

STREAMLINE

News and Events at Louisville MSD · August 2016

OUR VISION

Achieving Safe, Clean Waterways
for a Healthy and Vibrant Community

Board endorses rate increase

The MSD Board has approved a rate increase of 6.9 percent for MSD customers for wastewater, drainage and Environmental Protection Agency (EPA) surcharge fees on all bills effective **August 1, 2016**. The **average** monthly residential wastewater bill (based on 5,000 gallons per month) issued on or after August 1, 2016, will reflect an **increase of \$2.82—from \$41.02 to \$43.84**. Monthly stormwater drainage fees will **increase by 56 cents—from \$8.10 to \$8.66**.

MSD will continue to offer a 30 percent discount on the surcharge and wastewater charges to qualified senior citizens.*

Wastewater

5,000 gallons x \$3.76 (Wastewater rate is \$3.76 per 1,000 gallons)	= \$ 18.80
Monthly service charge	= \$ 13.78
Monthly EPA Consent Decree Surcharge	= \$ 11.26
Total as of August 1, 2016	\$43.84

Based on information collected as of January 1, 2016, by the National Association of Clean Water Agencies (NACWA), MSD's wastewater bill of \$41.02 is \$0.02 higher than the national average. Nationally, the average wastewater bill will increase an estimated 5 percent.

* Senior citizens who are age 65 or older, have a gross annual household income of \$35,000 or less and are both Louisville Water Company and MSD customers may request an application for a 30 percent discount on wastewater charges and the EPA surcharge through MSD's website, LouisvilleMSD.org, or by calling Customer Relations at 502.587.0603.



OUR MISSION

Providing Exceptional Wastewater, Drainage
and Flood Protection Services for Our Community

24/7/365

502.587.0603 · CustomerRelations@LouisvilleMSD.org

 @LouisvilleMSD



Damien Hughes operates a pavement cutter, while Rontay Winston applies water to cool the blade.

MSD crews repair collapsed sewer

Many of the sewers in downtown Louisville are more than 100 years old, and they are vulnerable to erosion caused by groundwater from heavy rains. On August 1, a portion of Broadway, between First and Second streets, experienced a cave-in. Ground around an abandoned pipe eroded, and this erosion caused a void to form around the pipe, resulting in a street collapse. The small abandoned pipe at one time was connected to the larger, brick-lined, Broadway Trunk Sewer, which measures 7-feet in diameter and was built in 1867.

The center lane of Broadway was closed while repairs were completed. MSD crews permanently plugged the abandoned pipe and its connection site in the larger brick sewer. They had the site backfilled with dirt, prepped for paving and plated for traffic in time for rush hour on Wednesday, August 3. New paving will be completed the following week.

This Broadway Trunk Sewer experienced two other collapses in the past two years—on July 7, 2015, and May 18, 2014, at Floyd and Hancock streets, respectively. Erosion and the age of the sewer line have been factors in all three collapses. Wenzel Street also experienced a sewer collapse on July 29, and repairs are ongoing.

The following employees played a vital role in the quick repair of this site:

Darrell Goodwin , Supervisor	Maurice Nichols
Vernon Johnson , Supervisor	Kenny Patton
Ellis Anderson IV , Utility Leader	Ron Smith
James H. Brown	Leshawn Thomas
Damien Hughes	Travis Westmoreland
Robert Martin	Rontay Winston

Establishing advisory committee concerning Maple Street



Homes in the Maple Street area of West Louisville were eligible for FEMA grants, providing residents the opportunity to relocate away from this high-risk flood area.

MSD has established the Community of the Future Advisory Committee to define a publically acceptable and beneficial use for land acquired during the Maple Street buyout of flood-prone properties. The Advisory Committee provides the opportunity to foster public engagement and community partnerships with the ultimate goal of creating a community asset.

The Committee includes agency representatives, neighborhood representatives and property owners. In addition to the Advisory Committee, a subcommittee comprised of remaining residents and neighbors has been formed and will provide local feedback.

In August 2009, Louisville experienced widespread flash flooding, receiving about 7.5 inches of rain in 75 minutes, resulting in a Presidential declaration of disaster. The worst flooding occurred in West Louisville, particularly the Maple Street area. The presidential declaration enabled MSD to pursue FEMA grants to provide residents the opportunity to relocate away from areas of highest risk.

The first Advisory Committee meeting, organized by MSD's **Stephanie Laughlin** and **Christian "Wolffie" Miller** was held on July 7, with subsequent meetings anticipated to be held on a monthly basis. They expect to make recommendations by the end of the year.

MSD employees are featured speakers at KY-TN WEA conference

Knoxville was host to the Kentucky-Tennessee Water Professionals Conference July 17-20. Approximately 1,600 attendees from the water and wastewater industry in Kentucky and Tennessee came for three days of technical programs and competitions. The following employees made presentations at the conference:

Jordan Basham	Christian "Wolffie" Miller
Robert Bates	Tony Parrott
Jason Dempster	Wes Sydnor
Tim Kraus (One Water)	Erin Wagoner
Stephanie Laughlin	Sharon Worley

On behalf of MSD, Robert Bates accepted six Operational Excellence Awards for permit compliance at MSD water quality treatment centers from the KY-TN Water Environment Association (WEA) for the following treatment centers:

Bancroft*	Hite Creek
Cedar Creek	McNeely Lake*
Floyds Fork	Starview Estates*

These MSD employees serve as officers and delegates on the KY-TN WEA Board:

- **Robert Bates**, President
- **Wes Sydnor**, Water Environment Federation House of Delegates, Governmental Affairs Chair (KY)

*These WQTCs were decommissioned earlier this year.

Customer **Compliments**

I received outstanding service and professionalism from **Barry Bivin** and **Tony Woods**. Both MSD employees were very helpful and informative. I was impressed with the same-day response from MSD, and I was very pleased with the results.

— James Pike

I want to thank **Casey Bowlin**, **Darius Calloway**, **Eric McKinney** and **Travis Westmoreland** for talking to me about an issue at my property. It was determined to be a private property issue, but they were extremely nice, professional and knowledgeable.

— Helen Nevitt

Christal Lewis is friendly and pleasant. She was a great hire for the front desk at MSD.

— Robert Holloway

Connie Rhodes assisted me in getting sewer location information for my home. She helped me out a lot.

— Bill Edwards

Employee Spotlight

Congratulations to Application Programmer/Analyst III **Sameer Ghare**, who earned his Project Management Professional certification in June after a four-hour



Sameer Ghare

examination. This is an internationally recognized professional designation. Certified project managers apply a standardized and evolving set of project management principles to improve project success rates. There are only about 713,000 active Project Management Professional certified individuals across the globe.

Introducing youth to careers in public service

Project One is a school- and community-based, not-for-profit organization that prepares disadvantaged youth for successful transitions into post-secondary education and meaningful employment opportunities.

As a continued supporter of the Project One organization, this summer MSD paired 11 students with mentors from Engineering, Finance, Human Resources, Legal and Operations. This focused attention on professional development allows MSD to strengthen its future workforce while informing the student employees about the importance of watershed/utilities management and careers in public service.

Sandra Gibson coordinated the Project One program with assistance from **Yozette Borges** and **Gina Davis**.

Our Project One mentors are:

- | | |
|---------------------------|-----------------------|
| Leslie Brown | Dedra Houston |
| Bobby Cosgrove | Corey Knox |
| Janice Cox | David Mulloy |
| Sean Craig | Steve Robbins |
| William Cunningham | Claude Rottet |
| Zonetta English | Daymond Talley |
| David Glenn | Rene´ Thomas |
| Troy Henderson | Joy Walker |
| Sharise Horne | |



Left to right: Joey Ashby, Sandra Gibson and Yozette Borges are ready to greet visitors at the festival.

MSD joins in for West Louisville Appreciation Festival

The sweltering heat did not deter our volunteers at the West Louisville Appreciation Festival as they spread the word about the vital services we provide—including information about the Southwestern Basin project, contract and job opportunities, and service programs such as our Senior Citizen Discount Program. The following employees represented MSD at the event:

- | | | |
|-----------------------|-----------------------|-------------------------|
| Joey Ashby | Sandra Gibson | Barbara Roberson |
| Pat Barry | Troy Henderson | Rene´ Thomas |
| Yozette Borges | Diana Mosby | |

MSD Milestones

Welcome to MSD

- LeQuita Moore**, Procurement Clerk
- Michael Sauls**, Maintenance Electrician
- John Woodward**, Maintenance Electrician

Congratulations on your promotion/reclassification

- Joshua Blackman**, Master Maintenance Mechanic
- Theron Brown**, Utility Worker III
- Cheryl Dale**, Facilities Manager
- Jeremy Goodwin**, Master Maintenance Electrician
- Michael Moore**, Industrial Programs Manager
- Michael Raymer**, Master Maintenance Electrician
- Darron Stone**, Safety & Security Administrator
- Marc Thomas**, Collection Systems Director

Welcome to a new role

- Glenn Eilers**, Senior Trainer-Equipment

Happy service anniversary

- | | | | |
|-----------------|----------------------------|-----------------|------------------------|
| 30 years | Steven Snawder | 15 years | James H. Brown |
| 25 years | Darrell Goodwin Sr. | 10 years | Joel Keutzer |
| 20 years | Caryn Mulligan | 5 years | Trevor Williams |
| | Paul Kustes | | Lisa Hardley |



700 West Liberty Street
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 @LouisvilleMSD

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MSD Board information:
You can find information about
MSD Board actions on our website,
msdrecords.LouisvilleMSD.org

The public is welcome to attend MSD Board meetings.
Access [http://msdrecords.louisvillemsd.org/
openmsd/board.aspx](http://msdrecords.louisvillemsd.org/openmsd/board.aspx) for the full schedule of
both regular and Board committee meetings.

Upcoming Events

AUGUST 8
MSD Finance Committee Meeting
2 pm, 700 West Liberty Street

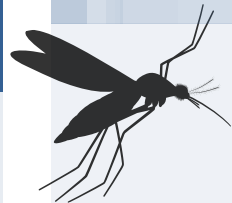
AUGUST 11
MSD Personnel Committee Meeting
4 pm, 700 West Liberty Street

AUGUST 12
MSD Customer Service Committee Meeting
2 pm, 700 West Liberty Street

AUGUST 18
MSD Infrastructure Committee Meeting
1 pm, 700 West Liberty Street

AUGUST 22
MSD Board Meeting
1 pm, Open Session, 700 West Liberty Street

AUGUST 25
Wet-Weather Team Meeting
5:30 pm, 700 West Liberty Street



Controlling mosquitoes in our catch basins

MSD has partnered with Louisville Metro Public Health and Wellness Department to routinely test and treat for mosquitoes in the coming months. The city routinely tests mosquito populations as part of the insect-control program, which includes controlling mosquitoes in MSD's 24,000 trapped catch basins within the combined sewer system.

**MSD is available 24/7
at 502.587.0603**

**Report a sanitary sewer backup
before contacting a plumber.
Determining if the problem is located
on the public side of the system
will help to avoid unnecessary
plumber expense.**