7/29/2024 10:42	8503	WARBLER BRANCH	40229	Customer reported a sewer odor inside and outside.	7/29/2024 16:24	WOCOM	No odor detected on inspection. All MSD assets checked.
5498480	7/29/2024 12:15	3605	BELLS		SMC email received: Customer is reporting a sewer odor.	7/31/2024 11:08	WOCOM	Cleaned and deodorized catch basins.
5498518	7/30/2024 0:19	926	S 6th St		SMC email received: Customer is reporting a sewer odor.	7/31/2024 7:59	WOCOM	Added water to sewer main.
5498619	7/30/2024 18:13	926	6тн		SMC email received: Customer is reporting a sewer odor.	7/30/2024 22:06	WOCOM	No odor detected.