# Community to benefit from MSD infrastructure projects planned for the next 12 months

MSD's Morris Forman Water Quality Treatment Center is Kentucky's oldest and largest—by volume—wastewater treatment center in Kentucky. It went into service in 1958 and some of those 60 year old parts are in still in service. The facility is slated to recieve $5.7 million in improvements in the next 12 months.

MSD will make important safety upgrades to two vital water quality treatment centers and continue our progress in reducing pollution from sewer overflows with proceeds from a recent rate increase, which began on August 1. MSD's board outlined a preliminary rate proposal in May and voted to approve the increase at their meeting on July 29. With the increase, the average wastewater bill will rise by $3.47 per month and the average stormwater bill by $0.68 per month.

"This decision has been carefully considered and will help MSD continue to protect the environmental health and safety of our community," said MSD Board Chair Marita Willis. "MSD's engineers have extensively assessed the needs of the stormwater, wastewater and flood protection systems, and this increase will help us stay on schedule with the Consent Decree projects and move some other high-priority projects forward."

MSD's Hite Creek Water Quality Treatment Center will expand to accomodate growth in northeastern Jefferson County. MSD will spend $8 million on this effort in the next 12 months.

## Projects slated to move forward in the next 12 months

- **Water Quality Treatment**

  MSD will invest almost $14 million to upgrade key water quality treatment facilities. This amount includes an $8 million FY20 expenditure, with a total spend of nearly $24 million during the next three years to expand and improve MSD's Hite Creek Water Quality Treatment Center. The expansion project will ensure proper wastewater treatment capabilities are in place for Louisville's continued development in the northeastern corridor.

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## Infrastructure improvements

In addition, MSD will commit $5.7 million toward new equipment at the Morris Forman Water Quality Treatment Center, MSD's highest volume facility, treating up to 325 million gallons per day and providing more than 62 percent of the community's wastewater treatment.

- **Floodplain Management**
  MSD will invest $10 million in drainage improvements and flood mitigation projects across the community, as well as leverage funds for home buyouts in flood-prone areas.

Two Pumps at the Pond Creek Flood Pumping Station that were damaged during the February/March 2018 flood are to receive repairs in the next 12 months.

- **Ohio River Flood Protection**
  MSD will invest more than $6.8 million to shore up the system of pumping stations, floodwalls and levees that protect the community when the Ohio River exceeds its banks. Included in this is a nearly $2.2 million project to rebuild critical pumps and other equipment at the Pond Creek Flood Pumping Station that were damaged during the record rainfall of February 2018.

- **Reducing Sewer Overflows**
  More than one half of MSD's $205 million capital plan for FY2020 will make significant progress toward meeting the federal Consent Decree objective of reducing the vast majority of combined sewer overflows and sanitary sewer overflows that pollute area waterways by 2024.

> **"This budget will allow us to keep making progress to meet our decades-long commitment with the Consent Decree to reduce pollution in the Ohio River, our creeks and streams, and meet the federal government's environmental requirements,"**
>
> — MSD Executive Director Tony Parrott

This work will total $115 million and include completion of storage basin projects in the Portland neighborhood and in Shawnee Park. Work also will continue on the Waterway Protection Tunnel, a 4-mile underground combined sewer overflow storage tunnel running from downtown to Lexington Road and Grinstead Drive.

## MSD rate adjustment

On July 29, the MSD Board approved a rate increase of 6.9 percent for MSD customers for wastewater, drainage and Environmental Protection Agency (EPA) surcharge fees on all bills to take effect **August 1, 2019.** The **average monthly** residential wastewater bill (based on 5,000 gallons per month) issued on or after August 1, 2019, will reflect an **increase of $3.47 — from $50.12 to $53.59.**

Monthly stormwater drainage fees will **increase by 68 cents—from $9.90 to $10.58.**

**For an explanation of the charges on your bill, visit: LouisvilleMSD.org/customer-relations/pay-my-bill**

| Wastewater—based on 5,000 gallons of monthly usage | |
|---|---|
| Wastewater rate is $4.60 per 1,000 gallons times average monthly usage of 5,000 gallons = | $ 23.00 |
| Monthly service charge = | $ 16.83 |
| Monthly EPA Consent Decree Surcharge = | $ 13.76 |
| **Total Wastewater as of August 1, 2019** | **$53.59** |
| **Stormwater Drainage** | |
| Stormwater monthly service charge | $ 10.58 |
| **Total Wastewater and Stormwater Drainage as of August 1, 2019** | **$64.17** |

## MSD offers rate assistance programs

### Senior Citizen Discount

Senior citizens who are age 65 or older, have a gross annual household income of $35,000 or less and are both Louisville Water Company and MSD customers may request an application for a 30 percent discount on wastewater charges and the EPA surcharge through MSD's website, **LouisvilleMSD.org,** or by calling Customer Relations at **502.540.6000.**

### Customer Assistance Program

MSD and Louisville Water's Customer Assistance Program works with community agencies to help customers who have trouble paying their water and sewer bill. The Assistance Program is funded by generous donations from Louisville Water Foundation, Louisville Water Company, MSD and Home Serve USA.

Two organizations administer the program in Jefferson and Oldham counties. Customers must pay off their full balance and can generally receive up to $100 in voucher credit toward their bill. The organizations who administer the program often find matching funds from other sources when delinquent balances are over the $100 threshold.

**If you need assistance, please contact one of the following organizations based on where you live:**

- **Association of Community Ministries—Jefferson County**

    **Central Louisville Community Ministries**
    809 S 4th St, Louisville, KY 40203
    502.587.1999

    **Fairdale Area Community Ministry**
    10616 W Manslick Rd, Fairdale, KY 40118
    502.367.9519

    **Highlands Community Ministries**
    1228 E Breckinridge St, Louisville, KY 40204
    502.451.3695

    **South Louisville Community Ministries**
    415 1/2 W Ashland Ave, Louisville, KY 40214
    502.367.6445

    **Southwest Community Ministries**
    8504 Terry Rd, Louisville, KY 40258
    502.935.0310

    **West Louisville Community Ministries**
    3146 W Broadway, Louisville, KY 40211
    502.409.7371

- **American Red Cross—Oldham County**
    1215 KY-393, La Grange, KY 40031
    502.222.0308

## MSD Board elects new chair

MSD's board voted to appoint community advocate Marita Willis to serve as board chair. Willis joined the board in 2017 and succeeds Cynthia Caudill, who chaired the board for nearly five of her seven years of board service and will remain as a board member.

"MSD's work is vital to Louisville's environmental health and safety and has an impact on every resident of this community," Willis said. "I look forward to serving this board and the community in helping MSD achieve its goal of safe and clean waterways that help Louisville thrive."

The MSD board also re-appointed Daniel Arbough as vice-chair and named a new board member, Ricky Mason. Arbough provides extensive financial expertise, having served as treasurer of LG&E/KU Energy for more than 25 years. He joined the MSD board in 2012 and has served as board vice-chair since 2015. Mason is an engineer and entrepreneur who founded Kentucky AgriTECH, which develops apps and other technology to improve agriculture and horticulture. He also established BrainSTEM University, which offers professional development courses in engineering, robotics and computer programming.

## Customer **Compliments**

I want to thank **Connie Rhodes** for the service she provided when I called MSD. I also want to thank the crew of **Phillip Bradley, Nate Capps** and **Teron Mayers** for the terrific job they did at my property. Phillip is a born leader. If I have any need for a crew again, I would request these three!

—   Retha Pirtle

**Val Winburn's** crew of **William Baskette, Garland Lindsay, Dylan Mcwilliams** and **Pierre Woodard** did a fantastic job cleaning the ditch near my home. I am so appreciative of the work they performed.

—   Carol Moore

Thank you to **Kenneth Hudgins** and **Robert Morris** who took quick action when there was a power failure at a pump station near my home. They made sure the pump kept running throughout the night.

—   Ms. Karem

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700 West Liberty Street
Louisville, KY 40203-1911

[f] [t] LouisvilleMSD

The public is welcome to attend MSD Board meetings.
For MSD Board information and meeting schedule visit:
LouisvilleMSD.org/About-Us/MSD-Board

## Upcoming **Events**

**AUGUST 12**
**MSD Finance Committee Meeting**
3 PM, Open Session, 700 West Liberty Street

**AUGUST 26**
**MSD Floodplain Board Meeting**
10 AM, Floodplain Board Meeting

**MSD Board Meeting**
1 PM, Open Session, 700 West Liberty Street

Fishing on Floyds Fork

**AVOID MAKING A SERIOUS POTTY FOUL**

**KNOW WHAT'S OK TO FLUSH DOWN THE TOILET**

A FRIENDLY MESSAGE FROM
MSD BOWL PATROL

**YEP!**

**NOPE!**
(ANYTHING ELSE)