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MSD Senior Citizen Discount Program participants Now required to reapply yearly

Program provides qualified participants 30 percent savings on wastewater bill

LOUISVILLE, KY – MSD [Senior Citizen Discount Program](#) participants have begun receiving notice to reapply for the program discount. The agency wants to assure participants that the request to reapply is not a scam. “We are simply verifying that those receiving the discount still meet the qualifications,” states MSD Chief Financial Officer Brad Good.

Senior Citizens who are age 65 or older and have a gross annual household income of \$35,000 or less may apply for a 30 percent discount on wastewater service charges. MSD-qualified customers in Bullitt, Jefferson, and Oldham counties may apply for the program.

Additional MSD Rate Assistance programs

- [Emergency Wastewater Rate Assistance Program \(EWRAP\)](#) was launched in 2020. In FY2023, MSD tripled the discount from 10 percent to 30 percent for ratepayers whose household incomes are at 150 percent of the poverty line or below.
- **Drops of Kindness** is an MSD and Louisville Water effort to help customers with unpaid water and sewer bills. Whether you are a resident or business owner, [Drops of Kindness](#) offers a customizable approach to managing through difficult times.

To learn more and to apply for any of our rate assistance programs, visit LouisvilleMSD.org/PayMyBill or call 502.540.6000.

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About MSD

The Louisville/Jefferson County Metropolitan Sewer District (MSD) works to achieve and maintain clean, environmentally safe waterways for a healthy and vibrant community. The organization's more than 670 employees provide wastewater management, drainage and flood protection services across the 376 square miles of Louisville Metro, and wastewater service in portions of Bullitt and Oldham counties. In addition to operating and maintaining Louisville Metro's sewer system, floodwall system, water quality treatment centers and flood pumping stations, MSD invests in hundreds of infrastructure improvement projects each year, plants more than 1,000 trees and other vegetation annually to enhance water filtration and reduce runoff, and provides numerous outreach programs to inform and educate the community about protecting our waterways

